


The background is a vibrant yellow with a stylized map of Miami-Dade County. The map is composed of blue and yellow lines representing roads and transit routes. Scattered across the map are numerous small, stylized footprints in blue and yellow, suggesting movement and travel. The title 'On the Move...' is written in a large, dark blue, cursive font, slanted upwards from left to right.

# On the Move...

## **Miami-Dade County's Pocket Guide to Transportation**

**Miami-Dade  
Transportation Planning Organization (TPO)**

**5<sup>th</sup> Edition (Summer 2017)**



The Miami-Dade Transportation Planning Organization (TPO) plays an active role in educating the public regarding the transportation resources available to them. This guidebook was specifically designed to assist the citizens and visitors of Miami-Dade County. We hope you find the “Miami-Dade County Pocket Guide to Transportation” a helpful informational resource for all of your transportation related needs. A copy of this directory is also available on the Miami-Dade TPO website at: [www.miamidadetpo.org](http://www.miamidadetpo.org)

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## Strategic Miami Area Rapid Transit (SMART) Plan

In April 2016, the Miami-Dade Transportation Planning Organization (TPO) Governing Board adopted the SMART Plan to address traffic congestion and provide alternative transportation choices. The SMART Plan involves the development of six rapid transit corridors as well as a network of express buses that will connect the SMART corridors to the existing Metrorail system to expand the reach of transit in the community.

The six rapid transit corridors (in alphabetical order):

- Beach Corridor
- East-West Corridor
- Kendall Corridor
- North Corridor
- Northeast Corridor
- South Dade Transitway

Bus Express Rapid Transit (BERT) network:

- Beach Express
- Flagler Corridor
- Florida's Turnpike Express
- Northwest Miami-Dade Express
- South Miami-Dade Express
- Southwest Miami-Dade Express

For more information about the SMART Plan:

tel: (305) 375-4507

website: [www.miamidadetpo.org/smartplan.asp](http://www.miamidadetpo.org/smartplan.asp)

# Strategic Miami Area Rapid Transit "SMART Plan"

## RAPID TRANSIT CORRIDORS

CORRIDORS LISTED IN ALPHABETICAL ORDER	FROM	TO	LEAD AGENCY
<b>Beach Corridor</b>	Midtown Miami	Miami Beach Convention Center	DTPW*
<b>East-West Corridor</b>	Miami Intermodal Center	Florida International University	DTPW
<b>Kendall Corridor</b>	Dadeland area Metrorail Stations	SW 167th Avenue	FDOT** District 6
<b>North Corridor</b>	Martin L. King, Jr. Metrorail Station	NW 215th Street	FDOT District 6
<b>Northeast Corridor</b>	Downtown Miami	City of Aventura	FDOT District 6 & 4
<b>South Dade Transitway</b>	Dadeland South Metrorail Station	Florida City	DTPW

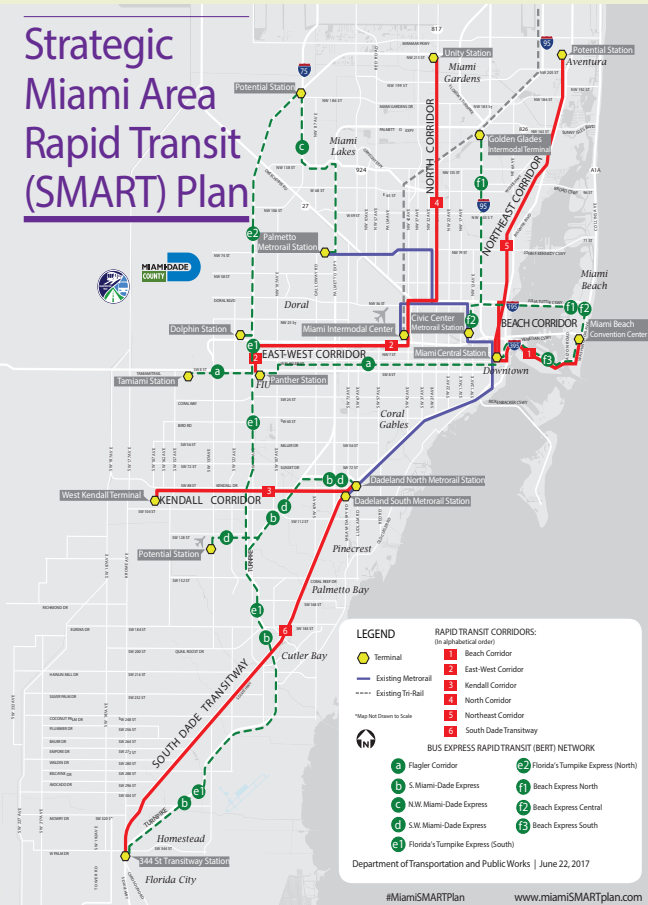
## BUS EXPRESS RAPID TRANSIT (BERT) COMPLEMENTARY NETWORK

BERTS LISTED IN ALPHABETICAL ORDER	DESCRIPTION
<b>Beach Express</b>	North - Miami Beach Convention Center to Golden Glades via I-95 Central - Miami Beach Convention Center to Civic Center via Julia Tuttle Causeway South - Miami Beach Convention Center to Downtown Miami via MacArthur Causeway
<b>Flagler Corridor</b>	Downtown Miami to West Dade via Flagler Street
<b>Florida's Turnpike Express</b>	North - Dolphin Station to North Miami-Dade via the HEFT South - Dolphin Station to SW 344 <sup>th</sup> Street via the HEFT
<b>Northwest Miami-Dade Express</b>	Palmetto Metrorail Station to Miami Gardens Drive Park-n-Ride via Palmetto Expressway and I-75
<b>South Miami-Dade Express</b>	Dadeland North Metrorail Station to southern Miami-Dade County via SR-878, SR-874, and Florida's Turnpike
<b>Southwest Miami-Dade Express</b>	Dadeland North Metrorail Station to Miami Executive Airport via SR-878 and SR-874

\*DTPW - Miami-Dade Department of Transportation & Public Works

\*\*FDOT - Florida Department of Transportation

# Strategic Miami Area Rapid Transit (SMART) Plan



#MiamiSMARTPlan

www.miamiSMARTplan.com

## Miami-Dade Department of Transportation and Public Works (DTPW) - Transit

The Miami-Dade DTPW aims to improve the sustainability of Miami-Dade County's transportation network as part of a wider goal of creating more vibrant, livable, sustainable cities and improving the quality of life for its residents. The transit system, under DTPW, ranks in the top 20 largest public systems in the USA, and is the largest transit agency in the state of Florida. Their mission is to provide the highest quality transit service: safe, reliable, efficient, and courteous. The system is comprised of Metrobus, Metrorail, Metromover, and Special Transportation Service (STS). The entire system is accessible offering mobility to people with disabilities.

To find out how to use public transit to travel around Miami-Dade County, call Customer Service (311), log on to their website, or download the "MDT Tracker" app available on iOS and Android. Transit passengers can use services, such as the Google Trip Planner, to see hours of service, specific route maps, rider alerts, service updates, contact information, and more.

tel: (305) 891-3131 or 311

(Information in English, Spanish and Haitian Creole)

TTD/TTY: (305) 499-8971

App: MDT Tracker

website: [www.miamidade.gov/transit](http://www.miamidade.gov/transit)



## Transit Watch

“If you see something, say something”

The Transit Watch program allows all transit riders to alert Transit Security Officers of any suspicious activities or quality of ride problems at any Metrobus, Metrorail, or Metromover vehicle or station. Riders may discreetly provide information anonymously via texts by either uploading the “MDT Transit Watch” app, which is available on iPhone and Android systems, or by calling the Transit Watch hotline. In the event of an emergency, always call 911.

Transit Watch (Safety Hotline): (305) 375-2700

App: MDT Transit Watch

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## Go Mobile to Expand Your Mobility Options

Riders have a new option when it comes to riding transit. With the new EASY Pay mobile app, you can buy a transit pass and use a QR code as your ticket to tap in at Metrorail fare gates or show your Metrobus operator. This is an excellent new option for tourists and when attending special events.

App: EASY Pay Miami



## Fares

- Metrorail: \$2.25 full fare or \$1.10 reduced fare
- Metromover: FREE!
- Metrobus: \$2.25 full fare or \$1.10 reduced fare (Metrobus to Metrobus transfers are free with EASY Card or EASY Ticket while cash paying customers pay full fare)
- Inter-County Express Buses: starting at \$2.65 for select routes  
Discount fare: Starting at \$1.30 for select routes
- Intra-County Express Buses: starting at \$2.25 for select routes  
Discount fare: \$1.30
- Shuttle Bus: Fare - 25¢. Discount Fare - 10¢
- Monthly Passes: \$112.50 (unlimited rides on Metrobus & Metrorail)
- Metrorail faregates do not accept cash, only loaded EASY Cards or EASY Tickets. Patrons also can pay via the EASY Pay app at select fare gates.
- Metrobus fare boxes accept bills and coins (no pennies; no change provided), EASY Card, or EASY Ticket. Patrons also can pay via the EASY Pay app.
- Miami-Dade residents over 65 years old and Social Security beneficiaries younger than 64 ride free with a Golden Passport EASY Card (page 8).

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## EASY Card

The EASY Card is one of the easiest and most efficient ways to pay for your fare on Metrobus or Metrorail. It's a reloadable card that can be loaded with up to \$150 cash value or with 1-Day, 7-Day, or 1-Month passes. EASY Cards can be purchased by:

- Going to an EASY Card vending machine at a Metrorail station
- Visiting an EASY Card sales outlet near you
- Visiting the Transit Service Center Kiosk on the second floor of the Government Center (111 NW 1st Street, Miami, FL 33128)
- Calling the EASY Card Center at (786) 469-5151
- TTY Users (persons who are deaf or hearing impaired) please call (305) 499-8971

website: [www.miamidade.gov/transit/easy-card.asp](http://www.miamidade.gov/transit/easy-card.asp)



## Obtaining EASY Card and EASY Ticket

Obtain and load an EASY Card or EASY Ticket at any Metrorail station, or at any of over 80 sales outlets located throughout Miami-Dade County (except College Discount passes). Only EASY Cards can be obtained and loaded online.

Transit Service Center-Government Center Metrorail Station

111 NW First Street, Second Floor Kiosk

Miami, FL 33128

Monday-Friday: 7:00 am-6:00 pm

Contact Easy Card Services by phone or visit their website for the most current listing of locations where EASY Cards and EASY Tickets are sold.

tel: (786) 469-5028

website: [www.miamidade.gov/transit/easy-card.asp](http://www.miamidade.gov/transit/easy-card.asp)

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## Discount EASY Cards

- Discount EASY Card

Discount EASY Cards are available to Medicare recipients, most people with disabilities, and Miami-Dade students in grades K-12. The Discount EASY Card saves its users 50% on transit fare. The current discount fare is \$1.10 for one ride on Metrorail/Metrobus.

- College Discount Program

College, university, and vocational/technical school students can buy an orange EASY Ticket loaded with a 1-Month Pass for only \$56.25 at participating schools. Students must be enrolled full-time at the institution where the pass is sold.

- Corporate Discount Program

Public and private companies may offer employees a pre-tax group discount of between 10% and 15% off a monthly transit pass. Buy a monthly pass for a group of between four and 99 employees and pay only \$101.25 per employee. Groups of 100 or more pay only \$95.65 per employee. To sign up, or for more information, send an email to: [mtdcdp@miamidade.gov](mailto:mtdcdp@miamidade.gov)

- Golden Passport EASY Card

All senior citizens, 65 years and older and Social Security beneficiaries under the age of 64, who are permanent Miami-Dade County residents, may ride transit for free with a Golden Passport EASY Card.

- Patriot Passport EASY Card

Honorably discharged veterans, whose annual income is \$27,994 or less, and are permanent residents of Miami-Dade County, are eligible to ride transit for free with a Patriot Passport EASY Card based on their military discharge. The Patriot Passport expires annually.

- Transportation Disadvantaged (TD) Mobility Easy Card Program

This program is funded through the State of Florida's TD Trust Fund. It provides free EASY Cards to the eligible TD population within Miami-Dade County as follows: up to 150% above the poverty level; under 65 years old; not receiving SSI benefits; and certain children at risk population(s).

Register for the above programs at the Golden Passport Office located on the 1st floor of the Government Center (111 NW 1st Street, Miami, FL 33128)



## Transfers

You must use an EASY Card or EASY Ticket to transfer free from Metrobus\* to Metrobus\* or to transfer for 60 cents from Metrobus\* to Metrorail or Metrorail to Metrobus\*. When transferring from Metrorail to Metrobus, passengers must tap their EASY Card or EASY Ticket on the faregate before exiting the station where they transfer. Otherwise, they will be charged the full fare when boarding the bus. Customers who pay their bus fares in cash must pay the full fare every time they board a bus or train.

Type of Transfer	Regular Fare	Discount Fare
Metrobus to Metrobus	Free*	Free*
Metrobus to Metrorail	60¢*	30¢*
Metrorail to Metrobus	60¢*	30¢*
Metrobus to Express Bus	95¢ upgrade*	45¢ upgrade*
Shuttle Bus to Metrobus or Metrorail	\$2.00 upgrade*	\$1.00 upgrade*
Shuttle Bus to Express Bus	\$2.35 upgrade*	\$1.15 upgrade*
Metromover to Metrorail	\$2.25	\$1.10
Metrorail to Metromover	Free	Free
Metrobus to Metromover	Free	Free
Broward Bus to MDT Bus	60¢**	30¢**
Broward Bus to MDT Express Bus	95¢**	45¢**

\* Regular service only, and with EASY Card or EASY Ticket. Cash customers must pay the full fare each time they board.

\*\*Transfers from Broward Bus need to be paid in cash and passengers must obtain an Inter-County Ticket from the Broward Bus operator.

### Metrorail or Metrobus Transfer to South Florida Regional Transportation Authority (SFRTA)/ Tri-Rail:

- Passengers must present valid MDT EASY Card or EASY Ticket for verification on Tri-Rail to receive \$2 off a full-fare or \$1 off a discounted fare. This is available for Tri-Rail One-Way and Round-Trip products only.

### SFRTA/Tri-Rail Transfer to Metrorail or Metrobus:

- SFRTA/Tri-Rail passengers must use a valid EASY Card to receive transfer discounts to Metrorail or Metrobus, including Express Buses.

## Park and Ride Lots

The following lots can be used for carpooling and/or transit use:  
For Metrorail (\$4.50 daily cost. Monthly parking permits sold for \$11.25 with the purchase of a 1-month pass):

- Dadeland South Station: 9150 Dadeland Blvd.
- Dadeland North Station: 8300 S. Dixie Hwy
- South Miami Station: 5949 Sunset Drive
- University Station: 5400 Ponce de Leon Blvd.
- Douglas Road Station: 3100 Douglas Road
- Coconut Grove Station: 2780 SW 27th Avenue
- Vizcaya Station: 3201 SW 1st Avenue
- Santa Clara Station: 2050 NW 12th Avenue
- Allapattah Station: 3501 NW 12th Avenue
- Earlington Heights Station: 2100 NW 41st Street
- Brownsville Station: 5200 NW 27th Avenue
- Dr. Martin Luther King Jr. Station: 6205 NW 27th Avenue
- Northside Station: 3150 NW 79th Street
- Hialeah Station: 125 E 21st Street
- Okeechobee Station: 2005 West Okeechobee Road
- Palmetto Station: 7701 NW 79th Avenue
- Tri-Rail Station: 1125 East 25th Street

For Metrobus:

- Golden Glades: where US 441, the Palmetto and I-95 intersect
- Hammocks Town Center: 10201 Hammocks Blvd.
- Miami Gardens Drive and NW 73rd Avenue
- Kendall Drive and SW 150th Avenue
- West Kendall Transit Terminal: 9155 SW 162nd Avenue
- Coral Reef/Turnpike: SW 152nd Street and SW 117th Avenue
- Busway/SW 88th Street
- Busway/SW 152nd Street
- Busway/SW 150th Avenue
- Busway/SW 168th Street
- Busway/SW 112th Avenue
- Busway/SW 244th Street
- Busway/SW 296th Street
- Busway/SW 344th Street

## For Tri-Rail:

- Hialeah Market Tri-Rail Station: 1200 SE 11th Avenue
  - Tri-Rail/Metrorail Transfer Station: 2567 E. 11th Avenue
  - Opa-Locka Tri-Rail Station: 480 Ali Baba Blvd.
  - Golden Glades Station: 16000 State Road 9
- 

## Express Bus Routes

To improve connectivity and increase service efficiency, transit has a number of express bus routes. These are limited stop routes that run at least partially on an expressway or dedicated busway. Bus fare starts at \$2.65 for select routes and discount fare starts at \$1.30 for select routes. Routes include:

- Route 150 Miami Beach Airport Flyer: Travels from Miami International Airport Metrorail Station to Miami Beach.
- Route 95 Express: Travels from Downtown Miami to Broward County (Sheridan Street and Broward Blvd.).
- Route 95 Express Golden Glades: Provides weekday rush hour service from Downtown Miami to the Golden Glades interchange.
- Route 288 Kendall Cruiser: Provides weekday rush hour service along Kendall Drive between the Dadeland North Metrorail Station and SW 162nd Avenue.
- Route 34 Busway Flyer: Provides weekday rush hour service to Homestead, US 1, Southland Mall, and the Dadeland South Metrorail Station, among other locations.
- Route 204 Killian KAT: Provides weekday rush hour service to West Kendall Transit Terminal/Park & Ride Lot, Killian Drive, and the Dadeland North Metrorail Station.
- Route 272 Sunset KAT: Provides weekday rush hour service to West Kendall Transit Terminal/Park & Ride Lot, Sunset Drive, and the Dadeland North Metrorail Station.
- Route 338 Weekend Express: Provides weekend service between Dolphin Mall and Miami International Airport.

## Limited Stop Routes

Limited stop routes use local roadways and charge patrons regular fare. These include:

- 31 Busway MAX
- 38 Busway MAX
- 51 Flagler MAX
- 79th Street MAX
- 93 Biscayne MAX
- 95 Express to Aventura Mall
- 95 Express to Carol City
- 95 Express to Earlington
- 120 Beach MAX
- 252 Coral Reef MAX
- 267 Ludlam MAX
- 277 NW 7th Avenue MAX
- 287 Saga Bay MAX
- 297 27th Avenue Orange MAX
- Ludlam Limited

Contact Miami-Dade DTPW for more detailed information about Express and Limited Stop Routes.

tel: (305) 770-3131

website: [www.miamidade.gov/transit](http://www.miamidade.gov/transit)

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## Tax-Free Transit Benefits

Employers may offer employees the option of commuting to work on transit by paying for the monthly EASY Card as an additional fringe benefit. In return, the employer receives an equivalent federal income tax deduction.

To learn about these and other benefits, as well as how to set up the program, contact:

tel: (305) 770-3131

website: [www.miamidade.gov/transit/corporate-discount.asp](http://www.miamidade.gov/transit/corporate-discount.asp)

## Special Transportation Service (STS)

STS provides equivalent transportation services to residents who cannot use the mass transportation system due to an ADA-identified disability. STS offers shared-ride, door-to-door travel in accessible vehicles. An application and interview is required to determine eligibility. Residents with temporary disabilities may also be eligible for this service. With an STS Card, riders may use the metrorail and metrobus at no cost.

Visitors to Miami-Dade County, who are STS certified in their jurisdiction, may use the service for free. Contact Customer Service before visiting Miami-Dade County for more information.

Cost: \$3.50 per one way trip.

STS Customer Service:

tel: (786) 469-5000

TTY: (305) 263-5459

website: [www.miamidade.gov/transit/special-transportation.asp](http://www.miamidade.gov/transit/special-transportation.asp)

email: [paratransit@miamidade.gov](mailto:paratransit@miamidade.gov)



## **Citizens' Independent Transportation Trust**

The Citizens' Independent Transportation Trust (CITT) is the 15-member body created to oversee the People's Transportation Plan (PTP) funded with the half-penny sales surtax. The PTP is a coordinated program of transit and transportation improvements including extensions to the Metrorail system, expansion of the Metrobus system, improving traffic signalization, improving major and neighborhood roads and highways, and the funding of municipalities for road and transportation projects.

tel. (305) 375-1357

website: [www.miamidade.gov/citt](http://www.miamidade.gov/citt)

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## **Municipal Transit Services**

All municipal circulators operate under Interlocal Agreements between Miami-Dade County and the particular municipality. Some routes charge fares and will accept transfers as well as monthly passes, the Golden Passport, and a Special Transportation Service (STS) ID (see p. 13) from any customer either boarding or transferring from a transit route. All circulators are wheelchair accessible.

### **Aventura Express Shuttle Bus**

tel: (305) 932-1BUS (1287)

Monday-Friday: 7:45/8:45 am-6:30 pm

Saturday: 8:45 am-9:30 pm

### **Bal Harbor Express Bus**

tel: (305) 866-8597, ext.26

Monday-Thursday & Sunday: 9:00 am-5:00 pm

Friday-Saturday: 9:00 am-9:00 pm

### **Bay Harbor Islands Mini-Bus**

tel: (305) 866-6241

Monday-Friday: 9:00 am-5:00 pm



### **Coral Gables City Trolley Service**

tel: (305) 460-5070

Monday-Friday: 6:30 am-8:00 pm

### **Cutler Bay Local Minibus**

tel: (305) 460-5070

Monday, Wednesday, Friday: 8:00 am-5:00 pm

### **Doral Trolley**

tel: (305) 593-6740

Monday-Friday: 6:00 am-9:45 pm (Route 1/NW-SE Connector)

Saturday: 7:00 am-7:24 pm (Route 1/NW-SE Connector)

Sunday: 7:00 am-6:54 pm (Route 1/NW-SE Connector)

Monday-Friday: 6:00 am-7:52 pm (Route 2/Commercial/Metrorail Connector)

Monday-Saturday: 6:00 am-9:00 pm (Route 3/Residential/Metrorail Connector)

Saturday: 7:00 am-7:11 pm (Route 3/Residential/Metrorail Connector)

### **Hialeah Transit System**

tel: (305) 681-5757

Monday-Friday: 6:00 am-7:30 pm

Saturday, Sunday, and Holidays: 9:00 am-3:30 pm

### **Homestead Trolley Bus**

tel: (305) 224-4400

Monday-Friday: 8:00 am-6:00 pm

Saturday and Sunday: 10:00 am-2:00 pm



## **Medley Shuttle**

tel: (305) 887-9541

Mondays and Thursdays: 11:00 am- 3:30 pm

## **Miami Trolley**

tel: (305) 416-1132

- *Allapattah Route*: Monday-Saturday, 6:30 am-7:00 pm. No Service on Sundays.
- *Biscayne Route*: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- *Brickell Route*: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- *Coconut Grove Route*: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- *Coral Way Route*: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- *Health District Route*: Monday-Saturday, 6:30 am-11:00 pm. No Service on Sundays.
- *Little Havana Route*: Monday-Saturday, 6:30 am-11:00 pm. Sundays, 8:00 am-8:00 pm.
- *Overtown Route*: Monday-Friday, 6:30 am-7:00 pm. No Service on Saturdays and Sundays.
- *Stadium Route*: Monday-Saturday, 6:30 am-11:00 pm. No Service on Sundays.
- *Wynwood Route*: Monday-Saturday, 6:30 am-11:00 pm. No Service on Sundays.

## **Miami Beach Trolley**

tel: (305) 673-7117

Monday-Saturday: 6:00 am-12:00 am

Sunday: 8:00 am-12:00 am

For the Alton-West Loop Only, Monday-Sunday: 8:00 am-12:00 am

## **Miami Gardens Trolley**

tel: (786) 279-1267

Monday-Sunday: 7:00 am-7:00 pm

**Miami Lakes Moover**

tel: (305) 364-6100

Monday-Friday: 6:00 am-10:00 am and 2:15 pm-7:00 pm

**Miami Lakes On Demand Service**

tel: (305) 364-6100

Monday-Friday: 8:00 am-3:00 pm

Door-to-door pick-up only for rides within the Miami Lakes boundaries. Must call to schedule a pick up.

**Miami Shores Shuttle**

tel: (305) 758-8103

Monday-Friday (excluding holidays): 1:00 pm-6:00 pm

**Miami Springs Shuttle "Miami-Springs Free Bee Shuttle"**

tel: (305) 805-5010

Monday-Friday: 7:00 am-6:00 pm

**North Bay Village Mini-Bus**

tel: (305) 756-7171 or (305) 865-0506

Monday-Friday: 7:00 am-7:00 pm (within city limits)

On Thursdays, the bus provides transportation to Miami Shores Publix

**North Miami Beach Line (NMB Line)**

tel: (305) 957-3523

Monday-Friday: 7:30 am-7:30 pm

**North Miami (NOMI) Express**

tel: (305) 947-9995

Monday-Thursday: 7:00 am-7:00 pm (Green, Blue, Orange, & Red routes)

**Opa-Locka Express Circulator**

tel: (305) 953-2868

Monday-Friday: 6:00 am- 7:00 pm

**Palmetto Bay Ibis Circulator (IBUS)**

tel: (305) 259-1234

Monday-Friday (excluding holidays): 10:00 am-1:10 pm (Route A)

Monday-Friday (excluding holidays): 7:00 am-5:26 pm\* (Route B)

\*No service 8:52 am-2:10 pm (Route B)

### **Pinecrest People Mover**

tel: (305) 234-2121

Monday-Friday: 8:55 am- 4:47 pm (Palmetto Middle School North)

Monday-Friday: 8:55 am- 4:43 pm (Palmetto Middle School South)

Monday-Friday: 3:20 pm- 6:30 pm (Palmetto High School North)

Monday-Friday: 7:05 am- 7:13 pm (Palmetto High School South)

### **Sunny Isles Beach Community Shuttle (SIB Shuttle)**

tel: (305) 792-1706

Monday-Sunday: 8:00 am-7:50 pm (Green Line)

Monday-Friday: 8:00 am-7:35 pm (Orange Line)

Monday-Friday: 7:45 am-3:50 pm (Blue Line)

Saturday: 9:05 am-3:50 pm

### **Mount Sinai Transportation Services**

tel: (305) 792-1706

Monday, Wednesday, Friday: 9:00 am-12:00 pm (Pick up)

Monday, Wednesday, Friday: 12:30 pm-4:00 pm (Return)

### **Surfside Mini-Bus**

tel: (305) 861-4863

Monday-Friday: 7:30 am-4:45 pm

Saturday: 8:00 am-1:30 pm

### **Sweetwater Circulator (Route 212)**

tel: (305) 221-0411

Monday-Friday: 9:00 am- 3:13 pm

### **West Miami Bus**

tel: (305) 266-1122

Monday-Friday: 8:30 am- 4:30 pm

## South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

SFRTA provides commuter rail service between Miami-Dade County, Broward County, and Palm Beach County with direct access to Miami International Airport, and connecting shuttles to Fort Lauderdale/Hollywood International Airport, and Palm Beach International Airport. All Tri-Rail trains and stations are accessible to persons with disabilities.

Office Hours:

Monday-Friday: 4 am-11:30 pm

Saturday & Sunday: 7 am-5 pm

tel: (800) 874-7245/ (954) 783-6030

TDD: (800) 273-7545

website: [www.tri-rail.com](http://www.tri-rail.com)

For information and fares for buses that service Tri-Rail:

Miami-Dade Department of Transportation and Public Works

tel: (305) 770-3131

Broward County Transit: (954) 357-8400

Palm Tran: (561) 841-4287



## Greyhound

Greyhound offers regularly scheduled intercity transportation to most cities, towns, and small villages across the country, offering passengers everyday low walk-up fares. Greyhound has three lines of business: intercity bus transportation, Greyhound Package Express, and Greyhound Travel Services.

Drivers, customer service personnel, and contractors are available to meet the needs of customers with disabilities.

### Local Stations

#### Main Station

3801 NW 21st Street

Miami, FL 33142

tel: (305) 871-1810

#### North Miami Station

16000 NW 7th Avenue

North Miami, FL 33169

tel: (305) 688-7277

tel: (305) 871-1810

#### Greyhound Bus, Co.

3535 S. Roosevelt Blvd #104

Key West, FL 33040

tel: (305) 296-9072

### Fare and Schedule Information:

Calls are answered 24 hours daily.

tel: (800) 229-9424

TDD: (800) 345-3109

Assistance for passengers with disabilities

tel: (800) 752-4841

website: [www.greyhound.com](http://www.greyhound.com)

## Amtrak

Amtrak serves more than 500 stations in 46 states, operating over more than 21,000 route miles. Every weekday, Amtrak operates up to 300 trains, excluding commuter trains. Amtrak provides service to 18 cities in Florida with access to some cities via Thruway Motor Coach Bus.

To determine disabled accessibility at an Amtrak station, please inquire when speaking with an Amtrak Reservation Sales Agent, or refer to an Amtrak Timetable.

Miami Station  
8303 NW 37th Avenue  
Miami, FL 33147  
tel: (305) 835-1222

For National Service  
tel: (800) USA-RAIL (872-7245)  
website: [www.amtrak.com](http://www.amtrak.com)

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## Jitney Services

There are 13 jitney operators complementing the service provided by Metrobus that operate on fixed routes, but not on a fixed schedule basis. To obtain a complete list of Jitneys in Miami-Dade County, please contact the Miami-Dade County Department of Regulatory and Economic Resources. Currently, Jitneys are not wheelchair accessible.

tel: (305) 375-2460  
website: [www.miamidade.gov/business/consumer-protection.asp](http://www.miamidade.gov/business/consumer-protection.asp)





## **Florida Department of Transportation (FDOT) District Six**

FDOT District Six encompasses Miami-Dade and Monroe Counties, and its roads are traveled more than 30.8 million miles daily. FDOT's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities. FDOT is decentralized in accordance with legislative mandates, with oversight provided by the Florida Transportation Commission. FDOT comprises seven districts throughout the State of Florida and Florida's Turnpike Enterprise.

FDOT District Six

1000 NW 111th Avenue

Miami, FL 33172

tel: (800) 435-2368

fax: (305) 640-7559

website: [www.fdot.gov](http://www.fdot.gov)



## **Miami-Dade Department of Transportation and Public Works (DTPW) - Public Works**

The Miami-Dade DTPW has been created to improve the sustainability of our transportation networks as part of a wider goal of creating more vibrant, livable, sustainable cities and improving the quality of life for our residents. DTPW includes the functions of Miami-Dade Transit, along with the County Engineer, Traffic Operations (to include Traffic Engineering and Traffic Signals and Signs), Construction and Maintenance (to include Roads, Bridges and Canals Maintenance), and Highway Planning (to include Roadway Engineering and the Right of Way Division), as well as the Passenger Transportation Regulation function.

tel: (305) 468-5900 – 311 line

or

(305) 375- 2135 – Public Works Telephone Number

website: [www.miamidade.gov/transportation](http://www.miamidade.gov/transportation)



## Miami-Dade Expressway Authority (MDX)

MDX is a user funded transportation agency dedicated to improving the mobility of people, goods, and the economy in Miami-Dade County. The agency was created in 1994 by the Miami-Dade County Commission to establish local control of toll revenues collected on the five MDX expressways, and to ensure that the toll revenue collected would be reinvested to improve transportation locally. The MDX expressway system consists of five of the most heavily traveled expressways in Miami-Dade County:

- SR-112: Airport Expressway
- SR-836: Dolphin Expressway
- SR-924: Gratigny Parkway
- SR-874: Don Shula Expressway
- SR-878: Snapper Creek Expressway

Miami-Dade Expressway Authority

3790 NW 21st Street

Miami, FL 33142

tel: (305) 637-3277

fax: (305) 637-3283

website: [www.mdxway.com](http://www.mdxway.com)



## **Florida's Turnpike Enterprise (FTE)**

FTE oversees a 483-mile system of limited-access toll highways in the State of Florida. Within Miami-Dade County, they manage the southern 51 miles of Florida's Turnpike, from U.S. 1 in Florida City to County Line Road. The 309-mile Florida's Turnpike extends from Florida City to Wildwood in Sumter County. Other toll roads operated by the FTE include the Seminole Expressway and Southern Connector (Toll 417) in Seminole, Orange and Osceola counties; the Beachline Expressway West (Toll 528) in Orange County; the Polk Parkway (Toll 570) in Polk County; the Veterans Expressway and Suncoast Parkway in Hillsborough, Pasco and Hernando counties (Toll 589); the Sawgrass Expressway (Toll 869) in Broward County; and the Daniel Webster Western Beltway Part C (Toll 429) in Orange County.

tel: (800) 749-PIKE (7453)

website: [www.FloridasTurnpike.com](http://www.FloridasTurnpike.com)

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## **SunPass®**

SunPass® is a prepaid toll program that can be used on all major toll highways in Miami-Dade County and throughout the State of Florida. To purchase a SunPass® transponder or find a nearby SunPass® retailer, or find a nearby SunPass retailer, call the following phone number or log on to the website:

tel: (888) TOLLFLA (865-5352)

website: [www.sunpass.com](http://www.sunpass.com)

## **Managed (Express) Lanes Network**

Based on state-of-the-art tolling technology that changes toll rates to respond to the degree of traffic congestion, Express Lanes along I-95, SR-826, and I-75 offer drivers a smoother traffic option. Anyone with a SunPass® transponder can use the Express Lanes. Up to the minute toll rates are clearly posted on overhead electronic message signs.

tel: (800) 234-7433

website: [www.floridaexpresslanes.com](http://www.floridaexpresslanes.com)

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## **511 Traveler Information System**

“Know Before You Go”

511 is the easiest, most accurate way to get traffic information along the major highways in Florida. It is a free phone and web service that is available 24 hours per day, 7 days per week offering up to the minute reports on traffic conditions, travel times, construction events, and more. The service helps drivers make informed travel decisions before leaving for their destination.

Dial 511

website: [www.fl511.com](http://www.fl511.com)

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## **Road Rangers**

A FREE Service, the Road Rangers are roving vehicles that provide free highway assistance services for incidents to reduce delay and improve safety for the motoring public.

Road Rangers operate 24 hours per day, 7 days a week, on State Roads 826, 836, 924, 112, 874, and 878, as well as Interstates 75, 95, 195, and 395.

Dial \*FHP (\*347) on your cell phone for assistance

## SunGuide® Transportation Management Center

The SunGuide® Transportation Management Center (TMC) houses the Transportation Systems Management & Operations (TSM&O) Program for the Florida Department of Transportation's District Six Office. The program focuses on employing technology to maximize the real-time efficiency of our regional highway system. Staff members use the latest traffic devices to monitor roadways, disseminate travel information, and clear traffic incidents 24 hours per day. They also operate the state's managed lanes system. The combination of these services, along with the innovative techniques employed by the program, is reducing traffic congestion in a cost-effective way to benefit all drivers.

tel: (305) 470-5757

website: [www.sunguide.info](http://www.sunguide.info)



## **Florida Highway Patrol**

The Florida Highway Patrol is determined to provide the highest level of professional service while promoting safety on Florida's highways through enforcement and education.

Florida Highway Patrol Troop E

Patrols both Miami-Dade and Monroe Counties

1011 NW 111th Avenue

Miami, FL 33172

tel: (305) 470-2500

Florida Highway Patrol Troop K

Patrols from the Golden Glades Interchange north to Ft. Pierce

PO Box 651807

Miami, FL 33265

tel: (305) 234-2240

Dial \*FHP (\*347) on your cell phone for assistance

website: [www.flhsmv.gov](http://www.flhsmv.gov)

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## **Department of Motor Vehicles (DMV)**

The Florida Department of Highway Safety and Motor Vehicles' mission is to develop, maintain, and support a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling, and registering of vessels and motor vehicles, and licensing motor vehicle operators.

tel: (305) 229-6333 Monday-Friday

website: [www.flhsmv.gov](http://www.flhsmv.gov)

## Driving and Traffic Regulations

Basic regulations include, but are not limited to:

- United States law stipulates driving on the right side of the road and passing on the left.
- Right turns are permitted at red lights unless otherwise indicated by a sign at the intersection.
- Always proceed with caution and carefully note posted speed limits: 15 miles per hour (mph) in school zones, 30 mph in business and residential areas, and 55 mph on most expressways.
- All persons riding in an automobile are required to wear seat belts.
- Children under 5 years old must be fastened securely in government-approved child car seats.
- Driving with hazard lights while it is raining is illegal.

Visitor Information: The State of Florida recognizes valid U.S. driver's licenses and valid licenses issued in other countries.

View a copy of the Florida Driving Handbook on-line:

[www.flhsmv.gov/resources/handbooks-manuals/](http://www.flhsmv.gov/resources/handbooks-manuals/)

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### Three Steps for New Florida Residents:

1. Obtain your Florida driver's license.
2. Obtain automobile insurance from a company licensed to do business in Florida.
3. Title and register your vehicle to obtain your license plate.

## Drivers License: Know Before You Go

As of January 1, 2010, documentation requirements are in effect for Florida residents wishing to obtain a driver's license or identification card. Those wishing to obtain a new license, legally change their name prior to their renewal date, or immediately replace a lost or stolen license or ID card, will be required to visit a driver's license office and show: 1) Identification, 2) Social Security Number, and 3) Two proofs of residential address. Those simply renewing may do so by a convenience method, via the Internet or mail.

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## Vehicle Registration

The application for the title, along with all required documents and fees, must be submitted or mailed to the applicable county tax collector's office for processing. A certificate of title will be issued within five (5) working days after receipt of the documentation and fees.

tel: (850) 617-2000

TTY/TDD: 711

website: [www.GoRenew.com](http://www.GoRenew.com)

Miami-Dade County DMV Offices: (305) 229-6333





## Location and Hours of Local DMV Offices:

### **Florida City**

1448 North Krome Avenue, Suite 103

Monday-Friday: 8 am-5 pm

### **Hialeah**

11093 NW 138th Street, Suites #1-9

Monday-Friday: 8 am-5 pm

### **Mall of the Americas**

7795 West Flagler Street, Suite 82C

Monday-Friday: 8 am-5 pm

### **Miami (Coral Reef)**

14653 SW 122nd Avenue

Monday-Friday: 8 am-5 pm

### **Miami (Kendall)**

11735 SW 147th Avenue, Suite 23

Monday-Friday: 8 am-5 pm

### **Miami (Northside)**

7900 NW 27th Avenue, Suite E14

Monday-Friday: 8 am-5 pm

### **North Miami (Justice Center)**

15555 Biscayne Boulevard

Monday-Friday: 8 am-4 pm

By Appointment Only, No Written or Driving Tests

### **Opa-Locka**

12601 NW 42nd Avenue

Monday-Friday: 8 am-5 pm



## **Bike and Ride with Transit**

Combining bicycling and transit is one of the most efficient ways to travel. DTPW-Transit, Tri-Rail, and many municipal circulator bus systems will carry your bicycle so it is easier to get to work, school, the mall, and the library – anywhere in Miami-Dade County.

**Metrobus:** Passengers may put a standard bicycle on any rack-equipped Metrobus. If a bicycle rack is fully occupied, missing or out of service, please wait for the next bus. Folded bikes may be carried on board.

**Metrorail and Metromover:** Bikes are allowed on all Metromover and Metrorail cars.

For more information on DTPW's Bike and Ride Program:  
website: [www.miamidade.gov/transit/bike-ride.asp](http://www.miamidade.gov/transit/bike-ride.asp)

**Tri-Rail:** Bikes are allowed on Tri-Rail cars through doors that have a bicycle decal. For more information:  
website: [www.tri-rail.com/bicycle-information](http://www.tri-rail.com/bicycle-information)

## Where to Ride?

Bicycles are recognized by Florida law as vehicles with the same rights and responsibilities as motor vehicles. Riding your bike like you drive a car is a safe way to travel on the road. Off-road paved paths are built just for people who walk and bike. A map of bicycle facilities is available from the Miami-Dade TPO.

tel: (305) 375-1647

### Some popular places to ride are:

- **Atlantic Trail:** A 9-mile trail making up Miami Beach's system of paved paths, hard packed sand, or raised boardwalk between the Miami Beach Marina and North Shore Open Space Park.
- **Black Creek Trail:** An 8.7-mile long paved path along the Black Creek Canal from Black Point Marina (24775 SW 87th Avenue) and Larry and Penny Thompson Park (12451 SW 184th Street).
- **Don Soffer Exercise Trail:** A 3-mile paved path loop around the Turnberry Isle Country Club, located at 19999 West Country Club Drive, Aventura.
- **Kendale Lakes Country Club:** A 4-mile bike lane loop around the Kendale Lakes Country Club, located at 6401 Kendale Lakes Drive.
- **M-Path/Underline:** A 10-mile paved path beneath the Metrorail guideway from the Miami River to Dadeland Blvd.
- **Old Cutler Path:** A 13.5-mile path along Old Cutler Road from Cocoplum Circle at Le Jeune Road and Sunset Drive to SW 224th Street. It passes through Matheson Hammock Park and Fairchild Tropical Gardens.
- **Rickenbacker Causeway/Crandon Park/Key Biscayne:** Cyclists have the choice of using 7 miles of bike lanes between the toll plaza and Cape Florida State Park, or the separate bike/pedestrian path that runs along the causeway and through Crandon Park.
- **Snake Creek Trail:** A 5-mile long path that runs on both sides of the Snake Creek Canal through neighborhoods and parks between NE 15 Avenue and NE 183rd Street in Miami Gardens.
- **South Dade Trail:** A 20-mile trail that runs along the South Miami-Dade Busway from Florida City to the Dadeland South Metrorail Station and connects the communities of Homestead, Naranja, Princeton, Goulds, Cutler Bay, Palmetto Bay, and Pinecrest.

## Unpaved Trails

- **Amelia Earhart Park:** 12 miles of mountain bike trails and other facilities, located at 401 East 65th Street, Hialeah.
- **Biscayne Trail:** 16 miles of unpaved levy from the Black Point Marina (24775 SW 87th Avenue) to Biscayne National Park (9700 SW 328 Street) along the L-31E canal.
- **Everglades Trail:** 24 miles of unpaved levee through agricultural lands from the trailhead on State Road 9336 (one mile outside Everglades National Park) to SW 136th Street along the C-111 canal.
- **Oleta State Recreation Area:** The Park has over 17 miles of mountain bike trails ranging in difficulty from beginner to advanced, located at 3400 NE 163rd Street.
- **Southern Glades Trail:** 14 miles of unpaved levee through conservation lands from the trailhead on State Road 9336 to Manatee Bay along the C-111 canal.
- **Virginia Key Trails:** 6 miles of beginner, intermediate, and advanced mountain bike trails, located at Arthur Lamb Jr. Road, Virginia Key.



## Safety

The best way to stay safe when bicycling or walking is to follow the rules of the road, act predictably, and stay visible to motorists.

When you are bicycling remember to:

- Obey all traffic signs and signals.
- Ride with traffic on the right side of the road.
- Don't ride at night unless you have front and rear lights and reflectors.
- If you ride on the sidewalk use extra caution at intersections and driveways, because drivers do not expect to see you there. Yield to pedestrians and give an audible warning before passing.

When you are walking always:

- Cross the street at the corner, and look for moving cars all the time while crossing.
- If there is a pedestrian signal use the push button and wait for the WALK signal.
- The flashing DON'T WALK means don't start crossing. If you are already in the road keep going until you reach the other side.
- At night wear light colored or reflective clothing and carry a flashlight. Being seen is the key to staying safe.

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## Online Bike Route Planner

Bicycle riders can now plan their routes online. Like Mapquest or Google, the user selects the start and end points of the trip. The system calculates a route according to your preference: shortest, fastest, simplest, least interaction with traffic or most scenic. The system gives you a map, turn-by-turn directions, and works with the Streetview function to show you what the area looks like.

Desktop computers: [bikemiami.fiu.edu](http://bikemiami.fiu.edu)

Mobile devices: [bikemiamimobile.fiu.edu](http://bikemiamimobile.fiu.edu)



# Ride-Sharing / Miscellaneous Transportation

## Connected and Autonomous Vehicles

The Miami-Dade Transportation Planning Organization (TPO) is working with its partner transportation agencies to plan for connected and autonomous vehicle technologies in Miami-Dade County. Autonomous vehicles drive for us, while connected technologies make vehicles aware of other vehicles and the surrounding infrastructure. The Miami-Dade TPO is planning for this new technology with upgraded roadways, transit systems, and freight facilities that will move our community into the future.

website: [www.miamidadetpo.org](http://www.miamidadetpo.org)



## **South Florida Commuter Services (SFCS)**

South Florida Commuter Services is a rideshare program of the Florida Department of Transportation dedicated to improving traffic conditions by promoting alternatives to drive-alone commuting. The SFCS center is available to answer commuter questions and provide rideshare information Monday-Friday, 8 am – 5 pm. The center provides transit route information for all of the transit agencies in South Florida.

### **Emergency Ride Home (ERH) Program**

In addition, SFCS oversees the ERH Program, which provides free taxi service in “eligible” emergency situations for registered commuters 24-hours a day, seven days a week. The program is available to commuters who carpool, vanpool, ride transit, or bicycle/walk to work at least three times a week. Each registered ERH Program participant is allowed up to six free emergency rides per year.

South Florida Commuter Services  
5450 NW 33rd Ave, Suite 109  
Fort Lauderdale, FL 33309  
tel: (800) 234-RIDE (7433)  
fax: (954) 731-7319  
website: [www.1800234RIDE.com](http://www.1800234RIDE.com)

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## **South Florida Vanpool Program (SFVP)**

The SFVP helps alleviate traffic congestion within Miami-Dade, Broward, and Palm Beach counties. A Vanpool is a group of five to fifteen commuters who ride to work each day in a comfortable passenger van provided by SFVP. For more information, contact:

tel: (800) 234-RIDE (7433)  
website: [www.southfloridavanpool.com](http://www.southfloridavanpool.com)

## Taxis

Passengers pay a base fare of \$2.95 for the first 1/6th mile and 85 cents for each additional 1/6th mile until 1 mile and then 40 cents for each 1/6 mile after that. Waiting time is \$0.40 per minute. Road tolls at the discounted Sunpass® rate are paid by the passenger. Meter trips from the airport or seaport have an additional \$2.00 surcharge. There are flat-fee zones to and from the airport and certain destinations that include all fees and tolls. Flat rate zones and prices are posted in each taxicab, or ask the driver for details. Gratuities are not required, but are customary. There are 34 taxicab service companies.

The companies listed below offer wheelchair accessible vehicles:

- American Taxi: (305) 947-3333
- Associated Diamond Cab Radio Services: (305) 545-5555
- Central Cab: (305) 532-5555
- Comfort Wheelchair Transportation: (305) 532-5555
- Coral Cab: (305) 633-2227
- Crown Taxi: (305) 445-5555
- Flamingo Taxi: (305) 599-9999
- Miami-Dade Taxi: (305) 551-1111
- Miami Springs Taxi: (305) 888-1000
- Miami Yellow Cab: (305) 400-0000
- South Beach Taxi: (786) 446-7476
- Super Yellow Cab: (305) 888-7777
- Transportation Sunshine: (305) 445-3333
- Yellow Cab: (305) 444-4444
- USA Taxi: (305) 388-8888

For a complete list of taxicab companies, check the Yellow Pages or contact the Miami-Dade County Regulatory and Economic Resources Department. Contact them with any questions, compliments, or complaints about taxi service via:

tel: (786) 469-2333

website: [www.miamidade.gov/economy](http://www.miamidade.gov/economy)

email: [consumer@miamidade.gov](mailto:consumer@miamidade.gov)



## Uber and Lyft

Independent ride-sharing companies in Miami-Dade include Uber and Lyft. These services are available to riders by downloading the companies' respective apps on iOS or Android systems. Upon downloading the app, riders have access to request a driver around them to pick them up and drop them off at the locations of their choice. Riders may request to ride in a vehicle alone or carpool with other riders heading towards a similar destination. Prices for rides vary by trip distance, time of the ride, demand for drivers around you, and by company used. No cash is accepted for these rides, payments are made solely through the app. Riders should always verify they are entering the correct vehicle before a ride to ensure safety.

For more information, questions, or concerns, riders can download either app to communicate directly with company members.

### Uber

website: [uber.com](http://uber.com)

app: Uber

### Lyft

website: [lyft.com](http://lyft.com)

app: Lyft

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## SuperShuttle Miami

SuperShuttle provides 24-hour, 7 day per week service to and from the airport. SuperShuttle is committed to providing service for customers with disabilities.

2766 NW 62nd Street  
Miami, FL 33147

Local reservations: (305) 871-2000

Outside Area Reservations: (800) 258-3826

Group Sales, Charters, and Conventions:

tel: (305) 871-8210

fax: (305) 871-8475

website: [www.supershuttle.com](http://www.supershuttle.com)

## **Limousine Services**

Limousine service must be prearranged at least 1-hour in advance. Be sure to use only licensed limousine services. Minimum rates apply.

To verify licensure, contact the Consumer Services Mediation Department via:

tel: (786) 469-2333

website: [www.miamidade.gov/business/consumer-protection.asp](http://www.miamidade.gov/business/consumer-protection.asp)

email: [consumer@miamidade.gov](mailto:consumer@miamidade.gov)

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## **Water Taxi Miami**

Water Taxi Miami offers one-way, round-trip, and “Hop-On Hop-Off” water taxi service that provides connections between Miami Beach/South Beach, Bayside Marketplace, Sea Isle Marina, Miami River, and Virginia Key.

- A single one-way ticket ranges from \$15-\$20, depending on route.
- Discount ticket prices for children depending on child’s height.
- FL identification card holders receive 50% off ticket prices.

For additional fare, schedule, and route information:

tel: (305) 600-2511

website: [www.watertaximiami.com](http://www.watertaximiami.com)



## **Miami-Dade County Public Schools**

Transportation is provided to students who reside more than two miles from their school, unless they live in a hazardous area as defined under Florida Statutes, or in a special program that includes transportation.

tel: (305) 995-1000

website: [www.dadeschools.net](http://www.dadeschools.net)

Parents of children with disabilities should work with the school their child attends to request appropriate transportation.

For questions regarding school bus routing (bus stops, locations, and times), parents should contact their child's school. For questions or concerns about the operations of planned routes, contact the Regional Transportation Center that operates the route according to the route number below.

### **Regional Transportation Centers**

- Routes that begin with 1 (Central East)

7011 SW 4th Street

Miami, FL 33144

tel: (305) 227-1995

- Routes that begin with 2 (North)

16150 NW 42nd Avenue

Miami, FL 33054

tel: (305) 625-9086

- Routes that begin with 3 (South)  
660 SW 3rd Avenue  
Florida City, FL 33034  
tel: (305) 248-3380
- Routes that begin with 4 (Northeast)  
5901 NW 27th Avenue  
Miami, FL 33142  
tel: (305) 638-1658
- Routes that begin with 5 (Southwest)  
15501 SW 117th Avenue  
Miami, FL 33177  
tel: (305) 234-0046
- Routes that begin with 6 (Northwest)  
9900 NW South River Drive  
Medley, FL 33166  
tel: (305) 887-2383
- Routes that begin with 7 (Central West)  
13775 NW 6th Street  
Miami, FL 33182  
tel: (305) 227-1995
- Routes that begin with 9 (John H. Schee)  
2755 NW 122nd Street  
Miami, FL 33167  
tel: (305) 681-1576



# Ports

## Airports

Miami International Airport

P.O. Box 025504

Miami, FL 33102

tel: (305) 876-7000

website: [www.miami-airport.com](http://www.miami-airport.com)



### Miami-Opa Locka Executive Airport

14201 NW 42 Avenue

Opa-Locka, FL 33054

tel: (305) 869-1660

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### Miami Executive Airport

12800 SW 145 Avenue

Miami, FL 33186

tel: (305) 869-1700

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### Miami Homestead General Aviation Airport

28700 SW 217 Avenue

Homestead, FL 33030

tel: (305) 247-4883

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### Dade-Collier Training and Transition Airport

54575 East Tamiami Trail

Ochopee, Florida 34141

tel: (305) 869-1662

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### **Federal Aviation Administration (FAA)**

2895 SW 145 Avenue, Suite 120

Miramar, FL 33027

tel: (954) 641-6040

website: [www.faa.gov](http://www.faa.gov)



## Seaports

### PortMiami

1015 N. America Way, Second Floor

Miami, FL 33132

tel: (305) 347-5515

fax: (305) 347-4852

website: [www.miamidade.gov/PortMiami](http://www.miamidade.gov/PortMiami)

email: [PortMiami@miamidade.gov](mailto:PortMiami@miamidade.gov)

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### Miami River Commission

1407 NW 7th Street, Suite D

Miami, FL 33125

tel: (305) 644-0544

website: [www.miamirivercommission.org](http://www.miamirivercommission.org)

## Cruise Lines

### Aida Cruises

AM Strande 3d  
18055 Rostock, Germany  
website: [www.aida.de](http://www.aida.de)

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### Azamara Club Cruises

1050 Caribbean Way  
Miami, FL 33132  
reservations: (877) 999-9553  
website: [www.azamaraclubcruises.com](http://www.azamaraclubcruises.com)

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### Carnival Cruise Lines

3655 NW 87th Avenue  
Miami, FL 33178  
reservations: (800) 327-9501  
website: [www.carnival.com](http://www.carnival.com)

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### Celebrity Cruises

1050 Caribbean Way  
Miami, FL 33132  
reservations: (800) 437-3111  
website: [www.celebritycruises.com](http://www.celebritycruises.com)

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### Crystal Cruises

1501 Biscayne Blvd., Suite 500  
Miami, FL 33132  
reservations: (310) 785-9300  
website: [www.crystalcruises.com](http://www.crystalcruises.com)

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### Disney Cruise Line

P.O. Box 10210  
Lake Buena Vista, FL 32830  
reservations: (800) 951-3532  
website: [www.disneycruise.disney.go.com](http://www.disneycruise.disney.go.com)

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### Fathom Cruises

800 5th Avenue, Suite 2600  
Seattle, WA 98104  
reservations: (855) 932-8466  
website: [www.fathom.org](http://www.fathom.org)



### Fred Olsen Cruises

Fred. Olsen House, White House Road  
Ipswich, Suffolk, IP1 5LL  
reservations: +44 (0) 1473 742424  
website: [www.fredolsencruises.com](http://www.fredolsencruises.com)

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### Hapag Lloyd Cruises

Ballindamm 25  
20095 Hamburg, Germany  
reservations: 011-49-40-3070-3070  
website: [www.hl-cruises.com](http://www.hl-cruises.com)

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### MSC Cruises (USA)

6750 N. Andrews Avenue, Suite #100  
Fort Lauderdale, FL 33309  
reservations: (877) 665-4655  
website: [www.msccruisesusa.com/en-us](http://www.msccruisesusa.com/en-us)

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### Norwegian Cruise Line

7665 Corporate Center Drive  
Miami, FL 33126  
reservations: (800) 327-7030  
website: [www.ncl.com](http://www.ncl.com)

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### Oceania Cruises

7665 Corporate Center Drive  
Miami, FL 33126  
reservations: (855) 623-2642  
website: [www.oceaniacruises.com](http://www.oceaniacruises.com)

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### P&O Cruises

Carnival House, 100 Harbour Parade  
Southampton, SO15 1ST  
reservations: (843) 374-0111  
website: [www.pocruises.com](http://www.pocruises.com)

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### Princess Cruises

1801 SE 20th Street  
Fort Lauderdale, FL 33316  
reservations: (800) 774-6237  
website: [www.princess.com](http://www.princess.com)

## Regent Seven Seas Cruises

8300 NW 33rd Street, Suite 1000

Miami, FL 33122

reservations: (877) 505-5370

website: [www.rssc.com](http://www.rssc.com)

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## Resorts World Bimini

1501 Biscayne Boulevard

Miami, FL 33132

reservations: (888) 930-8688

website: [www.rwbimini.com](http://www.rwbimini.com)

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## Royal Caribbean International

1050 Caribbean Way

Miami, FL 33132

reservations: (866) 562-7625

website: [www.royalcaribbean.com](http://www.royalcaribbean.com)

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## Virgin Cruises

1200 S. Pine Island Road, Suite 300

Plantation, FL 33324

reservations: (954) 361-9500

website: [www.virginvoyages.com](http://www.virginvoyages.com)

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## The World

1551 Sawgrass Corporate Pkwy #200

Fort Lauderdale, FL 33323

reservations: (954) 538-8449

website: [www.aboardtheworld.com](http://www.aboardtheworld.com)





# Local and Regional Planning Agencies

## **Miami-Dade Transportation Planning Organization**

Stephen P. Clark Center  
111 NW First Street, Suite 920  
Miami, FL 33128  
tel: (305) 375-4507  
fax: (305) 375-4950  
website: [www.miamidadetpo.org](http://www.miamidadetpo.org)

## **Broward Metropolitan Planning Organization**

100 W. Cypress Creek Road, Suite 650  
Fort Lauderdale, FL 33309  
tel: (954) 876-0033  
fax: (954) 876-0062  
website: [www.browardmpo.org](http://www.browardmpo.org)

## **Palm Beach Metropolitan Planning Organization**

2300 North Jog Road, 4th Floor  
West Palm Beach, FL 33411  
tel: (561) 684-4170  
fax: (561) 242-7165  
website: [www.palmbeachmpo.org](http://www.palmbeachmpo.org)

The above agencies are federally mandated to plan transportation facilities and services that are integrated and efficient, while providing effective community participation.

## **Miami-Dade TPO Citizens' Committees**

Citizens are an important part of the transportation planning process. To get involved with any of the following citizen committees, contact:

Miami-Dade TPO

tel: (305) 375-4507

email: [mpo@miamidadetpo.org](mailto:mpo@miamidadetpo.org)

### **Bicycle and Pedestrian Advisory Committee (BPAC)**

The BPAC assists in identifying opportunities for the use of bicycling, walking, and running as safe methods of transportation and recreation in Miami-Dade County. The BPAC meets on a monthly basis. Call to confirm meeting dates.

### **Citizens' Transportation Advisory Committee (CTAC)**

The CTAC advises the Miami-Dade TPO Governing Board on all transportation related projects within Miami-Dade County. Members are appointed from the general public and meet monthly. Call to confirm meeting dates.

### **Freight Transportation Advisory Committee (FTAC)**

The FTAC promotes and advances the transportation needs of the freight and goods movement throughout Miami-Dade County. FTAC works with local, state, and federal agencies to maintain and improve crucial freight movement infrastructure for the well-being and economic health of Miami-Dade County and all of south Florida. The FTAC meets on a monthly basis. Call to confirm meeting dates.

### **Transportation Aesthetics Review Committee (TARC)**

The TARC reviews bridges and other high visibility transportation projects to assure that aesthetic considerations are incorporated into important community projects thus not only serving as functional assets, but reflecting and identifying with the community. The TARC meets the first Wednesday of each month. Call to confirm meeting dates.

## **Southeast Florida Transportation Council (SEFTC)**

SEFTC is a formal partnership of the Miami-Dade Transportation Planning Organization, and the Broward and Palm Beach Metropolitan Planning Organizations within the U.S. Census-designated Miami Urbanized Area. SEFTC serves as a forum for policy coordination and undertakes regional planning efforts for all transportation modes within the tri-county region.

website: [www.seftc.org](http://www.seftc.org)

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## **South Florida Regional Council (SFRC)**

The SFRC is a planning and public policy agency composed of 18 voting members including county and municipal elected officials and Governor's appointees. Its mission is to identify the long-term challenges and opportunities facing Southeast Florida and assist the region's leaders in developing and implementing creative strategies that will result in more prosperous and equitable communities, a healthier and cleaner environment, and a more vibrant economy.

3440 Hollywood Boulevard, Suite 140

Hollywood, FL 33021

tel: (954) 985-4416

website: [www.sfregionalcouncil.org](http://www.sfregionalcouncil.org)



# Other Useful Information

Emergency: 911

Information: 411

Traffic Information: 511

Miami-Dade County Services: 311

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## Useful Numbers and Websites

### Coast Guard

tel: (305) 535-4300

tel: (305) 535-4313 (Marine Emergency)

website: [www.uscg.mil/d7](http://www.uscg.mil/d7)

### Highway Patrol

(Non-Emergency)

tel: (305) 470-2500

website: [www.flhsmv.gov](http://www.flhsmv.gov)

### Miami-Dade Regulatory and Economic Resources (RER)

tel: (786) 469-2333

website: [www.miamidade.gov/economy](http://www.miamidade.gov/economy)

### Miami-Dade Marine Patrol

(Non-Emergency)

tel: (305) 468-1164

### Miami-Dade Fire Rescue

(Non-Emergency)

tel: (786) 331-5000

website: [www.miamidade.gov/mdfr](http://www.miamidade.gov/mdfr)

### Miami-Dade Police Department

(Non-Emergency)

tel: (305) 476-5423

website: [www.mdpd.com](http://www.mdpd.com)

### Office of Emergency Management (OEM)

Obtain a map of evacuation zones and routes.

tel: (305) 468-5900

TDD: (305) 468-5402

website: [www.miamidade.gov/fire/emergency-management.asp](http://www.miamidade.gov/fire/emergency-management.asp)

### Passport Agency

tel: (877) 487-2778

website: [www.travel.state.gov](http://www.travel.state.gov) or

[www.travel.state.gov/content/travel/en.html](http://www.travel.state.gov/content/travel/en.html)

### Weather Service

tel: (305) 229-4522

website: [www.srh.weather.gov](http://www.srh.weather.gov)

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The information in this Guide is subject to change.

It is the policy of the Miami-Dade TPO to comply with all requirements of the Americans with Disability Act (ADA).

For a version of this document in accessible format,  
please call (305) 375-4507.

This document is also available on the TPO Website at:  
[www.miamidadetpo.org](http://www.miamidadetpo.org)

This booklet is not for resale.



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