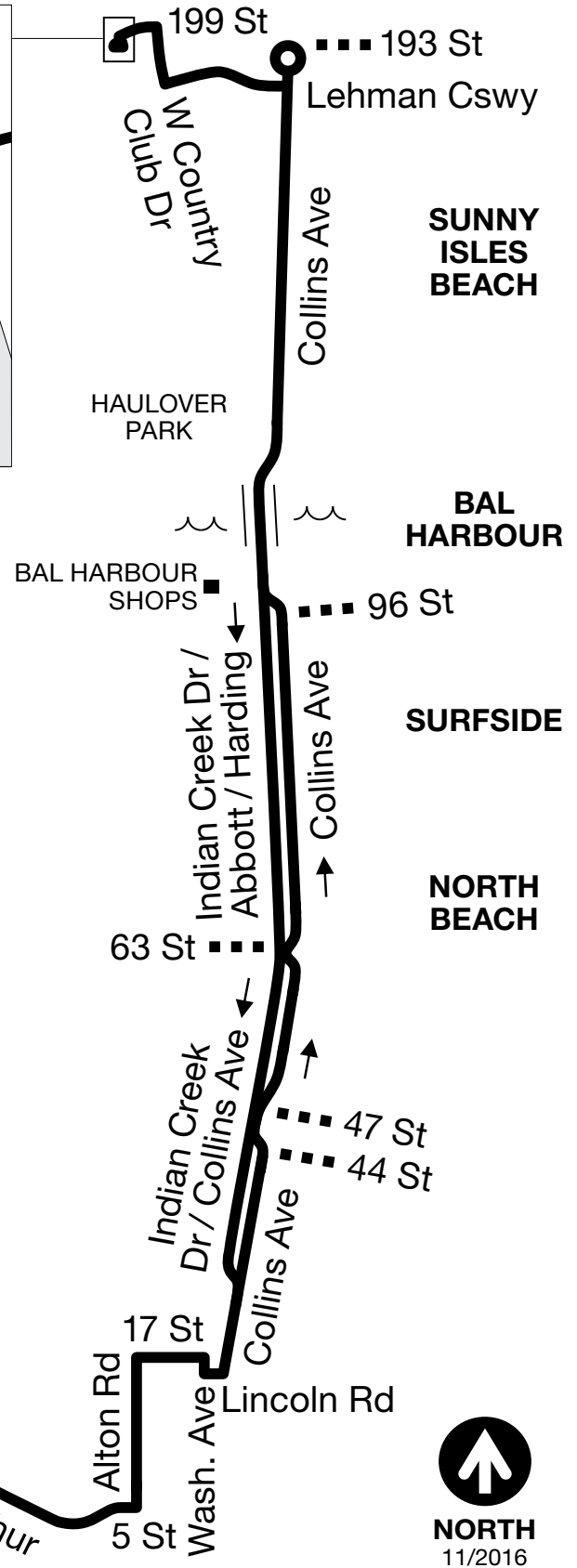
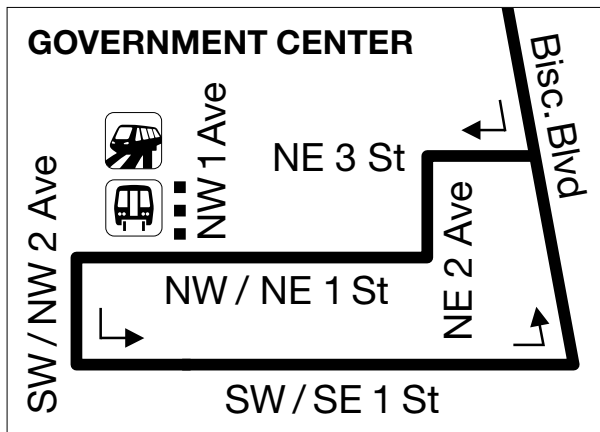
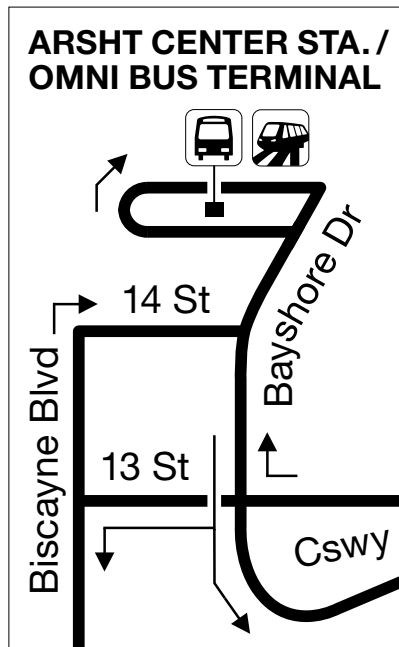
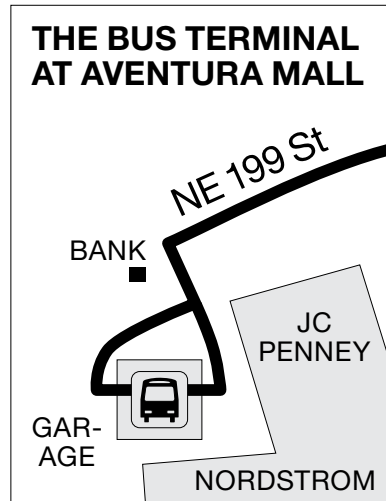


Appendix A

Top Five MDT Routes by Mode

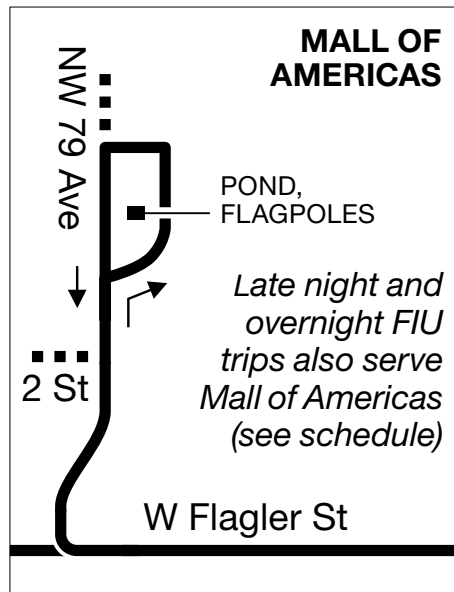


119-S

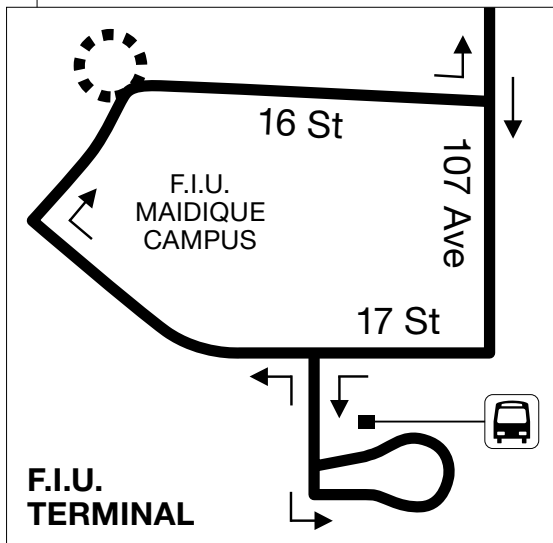
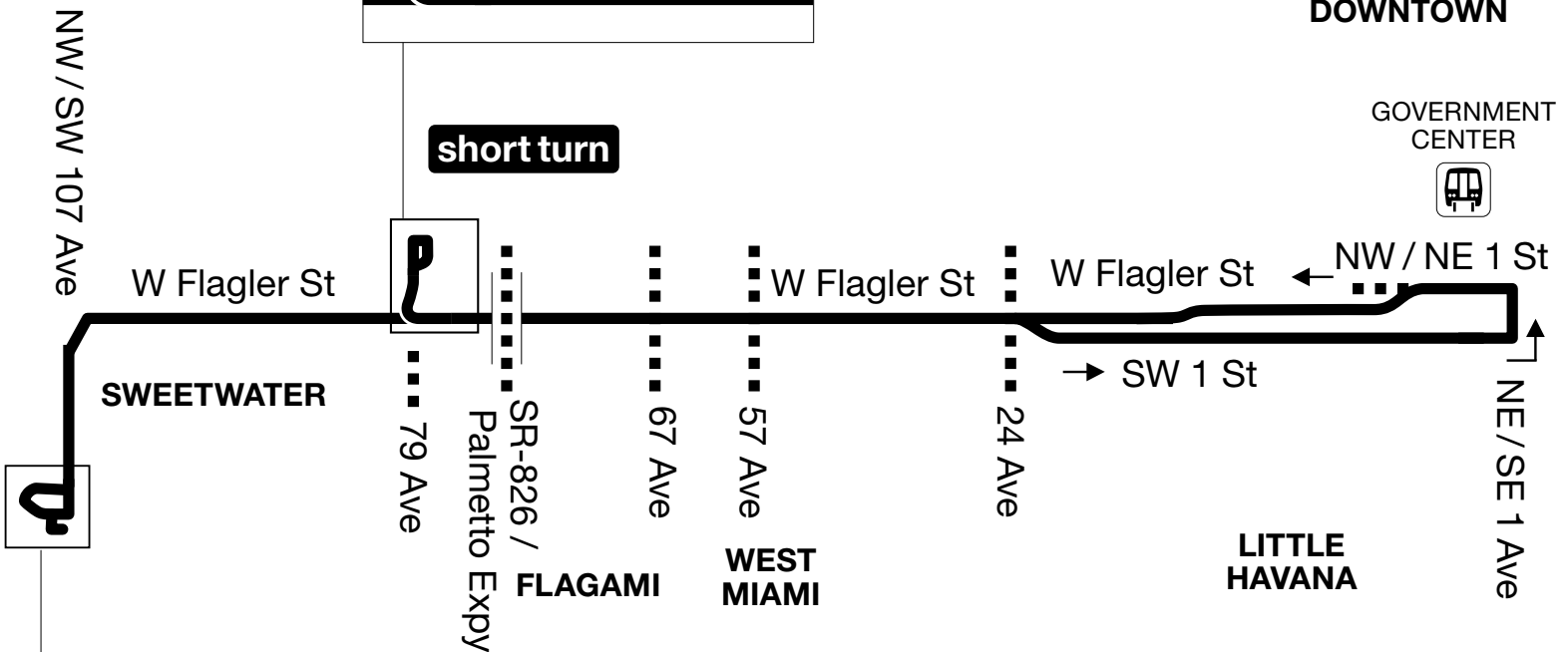




11



short turn



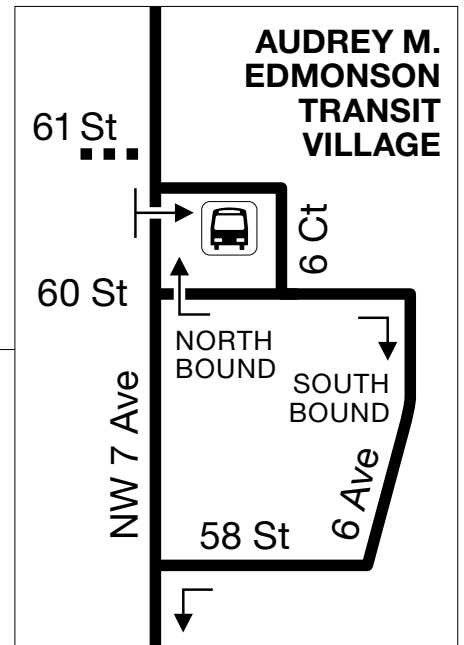
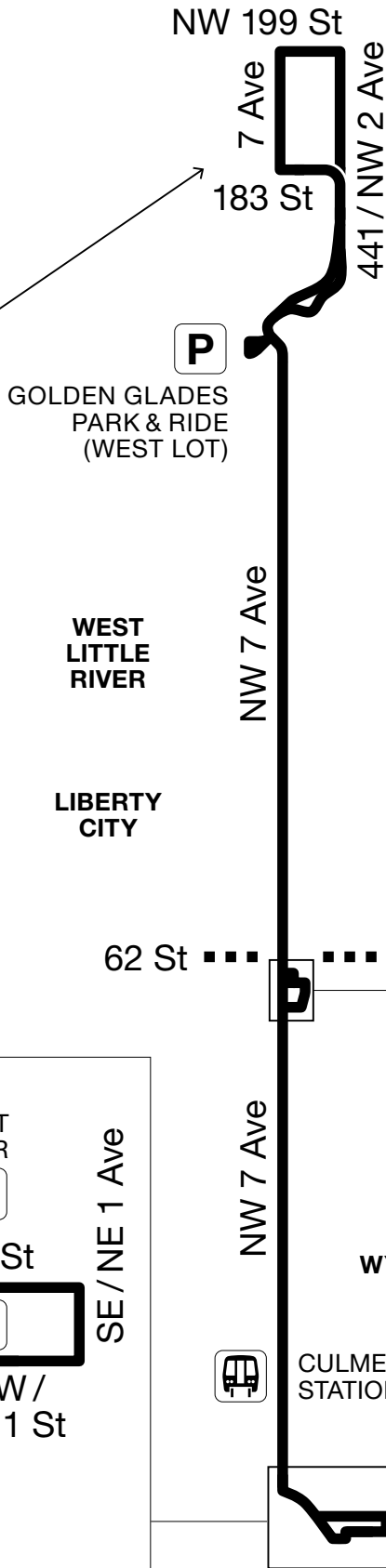
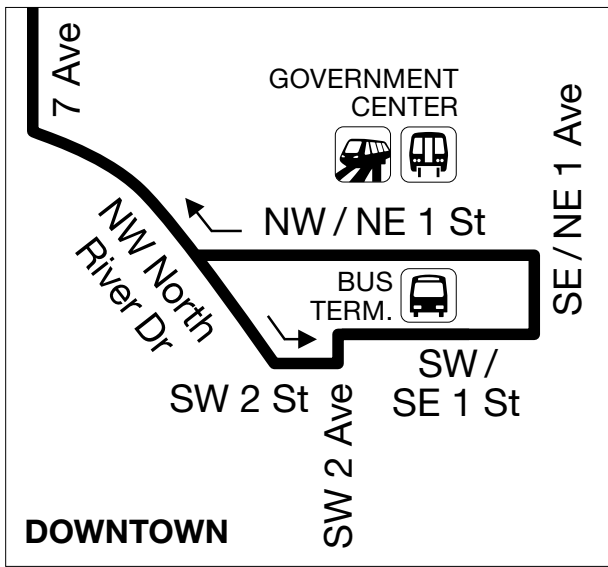
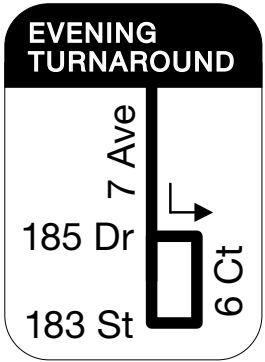
NORTH

06/2016



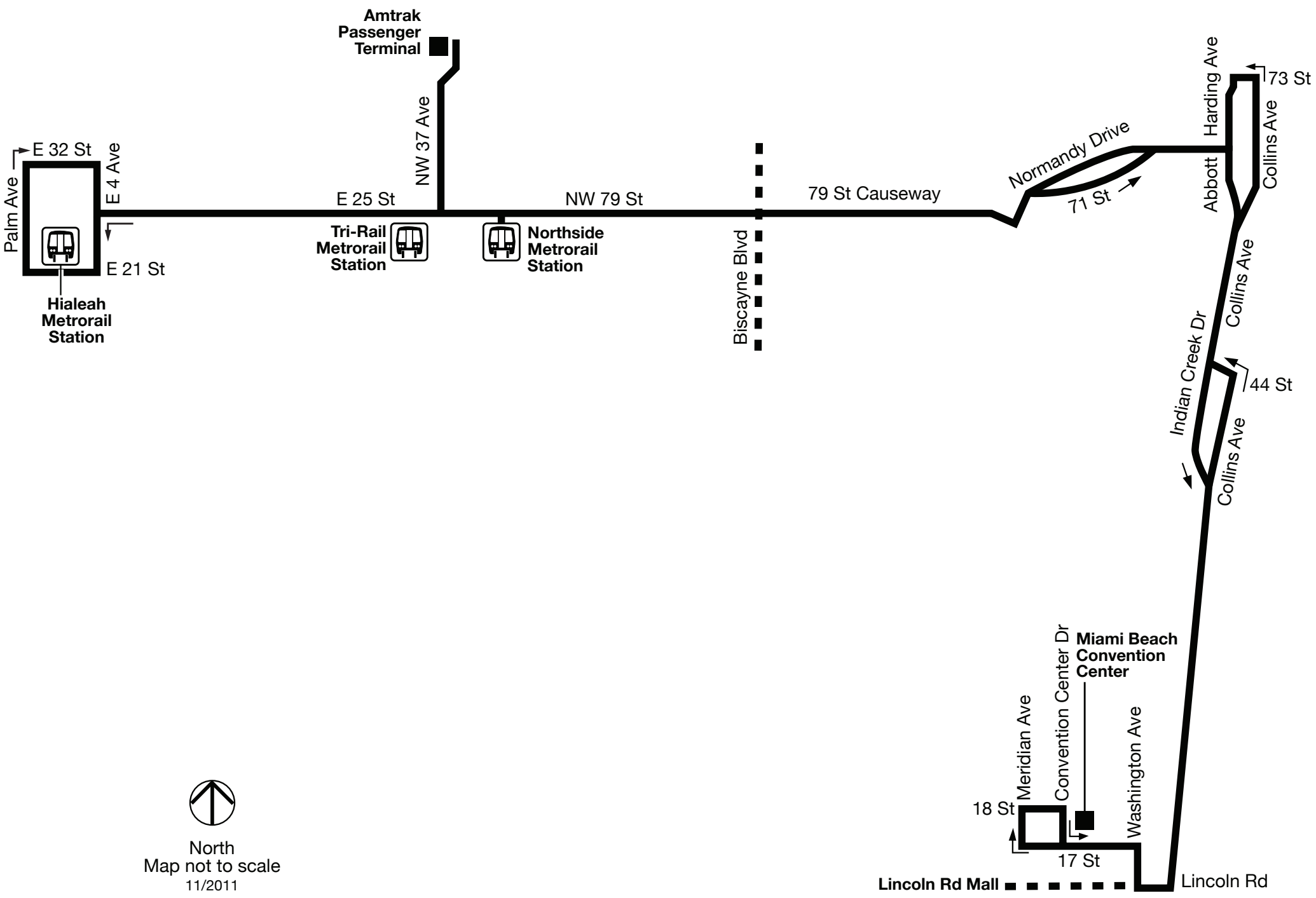


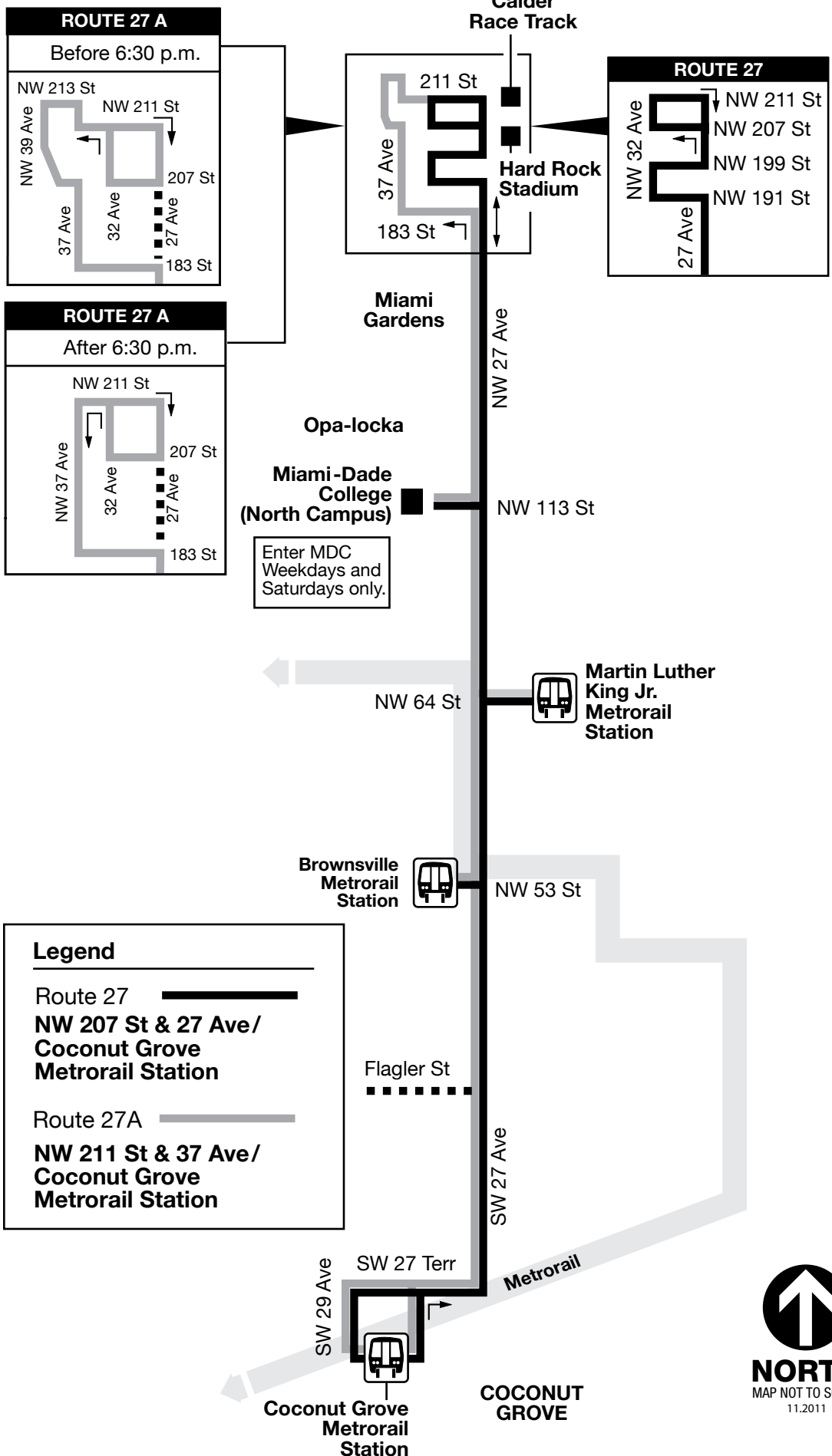
77



NORTH
06/2016

Route 112-L





NORTH
MAP NOT TO SCALE
11.2011



Appendix B

Transit Service Adjustments in 2018

5.5 Committed Bus Service Adjustments

In an effort to continually match service capacity with ridership demand DTPW routinely revises the existing bus route network to better meet the transportation needs of Miami-Dade County. These revisions seek to improve the operational efficiency of the overall transit system. A listing of the committed bus service improvements and adjustments is presented in Table 5-2. Route improvements are assigned letters in the last column to describe the type of improvement made: Adjustments (A), Improvements (I), and Reductions (R).

Table 5-2: 2018 Committed Bus Service Adjustments

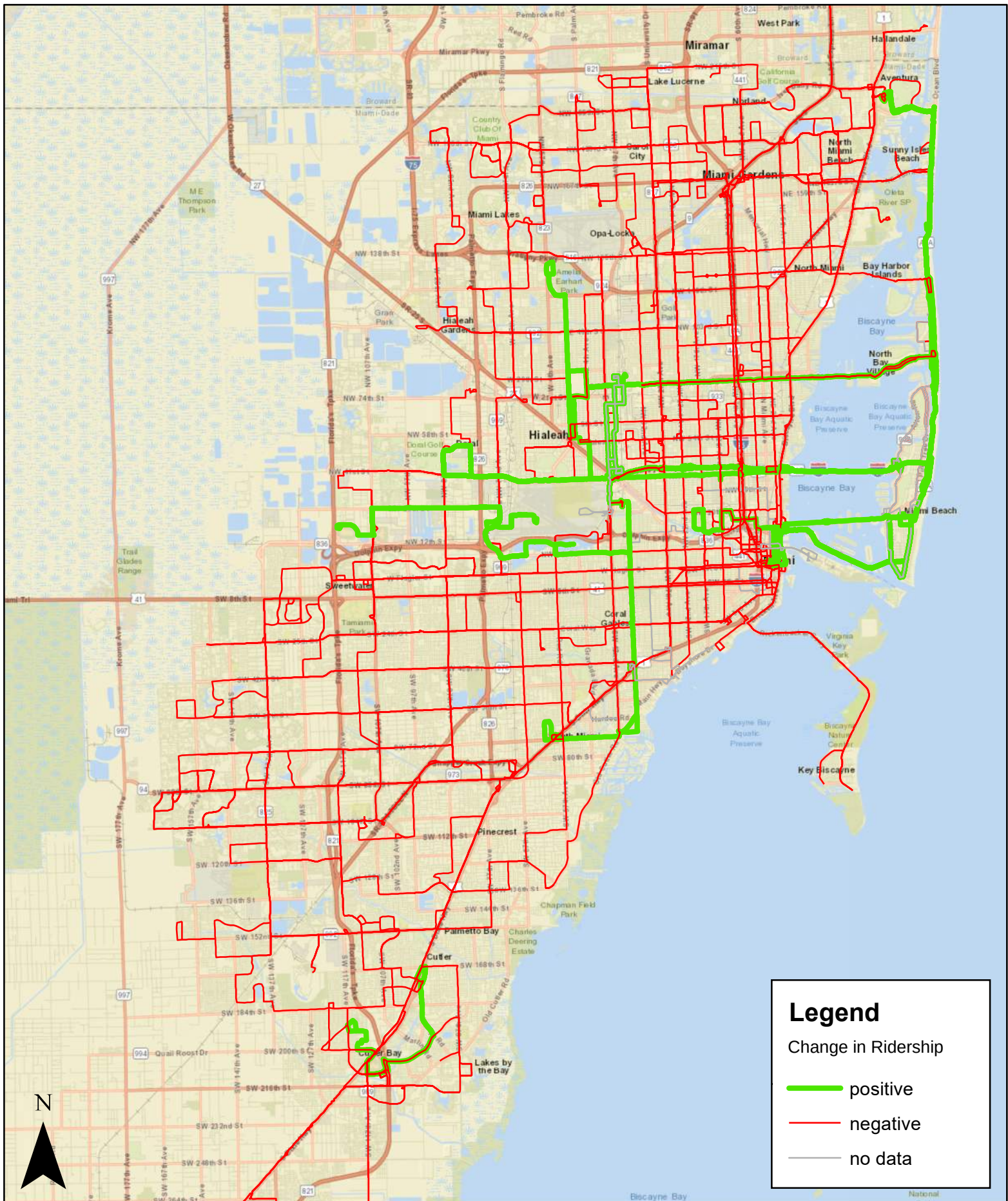
ROUTE	SERVICE CHANGE	Type: A (Adjustment) I (Improvement) R (Reduction)
3	Reduce weekday off-peak frequency from 20 to 30 min	R
	Reduce Saturday frequency from 15 to 20 min all day	R
7	Reduce weekday off-peak frequency from 20 to 30 min	R
	Reduce Saturday frequency from 20 to 30 min all day	R
	Reduce Sunday frequency from 20 to 30 min all day	R
	Reroute to use NW 17 St to enter/exit Dolphin Mall	A
	Extend Route to serve Dolphin Station	I
8	Reduce weekday off-peak frequency from 20 to 30 min	R
	Reduce Saturday frequency from 20 to 30 min all day	R
11	Reduce weekday off-peak frequency from 15 to 20 min	R
	Reduce Saturday frequency from 15 to 20 min all day	R
	Reduce Sunday frequency from 20 to 30 min all day	R
24	Reduce weekday off-peak frequency from 20 to 30 min	R
27	Reduce weekday off-peak frequency from 15 to 20 min	R
	Reduce Saturday frequency from 20 to 30 min all day	R
31	Reduce weekday peak frequency from 15 min to 30 min	R
34A	Running time adjustments	A
	Route name will be changed to Route 34	A
34B	Route name will be changed to Route 39	A
34/39	Modify Deadhead	A

Table 5-2: 2018 Committed Bus Service Adjustments (Continued)

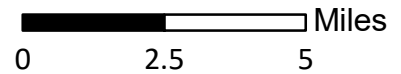
ROUTE	SERVICE CHANGE	Type: A (Adjustment) I (Improvement) R (Reduction)
35	Restructure 35/70 as proposed in Grid. (Cumulative 35/70 reduction)	R
	Increase weekday frequency to 20 min trunk / 40 min legs	I
	Increase Sunday frequency to 30 min trunk / 60 min legs and operate 35a	I
	Increase Saturday frequency to 30 min trunk / 60 min legs and operate 35a	I
	Contract out	A
36	Extend route to serve Dolphin Station M-F	I
38	Reduce weekday off-peak frequency from 15 to 20 min	R
	Reduce Saturday frequency from 15 to 20 min all day	R
	Serve all stops during weekday peak	I
	Start PM 10 min SB peak earlier from 3:30PM to 2:30PM	A
54	Extend route to the I-75 / Miami Gardens Park-and-Ride	I
56	Contract out	A
71	Contract out	A
	Extend route to Dolphin Station M-F	I
	Reroute to use NW 17 St to enter/exit Dolphin Mall	A
72	Contract out	A
73	Extend route to the I-75 / Miami Gardens Park-and-Ride	I
77	Reduce weekday off-peak frequency from 12 to 20 min	R
	Reduce Saturday frequency from 15 to 20 min all day	R
	Adjust weekday running time after 6PM	A
88	Match last weekday trip with last train arrival at DLS. Add 10 minutes to last trip	A
95	Extend route to the I-75 / Miami Gardens Park-and-Ride	I
	Add 5 min running time to 6:30A SB trip between 186/73Ave and GG	A
99	Extend route to the I-75 / Miami Gardens Park-and-Ride	I
115	Contract out	A
	Reduce weekday to 3 AM and 3 PM trips	R
	Reduce Saturday to 3 AM and 3 PM trips	R

Table 5-2: 2018 Committed Bus Service Adjustments (Continued)

ROUTE	SERVICE CHANGE	Type: A (Adjustment) I (Improvement) R (Reduction)
115	Reduce Sunday to 3 AM and 3 PM trips	R
	Add midday service 7 days a week	I
120	Reroute to Biscayne Blvd like Route S	A
137	Adjust running times and add a bus in AM peak	I
	Extend Route to Dolphin Station M-F	I
	Reroute to use NW 17 St to enter/exit Dolphin Mall	A
155	Reroute as proposed and adjust frequency from 30 to 60 min weekdays only	R
183	Reduce weekday off-peak frequency from 15 to 20 min.	R
	Extend route to the I-75 / Miami Gardens Park-and-Ride	I
	Reduce Saturday frequency from 20 to 30 min all day.	R
200	Operate Sunday service with the same running times as Saturday from 10AM to 4PM	I
207	Reduce weekday off-peak frequency from 20 to 30 min.	R
	Reduce Saturday frequency from 20 to 30 min all day.	R
	Reduce Sunday frequency from 20 to 30 min all day.	R
208	Reduce weekday off-peak frequency from 20 to 30 min.	R
	Reduce Saturday frequency from 20 to 30 min all day.	R
	Reduce Sunday frequency from 20 to 30 min all day.	R
210	Contract out.	A
	Reduce frequency from 30 to 60 min 7 days a week.	R
	Increase frequency from 60 to 30 min weekdays from 8AM to 5PM only	I
217	Contract out.	A
238	Extend route to Dolphin Station M-F	I
248	New Princeton Circulator operating 60 minutes, weekdays from 6AM to 8PM	I
249	Discontinue Jan 2, 2018.	R
287	Minor schedule adjustments	A
338	Reroute to use NW 17 St to enter/exit Dolphin Mall.	A



**Factors Affecting Transit Ridership in Miami-Dade County -
MDT Metrobus March 2018 Data: Percent Change in Ridership
2018 vs 2017**



Appendix C

Transit Survey Questionnaires and Outreach Strategies

Survey Questionnaire in English

Factors Affecting Transit Ridership in Miami-Dade County – SURVEY QUESTIONNAIRE

Introduction

Miami Dade County has a variety of County and Municipal transit services. We are requesting your input on these transit services to better serve your needs. Please take few minutes to complete the following survey. All your responses will be kept confidential and anonymous.

If you have questions regarding this survey or need a paper copy of the survey, please contact Richard Denis of Infinite Source Communications at 305-573-0089 or e-mail richard@iscprgroup.com. We truly appreciate your input.

1. Which of the following best describes your use of transit in Miami-Dade County?
 - a. I use transit frequently (at least once a week)
 - b. I use transit infrequently (less than once a week)
 - c. I do not use transit

Transit Users (those who select answer “a” or “b” to Question 1)

2. Has your transit use increased or decreased in the past year?
 - a. Decreased – If “Decreased” is chosen, go to question #3
 - b. Increased – If “Increased” is chosen, go to question #4
 - c. Remained the same - If “Remained the same” is chosen, go to question #5
3. Why has your transit use decreased?
 - a. Drive a personal vehicle and/or carpool/Vanpool
 - a. I use Uber, Lyft or taxi
 - b. I am biking/walking
 - c. Reduction in transit service, reliability and/or safety concerns
 - d. Other (Type in answer)
4. Why has your transit use increased?
 - a. More convenient transit
 - b. Availability of express bus service
 - c. Transit costs less
 - d. Using transit is healthier and helps to reduce congestion/environmental pollution
 - e. Change in residential or employment location
5. Which of the following do you think should be done to encourage more use of transit?
 - a. More frequent and on time transit service
 - b. More express bus routes and/or new passenger train services
 - c. Make transit stations/stops and vehicles safer and cleaner
 - d. Make transit service more convenient and comfortable (e.g., easier fare payment options, free Wi-Fi service, better transit station amenities)
 - e. Provide more connecting options to and from transit facilities (e.g., more park and ride locations, combining transit with on-demand services such as Uber and Lyft)
6. What is your primary mode of transportation?
 - b. Transit – Metrobus, Metrorail, Metromover, Tri-Rail or Paratransit
 - c. Transit – municipal circulator/trolley
 - d. Drive a personal vehicle and/or carpool/Vanpool
 - e. Uber, Lyft, taxi, or carshare (Zipcar, other)

- f. Bike or walk
- 7. Do you have access to a car for your use?
 - a. Yes
 - b. No
- 8. If you live in Miami-Dade County, what zip code do you live in? (Optional)
(write in)
- 9. What age group do you belong to? – (Optional)
 - a. Under 16 years
 - b. 16-24 years
 - c. 25-34 years
 - d. 35-44 years
 - e. 45-54 years
 - f. 55-64 years
 - g. Over 65 years
- 10. What is your annual household income? – (Optional)
 - a. Less than \$25,000
 - b. \$25,000 and \$49,999
 - c. \$50,000 and \$74,999
 - d. \$75,000 and \$100,000
 - e. More than \$100,000
- 11. If you have additional comments please provide in the space below – (Optional)

Non-Transit Users (those who select answer “c” to Question 1)

2. Which of the following best describes your reason not to use transit?
 - a. Service is not reliable
 - b. Service is not frequent and/or operational hours do not fit my schedule
 - c. Does not serve my destinations and/or bus stops are too far to access
 - d. Transit vehicles and stops are not clean/well maintained
 - e. I am concerned about safety
3. Would you use transit more often if shuttle services were offered to and from your home/work location to transit stops?
 - a. Yes
 - b. No
4. What transit improvements would lead to you using transit?
 - a. More frequent and on time transit service
 - b. More express bus routes and/or new passenger train services
 - c. Make transit more clean, safe, convenient and comfortable
 - d. Provide more connecting options to and from transit facilities (e.g., more park and ride locations, combining transit with on-demand services such as Uber and Lyft)
 - e. Unlikely to use transit no matter what improvements are made
5. What is your primary mode of transportation?
 - a. Drive a personal vehicle
 - b. Carpool/Vanpool
 - c. Uber, Lyft, or taxi
 - d. Bike or walk
6. Do you have access to a car for your use?
 - a. Yes
 - b. No
7. If you live in Miami-Dade County, what zip code do you live in? (Optional)
(write in)
8. What age group do you belong to? – (Optional)
 - a. Under 16 years
 - b. 16-24 years
 - c. 25-34 years
 - d. 35-44 years
 - e. 45-54 years
 - f. 55-64 years
 - g. Over 65 years
9. What's your annual household income? – (Optional)
 - a. Less than \$25,000
 - b. \$25,000 and \$49,999
 - c. \$50,000 and \$74,999
 - d. \$75,000 and \$100,000
 - e. More than \$100,000
10. If you have additional comments please provide in the space below – (Optional)

Survey Questionnaire in Spanish

Factores que afectan el transporte público de pasajeros en el condado de Miami-Dade –

VERSIÓN REVISADA DE LA ENCUESTA

Introducción

Miami-Dade cuenta con una variedad de servicios de transporte público del condado y de los municipios. Estamos solicitando su opinión sobre estos servicios de transporte para atender mejor sus necesidades. Le pedimos que se tome unos minutos para completar la siguiente encuesta. Todas sus respuestas serán confidenciales y anónimas.

Si tiene alguna pregunta sobre esta encuesta o si necesita una copia en papel de la misma, comuníquese con Richard Denis de Infinite Source Communications Group al 305-573-0089 o envíe un correo electrónico a richard@iscprgroup.com. Apreciamos mucho su opinión.

1. ¿Cuál de las siguientes opciones describe mejor su uso del transporte público en el condado de Miami-Dade?
 - a. Utilizo el transporte público con frecuencia (al menos una vez a la semana)
 - b. Utilizo el transporte público con poca frecuencia (menos de una vez a la semana)
 - c. No uso el transporte público

Usuarios del transporte público (aquellos que seleccionaron la respuesta “a” o “b” a la pregunta 1)

2. ¿Su uso del transporte público ha aumentado o disminuido en el último año?
 - a. Ha disminuido: si selecciona “ha disminuido”, vaya directamente a la pregunta n.º 3
 - b. Ha aumentado: si selecciona “ha aumentado”, vaya directamente a la pregunta n.º 4
 - c. Se mantuvo igual: si selecciona “Se mantuvo igual”, vaya directamente a la pregunta n.º 5
3. ¿Por qué usa los servicios de transporte público menos que antes?
 - a. Ahora tengo acceso a un automóvil personal
 - b. Uso Uber, Lyft o taxi
 - c. Estoy en bicicleta / caminando
 - d. Uso un autobús/trolley municipal
 - e. Reducción en el servicio de transporte, confiabilidad y/o preocupación por la seguridad
4. ¿Por qué usa los servicios de transporte público más que antes? Si ha aumentado, ¿cuál de las siguientes razones describe mejor su uso más frecuente de los servicios de transporte público?
 - a. Mayor conveniencia en el servicio de transporte público
 - b. Disponibilidad del servicio de autobús expreso
 - c. El transporte público cuesta menos
 - d. Usar el tránsito es más saludable y ayuda a reducir la congestión/contaminación ambiental

- e. Cambio en el lugar donde vivo/trabajo
- 5. ¿Cuál de los siguientes cree que debería hacerse para alentar un mayor uso del tránsito?
 - a. Más frecuencia y más puntualidad en el servicio de transporte público
 - b. Más rutas de autobús expreso y/o nuevos servicios de trenes de pasajeros
 - c. Haga que las estaciones/paradas de tránsito y los vehículos sean más seguros y limpios
 - d. Brindar más conveniencia y comodidad en el servicio de trenes de pasajeros (es decir, facilitar el pago de tarifas, servicio Wi-Fi gratuito, más comodidades en las estaciones de transporte público)
 - e. Proporcionar más opciones de conexión desde y hacia las terminales de tránsito, por ej., más estacionamientos con acceso al transporte público (park and ride), combinar el transporte público con servicios a pedido como Uber y Lyft)
- 6. ¿Cuál es su modo principal de transporte?
 - a. Transporte público – Metrobus, Metrorail, Metromover, Tri-Rail o paratransito
 - b. Tránsito-carro municipal/carro
 - c. Conduzco un automóvil personal y/o comparto automóvil/van (carpool/Vanpool)
 - d. Uber, Lyft, taxi o carshare (Zipcar, otro)
 - e. Andar en bicicleta o caminar
- 7. ¿Tiene acceso a un automóvil para su uso?
 - a. Sí
 - b. No
- 8. Si vives en el condado de Miami-Dade, ¿en qué código postal vives? (Opcional)
- 9. ¿A qué grupo de edad pertenece? - (Opcional)
 - a. Menores de 16 años
 - b. 16-24 años
 - c. 25-34 años
 - d. 35-44 años
 - e. 45-54 años
 - f. 55-64 años
 - g. Más de 65 años
- 10. ¿Cual es tu ingreso anual? - (Opcional)
 - a. Menos de \$ 25,000
 - b. \$ 25,000 y \$ 49,999
 - c. \$ 50,000 y \$ 74,999
 - d. \$ 75,000 y \$ 100,000
 - e. Más de \$ 100,000
- 11. Si tiene comentarios adicionales, proporcione en el espacio a continuación - (Opcional)

No usuarios del transporte público (aquellos que seleccionaron la respuesta “c” a la pregunta 1)

2. ¿Cuál de las siguientes opciones describe mejor su razón para no usar el tránsito?
 - a. El servicio no es confiable
 - b. El servicio no es frecuente y/o las horas de funcionamiento no se ajustan a mi horario
 - c. No sirve a mis destinos y/o las paradas de autobús están demasiado lejos para acceder
 - d. Los vehículos de tránsito y las paradas no están limpios / bien mantenidos
 - e. Me preocupa la seguridad
3. ¿Usaría el transporte público más a menudo si se ofrecieran servicios de transporte hacia y desde su lugar de trabajo / hogar a las paradas de tránsito?
 - a. Sí
 - b. No
4. ¿Qué mejoras de tránsito te llevarían a usar el tránsito?
 - a. Más frecuencia y más puntualidad en el servicio de transporte público
 - b. Más rutas de autobús expreso y/o nuevos servicios de trenes de pasajeros
 - c. Haga que las estaciones/paradas de tránsito y los vehículos sean más seguros y limpios
 - d. Proporcionar más opciones de conexión desde y hacia las terminales de tránsito, por ej., más estacionamientos con acceso al transporte público (park and ride), combinar el transporte público con servicios a pedido como Uber y Lyft
 - e. Es improbable que use el transporte público, sin importar las mejoras que se hagan
5. ¿Cuál es su modo principal de transporte?
 - a. Transporte público – Metrobus, Metrorail, Metromover, Tri-Rail o paratransito
 - b. Tránsito-carro municipal/carro
 - c. Conduzco un automóvil personal y/o comparto automóvil/van (carpool/Vanpool)
 - d. Uber, Lyft, taxi o carshare (Zipcar, otro)
 - e. Andar en bicicleta o caminar
6. ¿Tiene acceso a un automóvil para su uso?
 - a. Sí
 - b. No
7. Si vives en el condado de Miami-Dade, ¿en qué código postal vives? (Opcional)
8. ¿A qué grupo de edad pertenece? - (Opcional)
 - a. Menores de 16 años
 - b. 16-24 años
 - c. 25-34 años
 - d. 35-44 años
 - e. 45-54 años
 - f. 55-64 años
 - g. Más de 65 años
9. ¿Cual es tu ingreso anual? - (Opcional)
 - a. Menos de \$ 25,000
 - b. \$ 25,000 y \$ 49,999

- c. \$ 50,000 y \$ 74,999
- d. \$ 75,000 y \$ 100,000
- e. Más de \$ 100,000

10. Si tiene comentarios adicionales, proporcione en el espacio a continuación - (Opcional)

Survey Questionnaire in Creole

Faktè ki afekte Moun ki Itilize Transpò Piblik nan Konte Miami-Dade - KESYONÈ SONDAJ REVIZE

Entwodiksyon

Konte Miami Dade gen yon varyete sèvis Transpò ak Minisipal. Nou ap mande opinyon ou sou sèvis transpò sa yo pou nou ka ba ou yon pi bon sèvis. Tanpri, pran kèk minit pou konplete sondaj sa yo. Tout repons ou yo ap rete konfidansyèl ak anonim.

Si ou gen kesyon konsènan sondaj sa a oswa ou bezwen yon kopi papye nan sondaj la, tanpri kontakte Richard Denis nan Kominikasyon Sous Enfini nan 305-573-0089 oswa e-mail richard@iscprgroup.com. Nou vrèman apresye opinyon ou.

1. Kiyès nan repons yo ki anba la a ki dekri pi byen fason ou itilize transpò piblik nan Konte Miami-Dade?
 - a. Mwen itilize transpò piblik souvan (omwen yon (1) fwa pa semenn)
 - b. Mwen pa itilize transpò piblik souvan (mwens pase yon (1) fwa pa semenn)
 - c. Mwen pa itilize transpò piblik ditou

Moun ki itilize transpò piblik yo (moun ki chwazi repons "a" oswa "b" pou kesyon 1 yo)

2. Èske ou itilize transpò piblik plis oswa mwens nan ane ki sot pase a?
 - a. Mwens - Si ou chwazi "mwens", ale nan kesyon #3
 - b. Plis- Si ou chwazi "plis", ale nan kesyon #4
 - c. Menm jan an- Si ou chwazi "menm jan an", ale nan kesyon #5
3. Poukisa ou itilize transpò piblik la diminye?
 - a. Kondi yon machin pèsonèl ak/oswa machin / venn an gwoup
 - b. Mwen itilize Uber, Lyft oswa taksi
 - c. Mwen mache / macheMwen sèvi ak yon sikilatwa/twole minisipal
 - d. Rediksyon nan sèvis transpò, fyab ak / oswa enkyetid sekirite
 - e. Lòt (Tape yon repons)
4. Poukisa ou itilize transpò piblik la?
 - a. Transpò piblik vin pi pratik
 - b. Disponiblite nan sèvis otobis eksprime
 - c. Transpò piblik mwens chè
 - d. Lè ou itilize transpò piblik li pi bon pou lasante epi sa diminye polisyon machin / anviwònman/Pwoblèm sekirite
 - e. Chanjman nan kote mwen rete oswa ap travay
5. Kilès nan bagay sa yo ou panse yo ta dwe fè ankouraje plis itilize transpò piblik ?
 - a. Sèvis transpò piblik vini pi souvan ak a lè
 - b. Plis otobis eksprime ak / oswa nouvo sèvis pasaje tren

- c. Fè estasyon transpò / arè ak machin yo pi an sekirite ak pi pwòp
 - d. Fè sèvis transpò pi fasil ak konfòtab (tankou, pi fasil opsyon peye pri, gratis sèvis Wi-Fi, pi bon ekipman transpò piblik)
 - e. Bay plis opsyon pou konekte lè w vini ak soti nan etablisman transpò piblik yo (pa egzanp, plis kote pou pake machin ou lè w ap pran transpò piblik, tranp piblik konbine ak sèvis sou demann tankou Uber ak Lyft)
6. Ki sa ki se mòd prensipal ou nan transpò?
- a. Transit - Metrobus, Metrorail, Metromover, Tri-Rail oswa Paratransit
 - b. Transit-minisipal sikilatri / Trolley
 - c. Kondi yon machin pèsonèl ak/oswa machin / venn an gwoup
 - d. Uber, Lyft, taksi, oswa machin (Zipcar, lòt)
 - e. Bisiklèt oswa mache
7. Èske ou gen aksè a yon machin pou ou itilize?
- a. Wi
 - b. No
8. Si w ap viv nan Konte Miami-Dade, ki kòd postal w ap viv nan? (Si ou vle)
9. Ki gwoup laj ou? - (Si ou vle)
- a. Anba 16 ane
 - b. 21-25 ane
 - c. 26-34 ane
 - d. 35-44 ane
 - e. 45-54 ane
 - f. 55-64 ane
 - g. Plis pase 65 ane
10. Ki revni anyèl kay ou ye? - (Si ou vle)
- a. Mwens pase \$ 25,000
 - b. \$ 25,000 ak \$ 49,999
 - c. \$ 50,000 ak \$ 74,999
 - d. \$ 75,000 ak \$ 100,000
 - e. Plis pase \$ 100,000
11. Si ou gen plis kòmantè tanpri bay nan espas ki anba a - (Si ou vle)

Moun ki pa itilize transpò piblik yo (moun ki chwazi repons "c" pou kesyon 1 yo)

2. Kilès nan bagay sa yo pi byen dekri rezon ki fè ou pa itilize transpò piblik?
 - a. Sèvis se pa seryeDepi plis pase senk ane
 - b. Sèvis la pa souvan ak / oswa operasyonèl èdtan pa anfòm orè mwen an
 - c. Pa sèvi destinasyon m 'yo ak / oswa arè otobis yo twò lwen aksè
 - d. Lè operasyonèl pa anfòm orè mwen
 - e. Mwen konsène sou sekirite
3. Èske ou ta sèvi ak transpò pi souvan si sèvis shuttle yo te ofri pou ale ak nan kay/travay kote ou pou sispann transpò?
 - a. Wi
 - b. Non
4. Ki amelyorasyon transpò ta mennen ou lè w ap itilize transpò piblik?
 - a. Sèvis transpò piblik vini pi souvan ak a lè
 - b. Plis otobis eksprime ak / oswa nouvo sèvis pasaje tren
 - c. Fè transpò pi pwòp, san danje, pratik ak konfòtab
 - d. Bay plis opsyon pou konekte lè w vini ak soti nan etablisman transpò piblik yo (pa egzanp, plis kote pou pake machin ou lè w ap pran transpò piblik, transpò piblik konbine ak sèvis sou demann tankou Uber ak Lyft)
 - e. Pa gen chans pou mwen itilize transpò piblik kèlkeswa amelyorasyon ki fèt
5. Ki sa ki se mòd prensipal ou nan transpò?
 - a. Kondwi yon machin pèsònèl
 - b. Machin/venn an gwoup
 - c. Uber, Lyft, oswa taksi
 - d. Bisiklèt oswa mache
6. Èske ou gen aksè a yon machin pou ou itilize?
 - a. Wi
 - b. Non
7. Si w ap viv nan Konte Miami-Dade, ki kòd postal w ap viv nan? (Si ou vle)
8. Ki gwoup laj ou? - (Si ou vle)
 - a. Anba 16 ane
 - b. 16-24 ane
 - c. 25-34 ane
 - d. 35-44 ane
 - e. 45-54 ane
 - f. 55-64 ane
 - g. Plis pase 65 ane
9. Ki revni anyèl kay ou ye? - (Si ou vle)
 - a. Mwens pase \$ 25,000
 - b. \$ 25,000 ak \$ 49,999
 - c. \$ 50,000 ak \$ 74,999

- d. \$ 75,000 ak \$ 100,000
 - e. Plis pase \$ 100,000
10. Si ou gen plis kòmantè tanpri bay nan espas ki anba a - (Si ou vle)

Advertisement Methods



MAKE YOUR VOICE HEARD!!



Miami Dade County has a variety of County and Municipal transit services. We are requesting your input on these transit services to better serve your needs.

Please take few minutes to complete an online survey using the link provided below.

www.miamidadetpo.org

The survey will be available from June 4 to June 30.

We truly appreciate your input!

Survey results will be posted on the Miami-Dade TPO website www.miamidadetpo.org by late Summer 2018.



All your responses will be kept confidential and anonymous.

If you have questions or need a paper copy of the survey, please contact Richard Denis of Infinite Source Communications Group at 305-573-0089 or e-mail Richard@iscprgroup.com. Completed paper copies of the survey should be mailed to Richard Denis, Infinite Source Communications Group, 7270 NW 12 Street, Suite 300, Miami, FL 33126



¡HAGA OÍR SU VOZ!



El Condado de Miami-Dade tiene una variedad de servicios de tránsito municipal y del condado. Estamos solicitando su opinión sobre estos servicios de tránsito para mejor atender sus necesidades.

Le pedimos que dedique unos minutos a completar una encuesta en línea siguiendo el enlace que se proporciona a continuación.

www.miamidadetpo.org

La encuesta estará disponible entre 4 de junio y 30 de junio.

Apreciamos mucho su opinión.

Los resultados de la encuesta se publicarán en la página web de la Organización de Planificación de Transporte de Miami-Dade (Miami-Dade TPO) a fines del verano de 2018.



Todas sus respuestas serán confidenciales y anónimas.

Si tiene alguna pregunta o necesita una copia impresa de la encuesta, comuníquese con Richard Denis de Infinite Source Communications Group al 305-573-0089 o escríbale a richard@iscprgroup.com.

Las encuestas impresas que se hayan completado se deben enviar por correo a Richard Denis, Infinite Source Communications Group, 7270 NW 12 Street, Suite 300, Miami, FL 33126.



FÈ NOUTANDE VWA OU!!!



Konte Miami-Dade gen yon varyete sèvis Transpò ak Minisipal. Nou ap mande opinyon ou sou sèvis transpò sa yo pou nou ka ba ou yon pi bon sèvis.

Tanpri pran detwa minit pou ranpli yon sondaj la sou entènèt ak lyen ki endike anba a.

www.miamidadetpo.org

Sondaj la ap disponib kòmanse 4 jen epi l fini 30 jen.

Nou vrèman apresye opinyon ou!

Nou pral afiche rezilta sondaj la sou sit entènèt Miami-Dade TPO www.miamidadetpo.org avan fen Ete 2018.



Tout repons ou yo ap rete konfidansyèl ak anonim.

Si ou gen kesyon oswa ou bezwen yon kopi sondaj la sou papye, tanpri kontakte Richard Denis nan Infinite Source Communications Group nan 305-573-0089 oswa voye yon imèl ba li nan Richard@iscprgroup.com. Voye kopi konplè sou papye bay Richard Denis, Infinite Source Communications Group, 7270 NW 12 Street, Suite 300, Miami, FL 33126.

In-Person Survey Locations



Factors Affecting Transit Ridership in Miami-Dade County - South Florida Commuter Services In-Person Survey Locations

0 1.5 3 Miles

Appendix D

Transit User Survey Results

Summary of Survey Results for Transit Users

1

Which of the following best describes your use of transit in Miami-Dade County?		
I use transit frequently (at least once a week)	719	41%
I use transit infrequently (less than once a week)	445	25%
I do not use transit	591	34%

2

Has your transit use increased or decreased in the past year?		
Decreased	252	22%
Increased	350	30%
Remained the same	559	48%

3

Why has your transit use decreased?		
Drive a personal vehicle and/or carpool/Vanpool	52	21%
I use Uber, Lyft or taxi	40	16%
I am biking/walking	5	2%
Reduction in transit service, reliability and/or safety concerns	102	40%
Other (Type in answer)	53	21%

4

Why has your transit use increased?		
More convenient transit	73	21%
Availability of express bus service	21	6%
Transit costs less	49	14%
Using transit is healthier and helps to reduce congestion/environmental pollution	76	22%
Change in residential or employment location	130	37%

Summary of Survey Results for Transit Users

5

Which of the following do you think should be done to encourage more use of transit?		
More frequent and on time transit service	880	29%
More express bus routes and/or new passenger train services	617	20%
Make transit stations/stops and vehicles safer and cleaner	511	17%
Make transit service more convenient and comfortable (e.g., easier fare payment options, free Wi-Fi service, better transit station amenities)	482	16%
Provide more connecting options to and from transit facilities (e.g., more park and ride locations, combining transit with on-demand services such as Uber and Lyft)	532	18%

6

What is your primary mode of transportation?		
Transit-Metrobus, Metrorail, or Metromover, Tri-Rail or Paratransit	519	45%
Transit-municipal circulator/trolley	29	3%
Drive a personal vehicle and/or carpool/Vanpool	492	42%
Uber, Lyft, taxi, or carshare (Zipcar, other)	46	4%
Bike or walk	73	6%

7

Do you have access to a car for your use?		
Yes	962	83%
No	197	17%

8

If you live in Miami-Dade County, what zip code do you live in? (Optional)		
1012 Responses		

Summary of Survey Results for Transit Users

9	What age group do you belong to? - (Optional)		
	Under 16 years	1	0%
	16-24 years	57	5%
	25-34 years	285	25%
	35-44 years	195	17%
	45-54 years	221	20%
	55-64 years	232	21%
	Over 65 years	131	12%

10	What is your annual household income? - (Optional)		
	Less than \$25,000	79	8%
	\$25,000 and \$49,999	200	20%
	\$50,000 and \$74,999	202	20%
	\$75,000 and \$100,000	177	18%
	More than \$100,000	338	34%

11	If you have additional comments please provide in the space below - (Optional)		
	656 Responses		

Appendix E

Non-Transit User Survey Results

Summary of Survey Results for Non-Transit Users

1

Which of the following best describes your use of transit in Miami-Dade County?		
I use transit frequently (at least once a week)	719	41%
I use transit infrequently (less than once a week)	445	25%
I do not use transit	591	34%

2

Which of the following best describes your reason not to use transit?		
Service is not reliable	196	18%
Service is not frequent and/or operational hours do not fit my schedule	230	21%
Does not serve my destinations and/or bus stops are too far to access	429	40%
Transit vehicles and stops are not clean/well maintained	104	10%
I am concerned about safety	121	11%

3

Would you use transit more often if shuttle services were offered to and from your home/work location to transit stops?		
Yes	425	73%
No	159	27%

4

What transit improvements would lead to you using transit?		
More frequent and on time transit service	262	22%
More express bus routes and/or new passenger train services	291	25%
Make transit more clean, safe, convenient and comfortable	210	18%
Provide more connecting options to and from transit facilities (e.g., more park and ride locations, combining transit with on-demand services such as Uber and Lyft)	298	25%
Unlikely to use transit no matter what improvements are made	109	9%

Summary of Survey Results for Non-Transit Users

5	What is your primary mode of transportation?		
	Drive a personal vehicle	564	95%
	Carpool/Vanpool	9	2%
	Uber, Lyft, or taxi	12	2%
	Bike or walk	6	1%
6	Do you have access to a car for your use?		
	Yes	581	98%
	No	10	2%
7	If you live in Miami-Dade County, what zip code do you live in? (Optional)		
	481 Responses		
8	What age group do you belong to? - (Optional)		
	Under 16 years	0	0%
	16-24 years	21	4%
	25-34 years	130	23%
	35-44 years	120	21%
	45-54 years	140	25%
	55-64 years	103	18%
	Over 65 years	53	9%
9	What's your annual household income? - (Optional)		
	Less than \$25,000	16	3%
	\$25,000 and \$49,999	85	17%
	\$50,000 and \$74,999	111	22%
	\$75,000 and \$100,000	105	21%
	More than \$100,000	189	37%
0	If you have additional comments please provide in the space below - (Optional)		
	172 Responses		