

- The Miami-Dade Metropolitan Planning Organization (MPO) plays an active role in educating
- the public regarding the transportation resources available to them. This guidebook was specifi-
- cally designed to assist the citizens and visitors of Miami-Dade County. We hope you find the
  - "Miami-Dade County Pocket Guide to Transportation" a helpful informational resource for all of your transportation-related needs.
    - A copy of this directory is also available on the Miami-Dade MPO web site at: www.miamidade.gov/mpo.

The information in this Guide is subject to change.

It is the policy of Miami-Dade County to comply with all requirements of the Americans with Disabilities Act (ADA). For a version of this document in accessible format, please call 305.375.4507.

This document is also available on the MPO Website at www.miamidade.gov/mpo.

This booklet is not for resale.

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# Florida Department of Transportation (FDOT) District Six

FDOT's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities. FDOT is decentralized in accordance with legislative mandates, with oversight provided by the Florida Transporation Commission. FDOT is comprised of seven districts throughout the State of Florida and the Florida's Turnpike Enterprise.

#### **FDOT District Six**

1000 NW 111 Avenue Miami, FL 33172-5800

tel: 305.470.5349 fax: 305.470.5820

web site: www.dot.state.fl.us

# Florida's Turnpike Enterprise

The Florida Turnpike Enterprise (Turnpike) is part of the FDOT, overseeing a 450-mile system of limited-access toll highways.

Within Miami-Dade County, the Turnpike manages its 265-mile Main Street or Turnpike Mainline (which extends from Golden Glades to its junction with Interstate 75 in north central Florida) and the 47-mile Homestead Extension of Florida's Turnpike (HEFT), which extends from Florida City to Miramar.

The original 110-mile stretch of Turnpike from Golden Glades to Fort Pierce opened in 1957 as the Sunshine State Parkway, under the direction of the former Florida State Turnpike Authority.

tel: 800.749.PIKE (7453)

web site: www.dot.state.fl.us/turnpikepio/

## **Road Rangers**

A FREE Service of the FDOT, the Road Rangers are roving vehicles that provide free highway assistance services for incidents to reduce delay and improve safety for the motoring public.

Dial \*FHP on your cel phone for assistance.

# Florida Highway Patrol

The Florida Highway Patrol is determined to provide the highest level of professional service possible while promoting safety on Florida's highways through enforcement and education.

## Florida Highway Patrol

1011 NW 111th Avenue

Miami, FL 33172

tel: 305.470.2500 or dial \*FHP on your cel phone

web site: www.fhp.state.fl.us



## SunPass®

The SunPass® is an Electronic Toll Collection Device that can be used on all major toll highways in Miami-Dade County reducing delays in travel at fare collection areas. To purchase a Sunpass®, call the phone number or log on to the website below:

tel: 888.TOLLFLA (865.5352) web site: www.sunpass.com

## SunGuide

SunGuide uses modern technology to reduce traffic congestion and give people real-time information about travel conditions.

tel: 305.499.2446 fax: 305.470.5832

web site: www.sunguide.org



## 511-SmarTraveler

The most accurate way to get up-to-the-minute route-specific information. Dial 511 from a touch-tone phone or check online at www.smartraveler.com

tel: 511

administrative line: 305.914.3838

To use the 511-SmarTraveler service, dial "511" on a touch-tone phone, and then dial in the code for the road you want to travel. The following are examples of Smart Route Codes:

State Route Codes: English= \*, Español= #

Final Digit Codes for Tri-County Roads: 1=Palm Beach,

2=Broward, 3=Miami Dade

I-95					
953*	952*	951*	953#	952#	951#
Turnpi	ke				
8213*	8212*	8211*	8213#	8212#	8211#
Palmet	tto Expr	essway/	SR-826		
826*	826#				
Airpor	t Expres	ssway/SF	R-112		
112*	112#				
Dolphin Expressway/SR-836					
836*	836#				
Don Shula Expressway/SR-874					
874*	874#				
To report traffic conditions or speak to a traffic information manager					
677*		20071111	anagei		

# Miami-Dade Expressway Authority (MDX)

The MDX is a state-sanctioned, locally administered, public agency responsible for the operation and maintenance of five major expressway facilities in Miami-Dade County:

SR-112: Airport Expressway

SR-836: East/West (Dolphin) Expressway

**SR-924:** Gratigny Parkway

SR-874: Don Shula Expressway

**SR-878:** Snapper Creek Expressway

Tolls are charged on the above highways.

# Miami-Dade Expressway Authority

3790 NW 21st Street

Miami, FL 33142

tel: 305.637.3277 fax: 305.637.3283

web site: www.mdx-way.com



## Miami-Dade Public Works

## Traffic Signals and Signs

Call the Traffic Signals and Signs Division of the Miami Dade County Public Works Department to report non-functioning or malfunctioning traffic signals, or to report downed traffic or street signs.

#### Miami-Dade Public Works

Stephen P. Clark Center 111 NW First Street Miami, FL 33128

tel: 305.375.2960 fax: 305.375.3070

web site: www.miamidade.gov/pubworks/

# **Department of Motor Vehicles (DMV)**

The Florida Department of Highway Safety and Motor Vehicles' mission is to develop, maintain, and support a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.

tel: 305.229.6333

website: www.hsmv.state.fl.us/offices/dade.html

## **Driving and Traffic Regulations**

U.S. law stipulates driving on the right side of the road and passing on the left. Right turns are permitted at red lights unless otherwise indicated by a sign at the intersection.

Always proceed with caution and carefully note posted speed limits: 15 miles per hour (mph) in school zones, 30 mph in business and residential areas and 55 mph on most expressways.

All persons riding in an automobile are required to wear seat belts. Children under 5 years old must be fastened securely in government-approved child car seats.

Visitor Information: The State of Florida recognizes valid U.S. driver's licenses and valid licenses issued in other countries.

To see a copy of the Florida Driving Handbook online, go to:

www.hsmv.state.fl.us/handbooks/englishfull/index.html

For driver's education, look under "Driving Schools" in the Yellow Pages.

# Three Steps for New Florida Residents:

- 1. Obtain your Florida driver license.
- Obtain automobile insurance from a company licensed to do business in Florida (see Yellow Pages under Automobile Insurance).
- Title and register your vehicle to obtain your license plate.

# How to Make Address and Other Changes

Driver license renewals, address changes, and changes in registration, tag and title can be done via the Internet, phone or mail.

## Bureau of Records

P.O. Box 5775

Tallahassee, FL 32314-5775

tel: 866.467.3639 (GO RENEW)

TTY/TDD users dial 711

## State Offices:

web site: www.hsmv.state.fl.us/html/dlnew.html

## Offices in Dade:

web site: www.hsmv.state.fl.us/offices/dade.html



# Vehicle Registration

The application for the title, along with all required documents and fees, must be submitted or mailed to the applicable county tax collector's office for processing. A certificate of title will be issued within five (5) working days after receipt of the documentation and fees.

tel: 866.467.3639 (GO RENEW)

TTY/TDD: 711

web site: www.express.hsmv.state.fl.us



## Location and Hours of Local DMV Offices

#### Coral Gables

4520 Ponce de Leon Boulevard Tuesday-Friday: 7:30am-6pm

#### Hialeah

1923 West 60th Street Monday-Friday: 7:30am-6pm

#### Homestead

200 NE 8th Street Tuesday-Friday: 7:30am-6pm

#### Miami (Bunche Park)

16000 NW 27th Avenue Tuesday-Friday: 7:30am-6pm

## Miami (Central)

901 NW 39th Avenue Tuesday-Friday: 7:30am-6pm Saturday: 8am-12pm

## Miami (Coral Reef)

14653 SW 122nd Avenue Tuesday-Friday: 7:30am-6pm

## Miami (Gardens)

180 NW 183rd Street, Suite 105 Tuesday-Friday: 7:30am-6pm

## Miami (Kendall)

13780-B Southwest 56th Street Tuesday-Friday: 7:30am-6pm

## Miami (Northside)

7900 NW 27th Avenue, Suite 150

Tuesday-Friday: 7:30am-6pm

# Miami (University)

1315 SW 107th Avenue

Monday-Friday: 7:30am-6pm

# North Miami (Justice Center)

15555 Biscayne Boulevard

Monday-Friday: 8am-4pm

## Opa Locka

12601 NW 42nd Avenue

Tuesday-Friday 7:30am-6pm

Saturday: 8am-12pm

## Sunny Isles Beach

17086 Collins Avenue

Monday-Thursday: 7:30am-6pm



# Miami-Dade Transit (MDT) Metrobus, Metrorail, Metromover

MDT is the sixteenth largest public transit system in the USA, and the largest transit agency in the state of Florida. MDT strives daily to keep Metrobus, Metrorail, Metromover, and Paratransit (STS: see p. 19) services safe, reliable, and courteous. MDT is an accessible system offering mobility to people with disabilities. All buses and train stations are wheelchair accessible.

To find out which routes you should take to travel around Miami-Dade County, call Customer Service (open 24 hours a day), or log on to the MDT website to see a system-wide map or specific route maps on line, to request maps and publications to be sent to you, or to find the addresses and hours of the nearest MDT authorized locations

#### Customer Information:

tel: 305.770.3131

web site: www.miamidade.gov/transit

#### Fares

Metrobus: \$1.25 full fare or \$0.60 reduced fare

(transfers cost \$0.25 for full fare or \$0.10 for

reduced fare; see p. 16)

Metrorail: \$1.25

Metromover: FREE! Monthly Passes: \$60

(unlimited travel on all MDT services)

Metrobus fare boxes accept notes and coins (no copper; *no change provided*), tokens and passes.

Seniors: FREE!

## Metropasses

## Discount Metropass: \$30

This pass is available to qualified people with disabilities and youths in Grades 1-12 (with valid permit ID).

## College Student Metropass: \$45

College students may buy Metropasses at reduced prices. You must be a full-time student at a participating school to be eligible for a College Metropass.

## Corporate Metropass Program

Business owners may offer employees a pre-tax transit payment of up to \$100 monthly.

# **Group Metropass Program**

Buy Metropasses in groups of 5 or more and get a discount. (Groups of 5-99 may save \$6/month on each pass; groups of 100 or more save \$8/month.)

For more information, call this special Customer Service number weekdays from 8am to 5pm: 305.884.7567.

### Golden Passport: FREE to senior citizens!

All senior citizens 65 years and older, Social Security beneficiaries, and Supplemental Security Income recipients who are permanent residents of Miami-Dade County may ride transit for free with a Golden Passport.

To apply for a Golden Passport, please bring the following to the Stephen P. Clark Center Kiosk:

- Proof of age (accepted documents include: current passport, driver's license, Florida ID), and
- Proof of residency (utility bill), and
- Photo ID (accepted documents include: current passport, dirver's license, Florida ID).

#### OR

 Proof of Social Security benefits (accepted documents include: Medicare card, Supplemental Security Income (SSI) documents).



# Obtaining Passes, Tokens, and Golden Passports

You may purchase all Metropasses (except College Metropasses; see p. 13) and tokens, or apply for a Golden Passport at the Stephen P. Clark Center Kiosk (downtown Miami) from 7am to 6pm weekdays, or at any authorized location throughout Miami-Dade County.

Tokens may also be purchased at any Metrorail station. Purchasing ten tokens at once costs only \$10, a total savings of \$2.50, or \$0.25 every time you ride.

## Stephen P. Clark Center Kiosk

Located at the Government Center stop on the Metromover, Metrorail, and many Metrobus routes. Walk up service only.

111 NW First Street, Second Floor Miami, FL 33128 Monday-Friday: 7:00am-6:00pm

Authorized locations are subject to change over time. Contact MDT by phone or visit its web site for the most current listing of locations.

tel: 305.654.6545

web site: www.miamidade.gov/transit/outlets.asp

### Transfers

You must buy a transfer ticket when you first get on the bus (or before you board the Metrorail train) if your journey requires more than one bus. Give the transfer to the bus operator, or insert the bus-to-rail transfer in the Metrorail fare gate. A bus-to-bus transfer is valid for two hours on a one-way trip only. Use is limited to locations where routes meet or cross each other, or where routes link with the Metrorail system.

Type of Transfer	Full Fare	Reduced Fare
Metrobus to Metrobus	\$.25	\$.10
Metrobus to Metrorail	\$.25	\$.10
Metrorail to Metrobus	\$.25	\$.10
Metromover to Metrorail	\$1.25	\$.60
Metrorail to Metromover	Free	Free
Metrobus to Metromover	Free	Free
Metromover to Metrobus	\$1.25	\$.60
BCT to Metrobus	\$.25	\$.10
Metrobus to BCT	\$.25	\$.10



## Metrorail or Metrobus Transfer to South Florida Regional Transportation Authority (SFRTA)/Tri-Rail

Buy a \$.25 (\$.10 for reduced fare) transfer to receive a \$1.50 (\$.70 for reduced fare) discount off the cost of a one-way or round-trip SFTRA/Tri-Rail ticket. Or present a monthly pass in lieu of a transfer at the ticket booth and/or the train to receive the SFTRA/Tri-Rail fare discount.

#### SFRTA/Tri-Rail Transfer to Metrobus

SFRTA/Tri-Rail weekly and monthly regular and discount passes will be accepted on all regular Metrobus service except express buses.

Other SFTRA/Tri-Rail regular and discount tickets will be accepted as a valid SFTRA/Tri-Rail-to-Metrobus transfer for boardings at the following sites and routes:

- Golden Glades: Routes 22, 42, 77, E, V, and North Dade Connection
- Opa-locka SFTRA/Tri-Rail Station: Routes 32, 42 and E
- SFTRA/Tri-Rail Metrorail Station at 79th Street: Routes 42 and L
- Hialeah Market Station: Route 42
- Miami Airport SFTRA/Tri-Rail Station: Route 37

One-way, round-trip, or 12-trip tickets will only be accepted and considered valid as a Tri-Rail-to-Metrobus transfer when a Miami-Dade/SFTRA/Tri-Rail station is stated as a destination on the ticket. The bus operator will retain one-way tickets when presented as transfers.

#### SFRTA/Tri-Rail Transfer to Metrorail

Transfers are FREE with a monthly SFTRA/Tri-Rail ticket or one-way, round-trip, or 12-trip tickets with Metrorail as a destination.

#### Park and Ride Lots

Park free at any of the convenient locations below, and ride public transportation to reach your destination. Connect with major Metrobus routes for transfers to Metrorail. Transfer to northbound and southbound SFRTA/Tri-Rail trains at Golden Glades only.

- Busway/SW 152 Street
- Busway/SW 168 Street
- Coral Reef Drive/Florida's Turnpike
- Cutler Ridge Shopping Center
   SW 211 Street/110 Avenue
- Golden Glades Interchange where 1-95, US 441, and the Palmetto meet
   Take Metrobus and SFRTA/Tri-Rail from the Golden Glades Interchange
- Hammocks Town Center
   SW 104 Street/152 Avenue
- MDCC Kendall Campus (SW corner of parking lot) 11010 SW 104 Street

# Special Transportation Services (STS)

STS is intended to provide equivalent transportation services to people who cannot use the mass transportation system due to disability. STS offers shared-ride, door-to-door travel in accessible vehicles. An application and interview is needed to qualify for the service. With an STS card, certified riders are authorized to use other MDT services for free.

Visitors to Miami Dade County who are STS certified in their jurisdiction may use the service for free. Contact Customer Services for more information.

## **Customer Service:**

tel: 305.263.5406

TTY/TDD: 305.263.5459

web sites: www.miamidade.gov/transit or www.miamidade.gov/transit/metrobus/STS.htm



## **Special Event Shuttles**

Special events are periodically held throughout Miami-Dade County. Miami-Dade Transit often accommodates these events by making transportation available for specific locations. Special fees are charged for transit services for these events. To learn more, call Miami-Dade Transit services:

Monday-Friday: 8:30am-4:30pm

tel: 305.654.6545

web site: www.miamidade.gov/transit/event\_shuttles.asp

#### Tax-Free Transit Benefits

Employers may offer employees the option of commuting to work on MDT transit by paying for the monthly Metropass as an additional fringe benefit. In return, the employer receives an equivalent federal income tax deduction.

To learn about these and other benefits as well as how to set up the program, call Miami-Dade Transit Marketing or visit the website:

tel: 305.884.7567

 $web\ site: www.miamidade.gov/transit/passes.$ 

asp#corporate\_metropass\_program

# South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

SFRTA provides commuter rail service from Miami through Broward County, north to Palm Beach County. All stations are and at least one car per train are wheelchair accessible.

#### Office Hours:

Monday-Friday: 4am-10pm Saturday & Sunday: 7am-5pm

tel: 800.874.7245 TDD: 800.273.7545

web site: www.tri-rail.com

For information about buses that service SFRTA:

Miami-Dade Transit: 305.770.3131 Broward County Transit: 954.357.8400

Palm Tran: 561.233.4287



#### Amtrak

Amtrak serves more than 500 stations in 46 states, Operating over more than 22,000 route miles. Every weekday, Amtrak operates up to 265 trains, excluding commuter trains. Amtrak provides service to 33 cities in Florida with access to some cities via Thruway Motor Coach Bus.

To determine handicap accessibility at an Amtrak station, please inquire when speaking with an Amtrak Reservation Sales Agent, or refer to an Amtrak Timetable.

#### Miami Station

8303 NW 37th Avenue

Miami, FL 33147

tel: 305.835.1222 For National Service

tel. 800.USA.RAIL (800.872.7245)

web site: www.amtrak.com

# Greyhound

Greyhound offers regularly scheduled intercity transportation to most cities, towns and small villages across the country, offering passengers everyday low walk-up fares. Greyhound has three lines of business: intercity bus transportation, Greyhound Package Express and Greyhound Travel Services.

Drivers, customer service personnel and contractors are available to meet the needs of customers with disabilities

## Fare & Schedule Information

Calls are answered 24 hours daily.

tel: 800.229.9424

TDD: 800.345.3109

Assistance for passengers with disabilities

tel: 800.752.4841

web site: www.greyhound.com

#### **Local Stations**

#### Main Station

4111 NW 27th Street

Miami, FL 33142

tel: 305.871.1810

#### Downtown Miami

100 NW 6th Street

Miami, FL 33136

tel: 305.374.6160

### North Miami Station

16000 NW 7th Avenue

North Miami, FL 33169

tel: 305.688.7277

# **American Service Station**

10801 Caribbean Boulevard South Miami, FL 33189

tel: 305.296.9072

# **Jitney Services**

To obtain a complete list of Jitneys in Miami-Dade county, please contact the Miami Dade County Consumer Services Department. Currently, Jitneys are not wheelchair accessible.

tel: 305.375.2460

# **Municipal Circulators**

All municipal circulators operate under Interlocal Agreements between Miami-Dade County and the particular municipality. These routes charge fares and will accept transfers as well as monthly passes, the Golden Passport, and a Special Transportatation Services (STS) ID (see p. 21) from any customer either boarding or transferring from a Miami-Dade Transit route. All circulators are wheelchair accessible.



# City of Aventura Municipal Public Transit

tel: 305.932.1BUS (1287)

Monday-Friday: 8:45am-6:20pm

Saturday: 8:45am-9:20pm

# Coral Gables City Trolley Service

tel: 305.460.5070

Monday-Thursday: 7am-7pm

Friday: 7am-10pm

## Hialeah Transit Circulator

tel: 305.681.5757

Monday-Friday: 6am-9pm

Saturday, Sunday and Holidays: 9am-5pm



#### Miami Beach Electrowave Shuttle

tel: 305.535.9160

Monday-Saturday: 8am-1am Sunday and Holidays: 10am-1am

(Accessible for manual wheelchairs only)

#### North Miami Beach Line

tel: 305.957.3523

Monday-Friday: 8:30am-4:30pm

# South Florida Vanpool Program (SFVP)

The Metropolitan Planning Organization (MPO) initiated the South Florida Vanpool Program (SFVP) to help alleviate traffic congestion in the area. This battle against traffic is a joint effort between the Florida Department of Transportation (FDOT) District Six, the South Florida Commuter Services (SFCS) and VPSI, Inc. A Vanpool is a group of seven to fifteen commuters who ride to work each day in a comfortable passenger van provided by SFVP. For more information, contact the following agencies:

## South Florida Vanpool Program

5979 NW 151 Street, Suite 218 Miami Lakes. FL 33014

tel: 305.558.1355 fax: 305.558.5811

## South Florida Commuter Services

tel: 888.234.RIDE (7433)



Bicycling, a popular South Florida pastime, is a fun way to exercise and offers a clean-air alternative to your commute, too!

# **Bike and Ride Program**

Miami-Dade Transit's Bike & Ride program allows cyclists to take a single-seat two-wheeled bicycle on extended trips around our community. Bike and ride to work, school, the mall, and the library–just about anywhere in Miami-Dade County.

Passengers may bring bicycles on Metrorail, and Tri-Rail after obtaining bike permits (Tri-Rail requires a separate Permit). No permit is required to put your bike on one of the rack-equipped Metrobuses or to bring it on the Metromover System.

## Bike and Ride Program

111 NW First Street, Suite 910

Miami, FL 33128 tel: 305.375.4507

fax: 305.375.4950

web site: www.miamidade.gov/mpo

#### Bike and Ride Permit

Traveling with your bike on Metrorail requires a permit that's free to cyclists 12 years and older. To get your permit, visit the following Transit Information Centers:

#### Government Center Metrorail Station

111 NW First Street (second level)

weekdays: 8am-4pm

## Any Team Metro Neighborhood Office

weekdays: 8am-5pm

#### Any Metrorail Station

Ask any Metrorail station guard

For information about obtaining a bike and ride permit for the SFRTA/Tri-Rail, call 800.TRI-RAIL (874.7245).

#### **Bike Accessible Bus Routes**

2, 6, 21, 27, 29, 33, 35, 40, 48, 65, 70, 71, 87, 88, A, B, G, J, T, Airport Owl, Bird Road MAX, Biscayne MAX, Brickell Key Shuttle, Busway MAX, Coconut Grove Circulator, Coral Reef MAX, Coral Way MAX, Doral Connection, Douglas Bridge, East—West Connection, Flagami Connection, Hialeah Gardens Connection, Kendall Kat, Killian KAT, Little Haiti Connection, Ludlam MAX, North Dade Connection, Night Owl, Okeechobee Connection, Riverside Shuttle, Saga Bay MAX, Seaport Connection, Sweetwater Circulator, Sunset KAT, West Dade Connection.

#### **Bicycle Lockers**

Bicycle Lockers are available for a fee at the Okeechobee, Hialeah, Northside, Brownsville, Earlington Heights, Allapattah, Vizcaya, Coconut Grove, Douglas Road, University, South Miami, Dadeland North and Dadeland South Metrorail Stations.

## Miami-Dade Bicycle/Pedestrian Coordinator

tel: 305 375 1647

web site: www.miamidade.gov/transit/welcome/ bike\_ride.htm

## **Greenways & Trails**

Greenways are linear open spaces along either a natural corridor, like a riverfront, stream valley, or ridgeline, along a railroad right-of-way converted to recreational use, a canal, a scenic road or other route. Greenways are natural or landscaped paths for



pedestrian and bicycle use that can connect parks, nature reserves, cultural features or historic sites with each other and with populated areas. Facilities include paved paths and unpaved trails.

A map of Miami-Dade's bicycle and pedestrian facilities is available from the MPO's Bicycle/Pedestrian Coordinator.

tel: 305.375.1647

web site: www.miamidade.gov/transit/welcome/bike ride.htm

#### Paved Paths

**Aventura Loop:** The path consists of a three-mile loop around the Turnberry Isle Country Club.

M-Path: The path consists of 8.5 miles beneath the Metrorail guideway from SW 67th Avenue to the Miami River.

Old Cutler Path: The path consists of 13.5 miles along Old Cutler Road from Cocopium circle at Lejeune Road and Sunset Drive to SW 224th Street.

Rickenbacker Causeway/Crandon Park: The path consists of 6 miles along the Rickenbacker Causeway and within Crandon Park from Alice Wainright Park to the Crandon Gardens.

**South Dade Trail:** The path consists of 8.5 miles along the US-1 Busway from Dadeland South Metrorail Station to Cutler Ridge Mall.

#### **Unpaved Trails**

Amelia Earhart Park: The park consists of 12 miles of mountain bike trails

**Biscayne Trail:** The trail consists of 16 miles of unpaved levy from the Black Point Marina past Biscayne National Park to Old Cutler Road along the L-31E canal.

Everglades Trail: The trail consists of 24 miles of unpaved levee from the trailhead on State Road 9336 (one mile outside Everglades National Park) to SW 136 St along the C-111 canal.

**Oleta State Recreation Area:** The trail consists of over 17 miles of mountain bike trails ranging in difficulty from beginner to gonzo (advanced).

**Southern Glades Trail:** The trail consists of 13 miles of unpaved levee from the trailhead on State Road 9336 (one mile outside Everglades National Park) to Manatee Bay along the C-111 canal.



#### Taxis

Passengers pay a fare of \$1.70 for the first 1/11th mile and 20 cents for each additional 1/11th mile (\$3.70 for the first mile and \$2.20 for each additional mile). Waiting time is 35 cents per minute. There are flat rates to and from the airport and certain destinations. Flat rate zones and prices are posted in each taxicab, or ask the driver for details.

There are 39 taxicab service companies. The companies listed below offer wheelchair accessible taxicab vehicles:

American Taxi: 305.947.1111 Central Cab: 305.532.5555 Crown Taxi: 305.445.5555 Flamingo Taxi: 305.599.9999 Miami-Dade Taxi: 305.551.1111 Sunshine Cab: 305.445.3333 Super Yellow Cab: 305.888.7777

Yellow Cab: 305.444.4444

For a complete list of taxicab companies check the Yellow Pages or contact the Miami-Dade County Consumer Services Department at 305.375.3677. Also call 305.375.3677 with any questions, comments, concerns or complaints about taxi service

## SuperShuttle Miami

SuperShuttle provides 24-hour, 7 day per week service to and from the airport. SuperShuttle is committed to providing exceptional service for customers with disabilities

#### SuperShuttle Miami

2595 NW 38th Street Miami, FL 33142

Local reservations: 305.871.2000

Outside Area Reservations: 800 874 8885

## **Group Sales, Charters & Conventions:**

tel: 305.871.8210 office: 305.871.8210 fax: 305.871.8475

web site: www.supershuttle.com

#### Limousine Services

Feel like a million bucks while on vacation or just a night on the town by using any of the many limousine services listed in the Yellow Pages under "Limousine."



## **Miami-Dade County Public Schools**

Transportation is provided to students who reside more than two miles from their school, unless they live in a hazardous area as defined under Florida Statutues, or in a special program that includes transportation.

tel: 305.995.1000

web site: www.dadeschools.net

Parents of children with disabilities should work with the school their child attends to request appropriate transportation.

For questions regarding school bus routing (bus stops, locations, and times), parents should contact their child's school. For questions or concerns about the operations of planned routes, contact the Regional Transportation Center that operates the route according to the route number below.

#### **Regional Transportation Centers**

Routes that begin with 1 (Central East)

7011 SW 4th Street Miami, FL 33144

tel: 786.275.0847

#### Routes that begin with 2 (North)

16150 NW 42nd Avenue

Miami, FL 33054

tel: 305.625.9086

## Routes that begin with 3 (South)

660 SW 3rd Avenue Florida City, FL 33034

tel: 305.248.2657

#### Routes that begin with 4 (Northeast)

5901 NW 27th Avenue

Miami, FL 33142 tel: 305.638.1658

#### Routes that begin with 5 (Southwest)

15501 SW 117th Avenue

Miami, FL 33177 tel: 305.234.0046

## Routes that begin with 6 (Northwest)

9900 NW South River Drive

Miami. FL 33166

tel: 305.887.2383

#### Routes that begin with 7 (Central West)

13775 NW 6th Street

Miami, FL 33182

tel: 305.227.1995

## Routes that begin with 9 (John H. Schee)

2755 NW 122nd Street

Miami, FL 33167

tel: 305 681 1576



# **Airports**

## Miami International Airport

P.O. Box 592075 Miami, FL 33159

tel: 305.876.7000

web site: www.miami-airport.com



## Opa-Locka Airport

4051 NW 145th Street Opa-Locka, FL 33054

Opa-Locka Main tel: 305.869.1660

Opa-Locka West Airport tel: 305.869.1660

## Kendall Tamiami Airport

14744 SW 128th Street Miami, FL 33196

tel: 305.869.1700

## **Homestead Airport**

28700 SW 217th Avenue Homestead, FL 33030

> Homestead Air Reserve Base: 305.224.7000 Homestead General Aviation: 305.247.4883

#### Federal Aviation Administration (FAA)

800 Independence Avenue, SW Washington, DC 20591

tel: 202.267.8330

web site: www.faa.gov



# Seaport

#### Dante B. Fascell Port of Miami-Dade

1015 N America Way, 2nd Floor

Miami, FL 33132

tel: 305.371.PORT (7678)

fax: 305.347.4843

web site: www.miamidade.gov/portofmiami

email: portofmiami@miamidade.gov

#### **Cruise Lines**

#### Carnival Cruise Lines

3655 NW 87th Avenue Miami, FL 33178-2428 telephone numbers

executive offices: 800.438.6744 individual reservations: 800.327.9501 group reservations: 800.327.5782

brochures: 800 CARNIVAL (227.6482)

web site: www.carnival.com

## Celebrity Cruises

1050 Caribbean Way

Miami, FL 33132

telephone numbers:

office: 305.539.6000

reservations: 800.437.3111

groups: 800.963.0311 brochures: 800.211.4789

web site: www.celebrity.com

#### Norwegian Cruise Line

7665 Corporate Center Drive Miami, FL 33126-1201

telephone numbers:

reservations: 800.327.7030

miami: 305.436.4000

groups: 800.327.7936 fax: 305.436.4120

web site: www.ncl.com

## Ocean Cruises, Inc.

8120 NW 53rd Street

Miami, FL 33166 telephone numbers:

office: 305.514.2300

reservations: 800.531.5619

fax: 305.514.2222

web site: www.oceanincruises.com

## Royal Caribbean International

1050 Caribbean Way Miami, FL 33132

Telephone numbers: office: 305.539.6000

reservations: 800.327.6700

groups: 800.327.2055 brochures: 800.255.4373

web site: www.royalcaribbean.com

# Windjammer Barefoot Cruises

1759 Bay Road Miami, FL 33139-1413 telephone numbers:

> office: 305.672.6453 reservations: 800.327.2601

web site: www.windjammer.com

fax: 305.674.1219





# **Metropolitan Planning Organization (MPO)**

The MPO's mission is to plan transportation facilities and services that are integrated and efficient while providing effective community participation.

#### Miami-Dade MPO

Stephen P. Clark Center 111 NW First Street, Suite #910

Miami, FL 33128 tel: 305.375.4507 fax: 305.347.4950

web site: www.miamidade.gov/mpo

# South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

(See page 21)

# South Florida Regional Planning Council (SFRPC)

The SFRPC's mission is to identify the long-term challenges and opportunities facing southeast Florida and assist the Region's leaders in developing and implementing creative strategies that will result in more prosperous and equitable communities, a healthier and cleaner environment, and a more vibrant economy.

#### SFRPC

3440 Hollywood Boulevard, Suite 140

Hollywood, FL 33021

tel: 800.985.4416 Miami: 305.985.4416

Broward: 954.985.4416

web site: www.sfrpc.com

## South Florida Commuter Services (SFCS)

SFCS hosts a 24-hour Call Center to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), SFRTA/Tri-Rail, Palm Beach Transit (Palm-Tran) and Miami-Dade Transit (MDT).

#### South Florida Commuter Services

3201 Commercial Boulevard, Suite 211

Fort Lauderdale, FL 33309 tel: 800.234.RIDE (7433)

fax: 954.731.7319

web site: www.1800234RIDE.com

#### Emergency Ride Home (ERH)

The ERH program will provide free taxi service in emergency situations for registered commuters 24 hours a day, seven days a week. The program is available to commuters who carpool, vanpool, ride transit, or bicycle/ walk to work at least three times a week. Each registered ERH program participant is allowed up to six free emergency rides per year and will receive two vouchers by mail to initiate the program. To sign up:

tel: 800.234.RIDE (7433) Monday-Friday: 8am-5pm

web site: www.1800234RIDE.com



Citizens are an important part of the transportation planning process. Your opinions, ideas, and suggestions about how to improve transportation in Miami-Dade County matter and your input is appreciated. To get involved with any of the following Citizen Committees, contact the MPO at:

#### Miami-Dade MPO

111 NW First Street, Suite 910

Miami, FL 33128 tel: 305 375 4507

fax: 305.347.4950

web site: www.miamidade.gov/mpo

email: mpo@miamidade.gov

# Citizens' Transportation Advisory Committee (CTAC)

The CTAC advises the Metropolitan Planning Organization Governing Board (MPO), and the Board of County Commissions (BCC) on all transportation-related projects within Miami-Dade County. Members are appointed from the general public and meet twice a month on the second and fourth Wednesday of each month. Call to confirm meeting dates.

# Bicycle and Pedestrian Advisory Committee (BPAC)

The BPAC assists in identifying opportunities for the use of bicycling, walking, and running as safe methods of transportation and recreation in Miami-Dade County. The BPAC meets the third Wednesday of each month at South Miami City Hall. Call to confirm meeting dates.

# Transportation Aesthetics Review Committee (TARC)

The TARC reviews bridges and other high visibility transportation projects to assure that aesthetic considerations are incorporated into important community projects thus not only serving as functional assets, but reflecting and identifying with the community. The TARC meets the first Wednesday of each month. Call to confirm meeting dates.

# Freight Transportation Advisory Committee (FTAC)

The mission of FTAC is to promote and advance the transportation needs of the freight and goods movement throughout Miami-Dade County. FTAC works with local, state and federal agencies to maintain and improve crucial freight movement infrastructure for the well-being and economic health of Miami-Dade County and all of south Florida. Call to confirm meeting dates.



Emergency: 911 Information: 411

Traffic Information: 511

#### **Useful Numbers and Websites**

#### Coast Guard

tel: 305.536.5611 (Search and Rescue) tel: 305.535.4313 (Marine Emergency)

web site: www.uscg.mil/d7

## **Consumer Services Department**

tel: 305.375.2460

web site: www.miamidade.gov/csd

# **Highway Patrol**

(Emergency Only)

tel: 305.470.2500

web site: www.fhp.state.fl.us

#### Miami-Dade Marine Patrol

(Non-Emergency)

tel: 305.468.1164

#### Miami-Dade Fire Rescue

(Non-Emergency)

tel: 786.331.5000

web site: www.miamidade.gov/mdfr

#### Miami-Dade Police Department

(Non-Emergency)

tel: 305.579.6111

web site: www.mdpd.com

## Office of Emergency Management (OEM)

Obtain a map of evacuation zones and routes.

tel: 305.468.5900 TDD: 305.468.5402

web site: www.miamidade.gov/OEM

#### Passport Agency

tel: 305.539.3600

web site: www.travel.state.gov or

www.travel.state.gov/passport\_services.html

#### Team Metro

tel: 305.468.5900

web site: www.miamidade.gov/teametro

#### Weather Service

tel: 305.229.4522

web site: www.srh.weather.gov

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