



Local Coordinating Board
of the Florida Commission
for the
Transportation Disadvantaged

Chair
Vacant

Vice Chair
Jorge Azor

Members
Orlando Alonso
Evelyn Alvarez
Morris W. Atkins, II
Loreen Chant
Dr. Kent Cheeseboro
Dr. Fredrick Haynes
Maria Hernandez
Marsha Jenakovich
Ana Martinez
José Ernesto Martinez
Dionne Richardson
Denise Valkema

Alternates
Marielisa Amador
Diana Fletcher
Raymond Freeman
Maria L. Lesser
Maria Linares
Earl Oaks
Mahe Olazabal
Christine Sainvil
Malerie Sloschay
Rashad Thomas

Honorary Member
Mac Glasgow (*late*)
Alex Miller (*late*)

Honorary TD Advocate
Sheila Winitzer (*late*)

LCB Administrator
Elizabeth Rockwell
Miami-Dade MPO
111 NW First Street
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Miami, Florida 33128
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**MIAMI-DADE COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB)**

PUBLIC HEARING

JUNE 9, 2015 AT 10:00 AM

**STEPHEN P. CLARK CENTER
111 NW 1ST STREET
MIAMI, FL 33128
18TH FLOOR, ROOM 4 (18-4)**

AGENDA

- I. CALL PUBLIC HEARING TO ORDER**
- II. WELCOME AND INTRODUCTIONS**
- III. APPROVAL OF AGENDA**
- IV. TRANSPORTATION DISADVANTAGED (TD) PROGRAM OVERVIEW**
- V. PUBLIC HEARING – 3 minutes each speaker**
- VI. ADJOURN PUBLIC HEARING**



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MIAMI-DADE COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB)

MEETING OF JUNE 9, 2015

IMMEDIATELY FOLLOWING THE PUBLIC HEARING

STEPHEN P. CLARK CENTER

111 NW 1ST STREET

MIAMI, FL 33128

18TH FLOOR, ROOM 4 (18-4)

AGENDA

I. CALL MEETING TO ORDER

II. APPROVAL OF AGENDA

III. APPROVAL OF MINUTES – *March 10, 2015 Meeting*

IV. PUBLIC COMMENTS – *3 minutes each speaker*

V. MEMBERSHIP UPDATE

VI. ACTION ITEMS

A. TRANSPORTATION DISADVANTAGED SERVICE PLAN (TDSP)
FY 2014-15 ANNUAL UPDATE – *Miami-Dade Metropolitan Planning
Organization (MPO) and Miami-Dade County Community Transportation
Coordinator (CTC)*

VII. INFORMATION ITEMS

A. TD PROGRAM UPDATE – *Miami-Dade County CTC*

B. 5310 GRANT PROGRAM UPDATE – *Florida Department of Transportation
(FDOT) District 6*

VIII. OLD/NEW BUSINESS

IX. ADJOURNMENT

Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability, or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services (free of charge), should contact the MPO at (305) 375-4507 at least seven days prior to the meeting.

**MIAMI-DADE COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD**

FULL MEETING OF THE BOARD

MARCH 10, 2015

**STEPHEN P. CLARK CENTER
111 NW FIRST STREET
MIAMI, FL 33128
18th FLOOR, ROOM 4 (18-4)**

MINUTES

Board Members Present:

Vice Chair Jorge Azor, Private Sector Provider
Evelyn Alvarez, Agency for Persons with Disabilities
Dr. Kent Cheeseboro, Florida Association for Community Action, Inc.
Dr. Fredrick Haynes, Elderly over 60 Years Old
Maria Hernandez, Florida Agency for Health Care Administration
Marsha Jenakovich, Alliance for Aging, Inc.
Jose Ernesto Martinez, Citizen Advocate/User
Dionne Richardson, FDOT District Six
Denise Valkema, Citizen Advocate

Others Present:

Elizabeth Rockwell, Miami-Dade Metropolitan Planning Organization
Marielisa Amador, AHCA Medicaid
Edward Carson, Miami-Dade Transit (MDT)
Mia Marin, MDT
Bernet Spence, MDT
Theresa Vassell, MDT

I. CALL MEETING TO ORDER

Vice Chair Jorge Azor called the Miami-Dade County Transportation Disadvantaged Local Coordinating Board (LCB) meeting to order at 10:05 AM.

II. APPROVAL OF AGENDA

Vice Chair Azor asked if there were any changes to the agenda. Being that there were none, Vice Chair Azor requested a motion to approve the agenda.

The motion was made by Ms. Denise Valkema and Dr. Kent Cheeseboro. Upon being put to a vote, the motion passed unanimously.

III. APPROVAL OF MINUTES

Vice Chair Azor requested a motion to approve the draft minutes of the December 9, 2014 LCB meeting minutes.

A motion to approve the December 9, 2014 LCB meeting minutes was made by Ms. Denise Valkema and seconded by Dr. Kent Cheeseboro. Upon being put to a vote, the motion passed unanimously.

IV. PUBLIC COMMENTS

None

V. MEMBERSHIP UPDATE

None

VI. ACTION ITEMS

A. TD ELIGIBILITY REQUIREMENTS

Ms. Rockwell informed the members that as per Chapter 427, Florida Statutes, funds deposited in the TD Trust Fund may be used by the Florida Commission for the Transportation Disadvantaged (CTD) to subsidize a portion of a TD person's transportation costs, which is not sponsored by an agency. Funds for nonsponsored TD services shall be distributed based upon the need of the recipient and according to criteria developed by the CTD. In accordance with the definition of TD, the CTD has established eligibility criteria that must be met. To assure that individuals are eligible to have a portion of the transportation costs subsidized by the TD Trust Fund, an eligibility screening process must be developed by the Community Transportation Coordinator (CTC) and approved by the LCB.

Mr. Ed Carson, Miami-Dade County Community Transportation Coordinator (CTC), explained to the members that to appropriately utilize those monies from the TD Trust Fund, they are establishing a new, separate TD Easy Card Program allowing low income individuals the ability to qualify for a free TD Easy Card under the Miami-Dade County TD Program. As such, the following are the Miami-Dade County CTC's "TD Client Eligibility & Certification Requirements", for review and approval by the Board:

- Only clients who have household incomes at 150% of the Federal poverty level, or below, will be Transportation Disadvantaged (TD) certified.
- Clients must complete a "TD Easy Card Program Application" form.
- Clients must provide a valid state-issued Florida Driver's license or Florida ID showing a Miami-Dade County physical address.
- Clients must provide proof of income in the form of either a recent social security statement (SEQY), two recent paychecks (within 60 days), retirement/pension document, or a recent Income Tax Return statement.
- Certification of eligibility is only valid for one year, and clients must recertify on an annual basis.
- Once certified clients may pick up their TD Easy Card at the Golden Passport Office located at the Government Center Metrorail Station, 111 NW First Street, Miami, 33128.
- Hours of operation at the Golden Passport Office are Monday to Friday, 8 a.m. to 4:30 p.m., excluding holidays.
- A fee will be assessed for lost and/or stolen cards (\$10 for 1st incident, \$25 for 2nd incident, and \$50 for 3rd incident), and anything subsequent to that will result in suspension for one year.

After the presentation members had the following questions/comments:

- What would be the repercussions if this is not approved today? This specific TD Program cannot be established and billed for until the LCB approves these eligibility criteria. This could cause the loss of 1) service to this specific TD population and 2) dollars for the County.
- Has this always been this way? No, the CTC, for many years, received funds which a portion was used to subsidize the STS program. However, as per Chapter 427, it clearly states that the monies may not be utilized on "Sponsored" programs, of which STS is a sponsored program. As such, the CTC has been working with the CTD and is now adjusting the TD Program to ensure compliance with Chapter 427.
- Doesn't this change this Board's role in hearing about concerns related to STS? Yes, this Board no longer has purview over the STS program. These concerns now go to the Board of County Commissioners and to the Commission on Disability Issues (CODI).
- How many people are anticipated to enroll in this new TD Program? Those numbers are not readily available, however that will be explored in the development of the updated TDSP to be presented at the next LCB meeting.
- How long is this EASY Card available for? Upon acceptance into this program, the TD EASY Card is good for one year, of which then it must be renewed annually.
- Can an EASY Card be "shut off" if fraud is suspected? Yes, because each card is registered, it can be disabled by MDT staff.
- Does it have a picture on it? Yes.
- If a card is suspended for one year, is it from the date of suspension or until the annual anniversary date? This will be better defined in the TDSP.
- For those recipients who are mentally disabled, how do they properly engage in this program? Those individuals would most likely be steered toward an agency in the other TD EASY Card Program currently in place. Also, they may already be using STS.

- What will happen to a person who may have early onset Alzheimer's disease and they continue to lose their card? The issue of lost cards will be dealt with on a case by case scenario. Staff is specially trained to recognize these issues and those individuals would then be steered towards an agency in the other TD Program to receive better care. The main purpose of the suspension criteria is to really cut down on fraud.

After discussion Vice Chair Azor then requested a motion to approve the TD Eligibility Criteria.

A motion to approve the TD Program Eligibility Criteria was made by Dr. Kent Cheeseboro, and seconded by Dr. Fredrick Haynes. The vote was as follows:

REPRESENTATIVE	MEMBER	VOTE
Chairperson	Vacant	--
Florida Department of Transportation District VI	Dionne Richardson	Aye
Florida Department of Children and Families	Vacant	--
Miami-Dade County Public School Board	Orlando Alonso	Absent
Agency For Persons With Disabilities	Evelyn Alvarez	Aye
Florida Department of Veteran Affairs	Morris Atkins, II	Absent
Florida Association for Community Action, Inc.	Dr. Kent Cheeseboro	Aye
Elderly over 60 Years Old	Dr. Fredrick Haynes	Aye
Disabled Advocate	Ana Martinez	Absent
Citizen Advocate	Denise Valkema	Aye
Citizen Advocate/Transportation System User	Jose Ernesto Martinez	Aye
Children at Risk	Vacant	--
Alliance for Aging, Inc.	Marsha Jenakovich	Aye
Private for Profit Transportation Industry	Jorge Azor, Vice Chair	Aye
Florida Agency for Health Care Administration	Maria Hernandez	Aye
Easter Seals South Florida	Loreen Chant	Absent
Local Medical Community/Local Health Department	Vacant	--

B. TRIP & EQUIPMENT (T&E) GRANT RATE MODEL

Ms. Mia Marin, Miami-Dade County CTC, presented the figures for the FY 2015-16 T&E Grant Rate Model, which were verified by MDT's Finance Department. She informed the members that this will be the last Rate Model to take into account the STS numbers from the prior year, because this year's dollars are not being used for that program any longer.

After the presentation members had the following questions/comments:

- The County provides 1.6 million STS. Does this Rate Model include any other MDT program figures? The Rate Model only takes into account the STS and TD EASY Card Program figures from the last FY.
- On Page 13, what do these rates mean? These are the rates used to determine the future dollars being allocation for Miami-Dade County's TD population.

After discussion Vice Chair Azor then requested a motion to approve FY 2015-16 T&E Grant Rate Model.

A motion to approve the FY 2015-16 T&E Grant Rate Model was made by Dr. Kent Cheeseboro, and seconded by Ms. Evelyn Alvarez. The vote was as follows:

REPRESENTATIVE	MEMBER	VOTE
Chairperson	<i>Vacant</i>	--
Florida Department of Transportation District VI	Dionne Richardson	Aye
Florida Department of Children and Families	<i>Vacant</i>	--
Miami-Dade County Public School Board	Orlando Alonso	Absent
Agency For Persons With Disabilities	Evelyn Alvarez	Aye
Florida Department of Veteran Affairs	Morris Atkins, II	Absent
Florida Association for Community Action, Inc.	Dr. Kent Cheeseboro	Aye
Elderly over 60 Years Old	Dr. Fredrick Haynes	Aye
Disabled Advocate	Ana Martinez	Absent
Citizen Advocate	Denise Valkema	Aye
Citizen Advocate/Transportation System User	Jose Ernesto Martinez	Aye
Children at Risk	<i>Vacant</i>	--
Alliance for Aging, Inc.	Marsha Jenakovich	Aye
Private for Profit Transportation Industry	Jorge Azor, Vice Chair	Aye
Florida Agency for Health Care Administration	Maria Hernandez	Aye
Easter Seals South Florida	Loreen Chant	Absent
Local Medical Community/Local Health Department	<i>Vacant</i>	--

C. CTC ANNUAL EVALUATION RESULTS

Ms. Rockwell provided the final report of the FY 2014-15 CTC Evaluation for review by the Board. She then explained that since the TD Program is evolving, this evaluation focused solely on the current TD EASY Card Program. She commended MDT staff for their dedication and hard work, especially with limited resources available to them. To assist in maintaining an efficient system for the fast growing TD EASY Card program, the following recommendations were made to discuss with the CTD:

1. Determine if the T&E Grant be utilized to develop an online software application for agencies to:
 - a. Request, via online application, to be accepted into the TD EASY Card program
 - b. Securely log in to provide their MARs
 - c. Make modifications, if needed, to the number and type of passes needed for their changing TD populations
 - d. Other online needs, as they become necessary
2. Determine the T&E Grant be utilized to print a distinguishable decal on the blue EASY Tickets for the: 1 Trip Ticket, 1 Day Ticket, and the 7 Day Ticket. These three types of tickets are all blue and indistinguishable from one another. Currently, to make this distinction, staff is placing the appropriate labels on over 17,000 tickets per month by hand. This inefficient, but necessary process is taking up to three days to accomplish.

After the presentation members had the following questions/comments:

- Can't the tickets be supplied to the agencies with the appropriate labels for them to then distribute to their TD population? The problem is that they are not sequential and as such they are all comingled. As such, MDT staff must make that distinction and place the stickers on the tickets prior to being sent to the agencies. MDT staff is in discussion with IT to see if passes can indeed be printed in sequential order to help in this matter.

After discussion Vice Chair Azor then requested a motion to approve FY 2014-15 CTC Evaluation.

A motion to approve the FY 2014-56 CTC Annual Evaluation Results was made by Dr. Fredrick Haynes, and seconded by Mr. Jose Ernesto Martinez. The vote was as follows:

REPRESENTATIVE	MEMBER	VOTE
Chairperson	Vacant	--
Florida Department of Transportation District VI	Dionne Richardson	Aye
Florida Department of Children and Families	Vacant	--
Miami-Dade County Public School Board	Orlando Alonso	Absent
Agency For Persons With Disabilities	Evelyn Alvarez	Aye
Florida Department of Veteran Affairs	Morris Atkins, II	Absent
Florida Association for Community Action, Inc.	Dr. Kent Cheeseboro	Aye
Elderly over 60 Years Old	Dr. Fredrick Haynes	Aye
Disabled Advocate	Ana Martinez	Absent
Citizen Advocate	Denise Valkema	Aye
Citizen Advocate/Transportation System User	Jose Ernesto Martinez	Aye
Children at Risk	Vacant	--
Alliance for Aging, Inc.	Marsha Jenakovich	Aye
Private for Profit Transportation Industry	Jorge Azor, Vice Chair	Aye
Florida Agency for Health Care Administration	Maria Hernandez	Aye
Easter Seals South Florida	Loreen Chant	Absent
Local Medical Community/Local Health Department	Vacant	--

VII. INFORMATION ITEMS

A. TRANSPORTATION DISADVANTAGED PROGRAM UPDATE

Mr. Bernet Spence provided the following overview of the TD EASY Card program:

- Where are we today?
 - o Served 117 agencies for February 2015
 - o Distributed 15,303 passes at total cost of \$303, 168.25 for February
 - o Streamlined the application process to include tracking of all new applicants
 - o Applications to be placed on line, but for now we have it in the PDF format so we can send it to the customer in one-click
 - o To facilitate information availability and transparency, and ease of contact, we now have the following:
 - URL: www.miamidade.gov/transit, click on reduce fares and passes
 - Dedicated phone line: 786-469-5069
 - Dedicated email: mdttdp@miamidade.gov

- o Just completed an audit that resulted no findings, however, the following recommendations were made, have been submitted to the TD Commission Staff and awaiting approval:
 - Electronic labeling of passes to avoid the current manual labeling
 - Develop database to better manage customer data and enhance program integrity
 - Purchase equipment like printer, tableUlap top for use in field audits, and shredders
- Where are we going?
 - o We are developing an application to manage the TDP process
 - o Miami-Dade Transit will be providing an internally hosted web application accessible by the agencies via a Citrix connection into the county network using a county issued account. The web application will verify clients against existing Golden Passport and STS clients and track issuance of Easy Tickets by agencies to clients as well as have a reporting tool to assist in detecting fraud.
 - o Passes are going to be delivered pre-labeled to facilitate distribution and identification
 - o We have requested two more employees to help to meet the expected growth
 - o We have requested personal business cards to enhance communication with the agencies.
 - o To fully serve the residents of Miami-Dade County there is a need to do strategic advertisement about the program.
- Monthly Reports' Figures
- Tracking Progression of New Agencies Applications
- TD Program Process Map
- TD Program Questionnaire
- TD Program Site Visit Criteria

After the presentation members had the following questions/comments:

- Who prints the passes for MDT? A County vendor currently prints the passes. A Department within MDT then encodes the passes.
- We already pay to have the passes printed. Why can't they just make an adjustment and distinguish the passes? Because the current contract specifies how the cards are to be printed in the current manner. A new, updated contract will need to be instituted to make any revisions, which will cost more money.
- Grandchildren and caregivers of the elderly should be given consideration for the TD EASY Card Program.

B. ACTIONS TAKEN AGAINST THOSE AGENCIES THAT DID NOT SUBMIT A FY 2015-16 CFA

Ms. Elizabeth Rockwell introduced the item and reminded the members that CFAs are necessary for an agency to maintain if they want to apply for 5310 Program Grant funds, and if they currently have vehicles awarded through the Program.

Ms. Dionne Richardson, FDOT District VI, then informed the Board that they have been working closely with those agencies who did not supply a CFA this year to MDT as follows:

AGENCY	TOTAL FDOT VEH. IN FTA 2012 INVENTORY	NUMBER OF 5310 VEHICLES ACTIVE	RELEASED
Allapattah Community Action	1	1	n/a
Concept Health Systems	6	3	3
Foundation for New Life	1	1	n/a
Miami Beach Community Health Center	1	1	n/a
Miami Behavioral Health	4	4	0
Spectrum Programs	3	3	0
University of Miami, Perinatal C.A.R.E. Program	4	3	0

Ms. Richardson informed the members that one agency is trying to come in to compliance and they will place them on a probation period until they can come back in to compliance. Unfortunately, the remaining agencies have not responded, because they are aware that FDOT is unable to remove the vehicles. However, a change is taking place in FDOT whereby this may be changing.

It was suggested by Dr. Cheeseboro that a “boot” be placed on these vehicles until the agency comes in to compliance. Also, it was suggested that the vehicles be relocated to current 5310 compliant agencies who need the vehicles.

A motion requesting FDOT District 6 to explore the action of “incapacitating” FDOT 5310 Grant funded vehicles in the possession of those agencies that are non-compliant until they come in to compliance was moved by Dr. Kent Cheeseboro, and seconded by Ms. Evelyn Alvarez. The vote was as follows:

REPRESENTATIVE	MEMBER	VOTE
Chairperson	<i>Vacant</i>	--
Florida Department of Transportation District VI	Dionne Richardson	--
Florida Department of Children and Families	<i>Vacant</i>	--
Miami-Dade County Public School Board	Orlando Alonso	Absent
Agency For Persons With Disabilities	Evelyn Alvarez	Aye
Florida Department of Veteran Affairs	Morris Atkins, II	Absent
Florida Association for Community Action, Inc.	Dr. Kent Cheeseboro	Aye
Elderly over 60 Years Old	Dr. Fredrick Haynes	Aye
Disabled Advocate	Ana Martinez	Absent
Citizen Advocate	Denise Valkema	Aye
Citizen Advocate/Transportation System User	Jose Ernesto Martinez	Aye
Children at Risk	<i>Vacant</i>	--
Alliance for Aging, Inc.	Marsha Jenakovich	Aye
Private for Profit Transportation Industry	Jorge Azor, Vice Chair	Aye
Florida Agency for Health Care Administration	Maria Hernandez	Aye
Easter Seals South Florida	Loreen Chant	Absent
Local Medical Community/Local Health Department	<i>Vacant</i>	--

C. 5310 GRANT PROGRAM UPDATE

This was addressed in the above section.

D. NON-EMERGENCY MEDICAID TRANSPORTATION (NEMT) UPDATE

Ms. Maria Hernandez, Florida Agency for Health Care Administration, updated the Board on the Managed Medical Assistance (MMA) program saying that the program is running a lot smoother now than in the beginning. Everyone is now used to going through their respective HMOs for transportation. For those not served by an HMO, they are aware of the three transportation brokers they can contact to receive transportation services to and from their medical appointments only.

VIII. OLD/NEW BUSINESS

None

IX. ADJOURNMENT

The meeting was adjourned at 12:00 PM.

*****MINUTES ARE IN SUMMARY FORM*****

FOR VERBATIM TRANSCRIPTIONS OF THIS MEETING PLEASE REQUEST COPIES OF THE
RECORDING FROM THE MIAMI-DADE MPO AT (305) 375-4507

**MIAMI-DADE COUNTY
TRANSPORTATION DISADVANTAGED LOCAL
COORDINATING BOARD**

JUNE 9, 2015

**TRANSPORTATION DISADVANTAGED SERVICE PLAN (TDSP)
FY 2014-15 ANNUAL UPDATE**

Enclosed please find the annual update for the 2012-16 TDSP for review and approval.

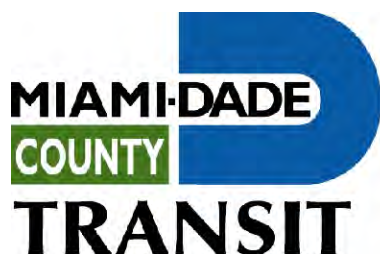
The

Miami-Dade County

Transportation Disadvantaged Service Plan

From
JANUARY 1, 2012
through
JUNE 30, 2016

Prepared by



FY 2014-15
Annual Update

NON-DISCRIMINATION AND AMERICANS WITH DISABILITIES ACT (ADA) INFORMATION

Miami-Dade Transit (MDT) and the Miami-Dade Metropolitan Planning Organization (MPO) have set a policy that assures that no person shall on the basis of race, color, national origin, sex, age, disability, family, or religious status, as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and the Florida Civil Rights Act of 1992 be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination or retaliation under any program or activity.

It is the policy of MDT and the Miami-Dade MPO to comply with all of the requirements of the Americans with Disabilities Act (ADA). To request this document in accessible format, please call (305) 375-4507.

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APPENDICES

Appendix A: Miami-Dade MPO Governing Board Resolution #39-11
Appendix B: Miami-Dade County Memorandum of Agreement (MOA)
Appendix C: MDT Major Trip Generators
Appendix D: TD Program Documents
Appendix E: Coordination & Fare Agreement (CFA) Template
Appendix F: MDT Fare Guide

LOCAL COORDINATING BOARD MEMBERSHIP CERTIFICATION

MIAMI-DADE COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (LCB) MEMBERSHIP ROSTER

Name: Miami-Dade Metropolitan Planning Organization (MPO)
Address: 111 NW 1st Street, Suite 920, Miami, Florida 33128
Phone Number: (305) 375-4507

The Miami-Dade MPO (Designated Official Planning Agency) named above hereby certifies to the following:

1. The membership of the Local Coordinating Board, established pursuant to Rule 41-2.012(3), F.A.C., does in fact represent the appropriate parties as identified in the following list; and
2. The membership represents, to the maximum extent feasible, a cross section of the local community.

REPRESENTATIVE	MEMBER	ALTERNATE	TERM
1. Chairperson	Vacant	Vacant	Until Elected Term Expires or Replaced by MPO Governing Board
2. Florida Department of Transportation District VI	Dionne Richardson	Raymond Freeman	Agency Discretion
3. Florida Department of Children and Families	Vacant	Vacant	Agency Discretion
4. Miami-Dade County School Board	Orlando Alonso	Vacant	Agency Discretion
5. Agency for Persons with Disabilities	Evelyn Alvarez	Maria Linares	Agency Discretion
6. Florida Department of Veteran Affairs	Morris W. Atkins, II	Maria L. Lesser	Agency Discretion
7. Florida Association for Community Action (FACA), Inc.	Dr. Kent Cheeseboro	Rashad Thomas	Agency Discretion
8. Elderly over 60 Years Old	Dr. Fredrick Haynes	Vacant	10/23/2014 to 10/22/2017
9. Disabled	Ana Martinez	Mahe Olazabal	12/12/2013 to 12/11/2016
10. Citizen Advocate	Denise Valkema	Earl Oaks	12/12/2013 to 12/11/2016
11. Citizen Advocate/Transportation System User	José Ernesto Martinez	Vacant	12/12/2013 to 12/11/2016
12. Children at Risk	Vacant	Vacant	Three Year Term upon Appointment
13. Alliance for Aging, Inc.	Marsha Jenakovich	Vacant	Agency Discretion
14. Private for Profit Transportation Industry	Jorge Azor	Diana Fletcher	9/27/2012 to 9/26/2015
15. Florida Agency for Health Care Administration	Maria Hernandez	Marielisa Amador	Agency Discretion
16. Easter Seals South Florida	Loreen Chant	Malerie Sloschay/ Christine Sainvil	Agency Discretion
17. Local Medical Community/Local Health Department	Vacant	Vacant	Agency Discretion

SIGNATURE: Elizabeth Rockwell DATE: March 10, 2015

ROLL CALL VOTING SHEET

REPRESENTATIVE	MEMBER	VOTE
Chairperson		
Florida Department of Transportation District VI		
Florida Department of Children and Families		
Miami-Dade County Public School Board		
Agency For Persons With Disabilities		
Florida Department of Veteran Affairs		
Florida Association for Community Action, Inc.		
Elderly over 60 Years Old		
Disabled Advocate		
Citizen Advocate		
Citizen Advocate/Transportation System User		
Children at Risk		
Alliance for Aging, Inc.		
Private for Profit Transportation Industry		
Florida Agency for Health Care Administration		
Easter Seals South Florida		
Local Medical Community/Local Health Department		

The Miami-Dade County Transportation Disadvantaged Local Coordinating Board hereby certifies that an annual evaluation of the Miami-Dade County Community Transportation Coordinator was conducted consistent with the policies of the Commission for the Transportation Disadvantaged and all recommendations of that evaluation have been incorporated in this Transportation Disadvantaged Service Plan on March 10, 2015.

We further certify that the rates contained herein have been thoroughly reviewed, evaluated, and approved. This Transportation Disadvantaged Service Plan was reviewed in its entirety and approved by this Board at an official meeting held on June 9, 2015.

Date

Coordinating Board Vice Chairperson

Approved by the Commission for the Transportation Disadvantaged.

Date

Executive Director

GLOSSARY OF TERMS

Term	Acronym	Definition
Agency		An official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private nonprofit transportation service-providing agency.
Americans with Disabilities Act	ADA	A federal law, P.L. 101-336, signed by the President of the United States on July 26, 1990.
Actual Expenditure Report	AER	An annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 th of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.
Annual Operating Report	AOR	An annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.
Annual Performance Report	APR	An annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the CTD Annual Report.
Commission for the Transportation Disadvantaged	CTD	An independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.
Community Transportation Coordinator	CTC	A transportation entity recommended by a metropolitan planning organization, or by the appropriate designated official planning agency as provided for in ss. 427.011-427.017 in an area outside the purview of a metropolitan planning organization, to ensure that coordinated transportation services are provided to the transportation disadvantaged population in a designated service area.
Coordination		The arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost-effective, efficient, and reduces fragmentation and duplication of services.
Coordination Contract/ Coordination & Fare Agreement		A written contract between the Community Transportation Coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all, of its own transportation services, as well as transportation services to others, when shown to be more effective and more efficient from a total system perspective. The contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the community transportation coordinator.
Designated Official Planning Agency	DOPA	The official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning in areas not covered by a Metropolitan Planning Organization. The Metropolitan Planning Organization shall serve as the designated official planning agency in areas covered by such organizations.

Term	Acronym	Definition
Designated Service Area		A geographical area recommended by a designated official planning agency, subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.
Emergency		Any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of transportation services to a designated service area for the transportation disadvantaged population.
Emergency Fund		Transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.
Florida Coordinated Transportation System	FCTS	A transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, F.S.
Florida Department of Transportation	FDOT	An executive agency of the State of Florida. The CTD is housed under the Florida Department of Transportation.
Local Coordinating Board	LCB	An advisory entity in each designated service area composed of representatives appointed by the metropolitan planning organization or designated official planning agency, to provide assistance to the community transportation coordinator relative to the coordination of transportation services.
Local Government		An elected and/or appointed public body existing to coordinate, govern, plan, fund and administer public services within a designated, limited geographic area within the state.
Local Government Comprehensive Plan		A plan that meets the requirements of Sections 163.3177 and 163.3178, F.S.
Memorandum of Agreement	MOA	The state contract for transportation disadvantaged services purchased with federal, state or local government transportation disadvantaged funds. This agreement is between the Commission and the Community Transportation Coordinator and recognizes the Community Transportation Coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.
Metropolitan Planning Organization	MPO	The organization responsible for carrying out transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3).
Nonsponsored Transportation Disadvantaged Services		Transportation disadvantaged services that are not sponsored or subsidized by any funding source other than the Transportation Disadvantaged Trust Fund.
Public Transit		The transporting of people by conveyances or systems of conveyances, traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmentally or privately owned. Public transit specifically includes those forms of transportation commonly known as "Paratransit".

Term	Acronym	Definition
Purchasing Agency		A department or agency whose head is an ex officio, nonvoting adviser to the commission, or an agency that purchases transportation services for the transportation disadvantaged.
Regional Planning Council	RPC	The organization created under the provisions of Section 186.504, F.S.
Reserve Fund		Transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.
State Fiscal Year	FY	The period from July 1 through June 30 of the following year.
System Safety Program Plan	SSPP	A documented required by FAC 14-90 by agencies providing public transit services to enable safe and secure transit.
Transportation Disadvantaged	TD	Those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in s. 411.202.
Transportation Disadvantaged Funds		Any local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.
Transportation Disadvantaged Service Plan	TDSP	An annually updated plan jointly developed by the designated official planning agency and the Community Transportation Coordinator which contains a development plan, service plan, and quality assurance components. The plan shall be approved and used by the local Coordinating Board to evaluate the Community Transportation Coordinator.
Transportation Improvement Program	TIP	A staged multiyear program of transportation improvements, including an annual element, which is developed by a metropolitan planning organization or designated official planning agency.
Transportation Operator		One or more public, private for profit or private nonprofit entities engaged by the community transportation coordinator to provide service to transportation disadvantaged persons pursuant to a coordinated transportation development plan.
Transportation Operator Contract		A written contract between the Community Transportation Coordinator and the Transportation Operators, as approved by the Commission that outlines the terms and conditions for any services to be performed.
Trust Fund		The Transportation Disadvantaged Trust Fund authorized in Section 427.0159, F.S., and administered by the Commission.
Urbanized Area	UZA	A city (or twin cities) that have a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

I. DEVELOPMENT PLAN

A. INTRODUCTION OF SERVICE AREA

1. Background of Transportation Disadvantaged Program

During the 1989 State Legislative Session, the Florida Commission for the Transportation Disadvantaged (CTD) (www.dot.state.fl.us/ctd/index.htm) was established to fund and oversee the expansion of transportation services for the disabled, elderly, children-at-risk, and economically disadvantaged residents as authorized by Rule 41-2 Florida Administrative Code and Section 427.0159, Florida Statutes. The legislation also established a Transportation Disadvantaged (TD) Trust Fund, which receives monies from vehicle registration fees and gasoline sales taxes.

To maintain presence on a local level, the CTD has established TD Local Coordinating Boards (LCB) for each service area that: advise them directly on local transportation disadvantaged issues, oversee the responsibilities of their local CTC, review all existing and proposed transportation disadvantaged programs, and recommend the use of funds received from the Transportation Disadvantaged Trust Fund. In Miami-Dade County, the Miami-Dade County LCB oversees the activities of the service area's CTC.

To assist with their local planning efforts, the CTD appoints a Designated Official Planning Agency (DOPA) for each service area to: staff the local LCB, appoint LCB members, recommend the designation of the service area's CTC, and assist the CTC in the development of the Transportation Disadvantaged Service Plan (TDSP). The Miami-Dade Metropolitan Planning Organization (MPO) (www.miamidademppo.org) is the DOPA for the Miami-Dade County service area.

The CTD administers and distributes the TD Trust Funds to each established service area within the entire state through Community Transportation Coordinators (CTC) according to an established formula, requiring a ten percent local match. The CTD is responsible for establishing the distribution formula, which is based on several criteria: total service area population, total system vehicle miles, total system passenger trips, and total service area square miles. Funds have been distributed to every service area's CTC each year since 1990. The Miami-Dade Board of County Commissioners (BCC) is the designated CTC for the Miami-Dade County service area.

Miami-Dade County BCC utilizes the TD Trust Fund's dollars to meet state requirements to include service to classes of TD individuals such as the disabled, elderly, low-income, and children and adults who are "high-risk" or "at-risk" who have no sponsored transportation services available as follows:

- **TD EASY Ticket Program** – the distribution of EASY Tickets to applicable TD individuals through applicable 501(c)(3) organizations. Recipients receive pre-loaded EASY Tickets, which provide the equivalent of one of the following: one trip, daily, weekly, and/or a monthly pass, based on the need.
- **TD Transit Mobility Easy Card Program** – the distribution of annual EASY Cards to those individuals who have household incomes at 150% of the Federal poverty level, or below.

2. Community Transportation Coordinator Designation Date/History

The Miami-Dade County Board of County Commissioners (BCC) has been designated as the CTC for the Miami-Dade County service area by the Miami-Dade MPO since 1990. The coordinated area for transportation services includes all of urbanized Miami-Dade County, a narrow transit corridor in south Broward County, and from Key Largo to Marathon (Mile Marker 50) in Monroe County.

In 1976, as per a Federal mandate, a decision was made by the Miami-Dade County Board of County Commissioners (BCC) to contract with private sector transportation providers, for a 'Paratransit' component to the County's transit system. The Miami-Dade County BCC created the Special Transportation Service (STS) program to provide door-to-door transportation (Paratransit) for disabled individuals unable to use conventional transportation. With STS in place, private non-profit and governmental agencies in need of transportation services for their clients had the option of providing transportation service by contracting through MDT.

In 1979 the Miami-Dade County coordinated transportation system for the TD was initiated with the receipt and implementation of an *Urban Mass Transportation Administration, Service, and Methods Demonstration Grant*. The final evaluation report recommended the eventual consolidation of transportation services for the elderly and disabled under a central coordinator. Another report determined that there were approximately 100 private non-profit agencies in the County providing transportation service to elderly and disabled individuals. However, the agencies were reluctant to coordinate their transportation services.

To improve coordination efforts among the various agencies, the Miami-Dade County BCC was officially designated as the CTC for the TD by the Miami-Dade MPO on September 11, 1990. Designated as the department to fulfill the tasks of the CTC, MDT then expanded the scope of its coordination to include sponsored and non-sponsored trips for the elderly, children-at-risk, and the poor, as well as the disabled. In 1998, the scope for assistance was expanded to include the participants of the Welfare-to-Work (WtW) initiative bill signed by President Bill Clinton; included was the unemployed and the homeless.

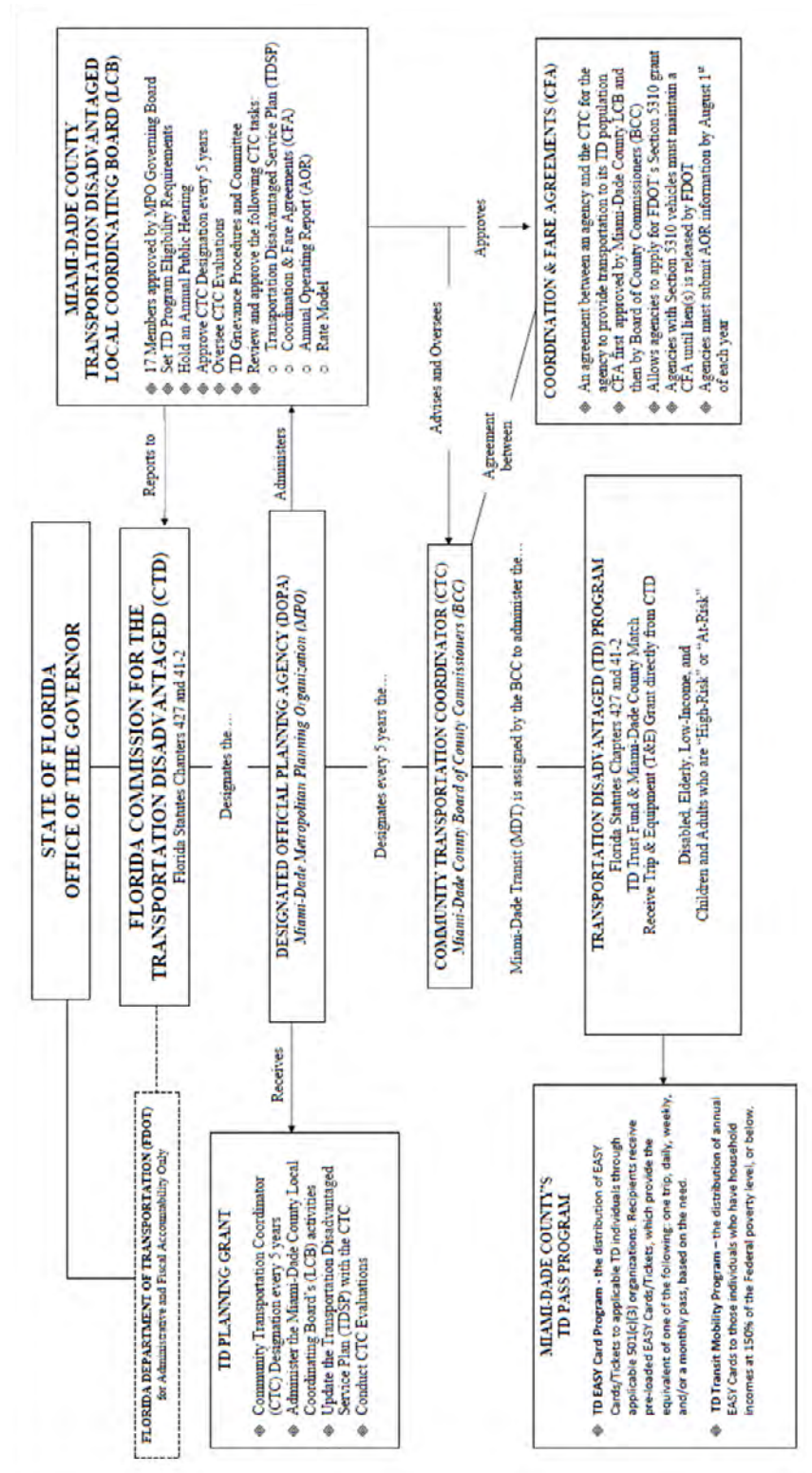
On October 20, 2011, the Miami-Dade County BCC was again recommended by the Miami-Dade MPO Governing Board via MPO Resolution #39-11 (*Appendix A*) to be designated as the Miami-Dade County CTC. The CTC then formally designated the Miami-Dade County BCC as Miami-Dade County's CTC on November 8, 2011 from January 1, 2012 until June 30, 2016.

This designation requires that the Miami-Dade County BCC, as the CTC, enter into a Memorandum of Agreement (MOA) (*Appendix B*) with the CTC to receive funding from the State's TD Trust Fund via the Transportation Disadvantaged Trip and Equipment (T&E) Grant. The Miami-Dade County BCC then delegates the responsibility of fulfilling the required responsibilities of the CTC to its transit department, Miami-Dade Transit (MDT) (www.miamidade.gov/transit).

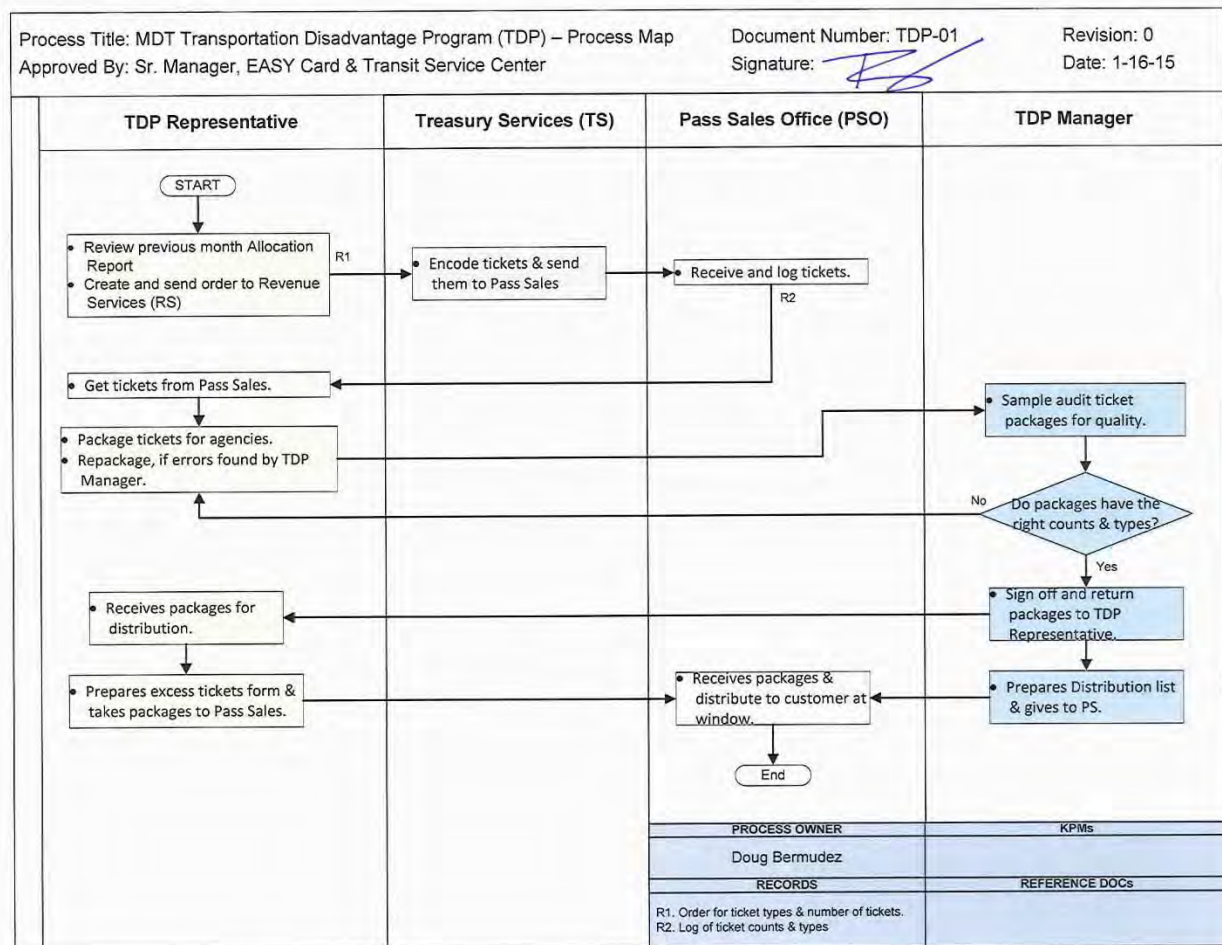
The MOA requires the CTC to encourage social service agencies to work together to coordinate, utilize, and maximize the use of existing transportation resources to best serve the TD population. MDT must enter into "coordination agreements" (aka Coordination & Fare Agreements) with all other operators who transport the disadvantaged population, including recipients of the Federal Transportation Administration's (FTA) Section 5310 Grant Program. This FTA grant funds the use of vehicles for non-profit social service agencies to transport their senior and disabled clients at no cost to the county.

3. Organization Chart

The following organizational flow chart identifies those entities involved in the provision of services to the Miami-Dade County TD community:



The following is the TD EASY Card Program flow chart:



4. Consistency Review of Other Plans

The TD planning process developed in Miami-Dade County is in accordance with County and State Statutes. It is an integral part of the overall transportation planning process, and is reviewed by all the appropriate committees and boards.

The development of the documents listed below, is based on a well-established process for the planning and programming of transportation improvements. The process includes adhering to the established transportation goals, on-going monitoring and evaluation of the existing service, and service needs in developing modifications and improvements, community meetings, and public hearings.

a. Local Government Comprehensive Plan

The Miami-Dade MPO and the Miami-Dade County Regulatory and Economic Resources Department (RER) assist in the preparation of the transportation element and develops the mass transit sub-element of the *Comprehensive Development Master Plan (CDMP)*. The Miami-

Dade County CDMP contains twelve planning elements, and can be viewed at <http://www.miamidade.gov/planning/cdmp.asp>. The two major traffic circulation and mass transit sub-elements of the general transportation element set levels of service for the implementation of surface transportation improvements of the roadway network and mass transit system, respectively. The transportation element is administratively reviewed by the Florida Department of Community Affairs, and then adopted as the current traffic circulation and mass transit elements of the CDMP. A major review and update of the CDMP is completed every seven years. There is also a semiannual CDMP amendment process for periodic review of the development capacity of the urban area.

b. Commission for the Transportation Disadvantaged 5 and 20-Year Plan

The Florida Commission for the Transportation Disadvantaged's (CTD) 5 and 20 Year Plan, located at www.dot.state.fl.us/ctd/programinfo/commissioninformation/5yearplan.htm, sets forth goals, objectives, and a plan of action as follows:

- Create a regional transit map.
- Develop a unified regional fare and transfer policy.
- Institute a simplified regional transit information system.
- Coordinate the fragmented transit service created when several municipalities instituted circulators within their city limits.
- Enforce the requirement that the department of children & family services discuss and coordinate transportation through the CTC.



c. Transit Development Plan (TDP)



Miami-Dade Transit's (MDT) TDP, referred to as "MDT10Ahead", presents the 10-year service plan addressing operational and capital improvements for Miami-Dade County's transit system. It includes an assessment of the need for improved or expanded transit services. The plan presents the funded and unfunded transit needs of the agency. State and federal requirements for transportation services for the disadvantaged, including the Americans with Disabilities Act (ADA) of 1990, are addressed in the plan. This document is developed in a continuous, comprehensive, and cooperative planning process (3-C), and is consistent with the Miami-Dade County CDMP, the five year Transportation Improvement Program (TIP), and the Long Range Transportation Plan (LRTP). It is located at www.miamidade.gov/transit/mdt-10-ahead.asp

South Florida Regional Transit Authority's (SFRTA) TDP, referred to as "SFRTA: Moving Our Region Forward" (SFRTA Forward), documents the investments that SFRTA is committed to making over the next five years, as well as its vision for additional priorities and improvements through FY 2023. The SFRTA



Forward process presents a great opportunity for the agency to: reinvigorate its identity and reassess its mission, address the mobility needs of a growing and dynamic region, and continue building partnerships to advance transportation projects in the South Florida region and beyond. Many transit projects and concepts are included throughout of the updated SFRTA Forward, including some near-term projects that are poised to have a significant positive impact. It is located at <http://www.sfrta.fl.gov/transit-development-plan.aspx>

d. Strategic Regional Policy Plan

The *Strategic Regional Transit Plan* is developed by the South Florida Regional Transit Authority (SFRTA) that examines the trends and conditions affecting the south Florida Region, and can be viewed at <http://www.sfrta.fl.gov/studies-plans.aspx>. This examination includes the review of institutional roles and activities, and the identification of potential challenges as well as opportunities facing the region. The trends and conditions analysis provides a basis, along with input from the regional community, for constructing a regional vision. The areas of strategic concern encompass virtually all aspects of growth and development; they specifically address land use and public facilities, natural resources of significance, economic development, affordable housing, emergency preparedness, and regional transportation.

e. Long Range Transportation Plan

The *Long Range Transportation Plan (LRTP)* is updated every five years to meet legal requirements and to identify needed changes to the previously adopted plan. The Miami-Dade MPO's *LRTP Update to the Year 2040 (2040 LRTP)* was developed to guide transportation investments in Miami-Dade County through the next twenty years with the purpose of achieving the best possible mobility connections for Miami-Dade County's transportation system. The Miami-Dade LRTP includes highway, transit, freight, and non-motorized components, a truly multimodal plan that covers a broad range of issues including the environment, economic development, mobility, safety, security, and quality of life.

The 2040 LRTP commenced in December 2012 and involves a major update of the 2035 LRTP, which was adopted in October 2009. The 2040 LRTP's primary purpose is to assist citizens, businesses, and elected officials in cultivating their transportation vision for the County through the next 26 years. The 2040 LRTP serves as an instrument to identify the needed improvements to the transportation network, and provides a long-term investment framework to address current and future challenges.

In light of Miami-Dade's bright and prosperous future as a global hub, the 2040 LRTP is focused on Providing Mobility Options, with "Eyes on the Future". The plan is also guided by a comprehensive vision to:

"Provide mobility options for Miami-Dade County residents and visitors and promote economic competitiveness by investing in the County's transportation infrastructure while protecting the environment and maximizing the efficiency of the existing transportation system."

The 2040 LRTP is guided by eight goals and 63 objectives, each of which represent a specific element of how the transportation system should evolve, or in some cases, be preserved, over the next 20 years. Each objective was carefully designed to enable measurement of both the plan's adherence to the goals and objectives, in terms of the types of projects that are in the plan, and also the performance of the transportation system after plan adoption. The formulation of the LRTP goals and objectives is a process involving extensive stakeholder involvement by the 23 members that make up the MPO Governing Board, the 17 county and municipal agency directors that make up the Transportation Planning Council, the 25 planning agency staff comprising the LRTP Steering Committee, and the general public.

2040 LRTP Goals	Weight
Goal 1 - Improve System and Travel	25%
Goal 2 - Improve Safety	8%
Goal 3 - Improve Security	3%
Goal 4 - Support Economic Vitality	12%
Goal 5 - Preserve Environment & Quality of Life	14%
Goal 6 - Improve Connectivity	14%
Goal 7 - Employ Sound Investment Strategies	12%
Goal 8 - Preserve the Existing System	12%

f. **Transportation Improvement Program**

Federal regulation requires, as part of the metropolitan planning process, that the Miami-Dade MPO develop a *Transportation Improvement Program* (TIP). The document must include a three-year priority list of federally funded transportation projects. The TIP includes a four year priority list of federally funded projects and all other transportation projects funded with state and/or local monies, and be viewed at www.interactip.com.

The TIP is a staged, multi-year program that prioritizes transportation improvement projects for federal, state, and local funding. The TIP is also the capital improvements element of the LRTP and has a role in putting the LRTP into action.

The TIP must be consistent with the *Long Range Transportation Plan (LRTP)*, and in order for transportation projects to receive federal funds they must be included in the TIP. This document is prepared in cooperation with state and public transit operators, and is approved by the MPO Governing Board and the Governor. This document becomes part of the *State Transportation Improvement Program* (STIP). The TIP document is prepared every year to fulfill federal statutory requirements, which provide that, as a condition to receiving federal funding, each urbanized area will have a continuing planning process that result in plans and programs consistent with the comprehensively planned development of the urbanized area.

The priorities established by this document express the policy decision(s) of the MPO as to the order in which transportation improvements will be advanced during the program period. This document also fulfills federal requirements in that the included projects are derived from the area's LRTP for inclusion in the program.

The projects in the TIP are grouped into major categories, with order of priority established within each category insofar as possible or applicable. The groupings are established primarily by virtue of funding source and implementing responsibility. The major categories are as follows:

- | | |
|--|---|
| ➤ Primary State Highways and Intermodal Projects | ➤ South Florida Regional Transportation Authority |
| ➤ Multi-Modal Transit Improvements | ➤ Intelligent Transportation Systems |
| ➤ Secondary Roads | ➤ Transportation Disadvantaged |
| ➤ Road Impact Fee Improvements | ➤ Congestion Management Program |
| ➤ Local Option Gas Tax | ➤ Miami-Dade Expressway Authority |
| ➤ Improvements by the Private Sector | ➤ Unfunded Priority Needs |
| ➤ Airport Improvements | ➤ Freight-related Transportation Improvements |
| ➤ Seaport Improvements | ➤ Multimodal People's Transportation Plan (PTP) |
| ➤ Florida's Turnpike Enterprise | |
| ➤ Non-Motorized Component | |

5. Public Participation

The CTC works closely with South Florida Workforce, South Florida Commuter Services, and FDOT in marketing the conventional transit system. Special information centers, maps, and materials have been designed to facilitate the transit needs of South Florida Workforce One Stop Center customers.

The fact that Miami-Dade Transit is the CTC has been beneficial for transportation disadvantaged persons, case workers, teachers, instructors, and counselors to obtain transit information and assistance. The entire coordinated system is under the administration of the Chief of Service Planning and Scheduling Division. There are a variety of documents, brochures, and maps available to the disadvantaged population with information regarding STS, accessible routes, the "Golden Passport", fares, and general transit information.

In addition, CTC staff participates on numerous panels, committees, boards, fairs, and programs serving the disadvantaged (see list below). Through this participation, both staff and clients from numerous agencies, schools, senior programs, and sheltered workshops have been made aware of the various transportation programs for TD non-sponsored trips. The CTC is currently providing transportation assistance for approximately 150 agencies in Miami-Dade County. The CTC coordinates with the following programs that provide services, referrals, are advocates for, or represent the transportation disadvantaged:

- | | |
|--|--|
| ➤ South Florida Workforce | ➤ Easter Seals of South Florida |
| ➤ Catholic Charities of the Archdiocese | ➤ The Salvation Army |
| ➤ Community Action and Human Services Dept. | ➤ Jewish Community Services of South Florida |
| ➤ Lighthouse for the Blind | ➤ Camillus Health Concern |
| ➤ Emergency Management, Special Needs | ➤ Miami-Dade County Homeless Trust |
| ➤ Miami-Dade County Public Schools, Exceptional Student Programs | ➤ STS Riders Advisory Group |
| ➤ Department of Veteran Affairs | ➤ Eleventh Judicial Court System |
| ➤ Department of Children and Families | ➤ Switchboard of Miami |
| ➤ FDOT Section 5310 Grant Review | ➤ Jackson Memorial Hospital |
| | ➤ Epilepsy Foundation of South Florida |

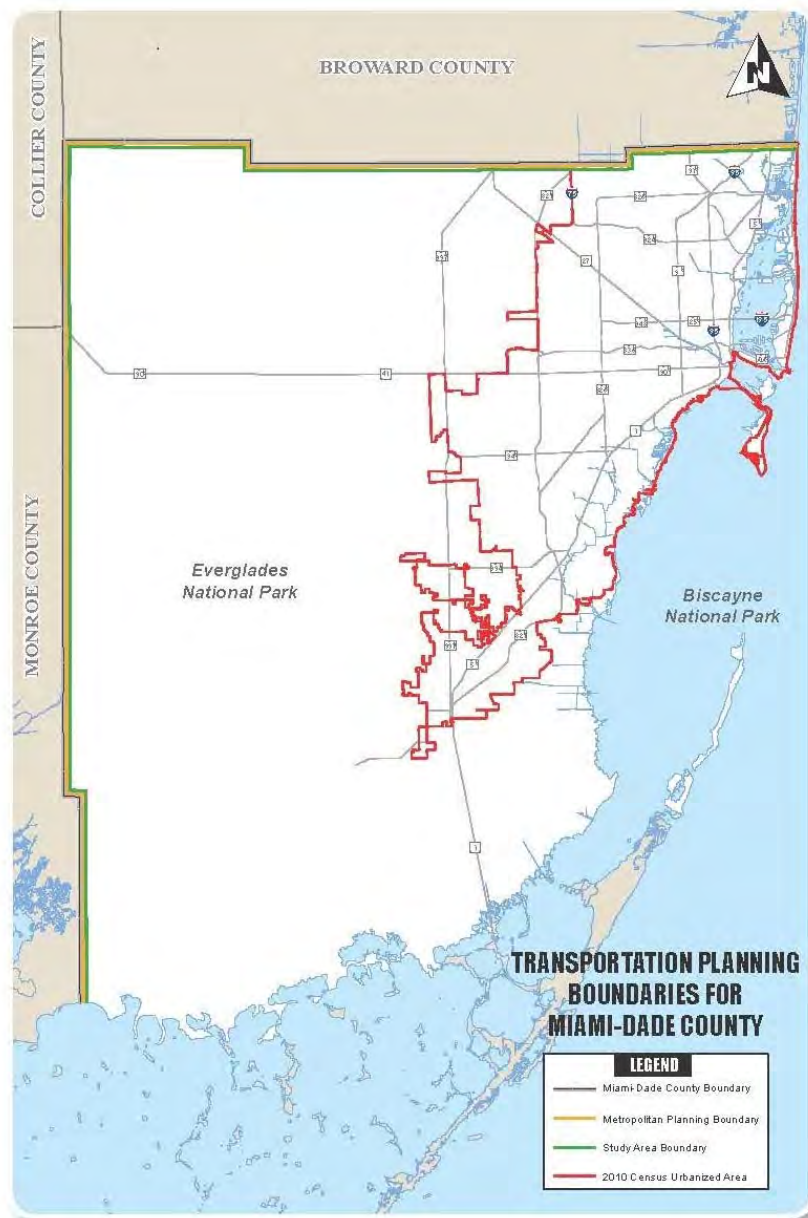
All information regarding resources to transport the disadvantaged is made available to the staff of agencies participating at these meetings. In addition the CTC offers "Travel Training" classes for clients, and "Transit in Service Training" sessions for staff. This service is provided by CTC staff, and is free of charge.

B. SERVICE AREA PROFILE/DEMOGRAPHICS

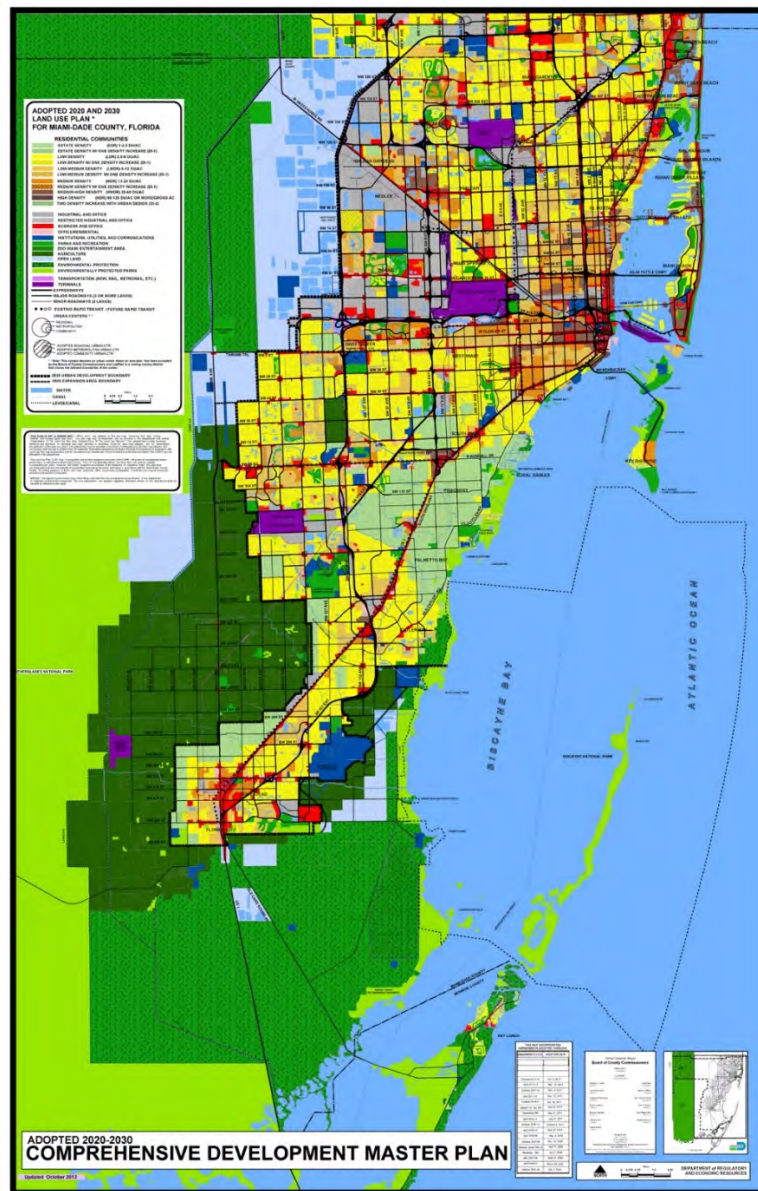
1. Land Use

Miami-Dade County encompasses more than 2,000 square miles of land but only over 430 square miles of urban development, cradled between two national parks: Everglades National Park and Biscayne National Park.

The Transportation Planning Boundaries for the Miami-Dade MPO, as depicted in this map, overlap with the Miami-Dade County Boundaries. Both the Metropolitan Planning Boundary and the Study Area Boundary coincide with the administrative boundaries for Miami-Dade County. Everglades National Park land is protected land for which the MPO has no jurisdiction. However, all planning on federal land is coordinated with the MPO and the appropriate agencies and jurisdictions.



Existing land use is divided into nine areas for Miami-Dade County: residential, commercial and office, industrial, institutional/utilities/connections, parks and recreation, transportation/communication/utilities, agriculture, open land, waterways, and environmentally protected.



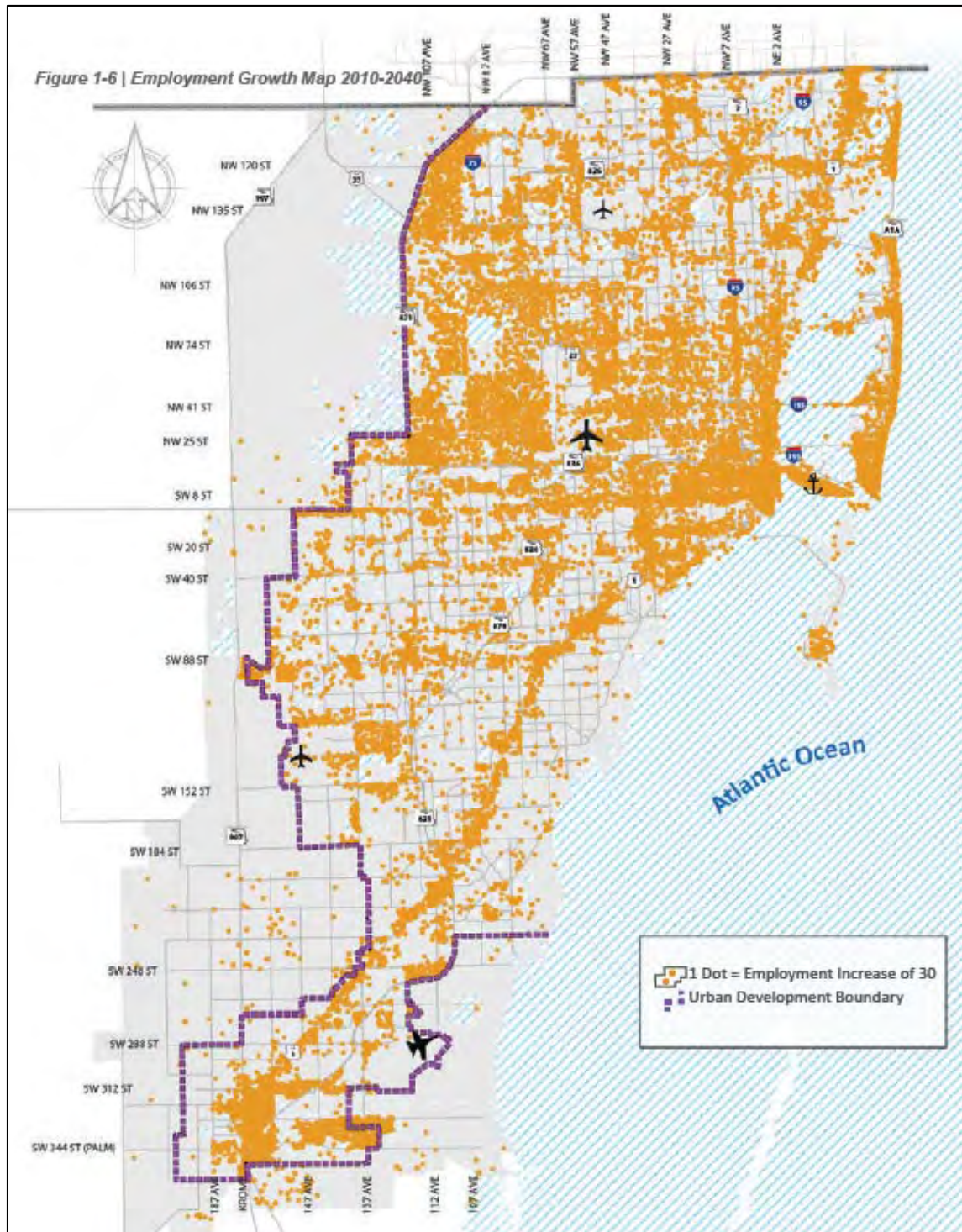
Miami-Dade County objectives and policies in the Land Use Element of the Comprehensive Development Master Plan (CDMP) emphasize concentration and intensification of the development around activity and urban centers located in the areas having high countywide multimodal accessibility and along the major transit corridors that link them.

The CDMP establishes that land uses in these areas shall be planned and developed in the manner that is compatible with and supports the use of transit systems and alternative transportation modes that accommodate a concentration and variety of uses and activities, which will attract large numbers of both residents and visitors. Specific land uses promoted in these areas include: special attractions, educational centers, regional retail centers, and hospitals.

People QuickFacts (US Census)	Miami-Dade County	Florida
Population, 2014 estimate	NA	19,893,297
Population, 2013 estimate	2,617,176	19,600,311
Population, 2010 (April 1) estimates base	2,496,457	18,804,623
Population, percent change - April 1, 2010 to July 1, 2014	NA	5.8%
Population, percent change - April 1, 2010 to July 1, 2013	4.8%	4.2%
Population, 2010	2,496,435	18,801,310
Persons under 5 years, percent, 2013	5.9%	5.5%
Persons under 18 years, percent, 2013	20.8%	20.6%
Persons 65 years and over, percent, 2013	14.9%	18.7%
Female persons, percent, 2013	51.4%	51.1%
White alone, percent, 2013 (a)	77.8%	78.1%
Black or African American alone, percent, 2013 (a)	19.0%	16.7%
American Indian and Alaska Native alone, percent, 2013 (a)	0.3%	0.5%
Asian alone, percent, 2013 (a)	1.7%	2.7%
Native Hawaiian and Other Pacific Islander alone, percent, 2013 (a)	Z	0.1%
Two or More Races, percent, 2013	1.2%	1.9%
Hispanic or Latino, percent, 2013 (b)	65.6%	23.6%
White alone, not Hispanic or Latino, percent, 2013	15.2%	56.4%
Living in same house 1 year & over, percent, 2009-2013	86.9%	83.7%
Foreign born persons, percent, 2009-2013	51.3%	19.4%
Language other than English spoken at home, pct age 5+, 2009-2013	72.2%	27.4%
High school graduate or higher, percent of persons age 25+, 2009-2013	78.8%	86.1%
Bachelor's degree or higher, percent of persons age 25+, 2009-2013	26.3%	26.4%
Veterans, 2009-2013	60,168	1,569,406
Mean travel time to work (minutes), workers age 16+, 2009-2013	29.0	25.9
Housing units, 2013	993,993	9,047,612
Homeownership rate, 2009-2013	55.7%	67.1%
Housing units in multi-unit structures, percent, 2009-2013	47.4%	30.1%
Median value of owner-occupied housing units, 2009-2013	\$201,000	\$160,200
Households, 2009-2013	828,031	7,158,980
Persons per household, 2009-2013	3.02	2.61
Per capita money income in past 12 months (2013 dollars), 2009-2013	\$23,174	\$26,236
Median household income, 2009-2013	\$43,100	\$46,956
Persons below poverty level, percent, 2009-2013	19.9%	16.3%

3. Employment

Total employment in Miami-Dade County in 2010 was just over 1.4 million, and is expected to grow to more than 2 million by 2040.



Miami-Dade County has a diverse employment industry that includes: industries of agriculture, fisheries, forestry, mining, construction, manufacturing, transportation, communications, public utilities, trade, finance, insurance, real estate, personal entertainment, recreational services, information, professional services, educational, health, social services, public administration, and other services.

Business QuickFacts (US Census)	Miami-Dade County	Florida
Private nonfarm establishments, 2012	77,123	502,414
Private nonfarm employment, 2012	861,535	6,932,382
Private nonfarm employment, percent change, 2011-2012	4.7%	3.0%
Nonemployer establishments, 2012	385,593	1,775,605
Total number of firms, 2007	403,672	2,009,589
Black-owned firms, percent, 2007	11.4%	9.0%
American Indian- and Alaska Native-owned firms, percent, 2007	0.5%	0.5%
Asian-owned firms, percent, 2007	2.2%	3.2%
Native Hawaiian and Other Pacific Islander-owned firms, percent, 2007	0.1%	0.1%
Hispanic-owned firms, percent, 2007	60.5%	22.4%
Women-owned firms, percent, 2007	28.9%	28.9%
Manufacturers' shipments, 2007 (\$1000)	9,347,116	104,832,907
Merchant wholesaler sales, 2007 (\$1000)	60,760,055	221,641,518
Retail sales, 2007 (\$1000)	34,530,470	262,341,127
Retail sales per capita, 2007	\$14,074	\$14,353
Accommodation and food services sales, 2007 (\$1000)	6,005,856	41,922,059
Building permits, 2013	10,316	86,752

4. Major Trip Generators/ Attractors

The following are Miami-Dade County's "Major Trip Generators and Attractors":

- Aventura Hospital
- Aventura Mall
- Bal Harbour Shops
- Baptist Hospital
- Barry University
- Dadeland Mall & Westland Mall
- Doctor's Hospital
- Florida International University
- Jackson Memorial Hospital
- Metrozoo
- Miami-Dade College
- Miami International Airport
- Miami International Mall
- Miami Seaquarium
- Port of Miami
- South Beach
- St. Thomas University
- University of Miami

MDT's "Major Trip Generators" as listed in the *FY 2015-2023 Transit Development Plan (TDP)* can be seen in *Appendix C*.

5. Inventory of Available Transportation Services

The general TD population includes the disabled, elderly, low-income, and children and adults who are “high-risk” or “at-risk”. Miami-Dade Transit (MDT) currently provides, through the County’s General Fund, the following (sponsored) programs:

- **Special Transportation System (STS)** - The County's complimentary Paratransit service per the requirements of the Americans with Disabilities Act (ADA) for the disabled. Requires a 24-hour advance reservation for transportation service. The system is operational at the same times as conventional transit, 24 hours a day, 7 days a week with a base fare of \$3.50 a trip. This service has been offered to disabled citizens since 1976, preceding the ADA mandate.
- 
- **Patriot Passport** - All honorably discharged veterans who are permanent residents of Miami-Dade and whose annual income is \$27,994 or less are eligible to ride transit free with the Patriot Passport EASY Card. The Patriot Passport expires annually on the last day of the month printed on card.
- **Golden Passport** - If you are a senior citizen 65 years and older and are a permanent Miami-Dade resident, you are eligible to ride transit free with a Golden Passport EASY Card.
- 
- **ADA Free Fare** - Allows Paratransit certified individuals the choice of paying the \$3.50 fare in order to use Paratransit or use the conventional transit system free of charge. The program was implemented in December 1995 in an attempt to cope with the escalating costs of providing STS trips, and to maximize the use of the increased number of accessible buses in the conventional transit system.
- **Half Fare** - Individuals that have a Medicare card, or school children under the age of 18 and enrolled in school (with an MDT student permit or K-12 EASY Card).fitting the following criteria are permitted to ride for half fare, on the conventional transit system, with no restrictions on hours or days of the week.



C. SERVICE ANALYSIS

1. Forecasts of Transportation Disadvantaged Population

The following Miami-Dade County TD population forecasting information was derived from CUTR's "Forecasting Paratransit Services Demand" document prepared for the CTD:

General TD Population Forecast	2016	2017	2018	2019	2020	2021	2022	2023
Estimate non-elderly/disabled/ low income	48,582	49,145	49,715	50,291	50,875	51,465	52,061	52,665
Estimate non-elderly/disabled/not low income	88,852	89,882	90,924	91,979	93,045	94,124	95,216	96,320
Estimate elderly/disabled/low income	34,799	35,203	35,611	36,024	36,442	36,864	37,292	37,724
Estimate elderly/disabled/not low income	99,525	100,679	101,846	103,027	104,222	105,431	106,653	107,890
Estimate elderly/non-disabled/low income	54,280	54,910	55,547	56,191	56,842	57,502	58,168	58,843
Estimate elderly/non-disabled/not low income	208,012	210,424	212,864	215,333	217,830	220,356	222,911	225,496
Estimate low income/not elderly/not disabled	422,434	427,332	432,288	437,301	442,372	447,502	452,691	457,941
TOTAL GENERAL TD POPULATION	956,483	967,575	978,795	990,146	1,001,628	1,013,243	1,024,993	1,036,879
TOTAL POPULATION	2,662,149	2,693,020	2,724,250	2,755,841	2,787,799	2,820,127	2,852,831	2,885,913

2. Needs Assessment

Reviewing the projections in the above table, the following two key observations are evident in accessing the needed assistance from the State's TD Trust Fund dollars for Miami-Dade County:

1. The current total population is around 2.6 million, with a TD population of around 950 thousand
2. The total population is expected to increase to almost 2.9 million people by 2023, with an estimated TD population of over 1 million

According to the 2010 Census, within Miami-Dade County the median household income is \$43,605 and 17.2% of the population lives at or below poverty status (this includes families with and without children and individuals). In addition, the cost of gas prices, vehicle maintenance, parking, and highway tolls impact the working poor resulting in many who will not or cannot utilize their vehicles to travel to work sites, job opportunities, training, day care, and other daily activities.

3. Barriers to Coordinator

The largest barrier is reaching out to the TD population, especially those who live at or below the poverty level and are in need of assistance.

D. GOALS, OBJECTIVES, AND STRATEGIES

The Miami-Dade County LCB, Miami-Dade MPO, and the CTC are all dedicated to achieving the following:

MIAMI-DADE COUNTY LOCAL COORDINATING BOARD		
<i>Task</i>	<i>Reference</i>	<i>Due Date</i>
Adopt Meeting Minutes	41-2.012(5)(a)	Annually/Quarterly
Elect the Vice Chairperson	41-2.012(2)	Annually/1st Quarter
Review Membership Roster	41-2.012(5)(a)	Annually/1st Quarter
Review and Adopt By-Laws	41-2.012(5)(a)	Annually/1st Quarter
Grievance Committee Appointments	41-2.012(5)(c)	Annually/1st Quarter
Approve AOR Data	41-2.007	Annually/1st Quarter
Approve Meeting Schedule	41-2.012(2)	Annually/2nd Quarter
Approve Coordination & Fare Agreements (CFA)	41-2.011	Annually/2nd Quarter
Approve CTC Evaluation	41-2.012 (5)(b)	3rd Quarter of Years 1-4
Approve T&E Grant Rate Model	41-2.012	Annually/3rd Quarter
Approve CTC Designation by Miami-Dade MPO	41-2.010	Every Fifth Years/3rd Quarter
Approve TD Service Plan (TDSP)	41-2.011	Annually/4th Quarter
Hold Annual Public Hearing	41-2.012	Annually/4th Quarter

MIAMI-DADE MPO		
<i>Task</i>	<i>Reference</i>	<i>Due Date</i>
Perform CTC Selection	41-2.010	Every five (5) years
Perform CTC Evaluation	41-2.012 (5)(b)	Years 1-4
Prepare LCB Meeting Agendas and Minutes	Planning Contract	Quarterly

Advertise LCB Meetings in the Florida Administrative Report	Planning Contract	Quarterly
Review AOR Data and submit to LCB for Approval	Planning Contract	September 15th
TD Service Plan (TDSP) Updates	41-2.011(3)	Annually/4th Quarter
	41-2.011(9)	
	41-2.009(4)	
Planning Grant Application	41-2.014(2)(b)	April 1st
Submit Progress Report & Reimbursement Invoice	Planning Contract	Quarterly

MIAMI-DADE COUNTY COMMUNITY TRANSPORTATION COORDINATOR		
<i>Task</i>	<i>Reference</i>	<i>Due Date</i>
CTC Memorandum of Agreement (MOA)	41-2.010	Every 5 years
Administer the Miami-Dade County TD Program	41-2	For a 5-year period
Trip & Equipment Grant Application	41-2.014(2)(a)	Annually
Submit Annual Operation Report (AOR) to LCB	41-2.007(7)	Annually/1st Quarter
	41-2.007(8)	
	41-2.0011(4)	
	41-2.0162(3)	
Submit Coordination & Fare Agreements (CFA) to LCB	41-2.011	Annually/2nd Quarter
Submit T&E Grant Rate Model to LCB	41-2.011	Annually/3rd Quarter
Submit TD Service Plan (TDSP) to LCB	41-2.011	Annually/4th Quarter

E. IMPLEMENTATION SCHEDULE

Implementation of these goals, objectives, and strategies for the Miami-Dade County TD Programs are shown in the above tables.

II. SERVICE PLAN

A. OPERATIONS

The Miami-Dade County CTC utilizes the TD Trust Fund's dollars to meet state requirements to include service to classes of TD individuals such as the disabled, elderly, low-income, and children and adults who are "high-risk" or "at-risk" who have no sponsored transportation services available. There are two distinct TD Programs established as follows (*Appendix D*):

- **TD EASY Ticket Program** - the distribution of EASY Cards/Tickets to applicable TD individuals through applicable 501(c)(3) organizations. Recipients receive pre-loaded EASY Cards/Tickets, which provide the equivalent of one of the following: one trip, daily, weekly, and/or a monthly pass, based on the need.
- **TD Transit Mobility Easy Card Program** – the distribution of annual EASY Cards to those individuals who met the following adopted "TD Client Eligibility & Certification Requirements":
 - Only clients who have household incomes at 150% of the Federal poverty level, or below, will be Transportation Disadvantaged (TD) certified.
 - Clients must complete a "TD Easy Card Program Application" form.
 - Clients must provide a valid state-issued Florida Driver's license or Florida ID showing a Miami-Dade County physical address.
 - Clients must provide proof of income in the form of either a recent social security statement (SEQY), two recent paychecks (within 60 days), retirement/pension document, or a recent Income Tax Return statement.
 - Certification of eligibility is only valid for one year, and clients must recertify on an annual basis.
 - Once certified clients may pick up their TD EASY Card at the Golden Passport Office located at the Government Center Metrorail Station, 111 NW First Street, Miami, 33128.
 - Hours of operation at the Golden Passport Office are Monday to Friday, 8 a.m. to 4:30 p.m., excluding holidays
 - A fee will be assessed for lost and/or stolen cards (\$10 for 1st incident, \$25 for 2nd incident, and \$50 for 3rd incident), and anything subsequent to that will result in suspension for one year from the date of infraction.

1. Types, Hours and Days of Service

MDT provides fixed route service, at the maximum, approximately 24-hours a day, 365 days a year utilizing full size and mini-buses. The fixed guideway systems, consisting of Metrorail and Metromover, operate from 5:00 AM to 12:00 midnight, 365 days a year. The Metrobus system is 100% accessible on all routes throughout the County. They provide service to all major medical, shopping, and educational facilities, as well as industrial, commercial, and tourist areas.

2. Accessing Services

MDT operates an accessible Metrorail and Metromover system, as well as 95 accessible bus routes. To access the MDT fixed-route, riders are encouraged to call, or use TTY/TDD or Florida Relay System (711),

to contact the MDT transit information hotline, or Miami-Dade County's 3-1-1 call center, to obtain route information. 311 transit information is available six days a week from 7:00 AM to 8:00 PM Monday through Friday, and 8:00 AM to 5:00 PM on Saturday.

Individual route guides and brochures containing transit information for the elderly and disabled are available and mailed free of charge. All printed brochures and route guides are available at various libraries, shopping mall information centers, and transit outlets throughout Miami-Dade County. Route guides are available in Braille, if requested.

3. Transportation Operators and Coordination Contractors

The following is a list of forty-nine (49) Coordination Contractors who have a current, active Coordination and Fare Agreement (CFA) (*Appendix E*):

Agency	Contact	Address
Better Way of Miami, Inc.	Michael Festinger (305) 759-6642	800 NW 28th Street Miami, FL 33127
Borinquen Health Care Center, Inc.	Paul Velez (305) 788-5055	3601 Federal Highway Miami, FL 33137
Camillus House, Inc.	Marti Yeager (305) 374-1065 Ext. 326	1603 NW 7th Avenue Miami, FL 33136
Center for Independent Living of South Florida, Inc.	Shelley Gottsagen (305) 751-8025	6660 Biscayne Blvd. Miami, FL 33138
Chapman Partnership	Victoria Hopta (305) 329-3000	1550 N. Miami Ave Miami, FL 33136
CHARLEE of Dade County	Visnia Scano (305) 751-8025	6660 Biscayne Blvd. Miami, FL 33130
Citrus Health Network, Inc.	Remigio Pando (305) 558-0151	4175 West 20 Avenue Hialeah, FL 33012
CMB Visions	Chandra Burgess (786) 242-4209	10383 SW 186 th Street Miami, FL 33157
Coalition of Florida Farmworker Organizations, Inc.	Yolanda Castro (305) 970-2350	778 West Palm Drive Florida City, FL 33034
Community Action Agency Foundation	Natasha Wade (786) 469-4666	701 NW 1st Court Miami, FL 33136
Community Habilitation Center, Inc.	Natalia Laver (305) 279-7999 ext. 208	11450 SW 79th Street Miami, FL 33173
Concept Health Systems, Inc. (aka Concept House)	Nicholas Koenig (305) 751-6501 Ext. 301	162 NE 49th Street Miami, FL 33137
Dave and Mary Alper Jewish Community Center	Ann Horenstein (305) 271-9000 Ext. 253	11155 SW 112 Avenue Miami, FL 33176
DEEDCO Gardens, Inc.	Cynthia Trisdol (305) 242-8866 Ext. 23	105 SE 12th Avenue Homestead, FL 33030
Douglas Gardens Community Mental Health Center of Miami Beach, Inc.	Jim Dyess (305) 531-5341	1680 Meridian Ave. Suite 501 Miami Beach, FL 33139
Easter Seals South Florida, Inc.	Christine Sainvil (305) 547-4773	1475 NW 14 Avenue Miami, FL 33125
Family Resource Center of South Florida, Inc.	Dorit Matthews (305) 960-5536	155 S. Miami Ave. Suite 400 Miami, FL 33130
Fellowship House (aka Psychosocial Rehabilitation Center, Inc.)	Stephanie Feldman (305) 667-1036	5711 S. Dixie Hwy. S. Miami, FL 33146
Florida PACE Centers, Inc.	Ruben Gil (305) 795-8467	5200 NE 2nd Avenue Miami, FL 33137

Agency	Contact	Address
Friendship Circle	Naomi Ortega Tein (305) 234-5654	8700 SW 112 th Street Miami, FL 33186
Fresh Start of Miami-Dade, Inc.	Annie Lewis (305) 525-1913	18075 NW 27 Avenue Miami Gardens, FL 33056
Goodwill Industries of South Florida, Inc.	Maria Palenzuela (305) 325-9114	2121 NW 21 Street Miami, FL 33142
Hialeah Housing Authority	Ileana Sanabria (305) 887-4343 ext. 1082	75 East 6 th Street Hialeah, FL 33010
Hialeah-Miami Springs Rotary Charitable Foundation, Inc./City of Miami Springs	Karen Rosson (305) 805-5160	Miami Springs Senior Center 343 Payne Drive Miami Springs, FL 33166
Hope Center, Inc. (a subsidiary of the United Cerebral Palsy Association of Miami, Inc.)	Karen Knoblock (305) 728-1551 ext. 1380	1411 NW 14 Avenue Miami, FL 33125
Jesse Trice Community Health Center, Inc.	Dwight Christie (305) 637-6400 ext. 15105	5607 NW 27 Avenue Miami, FL 33142
Jewish Community Services of South Florida, Inc.	Ela Goldfarb (305) 899-8390	735 NE 125th Street Suite 325 N. Miami, FL 33161
Kiilys Kids	Tamika Jones (786) 290-0380	2451 NW 79 th Street Miami, FL 33147
Little Havana Activities and Nutrition Center of Dade County, Inc.	Ramon Perez-Dorrbecker (305) 858-0887 ext. 282	700 SW 8 Street Miami, FL 33130
MACtown, Inc.	Sharella Everett (305) 758-4485 ext. 2213	151 NE 62 Street Miami, FL 33138
Maison de St. Joseph, Inc.	Pascale Malette (305) 624-1135	18401 NW 17 Avenue Miami Gardens, FL 33056
Miami Bridge Youth and Family Services, Inc.	David Sharfman (305) 636-3506	2810 NW S. River Dr. Miami, FL 33125
Miami Cerebral Palsy Residential Services, Inc. (aka One Hope United)	Jeff Cornett (305) 599-0899 Ext. 230	2200 NW 107 Avenue Miami, FL 33172
Miami Jewish Health Systems, Inc.	Ruben Gil (305) 751-7223	5200 NE 2nd Avenue Miami, FL 33137
Miami Lighthouse for the Blind (aka Florida Association of Workers for the Blind, Inc.)	Heidy Farinas (305) 856-2288	601 SW 8 Avenue Miami, FL 33130
Michael-Ann Russell Jewish Community Center	Gary Bomzer (305) 932-4200 ext. 134	18900 NE 25 Avenue N. Miami Beach, FL 33180
North Miami Foundation for Senior Citizens' Services, Inc.	Debbie Kleinberg (305) 893-1450	620 NE 127 Street N. Miami, FL 33161
Plaza Health Network (aka Hebrew Homes Health Network)	Alex Orozco (786) 287-7959	1800 NE 168 Street NMB, FL 33162
Regis House, Inc.	Manny Fraga (305) 642-7600	2010 NW 7 Street Miami, FL 33125
Southwest Social Services Program, Inc.	Angela M. Vazquez (305) 261-5442	25 Tamiami Blvd. Miami, FL 33144
St. Anne's Nursing Center, St. Anne's Residence, Inc. (Archdiocese of Miami)	Diana Nunez (305) 252-4000 ext. 6201#	11855 Quail Roost Dr. Miami, FL 33177
Sunrise Community, Inc.	Kathy Bagwell (305) 245-6150 ext. 207	22300 SW 162 Ave. Miami, FL 33170
Sunrise Opportunities, Inc.	Kirk Zarembo (305) 273-3055	9040 Sunset Drive Suite F Miami, FL 33173
The Association for Retarded Citizens, South Florida, Inc. (Adult and Children Programs)	Maureen Winter (305) 883-8720	5555 Biscayne Blvd. Miami, FL 33127

Agency	Contact	Address
The Historic Mount Zion Missionary Baptist Church	Robbie Hall (305) 379-4147	301 NW 9th Street Miami, FL 33136
The Learning Experience School	Dr. Susan Hildenbrand (305) 275-5900	5651 SW 82 Avenue Miami FL 33143
The Village South, Inc.	Adreas Savransky (305) 573-3784	3180 Biscayne Blvd. Miami, FL 33137
United Cerebral Palsy Association of Miami, Inc. (Hope Center)	Karen Knoblock (305) 728-1551 ext. 1380	1411 NW 14 Avenue Miami, FL 33125
University of Miami, Mailman Center for Child Development (Debbie School) aka Debbie Institute	Yolanda Alvarez-Reyes (305) 547-6961	1601 NW 12 Avenue Miami, FL 33136
Villa Maria Nursing and Rehabilitation Center, Inc. aka St. Catherine's Rehabilitation Hospital (Archdiocese of Miami)	Greg Hartley (305) 891-8850 ext. 4283	1050 NE 125 Street N. Miami, FL 33161

4. Public Transit Utilization

MDT operates an accessible Metrorail and Metromover system, as well as ninety-five accessible bus routes. To access the MDT fixed-route, riders are encouraged to call, or use TTY/TDD or Florida Relay System (711), to contact the MDT Transit Information Hotline, or Miami-Dade County's 3-1-1 call center, to obtain route information. 3-1-1 transit information is available six days a week from 7:00 AM to 8:00 PM Monday through Friday, and 8:00 AM to 5:00 PM on Saturday.

5. School Bus Utilization

The CTC and the Miami-Dade County Public School Board (M-DCPS) have a coordination agreement in place. The utilization of school buses is a minimum of 3 hours on school days and 6 hours on non-school days. M-DCPS accepts the terms of Miami-Dade County's self-insured limits, with insurance coverage in excess of the amount that is required to charter school buses.

6. Vehicle Inventory

Miami-Dade County TD Program participants utilize the fixed route service with the following vehicle inventory available to them:

- Metrobus = 818 buses
- Metrorail = 136 trains
- Metromover = 29 trains

7. System Safety Program Plan Certification

The System Safety Program Plan (SSPP) is required, approved, and monitored by the Florida Department of Transportation (FDOT). The MDT Director must certify to the State of Florida FDOT, annually, that the SSPP is being implemented as required by state laws, F.S.S. 341.061: FDOT Rules 14-15.017.

MDT was organized and chartered to provide safe, reliable, and effective transportation service to the citizens of Miami-Dade County. The MDT Office of Safety and Security is empowered and authorized to develop, implement, and administer a comprehensive, integrated, and coordinate system safety program. This includes a specific plan to identify, prevent, control, and resolve unsafe conditions during design, construction, testing, operations, maintenance, and disposal of MDT transportation systems. Safety is a primary concern that affects all levels of MDT activities, including planning, design, construction, testing, and operations and maintenance of all MDT transportation systems. Therefore, all MDT personnel and contractors are charged with the responsibility of insuring the safety of MDT passengers, employees, and property. Goals and objectives of the SSPP are as follows:

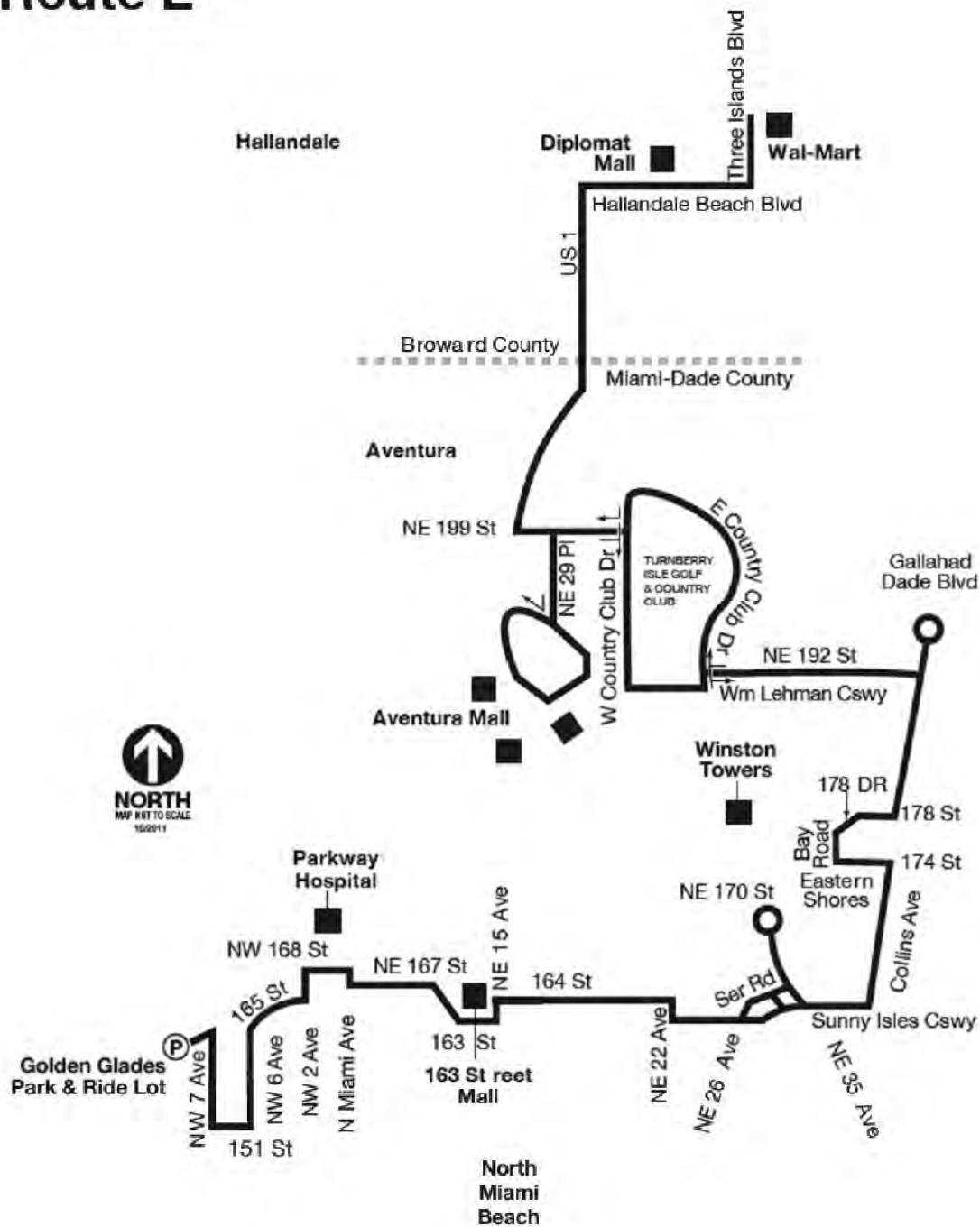
- Identify and eliminate or control hazards to employees, patrons and public.
- Ensure that the MDT working environment meets or exceeds all government and industry occupational health and safety standards and practices.
- Investigate all major accidents/incidents and identify and document accident causes, to track the implementation of corrective actions to prevent recurrence.
- Ensure effective response by MDT and emergency response agencies to all MDT related emergencies.
- Integrate safety and hazard control measures into all MDT department and division activities.
- Ensure safety of MDT passengers, personnel and all who come in contact with the transit system, and MDT equipment and facilities will be overriding and paramount in system design and operating considerations and environment.
- Provide specific and continual attention to the safety aspects of all system elements.
- Ensure health and safety provisions for maintenance and operational personnel and employed contractors meet those required by local, state and federal regulatory authorities.
- Ensure, for all transit construction activities, that the highest safety standards and practices for public works projects are met, and that the public shall not be exposed to safety hazards from MDT construction or demolition activities by public or private entities.
- Ensure, for all non-transit construction activities, which may impact the safety of transit passengers, MDT employees or property; that safety standards are employed by the public and private entities involved in construction or demolition. Utilize methods and equipment to reduce or eliminate hazards impacting the transit systems, as appropriate, during the permit or plan review process.

8. Intercounty Services

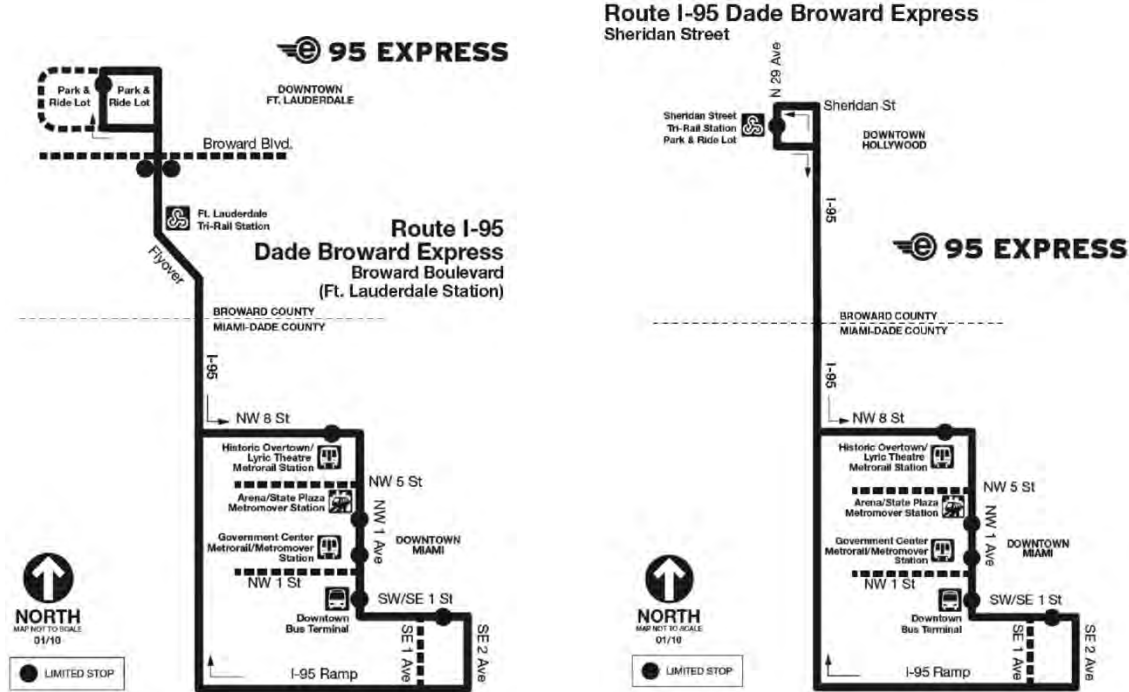
MDT operates wheelchair accessible conventional transit into nearby areas of the neighboring counties as follows:

- **Route 105 (E)** provides service between Golden Glades Miami and the Diplomat Mall in Hallandale Beach, Broward County.

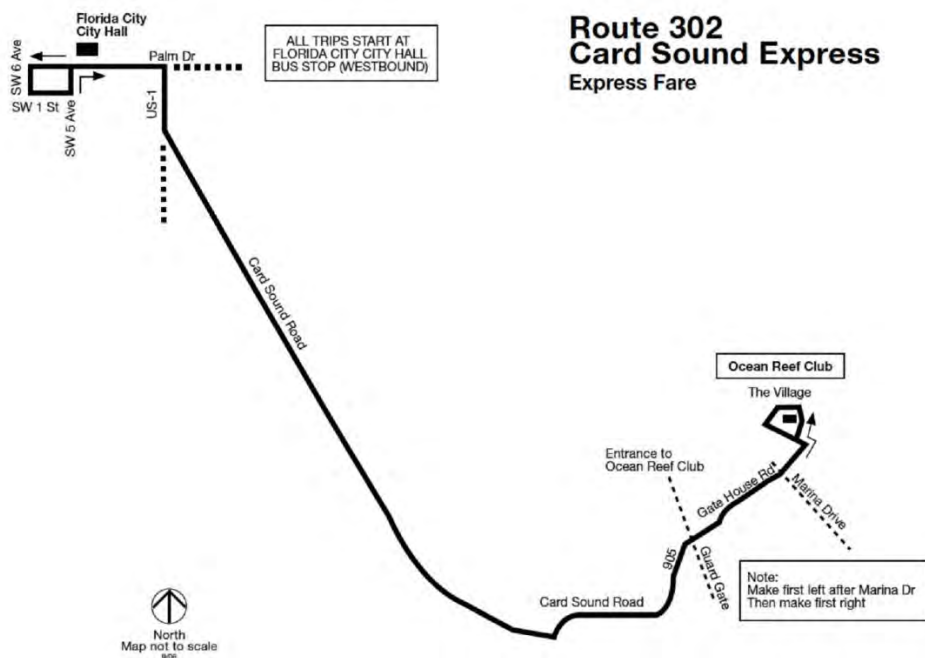
Route E



- **Route 95 Dade Broward Express** travels from downtown Miami to stops north at Sheridan Street in Hollywood and at Broward Boulevard in Fort Lauderdale.

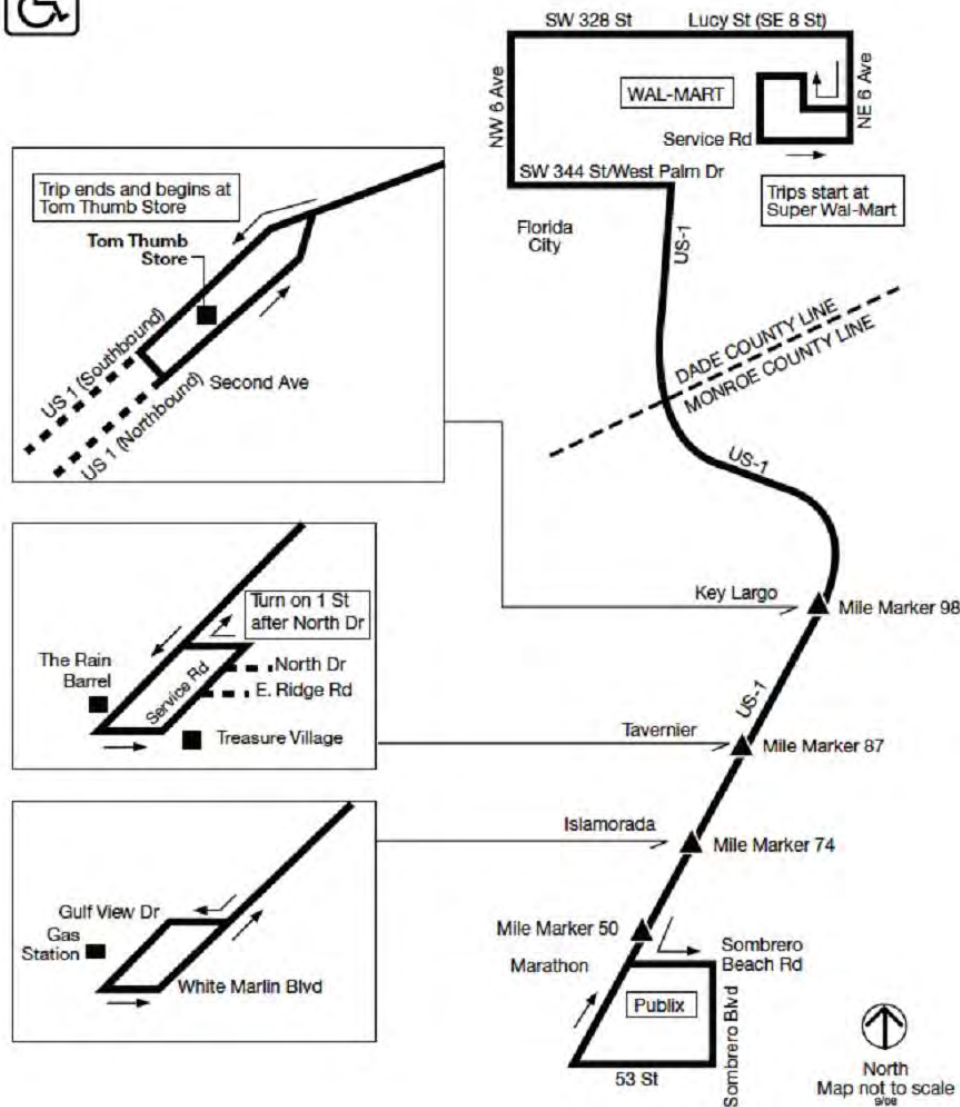


- **Route 302 (Card Sound Express)** serves southern Miami-Dade and northern Monroe Counties. It is an express route from Florida City via Card Sound Road to the Ocean Reef Resort in Key Largo. The service is 2 trips each peak period from 5:30 to 8:30 in the AM, and 2 trips, from 2:35 to 5:30 in the PM, 7-days a week.



- **Route 301 (Dade-Monroe Express)** serves southern Miami-Dade County from the Super Wal-Mart in Florida City to US-1 Mile Marker 50 in Marathon via the Overseas Highway (US-1). Service is between 5:15 AM to 1:10 AM, 7 days a week.

Route 301 Dade-Monroe Express Express Fare



The CTC has not experienced issues in providing service into Monroe County. Prior to the implementation of the two above WAGES routes (301 and 302) cost-efficient conventional transit service was non-existent in the Upper Keys. The CTC continues to discuss subsidizing the cost of extending this route with local employers of Monroe County and the Monroe County Board of County Commissioners.

9. Emergency Preparedness and Response

The CTC provides the major source of transportation during disasters and emergencies. CTC staff works closely with the Emergency Management section of the Miami-Dade County Fire Rescue Department and the Miami-Dade County School Board in the coordination of evacuation and relocation of Miami-Dade County residents. The application for individuals with "Special Needs" is kept updated and made available in English, Spanish, and Creole.

10. Education Efforts/Marketing

The CTC works closely with South Florida Workforce, South Florida Commuter Services, and FDOT in marketing the conventional transit system. Special information centers, maps, and materials have been designed to facilitate the transit needs of South Florida Workforce One Stop Center customers.

The fact that Miami-Dade Transit is the CTC has been beneficial for transportation disadvantaged persons, case workers, teachers, instructors, and counselors to obtain transit information and assistance. The entire coordinated system is under the administration of the Chief of Service Planning and Scheduling Division. There are a variety of documents, brochures, and maps available to the disadvantaged population with information regarding STS, accessible routes, the "Golden Passport", fares, and general transit information.

In addition, CTC staff participates on numerous panels, committees, boards, fairs, and programs serving the disadvantaged (see list below). Through this participation, both staff and clients from numerous agencies, schools, senior programs, and sheltered workshops have been made aware of the various transportation programs for TD non-sponsored trips. The CTC is currently providing transportation assistance for approximately 150 agencies in Miami-Dade County. The CTC coordinates with the following programs that provide services, referrals, are advocates for, or represent the transportation disadvantaged:

- | | |
|--|--|
| ➤ South Florida Workforce | ➤ Easter Seals of South Florida |
| ➤ Catholic Charities of the Archdiocese | ➤ The Salvation Army |
| ➤ Community Action and Human Services Dept. | ➤ Jewish Community Services of South Florida |
| ➤ Lighthouse for the Blind | ➤ Camillus Health Concern |
| ➤ Emergency Management, Special Needs | ➤ Miami-Dade County Homeless Trust |
| ➤ Miami-Dade County Public Schools, Exceptional Student Programs | ➤ STS Riders Advisory Group |
| ➤ Department of Veteran Affairs | ➤ Eleventh Judicial Court System |
| ➤ Department of Children and Families | ➤ Switchboard of Miami |
| ➤ FDOT Section 5310 Grant Review | ➤ Jackson Memorial Hospital |
| | ➤ Epilepsy Foundation of South Florida |

All information regarding resources to transport the disadvantaged is made available to the staff of agencies participating at these meetings. In addition the CTC offers "Travel Training" classes for clients, and "Transit in Service Training" sessions for staff. This service is provided by CTC staff, and is free of charge.

11. Service Standards

The following are the service standards for the TD Program on the fixed route system:

- **EASY Cards Renewals** - Renewals are performed either by mail, e-mail or fax. To renew by mail, e-mail or fax, copies of the required documents must be forwarded to MDT with the correct address, which must be current and correct in the computer system.
Mail: Miami-Dade Transit Special Pass Programs
P.O. Box 01-9005
Miami, FL 33101
Fax: Special Pass Programs (305) 375-1192
Email: SpecialPass@miamidade.gov
- **Pictures on EASY Cards** - A new application requires that a picture of the patron be taken at the MDT Transit Service Center or a 3-1-1 Service Center for placement on the newly issued Transit Mobility EASY Card.
- **EASY Card Suspensions** - A fee will be assessed for lost and/or stolen cards (\$10 for 1st incident, \$25 for 2nd incident, and \$50 for 3rd incident), and anything subsequent to that will result in suspension for one year from the date of infraction.

12. Local Complaint and Grievance Procedure/Process

Participants in the TD program can contact MDT at (786) 469-5028 for more information or to register a complaint.

13. Community Transportation Coordinator Monitoring Procedures

The CTC is monitored by the Miami-Dade County LCB. The LCB reviews the service standards set by the CTC, and the information provided in the Annual Operating Report (AOR) to determine whether or not the CTC has achieved its objectives and is providing cost-efficient, reliable transportation to the transportation disadvantaged community.

14. Coordination Contract Evaluation Criteria

Vehicles owned by agencies with Coordination & Fare Agreements (CFA) and operating Section 5310 vehicles are monitored on an annual basis by independent consultants under contract to the Florida Department of Transportation (FDOT). The items checked are as follows:

- Vehicle maintenance and trip logs
- Current certificate of insurance
- "Department of Transportation" painted on exterior of vehicle
- Vehicle title listing DOT as 1st lien hold
- An internal vehicle number
- Safety mechanism including lights, tires, and fire extinguisher
- Condition of interior and exterior of the vehicle
- Current photo of vehicle displayed

The driver's license and vehicle inspections are the same for Section 5310 vehicle operators as they are for the coordinated contract operators. This process is coordinated through the Miami-Dade County Regulatory and Economic Resources (RER) Department.

The CTC requires that agency staff receiving vehicles from the Section 5310 Grant Program attend information and training sessions, provide and maintain a CFA, and submit an Annual Operating Report (AOR). Their CFA must contain a copy of the agency's drug testing policy, first aid policy, and a list of vehicles utilized for transportation of their disadvantaged clients. In addition, the CTC monitors all complaints received regarding agency service and operator behavior.

B. COST/REVENUE ALLOCATION AND RATE STRUCTURE JUSTIFICATION

1. Service Rates Summary

The following are the CTC's fares for the fixed route service (*Appendix F*), which are set by the Miami-Dade County Board of County Commissioners (BCC):

<u>Transit Fares</u>	<u>Full</u>	<u>Reduced</u>
Metrobus/Metrorail	\$2.25	\$1.10
Express Bus	\$2.65	\$1.10
Metromover	FREE	FREE
Transfers (Bus to Bus)	\$0.00	\$0.00
Bus/Rail	\$ 0.60	\$ 0.30
Mover-to-Rail	\$2.25+	\$ 1.10
Rail-to-Mover	FREE	FREE
<i>Cash Transfer Fare was discontinued in 2009</i>		

MDT administers the Automatic Fare Collection System (AFCS), which consists of the (blue) EASY Ticket and the (green) EASY Card. The EASY Ticket has a life span of 60 days, while the EASY Card has a life span of 20 years, and both can hold the value of MDT's Fare Media as follows:

➤ Single Trip Ticket	\$2.25
➤ Discount Single Trip Ticket	\$1.10
➤ Daily Pass	\$5.65
➤ Discount Daily Pass	\$2.80
➤ Discount Monthly Ticket	\$56.25
➤ All Transit Monthly Ticket	\$112.50
➤ Weekly Pass	\$29.25
➤ Discount Weekly Tickets	\$14.60
➤ Group Discount Metropass (5-99 Passes)	\$101.25
➤ Group Discount Metropass (100 or More Passes)	\$95.65



2. Rate Model Worksheets

The Rate Model worksheets are compiled annually by the CTC, and are presented to the Miami-Dade County LCB for review and approval.

III. QUALITY ASSURANCE CTC EVALUATION PROCESS

The CTC is evaluated annually by the Miami-Dade County LCB. The LCB reviews the service standards set by the CTC, and the information provided in the Annual Operating Report (AOR) to determine whether or not the CTC has achieved its objectives and is providing cost-efficient, reliable transportation to the transportation disadvantaged community.

During the most recent evaluation, to assist in maintaining an efficient system for the fast growing TD Program, the following recommendations were made for the CTC to discuss with the CTD:

- 1) Determine if the T&E Grant be utilized to develop an online software application for agencies to:
 - a) Request, via online application, to be accepted into the TD EASY Card program
 - b) Securely log in to provide their MARs
 - c) Make modifications, if needed, to the number and type of passes needed for their changing TD populations
 - d) Other online needs, as they become necessary
- 2) Determine the T&E Grant be utilized to print a distinguishable decal on the blue EASY Tickets for the: 1 Trip Ticket, 1 Day Ticket, and the 7 Day Ticket. These three types of tickets are all blue and indistinguishable from one another. Currently, to make this distinction, staff is placing the appropriate labels on over 17,000 tickets per month by hand. This inefficient, but necessary process is taking up to three days to accomplish.

APPENDIX A

MIAMI-DADE MPO GOVERNING BOARD RESOLUTION #39-11

MPO RESOLUTION #39-11**RESOLUTION DESIGNATING THE MIAMI-DADE TRANSIT (MDT) AS
MIAMI-DADE COUNTY'S COMMUNITY TRANSPORTATION
COORDINATOR (CTC) FOR THE NEXT FIVE YEARS**

WHEREAS, the Interlocal Agreement creating and establishing the Metropolitan Planning Organization (MPO) for the Miami Urbanized Area requires that the MPO provide a structure to evaluate the adequacy of the transportation planning and programming process; and

WHEREAS, the Transportation Planning Council (TPC) has been established and charged with the responsibility and duty of fulfilling the aforementioned functions; and

WHEREAS, the TPC has reviewed the designation of MDT as the County's CTC, made a part hereof, and finds it consistent with the goals and objectives of the Transportation Plan for the Miami Urbanized Area,

NOW, THEREFORE, BE IT RESOLVED BY THE GOVERNING BOARD OF THE METROPOLITAN PLANNING ORGANIZATION FOR THE MIAMI URBANIZED AREA, that Miami-Dade Transit (MDT) is hereby designated as Miami-Dade County's Community Transportation Coordinator (CTC) for the next five years beginning January 1, 2012 until December 31, 2016.

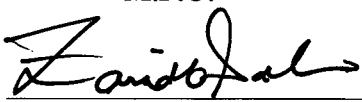
The adoption of the foregoing resolution was moved by Board Member Jose "Pepe" Diaz. The motion was seconded by Board Member Audrey M. Edmonson, and upon being put to a vote, the vote was as follows:

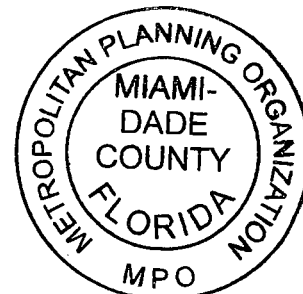
Chairman Joe A. Martinez -Absent
Vice Chairwoman Maritza Gutierrez -Aye

Board Member Zevin V. Auerbach	-Aye	Board Member Barbara J. Jordan	-Aye
Board Member Bruno A. Barreiro	-Aye	Board Member Jean Monestime	-Aye
Board Member Steven C. Bateman	-Absent	Board Member Dennis C. Moss	-Aye
Board Member Lynda Bell	-Aye	Board Member Andre D. Pierre	-Absent
Board Member Esteban Bovo Jr.	-Aye	Board Member Shirley M. Gibson	-Aye
Board Member Jose "Pepe" Diaz	-Aye	Board Member Rebeca Sosa	-Absent
Board Member Audrey M. Edmonson	-Aye	Board Member Javier D. Souto	-Aye
Board Member Perla Tabares Hantman	-Aye	Board Member Michelle Spence-Jones	-Absent
Board Member Carlos Hernandez	-Absent	Board Member Xavier L. Suarez	-Absent
Board Member Sally A. Heyman	-Aye		

The Chairperson thereupon declared the resolution duly passed and approved this 20th day of October, 2011.

**METROPOLITAN PLANNING ORGANIZATION
M.P.O.**

By 
Zainab Salim, Clerk
MPO Secretariat



APPENDIX B

MIAMI-DADE COUNTY MEMORANDUM OF AGREEMENT (MOA)

Contract # TD1287

Effective: 1/1/12 to 6/30/16

STATE OF FLORIDA
COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
MEMORANDUM OF AGREEMENT

This Memorandum of Agreement is between the COMMISSION FOR THE TRANSPORTATION DISADVANTAGED, hereby referred to as the "Commission," and

Miami-Dade Transit, 701 NW 1st Court, Suite #1700, Miami, FL 33136

the COMMUNITY TRANSPORTATION COORDINATOR, designated pursuant to Chapter 427, F.S., to serve the transportation disadvantaged for the community that includes the entire area of

Miami-Dade county(ies), and hereafter referred to as the "Coordinator."

This Agreement is made in consideration of the mutual benefits to both parties; said consideration acknowledged hereto by the parties as good and valuable consideration.

The Parties Agree:

- I. The Coordinator Shall:
 - A. Become and remain totally apprised of all of the Transportation Disadvantaged resources available or planned in their designated service area. This knowledge will be used to plan, coordinate, and implement the most cost effective transportation disadvantaged transit system possible under the economic and other conditions that exist in the designated service area.
 - B. Plan and work with Community Transportation Coordinators in adjacent and other areas of the state to coordinate the provision of community trips that might be handled at a lower overall cost to the community by another Coordinator. This includes honoring any Commission-approved statewide certification program that allows for intercounty transportation opportunities.
 - C. Arrange for all services in accordance with Chapter 427, Florida Statutes, and Rule 41-2, FAC, and as further required by the Commission and the local Coordinating Board approved Transportation Disadvantaged Service Plan.
 - D. Return any acquired profits or surplus funds originating through the course of business as the Coordinator that are beyond the amounts(s) specifically identified and approved in the accompanying Transportation Disadvantaged Service Plan. Such profits or funds shall be returned to the Coordinator's transportation system or to any subsequent Coordinator, as a total transportation system subsidy, to be applied to the immediate following operational year. The Coordinator will include similar language in all coordination contracts to assure that transportation disadvantaged related revenues are put back into transportation disadvantaged services.

E. Accomplish this Project by:

1. Developing a Transportation Disadvantaged Service Plan for approval by the local Coordinating Board and the Commission. Coordinators who are newly designated to a particular service area shall submit a local Coordinating Board approved Transportation Disadvantaged Service Plan, within 120 calendar days following the execution of the Coordinator's initial memorandum of agreement with the Commission, for approval by the Commission. All subsequent Transportation Disadvantaged Service Plans shall be submitted and approved with the corresponding memorandum of agreement. The approved Transportation Disadvantaged Service Plan will be implemented and monitored to provide for community-wide transportation services for purchase by non-sponsored transportation disadvantaged persons, contracting social service agencies, and other entities that use local, state, or federal government funds for the purchase of transportation for the transportation disadvantaged.
2. Maximizing the use of available public school transportation resources and public fixed route or fixed schedule transit services and assuring that private or public transit, paratransit operators, and school boards have been afforded a fair opportunity to participate to the maximum extent feasible in the planning process and in the development of the provisions of the Transportation Disadvantaged Service Plan for the transportation disadvantaged.
3. Providing or arranging 24-hour, 7-day per week transportation disadvantaged service as required in the designated service area by any Federal, State or Local Government agency sponsoring such services. The provision of said services shall be furnished in accordance with the prior notification requirements identified in the local Coordinating Board and Commission approved Transportation Disadvantaged Service Plan.
4. Complying with all local, state, and federal laws and regulations that apply to the provision of transportation disadvantaged services.
5. Submitting to the Commission an Annual Operating Report detailing demographic, operational, and financial data regarding coordination activities in the designated service area. The report shall be prepared on forms provided by the Commission and according to the instructions of said forms.

F. Comply with Audit and Record Keeping Requirements by:

1. Utilizing the Commission recognized Chart of Accounts defined in the *Transportation Accounting Consortium Model Uniform Accounting System for Rural and Specialized Transportation Providers* (uniform accounting system) for all transportation disadvantaged accounting and reporting purposes. Community Transportation Coordinators with existing and equivalent accounting systems are not required to adopt the Chart of Accounts in lieu of their existing Chart of Accounts but shall prepare all reports, invoices, and fiscal documents relating to the transportation disadvantaged functions and activities using the chart of accounts and accounting definitions as outlined in the above referenced manual.
2. Assuming the responsibility of invoicing for any transportation services arranged,

unless otherwise stipulated by a purchase of service contract or coordination contract.

3. Maintaining and filing with the Commission, local Coordinating Board, and all purchasing agencies/entities such progress, fiscal, inventory, and other reports as those entities may require during the period of this Agreement.
 4. Providing copies of finance and compliance audits to the Commission and local Coordinating Board as requested by the Commission or local Coordinating Board.
 5. Reporting accidents involving a vehicle operated within the coordinated transportation system in the coordinator's designated service area. Accidents involving a fatality or fatalities must be reported to the Commission not more than 24 hours after the community transportation coordinator becomes aware of the fatal accident. Any other accident, those not involving a fatality or fatalities, with over \$1,000 in property damages, or personal injury that requires evacuation to a medical facility or a combination of both, must be reported to the Commission not more than 72 hours after the community transportation coordinator becomes aware of the accident. Copies of any accident report or reports prepared or received by the community transportation coordinator as a result of any accident must be sent to the Commission upon receipt or preparation of the report.
- G. Retain all financial records, supporting documents, statistical records, and any other documents pertinent to this Agreement for a period of five (5) years after termination of this Agreement. If an audit has been initiated and audit findings have not been resolved at the end of five (5) years, the records shall be retained until resolution of the audit findings. The Coordinator shall assure that these records shall be subject to inspection, review, or audit at all reasonable times by persons duly authorized by the Commission or this Agreement. They shall have full access to and the right to examine any of the said records and documents during the retention period.
- H. Comply with Safety Requirements by:
1. Complying with Section 341.061, F.S., and Rule 14-90, FAC, concerning System Safety; or complying with Chapter 234.051, F.S., regarding school bus safety requirements for those services provided through a school board; and
 2. Assuring compliance with local, state, and federal laws, and Commission policies relating to drug testing. Conduct drug and alcohol testing for safety sensitive job positions within the coordinated system regarding pre-employment, randomization, post-accident, and reasonable suspicion as required by the Federal Highway Administration and the Federal Transit Administration.
- I. Comply with Commission insurance requirements by maintaining at least minimum liability insurance coverage in the amount of \$200,000 for any one person and \$300,000 per occurrence at all times during the existence of this Agreement for all transportation services purchased or provided for the transportation disadvantaged through the Community Transportation Coordinator. Upon the execution of this Agreement, the Coordinator shall add the Commission as an additional **named insured** to all insurance policies covering vehicles transporting the transportation disadvantaged. In the event of any cancellation or changes in the limits of liability in the insurance policy, the insurance agent or broker shall notify the Commission. The Coordinator shall insure that contracting transportation operators and

coordination contractors also maintain the same minimum liability insurance, or an equal governmental insurance program. Insurance coverage in excess of \$1 million per occurrence must be approved by the Commission and the local Coordinating Board before inclusion in the Transportation Disadvantaged Service Plan or in the justification of rates and fare structures. Such coverage may be provided by a self-insurance program established and operating under the laws of the State of Florida and written verification of insurance protection in accordance with Section 768.28, Florida Statutes, shall be provided to the Commission upon request.

- J. Safeguard information by not using or disclosing any information concerning a user of services under this Agreement for any purpose not in conformity with the local, state and federal regulations (45 CFR, Part 205.50), except upon order of a court, written consent of the recipient, or his/her responsible parent or guardian when authorized by law.
- K. Protect Civil Rights by:
 - 1. Complying with state and federal laws including but not limited to laws regarding discrimination on the basis of sex, race, religion, age, disability, sexual orientation, or national origin. The Coordinator gives this assurance in consideration of and for the purpose of obtaining federal grants, loans, contracts (except contracts of insurance or guaranty), property, discounts, or other federal financial assistance to programs or activities receiving or benefiting from federal financial assistance and agreeing to complete a Civil Rights Compliance Questionnaire if so requested by the Commission.
 - 2. Agreeing that compliance with this assurance constitutes a condition of continued receipt of or benefit from federal financial assistance, and that it is binding upon the Coordinator, its successors, subcontractors, transferee, and assignees for the period during which such assistance is provided. Assure that all operators, subcontractors, subgrantee, or others with whom the Coordinator arranges to provide services or benefits to participants or employees in connection with any of its programs and activities are not discriminating against those participants or employees in violation of the above statutes, regulations, guidelines, and standards. In the event of failure to comply, the Coordinator agrees that the Commission may, at its discretion, seek a court order requiring compliance with the terms of this assurance or seek other appropriate judicial or administrative relief, to include assistance being terminated and further assistance being denied.
- L. To the extent allowed by Section 768.28, Florida Statutes, and only to the monetary and other limitations contained therein, indemnify and hold harmless the Commission and all of the Commission's members, officers, agents, and employees; purchasing agency/entity officers, agents, and employees; and the local, state, and federal governments from any claim, loss, damage, cost, charge or expense arising out of any act, action, neglect or omission by the Coordinator during the performance of this Agreement, whether direct or indirect, and whether to any person or property to which the Commission or said parties may be subject, except that neither the Coordinator nor any of its sub-contractors will be liable under this section for damages arising out of injury or damage to persons or property directly caused or resulting from the sole negligence of the Commission or any of its members, officers, agents or employees; purchasing agency/entity, officers, agents, and employees; and local, state, or federal governments. Nothing herein is intended to serve as a waiver of sovereign immunity by any agency/entity or Coordinator to which sovereign immunity may be applicable. Nothing

herein shall be construed as consent by a state agency/entity or political subdivision of the State of Florida or the federal government to be sued by third parties in any matter arising out of any Agreement or contract. Notwithstanding the foregoing, pursuant to Section 768.28, Florida Statutes, no agency or subdivision of the state shall be required to indemnify, insure, or assume any liability for the Commission's negligence.

- M. Comply with standards and performance requirements of the Commission, the local Coordinating Board approved Transportation Disadvantaged Service Plan, and any purchase of service contracting agencies/entities. Failure to meet the requirements or obligations set forth in this MOA, and performance requirements established and monitored by the local Coordinating Board in the approved Transportation Disadvantaged Service Plan, shall be due cause for non-payment of reimbursement invoices until such deficiencies have been addressed or corrected to the satisfaction of the Commission.
- N. Comply with subcontracting requirements by executing or negotiating contracts for transportation services with Transportation Operators and Coordination Contractors, and assuring that the conditions of such contracts are maintained. The requirements of Part 1, Paragraph E.5. through M are to be included in all contracts, subcontracts, coordination contracts, and assignments made by the Coordinator for services under this Agreement. Said contracts, subcontracts, coordination contracts, and assignments will be reviewed and approved annually by the Coordinator and local Coordinating Board for conformance with the requirements of this Agreement.
- O. Comply with the following requirements concerning drivers and vehicles:
 - 1. Drivers for paratransit services, including coordination contractors, shall be required to announce and identify themselves by name and company in a manner that is conducive to communications with the specific passenger, upon pickup of each rider, group of riders, or representative, guardian, or associate of the rider, except in situations where the driver regularly transports the rider on a recurring basis. Each driver must have photo identification that is in view of the passenger. Name patches, inscriptions or badges that affix to driver clothing are acceptable. For transit services, the driver photo identification shall be in a conspicuous location in the vehicle.
 - 2. The paratransit driver shall provide the passenger with boarding assistance, if necessary or requested, to the seating portion of the vehicle. The boarding assistance shall include opening the vehicle door, fastening the seat belt or utilization of wheelchair securement devices, storage of mobility assistive devices, and closing the vehicle door. In certain paratransit service categories, the driver may also be required to open and close doors to buildings, except in situations in which assistance in opening/closing building doors would not be safe for passengers remaining on the vehicle. Assisted access must be in a dignified manner. Drivers may not assist wheelchair up or down more than one step, unless it can be performed safely as determined by the passenger, guardian, and driver.
 - 3. All vehicles shall be equipped with two-way communications in good working order and be audible to the driver at all times to the base.
 - 4. All vehicles providing service within the coordinated system, shall have working air conditioners and heaters in each vehicle. Vehicles that do not have a working air conditioner or heater will be scheduled for repair or replacement as soon as possible.

P. Comply with other requirements as follows:

1. Transport an escort of a passenger and dependent children as locally negotiated and identified in the local Transportation Disadvantaged Service Plan.
2. Determine locally in the Transportation Disadvantaged Service Plan, the use, responsibility, and cost of child restraint devices.
3. Transport with the passenger at no additional charge, passenger property that can be carried by the passenger and/or driver in one trip and can be safely stowed on the vehicle. Additional requirements may be negotiated for carrying and loading rider property beyond this amount. Passenger property does not include wheelchairs, child seats, stretchers, secured oxygen, personal assistive devices, or intravenous devices.
4. Provide shelter, security, and safety of passengers at vehicle transfer points.
5. Post a local or other toll-free number for complaints or grievances inside each vehicle. The local complaint process shall be outlined as a section in the local Transportation Disadvantaged Service Plan including advising the dissatisfied person about the Commission's Ombudsman Program as a step within the process as approved by the local Coordinating Board.
6. Provide out-of-service-area trips, when determined locally and approved by the local Coordinating Board, except in instances where local ordinances prohibit such trips.
7. Keep interior of all vehicles free from dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger.
8. Determine locally by the local Coordinating Board and provide in the local Transportation Disadvantaged Service Plan the billing requirements of the Community Transportation Coordinator. All bills shall be paid to subcontractors within 7 calendar days after receipt of said payment by the Coordinator, in accordance with Section 287.0585, Florida Statutes.
9. Maintain or have access to a passenger/trip database on each rider being transported within the system.
10. Provide each rider and escort, child, or personal care attendant adequate seating for paratransit services. No more passengers than the registered passenger seating capacity shall be scheduled or transported in a vehicle at any time. For transit services provided by transit vehicles, adequate seating or standing space will be provided to each rider and escort, child, or personal care attendant, and no more passengers than the registered passenger seating or standing capacity shall be scheduled or transported in a vehicle at any time.
11. First Aid shall be determined locally and provided in the local Transportation Disadvantaged Service Plan.
12. Cardiopulmonary Resuscitation shall be determined locally and provided in the local

Transportation Disadvantaged Service Plan.

II. The Commission Shall:

- A. Recognize the Coordinator as the entity described in Section 427.011(5), Florida Statutes, and Rule 41-2.002(4), F.A.C.
- B. Attempt to insure that all entities with transportation disadvantaged funds will purchase transportation disadvantaged services through the Coordinator's system.

III. The Coordinator and the Commission Further Agree:

- A. Nothing in this Agreement shall require the Commission to observe or enforce compliance with any provision thereof, perform any other act or do any other thing in contravention of any applicable state law. If any of the provisions of this Agreement is found by a court of law to violate any applicable state law, the purchasing agency/entity will at once notify the Commission in writing in order that appropriate changes and modifications may be made by the Commission and the Coordinator to the end that the Coordinator may proceed as soon as possible with the provision of transportation services.
- B. If any part or provision of this Agreement is held invalid, the remainder of this Agreement shall be binding on the parties hereto.
- C. Termination Conditions:
 - 1. Termination at Will - This Agreement may be terminated by either party upon no less than thirty (30) days notice, without cause. Said notice shall be delivered by certified mail, return receipt required, or in person with proof of delivery.
 - 2. Termination for Breach - Unless the Coordinator's breach is waived by the Commission in writing, the Commission may, by written notice to the Coordinator, terminate this Agreement upon no less than twenty-four (24) hours notice. Said notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery. Waiver by the Commission of breach of any provision of this Agreement shall not be deemed to be a waiver of any other breach and shall not be construed to be a modification of the terms of this Agreement, and shall not act as a waiver or estoppel to enforcement of any provision of this Agreement. The provisions herein do not limit the Commission's right to remedies at law or to damages.
- D. This agreement will expire unless an extension is granted to the Coordinator in writing by the Commission, in accordance with Chapter 287, Florida Statutes.
- E. Renegotiations or Modifications of this Agreement shall only be valid when they have been reduced to writing, duly approved by the Commission, and signed by both parties hereto.
- F. Notice and Contact:

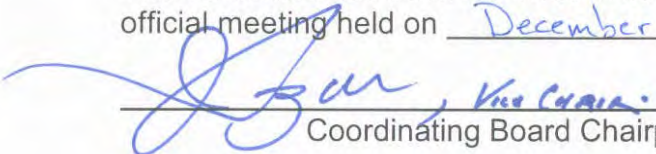
The name and address of the contract manager for the Commission for this Agreement is: **Executive Director, 605 Suwannee Street, MS-49, Tallahassee, FL 32399-0450.** The representative/position of the Coordinator responsible for administration of the program under

this Agreement is:

Transit Director

In the event that either party designates different representatives after execution of this Agreement, notice of the name and address of the new representative will be rendered in writing to the other party and said notification attached to originals of this Agreement.

This document has been reviewed in its entirety and approved by the local Coordinating Board at its official meeting held on December 6, 2011.


Coordinating Board Chairperson

WITNESS WHEREOF, the parties hereto have caused these presents to be executed.

COMMUNITY TRANSPORTATION
COORDINATOR:

STATE OF FLORIDA, COMMISSION FOR
THE TRANSPORTATION DISADVANTAGED:

Agency Name

Typed Name of Authorized Individual

Typed Name of Authorized Individual

Signature: _____

Signature: _____

Title: Executive Director

Title: _____

APPENDIX C

MDT MAJOR TRIP GENERATORS

Table 7-12 through Table 7-17 presents the transit services provided for each identified major trip generator in terms of number of routes and accessibility of these facilities. Furthermore, maps that illustrate the locations of these attractors are provided according to the type of major trip generator presented in each of the following tables.

Table 7-12: MDT Major Trip Generators: Special Attractors, December 2013

	MAJOR GENERATORS	ROUTES					COMMENTS
ID	Special Attractors						
1	Adrienne Arsht Center	A 6 93	C 9 95	M 10 120	S 16 Mover	3 32	Service on local roadways
2	American Airlines Arena	C 95	S 120	3	9	93	Service on local roadways
		7	8	211	243		Service on adjacent roadways
3	The Cloisters of the Ancient Spanish Monastery	E	H	3	75	93	Service on local roadways
4	Bank United Center	48	56	500	Rail		Service on adjacent roadways and within walking distance of University station
5	Barnacle Historic State Park	48	249				Service on local roadways
6	Bass Museum of Art	103 150	112	113	119	123	Service on adjacent roadways
		115	117				Service on local roadways
7	Calder Race Course/Casino	99	27	297			Service on adjacent roadways
8	Coconut Grove	6	22	27	48	249	Service on local roadways

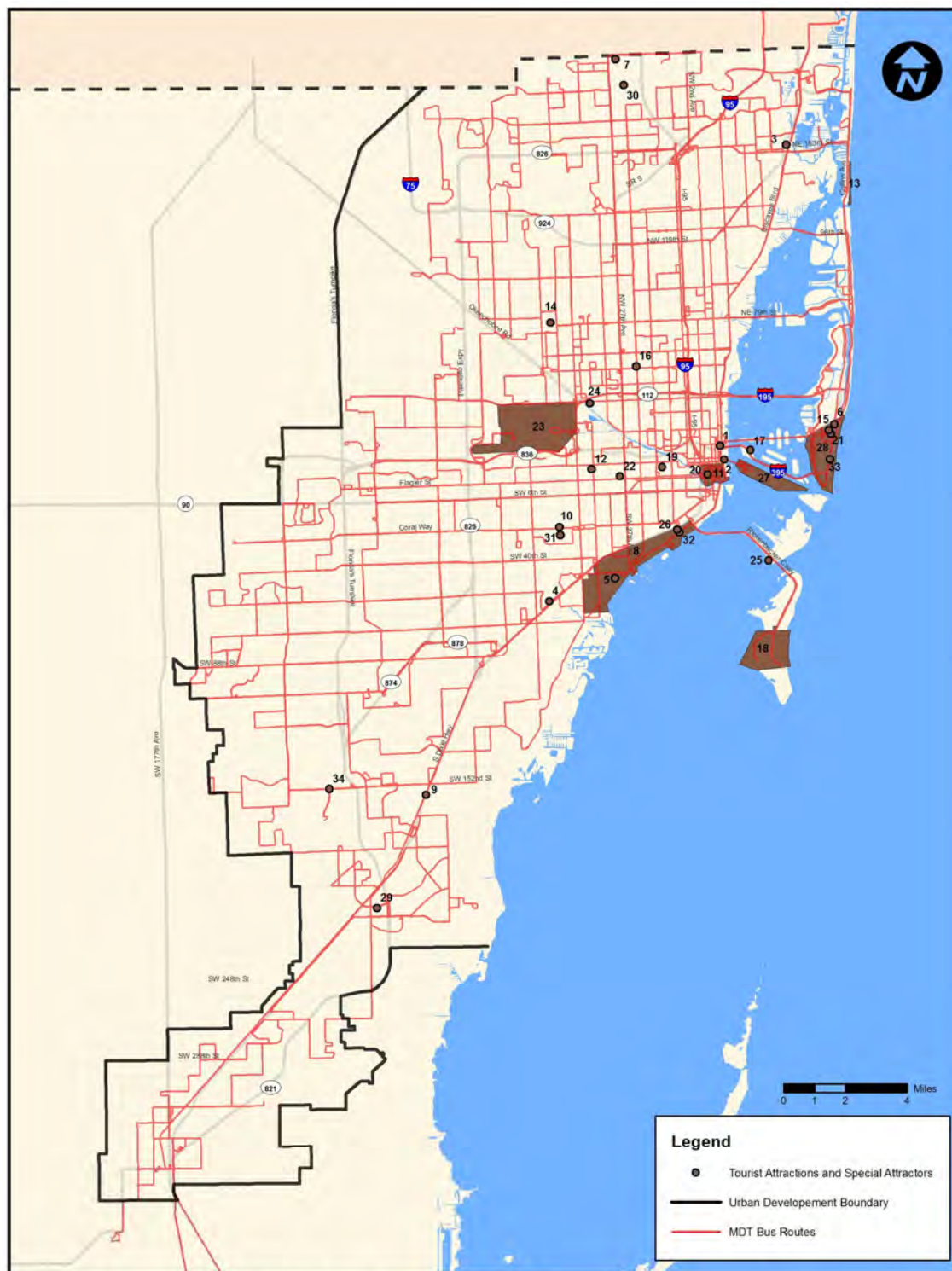
Table 7-12: MDT Major Trip Generators: Special Attractors, December 2013 (continued)

	MAJOR GENERATORS	ROUTES					COMMENTS	
ID	Special Attractors							
9	Coral Castle	34	38	70				Service on local roadway and the Busway
10	Coral Gables Merrick House	24						Service on adjacent roadway
11	Downtown Miami	C	S	2	3	6	Service on local roadways and within walking distance of Government Center and Historic Overtown/Lyric Theatre stations and various Metromover stations	
		7	8	9	11	21		
		24	51	77	93	95		
		120	195	207	208	211		
		243	246	277	500			
		Mover	Rail					
12	Flagler Kennel Club-Magic City Casino	6	7	37	238	Service on adjacent roadways		
13	Haulover Beach	H	S	120				Service on adjacent roadway
14	Hialeah Race Track	L	29	37	54	135	Service on local roadways	
		Rail						
15	Fillmore Miami Beach at the Jackie Gleason Theater	A	C	L	M	S	Service on local roadways	
		115	117	120	123	150		
16	Joseph Caleb Community Center	22	46	54	246	254	Service on local roadways	
17	Jungle Island/Miami Children's Museum	C	M	S	120	Service on local roadways		
18	Key Biscayne	B						Service on adjacent roadways
19	Marlins Park	7	12	17				Service on adjacent roadways
		6	7	11	51	208	Service on local roadways	
20	Perez Art Museum Miami	C	S	2	3	6	Service on local roadways and within walking distance of routes C, S, 3, 93, 95, 103, 119 and various Metromover stations	
		7	8	9	11	21		
		24	51	77	93	95		
		120	195	207	208	211		
		246	277	500				
		Mover						
21	Miami Beach Convention Center	C	120	150			Service on local roadways	
		A	L	M	S	115	Service on adjacent roadways	
		117	123					
22	Miami-Dade County Auditorium	11	51				Service on adjacent roadway	
		27						Service on local roadway
23	Miami International Airport	J	7	37	42	57	Routes restructured to serve MIC; from MIC use MIA Mover to access Airport	
		150	238	297				Shuttle to Tri-Rail Station serves Airport directly
		133						
24	Miami Jai-Alai	J	36	37				Service on adjacent roadway
25	Miami Seaquarium	B						Service on adjacent roadway
26	Museum of Science	12	48				Service on adjacent roadway	
		17	24				Service on local roadway	
		Rail						Located within walking distance from Vizcaya station
27	Port of Miami	243						On-site service via local roadways
28	South Beach	A	C	L	M	S	Service on local roadways	
		120	123	150				
29	South Miami-Dade Cultural Arts Center	1	31	35	38	52	Service on adjacent roadways	
		70	137	200				
30	Sunlife Stadium	27	99	297				Service on adjacent roadways
31	Venetian Pool	24						Service on local roadway
32	Vizcaya	12	17	24	48	Service on adjacent roadway		
		Rail						Located within walking distance from Vizcaya station
33	The Wolfsonian - FIU Museum	C	M	120				Service on adjacent roadway
34	Zoo Miami	252						On-site service to entrance

Source: Miami-Dade Transit, 2013

Note: Adjacent refers to transit service immediately next to trip generators. Local roadways refer to transit service within walking distance (1/4 mile) of the trip generator.

Figure 7-15: MDT Major Trip Generators: Special Attractors, December 2013



Tourist Attractions and Special Attractors. Source: Miami-Dade Transit, December 2013

Table 7-13: MDT Major Trip Generators: Healthcare Facilities, December 2013

MAJOR GENERATORS		ROUTES					COMMENTS
ID	Health Care Facilities						
1	Aventura Hospital	E					Service on adjacent roadway
2	Baptist Hospital	88	104				Service on adjacent roadways
3	Bascom Palmer Eye Institute/Ann Bates Leach Eye Hospital	M	21	Rail			Service on adjacent roadways and within walking distance from Civic Center station
		12	32	77	95	246	Service on local roadways
		277					
4	Community Health Center of South Dade	35	52	70	287		On-site service and service on adjacent roadways
5	Coral Gables Hospital	37					Service on adjacent roadways
6	Doctors' Hospital	56					Service on adjacent roadway
7	HealthSouth Rehabilitation Hospital	70	200				Service on adjacent roadway
8	Hialeah Hospital	L	42	135	Rail		Service on adjacent roadways
9	Homestead Hospital (Baptist)	35					Service on adjacent roadway
10	Jackson Memorial / U.M. / V.A. Hospital	M	12	21			Service on adjacent roadways and within walking distance from Civic Center station
		32	95	246	Rail		
11	Jackson North Medical Center	E	2	22	77	246	Service on adjacent roadways
12	Jackson South Community Hospital	31	34	38	52	57	Service on adjacent roadway
		252	287				
13	Kendall Regional Medical Center	40					Service on adjacent roadway
14	Kindred Hospital South Florida - Coral Gables	8					Service on adjacent roadway
		37	72				Service on adjacent roadway
15	Larkin Community Hospital	57	Rail				Service on local roadways
		12	48				On-site service with shelters
16	Mercy Hospital	7					Service on adjacent roadway
		238					Service on local roadway
17	Metropolitan Hospital of Miami	56					On-site service with shelters
18	Miami Children's Hospital	2	9	10	202		Service on adjacent roadway
		54					Service on local roadway
19	Miami Jewish Home & Hospital for the Aged	115	117				Service on adjacent roadway
20	Miami Heart Institute	C	M	115	117		On-site service
		62	J	150			Service on adjacent roadway
21	Mount Sinai Medical Center	G					On-site service
		17	22	27	246		Service on local roadways
22	North Dade Health Center	33	77	277			Service on adjacent roadways
23	North Shore Medical Center	29					On-site service with shelters
24	Palmetto General Hospital	33	54				On-site service with shelters
		29	73				Service on adjacent roadways
25	Palm Springs General Hospital	7					Service on adjacent roadway
		12	211				Service on local roadway
26	Selected Speciality Hospital	12	48				On-site service with shelters
27	Sister Emmanuel Hospital	77	277				Service on adjacent roadway
28	South Florida Evaluation & Treatment Center	37	57	72	500	Rail	Service on adjacent roadways and within walking distance from South Miami station
29	South Miami Hospital	24					Service on adjacent roadway
30	Westchester General Hospital	72	88	104	204	272	Service on adjacent roadway
31	West Kendall Baptist Hospital	288					

Source: Miami-Dade Transit, 2013.

Note: Adjacent refers to transit service immediately next to trip generators. Local roadways refer to transit service within walking distance (1/4 mile) of the trip generator.

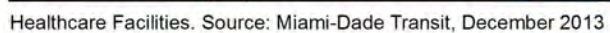


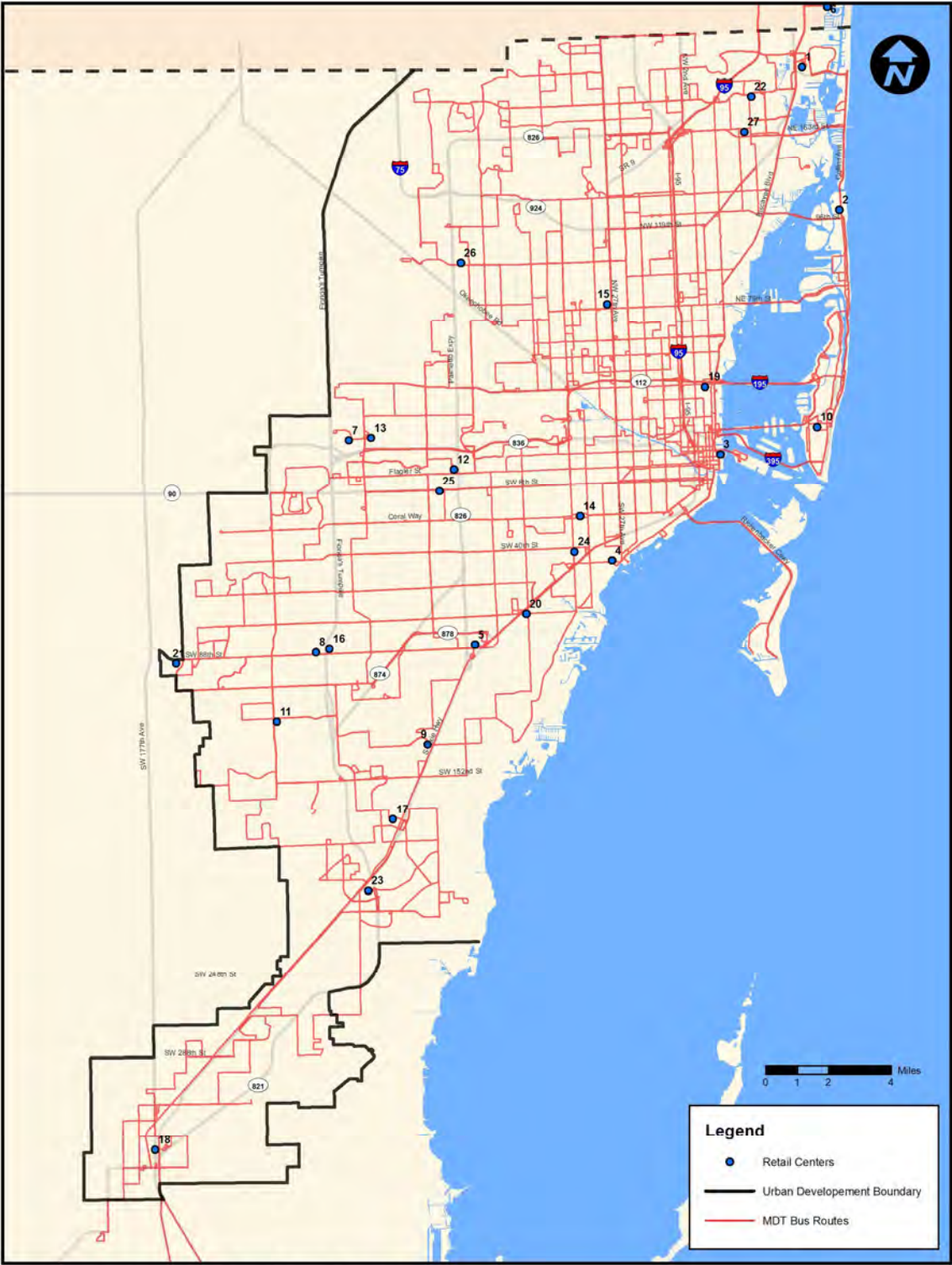
Table 7-14: MDT Major Trip Generators: Retail Centers, December 2013

MAJOR GENERATORS		ROUTES					COMMENTS
ID	Retail Centers						
1	Aventura Mall	E 99	S 120	3 183	9	93	On-site service
2	Bal Harbour Shops	G	H	S	120		Service on adjacent roadways
3	Bayside Market Place	C 243	S Mover	3	93	95	Service on adjacent roadways and the Mover
4	Coco Walk/ Mayfair in the Grove	37	48	249			Service on adjacent roadways
5	Dadeland Mall	52 204	73 272	87 288	88 500	104 Rail	Service on adjacent roadways. Pedestrian walkway to Dadeland North station
6	Diplomat Mall	E					Service on adjacent roadway
7	Dolphin Mall	7	36	71	137	238	On-site terminal with shelters
8	Kendall Village	88	288				Service on adjacent roadway
9	(The) Falls	31 252	34 287	38	52	136	Service on adjacent roadway and at Busway Station at SW 136 Street
10	Lincoln Road Mall	A 115	C 117	L 120	M 123	S 150	Service on adjacent roadways
11	London Square	136	137				Service on adjacent roadways
12	Mall of the Americas	7	11	51	87		On-site service with shelters
13	Miami International Mall	7	36	71	137	238	Service on adjacent roadways
14	Miracle Mile	24	37	42	56		Service on adjacent roadways
15	Northside Shopping Plaza	L 79	12 97	21 Rail	27	32	On-site and adjacent roadway service
16	Palms at Town and Country	88	288				Service on adjacent roadways
17	Perrine Plaza	1	52				Service on adjacent roadways
		31	34	38	Busway		Located within walking distance of the Busway (park & ride lot at SW 168 St.)
18	Florida Keys Outlet Center	70	344				Adjacent roadway service
19	Shops at Midtown Miami	9	10				Service on local roadways
		J	36				Adjacent roadway service
20	Shops at Sunset Place	37	57	72	500	Rail	On-site and adjacent roadway service
21	Shops at Paradise Lake	104 (Wknd)	204				Service on adjacent roadways
22	Skylake Mall	H	9	10	95	183	Service on adjacent roadways
23	Southland Mall	1 52	31 70	35 137	38 200		Service on adjacent roadways
24	Village at Merrick Park	37 249	40 500	42 Rail	48	136	Service on adjacent roadways and within walking distance of Douglas Road station
25	Westchester Shopping Center	8	24	87			Service on adjacent roadways
26	Westland Mall	29	33	54			Service on adjacent roadways
27	163rd Street Mall	E	H	2	3	9	Service on adjacent roadways and off-site terminal
		10	16	19	22	75	
		246					

Source: Miami-Dade Transit, 2013.

Note: Adjacent refers to transit service immediately next to trip generators. Local roadways refer to transit service within walking distance (1/4 mile) of the trip generator.

Figure 7-17: MDT Major Trip Generators: Retail Centers, December 2013



Retail Centers. Source: Miami-Dade Transit, December 2013

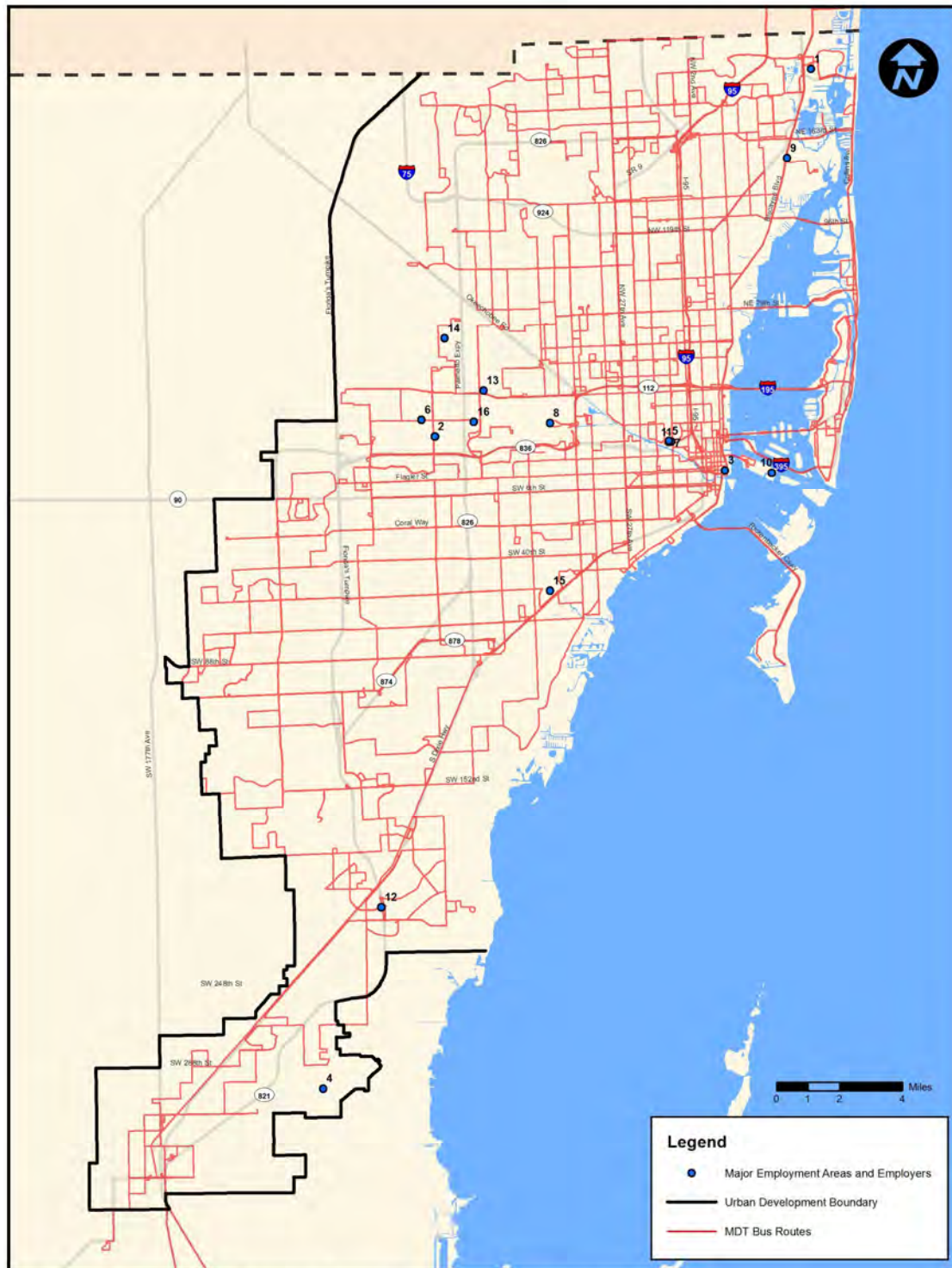
Table 7-15: MDT Major Trip Generators: Major Employment Areas and Employers, December 2013

	MAJOR GENERATORS	ROUTES					COMMENTS
ID	Major Employment Areas and Employers						
1	Aventura Mall	E 99	S 120	3 183	9	93	On-site service
2	Doral - Warehouse Area	36	87	95	132		Service on adjacent roadways
3	Downtown Miami	C 7 24 120 246	S 8 51 207 277	2 9 77 208 500	3 11 93 211 Mover	6 21 95 243 Rail	Service on local roadways and within walking distance of Government Center and Historic Overtown/Lyric Theatre stations and various Metromover stations
4	Homestead Air Reserve Base	70					Service on adjacent roadway
5	Miami-Dade Pre-Trial Detention Center	M 246	12 Rail	21	32	95	Service on local roadways and located within walking distance of Civic Center station
6	Miami-Dade Police Department	87	95	238			Service on adjacent roadway
7	Miami Dade State Attorney's Office	M 246	12 Rail	21	32	95	Service on local roadways and located within walking distance of Civic Center station
8	Miami International Airport	J 150	7 238	37 297	42	57	Routes restructured to serve MIC; from MIC use MIA Mover to access Airport
		133					Shuttle to Tri-Rail Sation serves Airport directly
9	North Dade Justice Center	3	75	93	135		Service on adjacent roadways
10	Port of Miami	243					On-site service via local roadways
11	Richard E. Gerstein Justice Building	M 246	12 Rail	21	32	95	Service on local roadways and located within walking distance of Civic Center station
12	South Miami-Dade Government Center	1 70	31 137	35 200	52		Service on adjacent roadway
		38					Service on local roadway
13	Turner-Guilford Knight Correctional Center	36	73	95	132		Service on adjacent roadways
14	Unincorporated Miami-Dade County Area bounded by NW 74 St. to the North, NW 58 St. to the South between SR-826 and NW 87 Ave.	87					Service on adjacent roadway
15	University of Miami	48	56	500	Rail		Service on adjacent roadways and within walking distance of University station
16	U.S. Post Office- General Mail Facility	73	238				Service on adjacent roadways

Source: Miami-Dade Transit, 2013.

Note: Adjacent refers to transit service immediately next to trip generators. Local roadways refer to transit service within walking distance (1/4 mile) of the trip generator.

Figure 7-18: MDT Major Generators: Major Employment Areas and Employers, December 2013



Major Employment Areas and Employers. Source: Miami-Dade Transit, December 2013

Table 7-16: MDT Major Trip Generators: Educational Centers, December 2013

MAJOR GENERATORS		ROUTES					COMMENTS
ID	Educational Centers						
1	Barry University - Main Campus	2	9	10	19	Service on adjacent roadways	
2	Barry University - Kendall Campus	104				Service on adjacent roadway	
		88	288			Service on local roadway	
3	Brown Mackie College	S	3	9	10	16	Service on adjacent roadways
		32	93	95			Service on local roadways
		A	C	M	6	120	Within walking distance of Adrienne Arsht Center Station
		Mover					
4	Carlos Albizu University	95	238			Service on local roadway	
5	City College	38	52	73	88	104	Within walking distance of Dadeland South Station and route 252.
		31	34	87	136	287	
		Rail					
6	College of Business and Technology - Cutler Bay	31	34	35	38	Service on adjacent roadway	
7	College of Business and Technology - Flagler	11	51	87		Service on adjacent roadway	
		7				Servcie on local roadway	
8	College of Business and Technology - Kendall	71	88	288		Service on adjacent roadways	
9	FIU - Center for Engineering & Applied Sciences	11	51	137	212	Service on adjacent roadways	
10	FIU - Modesto A. Maidique Campus	8	11	24	71	On-site terminal with shelters	
11	FIU - Biscayne Bay	75	135			On-site service	
12	FIU - The Metropolitan Center	3	11	24	77	Service on adjacent roadways	
		93	95				
		C	L	2	6	8	Service on local roadways
		9	21	51	120	207	
		208	277			Within walking distance of Knight Center Station	
		Mover					
13	FIU - The Wolfsonian	C	M	120		Service on adjacent roadway	
14	Florida Atlantic University	8				Service on adjacent roadway	
		87				Service on local roadway	
15	Florida Career College	8	11	71		Service on adjacent roadway	
16	Florida Memorial College	32				Service on adjacent roadway	
17	Florida National College	24	40	51		Service on adjacent roadways	
18	International Fine Arts College	S	3	9	10	16	Service on adjacent roadways
		32	93	95			Service on local roadways
		A	C	M	6	120	Within walking distance of Adrienne Arsht Center Station
		Mover					
19	Johnson & Wales University	16				Service on adjacent roadway	
		3	93			Servcie on local roadway	
20	Jones College	88	288			Service on adjacent roadway	
21	Keiser Career College	75	286			Service on local roadways	
22	Keller Graduate School of Management	11	51	87		Service on adjacent roadways	
23	Lindsey Hopkins Technical Education Center	M	21	77	277	Service on adjacent roadways	
24	MDC - Hialeah	33	54			Service on adjacent roadway	
25	MDC - Homestead	34	35	344		Service on adjacent roadways	
		38	70			Service on local roadways	
26	MDC - Interamerican	8	27	207	208	Service on adjacent roadways	
27	MDC - Kendall	35	71	104	204	On-site service with shelters	
28	MDC - Medical Center	M	12	21	32	Rail	Service on adjacent roadways

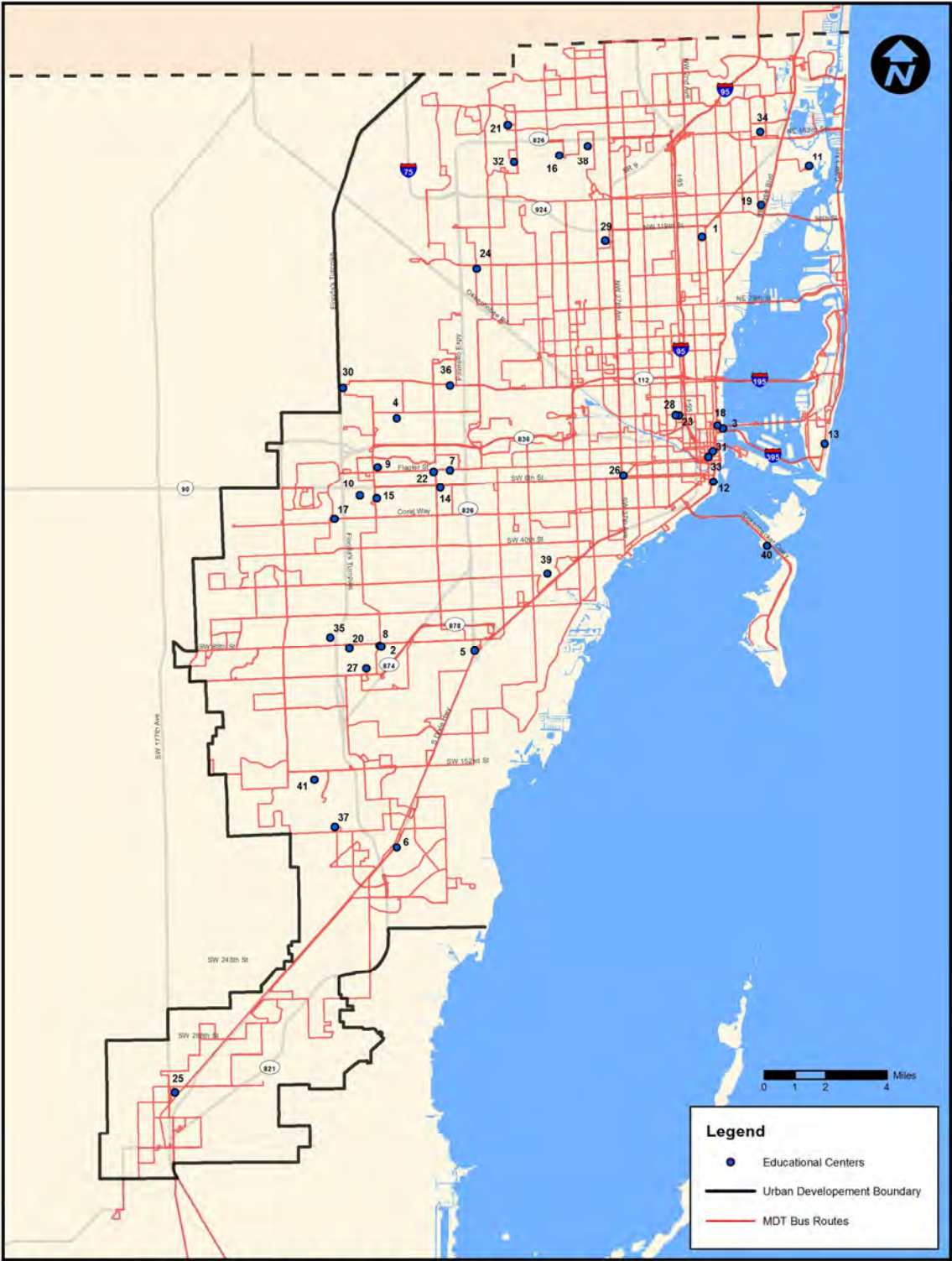
**Table 7-16: MDT Major Trip Generators: Educational Centers, December 2013
(continued)**

MAJOR GENERATORS		ROUTES					COMMENTS
ID	Educational Centers						
29	MDC - North	19	27	32	297		On-site terminal with shelters
30	MDC - West	36					Service on adjacent roadway
31	MDC - Wolfson Campus	2	3	6	7	8	Service on adjacent roadways
		9	93	95	120		
		C	S	11	21	77	
		207	208	211	243	246	Service on local roadways
		277					Within walking distance of College/Bayside and College North Stations
	Mover						
32	Miami Lakes Education Center	29	75				Service on adjacent roadway
33	New World School of the Arts	2	6	7	8	9	Service on adjacent roadways
		120					
		C	S	3	11	51	
		77	93	95	207	208	Service on local roadways
		211	246	277			Within walking distance of College/Bayside Station
	Mover						
34	Nova Southeastern University - Dental	H					Service on local roadway
35	Nova Southeastern University - Kendall Campus	88	288				Service on local roadway
36	Polytechnic University of Puerto Rico	36	95	132			Service on adjacent roadway
37	Robert Morgan Educational Center	52					Service on adjacent roadways
		137					Service on local roadway
38	St. Thomas University	32					Service on adjacent roadway
39	University of Miami	48	56	500	Rail		Service on adjacent roadways and within walking distance of University station
40	University of Miami - Marine Campus	B					Service on adjacent roadway
41	University of Miami - South Campus	252					Service on adjacent roadway

Source: Miami-Dade Transit, 2013.

Note: Rail stands for Metrorail. Adjacent refers to transit service immediately next to trip generators. Local roadways refer to transit service within walking distance (1/4 mile) of the trip generator.

Figure 7-19: MDT Major Trip Generators, Educational Centers, December 2013



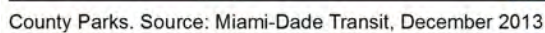
Educational Centers. Source: Miami-Dade Transit, December 2013

Table 7-17: MDT Major Trip Generators, County Parks, December 2013

MAJOR GENERATORS		ROUTES					COMMENTS	
ID	County Parks							
1	Amelia Earhart Park	37	135				Service on adjacent roadway	
		42					Service on local roadway	
2	Bal Harbour Beach	H	S	120				Service on adjacent roadway
		G					Service on local roadway	
3	Biscayne Trail (East Side of Canal)	200	287				Service on adjacent roadway	
4	Black Creek Trail (Along C1 Canal)	137						Service on local roadway
5	Briar Bay Linear Park	136						Service on adjacent roadway
6	Chapman Field Park	136						Service on local roadway
7	Crandon Park	B						Service on local roadway
8	East Greynolds Park	3	93	183				Service on adjacent roadway
9	Greynolds Park	3	93	183				Service on adjacent roadway
10	Haulover Beach	H	S	120				Service on adjacent roadway
11	Haulover Park	H	S	120				Service on adjacent roadway
12	Homestead Air Reserve Park	70						Service on adjacent roadway
13	Ives Estates Park	99						Service on local roadway
14	Lakes by the Bay Park	200	287				Service on local roadway	
15	Larry & Penny Thompson Park	137					Service on adjacent roadway	
		52					Service on local roadway	
16	Martin Luther King Blvd (NW 62 ST)	32	62				Service on adjacent roadway	
17	Matheson Hammock Park	136						Service on local roadway
18	Miami Beach (from South Beach to NW 86 ST)	A	C	H	J	L	Service on adjacent roadway	
		M	S	SB Local	62	79		
		115	117	120	150			
19	Model Cities Trail	L	12	21	22	46	Service on adjacent roadway	
		54	62	79	246			
		17					Service on local roadway	
20	North South Trail	34	35	38	70			
		70	344				Service on local roadways	
21	Old Cutler Bike Path	136						Service on adjacent roadway
22	Pinewoods Park	136						Service on local roadway
23	Snake Creek Trail	75	77				Service on local roadways	
24	Snapper Creek Trail	17	75	77	99			
25	Southridge Park	1					Service on adjacent roadway	
		52					Service on local roadway	
26	Sunny Isles Beach	E	H	S	120			
27	Surfside Beach	H	S	115	117	120	Service on adjacent roadway	
28	Tamiami Park	8	24	71				Service on adjacent roadway
29	Tropical Park	40	56				Service on adjacent roadway	
30	Virginia Key	B						Service on local roadway
31	West Kendall District Park						None	
32	Winston Linear Park	88					Service on adjacent roadway	
		288					Service on local roadway	

Source: Miami-Dade Transit, 2013.

Note: Adjacent refers to transit service immediately next to trip generators. Local roadways refer to transit service within walking distance (1/4 mile) of the trip generator.



APPENDIX D

TD PROGRAM DOCUMENTS



EASY Card Services

Transportation Disadvantaged Program
Overtown Transit Village
701 NW 1st Court, 13th Floor
Miami, FL 33136

NEW PROGRAM CERTIFICATION REQUEST

Requests are accepted from January 1st through April 30th, for the following year.

Renewal Application Requirements:

- A formal letter of request is required. It should include a brief description of the program, its mission and the benefits to the community.
- Request should be on agency/program letterhead and should include address, telephone number, email address, and fax number.
- All letters should be addressed to: MDT EASY Card Financial Services, 701 NW 1st Court 13th Floor, Miami, FL 33136.
- All letters must be signed by agency/program administrator.
- Include the name of Miami-Dade Non Profit Agency/Program and brief description of program.
- Attach a copy of current 501(c) Non Profit License or Exempt Status Document and a copy of the completed questionnaire.

Confirmation will be sent by email, fax, or letter.

If you have any questions, please contact the TD Program.

TD PROGRAM CONTACT INFORMATION:

Phone: 786 -469-5069

Fax: 786-469-5418

Email: mdttdp@miamidade.gov



EASY Card Services

Transportation Disadvantaged Program
Overtown Transit Village
701 NW 1st Court, 13th Floor
Miami, FL 33136

PROGRAM CERTIFICATION RENEWAL REQUEST

All agencies are required to renew annually. Renewal Requests are accepted from May 12th through June 30th, for the following year.

Renewal Application Requirements:

- A formal letter of request is required. It should include a brief description of the program, mission and benefit to the community.
- Request should be on agency/program letterhead and should include address, telephone number, email address, and fax number
- All letters should be addressed to: MDT EASY Card Financial Services, 701 NW 1st Court 13th Floor, Miami, FL 33136.
- Include the name of Miami-Dade Non Profit Agency/Program and brief description of program.
- All letters must be signed by the agency/program administrator.
- Attach a copy of current 501(c) Non Profit License or Exempt Status Document and a copy of the completed questionnaire.

A confirmation of documents received will be sent by email, fax, or letter.

If you have any questions, please contact the TD Program.

TD PROGRAM CONTACT INFORMATION:

Phone: 786 -469-5069

Fax: 786-469-5418

Email: mdttdp@miamidade.gov



EASY Card Services
Transportation Disadvantaged Program
Overtown Transit Village
701 NW 1st Court, 13th Floor
Miami, FL 33136

**EASY Card Services TD Program Agency
Contact Information Request Form**

Agency Name:
Program:
Address:
Office Phone #:
Fax #:
Commissioner /District#

Contacts Person	Title of Contact	Contact Phone Number	Fax Number	E-mail Address	Person Authorized Pick Passes

Please use this form to update your agency contact information. If you have any questions, please contact the TD Program.

TD PROGRAM CONTACT INFORMATION:

Phone: 786 -469-5069
Fax: 786-469-5418
Email: mdttdp@miamidade.gov



Easy Card Services
 Transportation Disadvantaged Program
 701 NW 1st Court, 13th Floor
 Miami, FL 33136

MIAMI-DADE TRANSIT (MDT) TRANSPORTATION DISADVANTAGED PROGRAM QUESTIONNAIRE

Date: _____

Name of Agency: _____

Agency Contact: Print Name: _____ Signature: _____

Criteria	Response	Comments
Is Agency an active, Miami-Dade 501C or IRS Exempt Agency/Program that is registered and physically located in Miami-Dade County?	Yes No	Contact Phone: () _____ Contact Email: _____ Agency Address: _____
Is your agency in good standing in Miami-Dade County and the State of Florida?	Yes No	
What is your TD Population breakdown?	Adults (19-64) _____ Grades (K-12) _____	
Who are your Authorized to Pick Up People?	Please list their names in the adjacent box.	1. _____ 2. _____ 3. _____
Are your clients Miami-Dade Transportation Disadvantaged Residents? Circle which categories apply.	Yes No a) Poor b) Homeless c) Job training d) Schools Special Ed. e) Disabled assistance f) Adults at risk g) Children at risk h) Seniors i) Abused j) Veterans k) With addictions l) Other services provided	<u>Summarize how your agency serves the Transportation Disadvantaged</u>
Is the income level served at or below 150% of the Federal Poverty Guidelines?	Yes No	If Yes, how is income verified?



EASY Card Services
Transportation Disadvantaged Program
Overtown Transit Village
701 NW 1st Court, 13th Floor
Miami, FL 33136

TD AGENCY REPORTING INSTRUCTIONS **FY 2014-2015**

Guidelines for Disbursement of TD EASY Tickets

1. TD EASY Tickets should be distributed according to program guidelines. Please be aware of the quantity of tickets distributed to recipients. Monitor and check for duplication of distributions. Review dates of distributions on a daily basis.
2. TD recipients should receive no more than 20 single trip tickets at one time.
3. Agencies/Programs must submit a completed copy of their monthly disbursements of tickets by fax, e-mail, in person or mail by the 5th of the following month they were received (i.e., April's report must be returned no later than May 5th).
4. Social Security Income (SSI), Social Security Disability Income (SSDI) Special Transportation Service (STS), Golden/Patriot Passport card holders is not eligible for tickets.
5. Agency/Program clients who are Miami-Dade County Residents and receive SSI or SSDI Income can be referred to the Golden Passport Program for assistance.
6. TD Agency/Program Administrator are responsible for maintaining that staff is informed of TD Program policies and procedures.
7. MDT Staff is assigned to monitor Monthly Disbursement Reports/logs and the disbursement of fare media to ensure integrity of the TD Program. Your cooperation and timely submittal of documents and logs is requested.
8. EASY Tickets are available for pick-up on or after the 26th of the previous month, Monday through Friday from 8 a.m. to 5 p.m. except on County Holidays. The last day agencies/programs can pick up TD EASY Tickets is the 10th of the month. Location for pick-up is: Overtown Transit Village (OTV), 701 NW 1st Court, 1st Floor, Pass Sales Office, Suite 121, Miami, FL 33136 (Use STS Door Entrance).
9. Fraudulent use of an EASY Card or EASY Ticket is subject to prosecution on theft charges and face up to \$500.00 in fines and/or 60 days in jail (Florida Statue 812.015).

FAILURE TO COMPLY WITH THE FOLLOWING GUIDELINES WILL RESULT IN THE IMMEDIATE SUSPENSION AND/OR TERMINATION OF YOUR MONTHLY TD EASY TICKETS.



EASY Card Services
Transportation Disadvantaged Program
Overtown Transit Village
701 NW 1st Court, 13th Floor
Miami, FL 33136

How to complete the Monthly Disbursement Report

1. Provide the **last 16 digits** located on back of the EASY Tickets on your report and indicate type of ticket at the top left of each page of your monthly report (Monthly, Discount Monthly, Weekly, Daily or Single). **(WRITE ONLY THE NUMBER OF SINGLE TRIP EASY TICKETS DISTRIBUTED ON REPORTS).**
2. Number each page at the top right corner of report. Count and provide total number of tickets distributed at the bottom of each page. On the last page, provide the total number of tickets distributed each month.
3. Please indicate complete dates, signatures, and social security numbers for all TD Recipients receiving tickets.
4. Ensure the client's first and last name is provided, initials will not be accepted.
5. Confirm that agency representatives signatures are on reports, initials of representatives will not be accepted.
6. Verify dates, names, social security numbers, type and amount of tickets and the last 16 digits of serial number are legible.
7. Staff cannot sign for TD clients on Monthly Disbursement Report.
8. Staff cannot issue tickets to clients who received a monthly ticket.
9. Persons signing for TD client must indicate relationship (i.e., Mother, Father, or Guardian) on the Monthly Disbursement Report.
10. Provide the total number and names of TD clients served each month and total of number tickets distributed.
11. EASY Ticket Monthly Disbursement Report must be submitted separately for each month. Reports on the same form will not be accepted.
12. Review your monthly reports before submittal. Name of agency, specialized program, contact number and email address on each page of report.
13. Notify of any changes in the personnel administering the program and staff authorized to pick up tickets.
14. TD clients must have a social security number, no exceptions.



EASY Card Services
Transportation Disadvantaged Program

Overtown Transit Village
701 NW 1st Court, 13th Floor
Miami, FL 33136

I have read and understand the policies, procedures and requirements to participate in the Transportation Disadvantaged Program.

NAME: _____
(Agency/Director/Administrator)

TITLE: _____

DATE: _____

TD Program Contact Information:

PHONE: 786-469-5069
FAX: 786-469-5418
EMAIL: mdttdp@miamidade.gov



Easy Card Services
 Transportation Disadvantaged Program
 701 NW 1st Court, 13th Floor
 Miami, FL 33136

Are any of your clients receiving TD Passes as well as any of the following Passes?	Yes No a) Transit passes b) Golden Passport c) Patriot Passport d) Social Security Income e) Social Security Disability Income f) STS (ADA) Card	
Do <u>all</u> of your clients who are receiving TD passes have SSN or have been exempted by the TD Program?	Yes No	

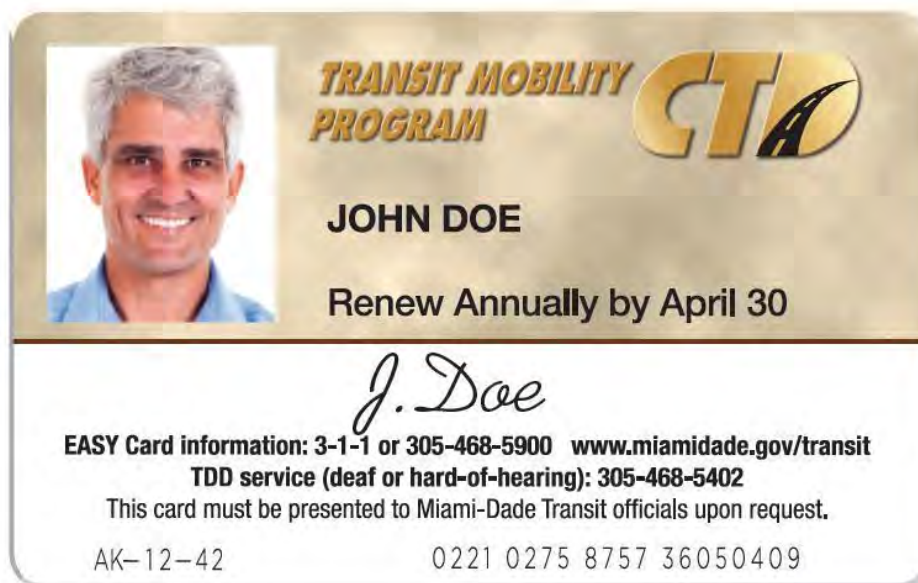
For MDT Transportation Disadvantage Program Representative

Does agency pass Environmental Scan	Yes No	
-------------------------------------	-------------	--

Agency Qualifies: Yes No

If no, next step: _____

MDT Approval by: _____ Date: _____



Requirements for Transit Mobility EASY Card Program

1. A new application requires that a picture of the patron be taken at Transit Service Center for placement on the newly issued EASY Card
2. A Valid state-issued Florida Driver's license or Florida ID showing a Miami-Dade County physical address
3. Physical copy of Social Security Card Number
4. Annual income cannot exceed \$17,655
Sample Proof of Income:
 - 2014 Tax Return
 - 2014 W-2's
 - 2 Paycheck stubs
5. Application must be filled out completely and signed by applicant in order to be processed by Golden Passport staff
6. EASY Card valid for one year and requires annual renewal
7. Applicants under the age of 18 must meet the above requirements and also must be accompanied by a parent or legal guardian

EASY Card Services Transit Mobility Program Application



COPY OF CURRENT/ VALID FLORIDA DRIVER'S LICENSE OR FLORIDA ID IS REQUIRED WITH APPLICATION

Social Security Number: _____ Date of Birth: _____
 Número de Seguro Social / Nimewo Sosval Fecha de Nacimiento / Dat Ou Fèt

Name: _____ Gender: ☐ Male ☐ Female
 Nombre / Non Sexo / Ki sa w ye Masculino / Gason Femenino / Fi

Mailing Address: _____
 Dirección Postal / Adrès Postal

City: _____ State: _____ Zip Code: _____ Phone Number: _____
 Ciudad / Vil Estado / Eta Código Postal / Zip Kòd Teléfono / Nimewo Telefòn

The information in the box below is requested for statistical and record keeping purposes only.

La información personal que se solicita en este documento tiene fines estadísticos y de archivo solamente.

Tout enfòmasyon ke nou mande nan dokiman sa-a se pou estatistik pa nou epi pou travay biwo pa nou-an sèlman.

Race/Ethnicity (Check only one)	Raza/Etnia (Escoja solo una)	Ki ras ou (Mete sa w vle ye-a)
☐ American Indian / Alaskan Native Americano ó Nativo de Alaska Ameriken Endyen, ou moun Alaska African-American	☐ Asian / Pacific Islander Asiático ó de las islas del Pacífico Azyatik oubyen zòn pasifik	☐ Hispanic Hispano Panyòl
☐ Negro, no de origen hispano Nwa, ki pa panyòl	☐ White, not Hispanic Blanco, no de origen hispano Blan, ki pa panyòl	☐ Do not wish to disclose

COPY OF OFFICAL APPLICABLE DOCUMENT(S) FOR EACH ITEM(S) COMPLETED BELOW, #1 THROUGH #5, MUST BE SUBMITTED WITH APPLICATION OR APPLICATION WILL NOT BE PROCESSED. Please note, documentation for lines #1 through #3 will be granted automatic Transit Mobility Cards. Those who submit documentation per lines #4 though #5 will be subject to further processing that could take up to 10 business days.

Indicate amount of annual income received by, or indicated on, each of the following sources, and N/A on all others.

*note: all lines must be filled out to qualify

- Page #1 of individual tax return, W-2, or 2 most recent pay stubs** \$ _____
Pagina Numero 1 de la declaracion de impuestos individual/Paj youn nan taks sou revni moun
- IRS Transcript / Other Government or Social Agency Verification Income -** \$ _____
Cuenta de resultados de la seguridad social o comprobante de ingresos/Sosyal deklarasyon revni sekirite oswa prev revni
- Retirement / Pension Statement- - - - -** \$ _____
Jubilacion, pension, la declaracion de la inversion/pou pran retret, pansyon, deklarasyon envestisman
- DCF Benefit Letter (Cash Assistance) - - - - -** \$ _____
Carta de beneficios DCF/Let benefis DCF
- Unemployment Compensation Income Verification- - - - -** \$ _____
Desempleo verificacion ingreso de compensacion/verifikasyon revni konpansasyon pou chomaj

*If \$0 income – Submit signed letter, on agency letterhead, from a social service agency verifying \$0 income.

Verificacion de \$0 ingresos por el servicio social membrete agencia/Verifikasyon nan \$0 revni pa sevis sosyal let ajans tet

I attest all information is correct and any changes will be reported to Easy Card Services immediately.

(Original signature only – DO NOT E-MAIL OR FAX)

**Return to: Miami-Dade County EASY Card Services-Golden Passport Office, First Floor,
111 NW 1st Street Miami, FL 33128**

INFORMATION: 786-469-5028

Under penalty of perjury, I declare that I have read the application and that the facts stated in it are true. A person who knowingly makes a false declaration under Section 92.525 of the Florida Statutes is guilty of perjury by false written declaration, a felony of the third degree.

Bajo pena de perjurio, declaro que he leído la solicitud y que es fidedigna la información que aquí aparece. Cualquier persona que conscientemente haga una declaración falsa en conformidad con la Sección 92.525 de los Estatutos de la Florida será culpable de perjurio por proporcionar información escrita falsa, un delito grave de tercer grado.

Sou pèn de bay manti sou sèman, mwen deklare ke mwen li aplikasyon, e sa ki ekri ladan yo se verite. Daprè Seksyon 92.525 nan Kòd Lalwa Florida, yon moun ki fè eksprè li bay manti konsidere koupab de fè yon fo deklarasyon alekri, ki se yon krim grav o twazyèm degre.

Applicant's signature / Firma del solicitante / Siyati moun kap aplike-a

Date / Fecha / Dat

OFFICIAL USE ONLY

☐☐

Transit Mobility Program

EASY Card Serial #: _____ PIC #: _____ Processed by: _____

Your Transit Mobility Program EASY Card is non-transferrable. If someone else is found using your card, it will be confiscated and you will not be able to participate in the program for one year. EASY Card holders are not eligible for any other discounted or free fare. Replacement fee for lost Transit Mobility Program EASY Cards is \$10.00 for the first time, \$25.00 for the second time, \$50.00 for the third time. After 3 replacements Transit Mobility Program EASY Card privileges will be suspended for 1 year.

Su tarjeta *EASY Card* del Programa de Movilidad del Departamento de Transporte Público es intransferible. Si se determina que otra persona utiliza su tarjeta, esta será confiscada y usted perderá el derecho a participar en el programa durante un año. Las personas que tienen una tarjeta *EASY Card* no resultan elegibles para recibir ningún otro descuento o pasaje gratis. El cargo por reposición de una tarjeta *EASY Card* del Programa de Movilidad del Departamento de Transporte Público es de \$10.00 dólares la primera vez, \$25.00 dólares la segunda vez y \$50.00 la tercera vez. Luego de 3 reposiciones se suspenderán durante un año los privilegios de la tarjeta *EASY Card* del Programa de Movilidad del Departamento de Transporte Público.

W pakapab kite yon lòt mou-n itilize Transit Mobility Program EASY Card pa-w la. Si nou kenbe yon lòt mou-n ak kat w-a nap konfiske-l pou yon ane. Mou-n ki gen Transit Mobility Program EASY Card la pap kalifye pou oken-n lòt diskont. Si-w pèdi Transit Mobility Program EASY Card la wap peye \$10.00 pou ranplase-l premye fwa, \$25.00 dezyèm fwa, \$50.00 twazyèm fwa. Aprè twa (3) fwa Transit Mobility Program EASY Card privilèg ap sispan-m pou yon ane.

Miami-Dade Transit Mobility Program Office is located on the first floor of the Government Center Metrorail station, at 111 NW 1st Street Miami, FL 33128
Transit Mobility Program Hotline: 786-469-5028. For Transit Information call 3-1-1 or 305-468-5900. TDD service 305-468-5402.
www.miamidade.gov/transit/fares.

APPENDIX E

COORDINATION & FARE AGREEMENT (CFA) TEMPLATE

COORDINATION AND FARE AGREEMENT

THIS COORDINATION AND FARE AGREEMENT (hereinafter referred to as the “Agreement”) made and entered into as of this **1st** day of **July 201X** by and between [Click here to enter text.](#), a corporation organized and existing under the laws of Florida having its principal offices at [Click here to enter text.](#) (hereinafter referred to as the “Provider”) and **MIAMI-DADE COUNTY**, a political subdivision of the State of Florida, represented by **MIAMI-DADE TRANSIT** as the Community Transportation Coordinator (hereinafter referred to as the “CTC”), having its principal offices at 701 NW 1st Court, Suite 1700, Miami, Florida 33136.

WITNESSETH:

WHEREAS, the Provider has offered to provide transportation services that shall conform to the requirements of this Agreement; and,

WHEREAS, the CTC desires to have such services performed in accordance with the terms of this Agreement; and,

WHEREAS, the CTC has entered into a Memorandum of Agreement (hereinafter referred to as “MOA”) with the Florida Commission for the Transportation Disadvantaged (hereinafter referred to as the “Commission”) to serve the transportation disadvantaged for the community that includes the entire area of Miami-Dade County pursuant to Florida Statute Chapter 427, and in accordance with the CTC’s Transportation Disadvantaged Service Plan (hereinafter referred to as the “TDSP”).

NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, the parties hereto agree as follows:

A. TERM OF AGREEMENT

The terms and conditions of this Agreement shall be effective from July 1, 2015 and will continue through June 30, 2016.

B. SERVICE AND FARES

The Provider shall provide the following type of transportation services:

1. The Provider’s office hours and phone number by which services can be obtained are:

[Click here to enter text.](#)

2. The Provider’s service hours and days of operation are as follows:

[Click here to enter text.](#)

3. The Provider's cost in providing each one way trip is:

[Click here to enter text.](#)

Neither the Commission nor the CTC shall be obligated to reimburse the cost to the Provider to provide these transportation services.

4. The calculation methodology used to justify the Provider's cost is as follows (the following calculation may be used to determine cost: Total Transportation Expenses divided by Total Trips):

[Click here to enter text.](#)

5. The Provider agrees that other entities that have executed Agreements may access transportation services at the same fare as described above. The fare described above shall be paid by each entity that has utilized transportation service. When providing transportation services to individuals of transportation disadvantaged programs, services, and organizations for compensation, the Providers shall comply with all requirements of the Code of Miami-Dade County Florida including, but not limited to Chapter 31.
6. The Provider shall provide the following transportation services (describe transportation services; avoid using the term Paratransit to describe services provided).

[Click here to enter text.](#)

C. COMPLY WITH AUDIT AND RECORD KEEPING REQUIREMENTS

The Provider shall:

1. Comply with all reporting requirements in accordance with the MOA and the CTC's TDSP.
2. Maintain a daily travel log containing the dates of operation, the number of trips, the amount of miles, and the number of clients transported each trip. The log shall also include a weekly total of one-way passenger trips, passenger trip miles, passenger hours of vehicle operation, accidents, and the number of ambulatory and non-ambulatory passengers.
3. Submit to the CTC an Annual Operating Report (AOR) detailing demographic, operational, and financial data regarding coordination activities in the designated service area on a yearly basis. This report shall be prepared on forms provided by the Commission and according to the instructions of said forms.
4. Maintain accurate records regarding insurance, driver salaries, maintenance, and repairs necessary to determine actual cost per one-way trip.
5. Retain all financial records, supporting documents, statistical records, and any other documents pertinent to this Agreement for a period of five (5) years after termination of this Agreement. If an audit has been initiated and audit findings have not been resolved at the end of five (5) years, the records shall be retained until resolution of the audit findings. The CTC shall assure that these records shall be subject to inspection, review, or audit at all reasonable times by persons duly authorized by the Commission or this Agreement. They shall have full

access to and the right to examine any of the said records and documents during the retention period.

D. COMPLY WITH SAFETY REQUIREMENTS

The Provider shall:

1. Comply with Section 341.061, Florida Statutes and Rule 14-90, Florida Administrative Code, concerning System Safety; or comply with Chapter 234.051 Florida Statutes, regarding school bus safety requirements for those services provided through a school board.
2. Comply with local, state, and federal laws, and Commission policies relating to drug testing. The Provider shall conduct drug and alcohol testing for safety sensitive job positions within the coordinated system regarding pre-employment, randomization, post-accident, and reasonable suspicion as required by the Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA).

E. INSURANCE REQUIREMENTS

The Provider shall comply with the following minimum insurance requirements:

1. Insurance Requirements
 - a. Worker's Compensation Insurance as required by Florida Statute 440.
 - b. Public Liability Insurance on a comprehensive basis, including contractual liability, in an amount not less than \$300,000 combined single limit per occurrence for bodily injury and property damage. Miami-Dade County must be shown as an additional insured with respect to this coverage.
 - c. Automobile Liability Insurance covering all vehicles used in connection with the work, in an amount not less than \$100,000 per person, \$300,000 per occurrence for bodily injury, and \$50,000 per occurrence for property damage. Deductibles of more than \$10,000 per person, \$20,000 per accident for bodily injury, and \$10,000 per accident for property damage will not be accepted. Deductibles, if any, must be clearly stated on the certificate of insurance. If a policy contains a deductible, a self-insurance certificate as described in Section E.2 must accompany the insurance certificate.

The insurance coverage required shall include those classifications, as listed in standard liability insurance manuals, which most nearly reflect the operations of the Provider.

All insurance policies required above shall be issued by companies authorized to do business under the laws of the State of Florida, with the following qualifications:

The company must be rated no less than "B" as to management, and no less than "Class V" as to financial strength, by the latest edition of Best's Insurance Guide, published by A.M. Best Company, Oldwick, New Jersey, or its equivalent subject to the approval of the County Risk Management Division.

or

The company must hold a valid Florida Certificate of Authority as shown in the latest "List of All Insurance Companies Authorized or Approved to Do Business in Florida", issued by the State of Florida Department of Insurance and must be members of the Florida Guaranty Fund.

Certificates will indicate that no modification or change in insurance shall be made without thirty (30) days written advance notice to the certificate holder.

2. Self-Insurer

The Provider may meet the first \$10,000 per person, \$20,000 per accident bodily injury, and \$10,000 property damage (or \$30,000 combined single limit) auto insurance requirements through a legally established, state approved self-insurance, or risk management plan.

The Provider electing self-insurance shall meet the requirements of the Florida Financial Responsibility Law as it currently exists or as it may be amended from time to time.

A Self Insurance Certificate issued by the State of Florida must be provided to the CTC.

F. SAFEGUARDING INFORMATION

The Provider shall safeguard information, and require any provider of transportation disadvantaged services to safeguard information, by not using or disclosing any information concerning a user of transportation services under this Agreement except as provided by law.

G. PROTECT CIVIL RIGHTS

The Provider shall comply with Title VI of the Civil Rights Act of 1964 and Section 504 of the Rehabilitation Act of 1973, as amended. The Provider gives this assurance in consideration of and for the purpose of obtaining federal grants, loans, contracts (except contracts of insurance or guaranty), property, discounts, or other federal financial assistance to programs or activities receiving or benefiting from federal financial assistance and agreeing to complete a Civil Rights Compliance Questionnaire if so requested by the CTC. The Provider shall also comply with:

1. Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. 2000d et seq., which prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving or benefiting from federal financial assistance.
2. Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. 794, which prohibits discrimination on the basis of handicap in programs and activities receiving or benefiting from federal financial assistance.
3. Title IX of the Education Amendments of 1972, as amended, 20 U.S.C. 1681 et seq., which prohibits discrimination on the basis of sex in education programs and activities receiving or benefiting from federal financial assistance.
4. The Age Discrimination Act of 1975, as amended, 42 U.S.C. 6101 et seq., which prohibits discrimination on the basis of age in programs or activities receiving or benefiting from federal financial assistance.

5. The Omnibus Budget Reconciliation Act of 1981, P.L. 97-35, which prohibits discrimination on the basis of sex and religion in programs and activities receiving or benefiting from federal financial assistance.
6. The Americans with Disabilities Act of 1990, as it may be amended from time to time.
7. All other applicable laws, regulations, guidelines, and standards.

The Provider agrees that compliance with this assurance constitutes a condition of this Agreement and continued receipt of or benefit from federal financial assistance, and that it is binding upon the Provider, its successors, subcontractors, transferees, and assignees for the period during which such assistance is provided.

The Provider shall ensure that it as well as all operators, subcontractors, sub grantees, or others with whom the Provider arranges to provide services or benefits to participants or employees in connection with any of its programs and activities are not discriminating against those participants or employees in violation of the above statutes, regulations, guidelines, and standards.

The Provider does hereby covenant and agree that (1) no person on the grounds of race, color, gender, sexual orientation, disability or national origin shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination while receiving transportation services, (2) that no person on the grounds of race, color, gender, sexual orientation, disability or national origin shall be excluded from transportation services, and (3) that the Provider shall provide transportation services in compliance with all other requirements imposed by or pursuant to Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally- Assisted Programs of the Department of Transportation - Effectuation of Title VI of the Civil Rights Act of 1964, and as said Regulations may be amended.

In the event of failure to comply, the Provider agrees that the CTC may, at its discretion, seek a court order requiring compliance with the terms of this assurance or seek other appropriate judicial compliance or administrative relief, to include assistance being terminated and further assistance being denied.

H. INDEMNIFICATION AND HOLD HARMLESS

The Provider shall indemnify and hold harmless the CTC and its officers, employees, agents, and instrumentalities from any and all liability, losses or damages, including attorneys' fees and costs of defense, which the CTC or its officers, employees, agents or instrumentalities may incur as a result of claims, demands, suits, causes of actions, or proceedings of any kind or nature arising out of, relating to or resulting from the performance of this Agreement by the Provider or its employees, agents, servants, partners, principals, or subcontractors. Provider shall pay all claims and losses in connection therewith and shall investigate and defend all claims, suits or actions of any kind or nature in the name of the CTC, where applicable, including appellate proceedings, and shall pay all costs, judgments, and attorney's fees which may issue thereon. Provider expressly understands and agrees that any insurance protection required by this Agreement or otherwise provided by Provider shall in no way limit the responsibility to indemnify, keep and save harmless, and defend the CTC or its officers, employees, agents, and instrumentalities as herein provided.

I. REQUIRING COMPLIANCE WITH THE FOLLOWING REQUIREMENTS CONCERNING DRIVERS AND VEHICLES

The Provider shall comply with the following standards:

1. Drivers shall announce and identify themselves by name and company in a manner that is conducive to communications with the specific passenger, upon pickup of each rider, group of riders, or representative, guardian, or associate of the rider, except in situations (i.e. private-non-profit social service agencies) where the driver regularly transports the rider on a recurring basis. Each driver must have photo identification that is in view of the passenger. Name patches, inscriptions, or badges that affix to driver clothing are acceptable. For transit services, the driver photo identification shall be in a conspicuous location in the vehicle. In accordance with the CTC's TDSP, an operator's State of Florida driver's license in the operator's possession is acceptable as a badge for operators of vehicles of agencies with coordination agreements.
2. Drivers shall provide the passenger with boarding assistance, if necessary or requested, to the seating portion of the vehicle. The boarding assistance shall include opening the vehicle door, fastening the seat belt or utilization of wheelchair securement devices, storage of mobility assistive devices, and closing the vehicle door. In certain paratransit service categories, the driver may also be required to open and close doors to buildings, except in situations in which assistance in opening/closing building doors would not be safe for passengers remaining on the vehicle. Assisted access must be in a dignified manner. Drivers may not assist a wheelchair user up or down more than one step, unless it can be performed safely as determined by the passenger, guardian, and driver.
3. Have working air conditioners and heaters in each vehicle. Vehicles that do not have a working air conditioner or heater will be scheduled for repair or replacement as soon as possible. All vehicles that are not equipped with an air conditioner and/or heater shall be required to have two years to be in compliance as specified in Rule 41-2.
4. Utilize vehicles equipped with two-way communications in good working order and be audible to the driver at all times to the base. All vehicles that are not equipped with two-way communications shall have two years to be in compliance as specified in Rule 41-2.
5. Comply with all local, state, and federal laws and regulations that apply to the transportation disadvantaged services to be provided pursuant to this Agreement.

J. COMPLY WITH OTHER REQUIREMENTS AS FOLLOWS

The Provider shall:

1. Transport an escort of a passenger and dependent children as locally negotiated and identified in the CTC's TDSP.
2. Transport with the passenger at no additional charge, passenger property that can be carried by the passenger and/or driver in one trip and can be safely stowed on the vehicle. Additional requirements may be negotiated for carrying and loading rider property beyond this amount. Passenger property does not include wheelchairs, child seats, stretchers, secured oxygen, personal assistive devices, or intravenous devices.

3. Provide shelter, security, and safety of passengers at vehicle transfer points.
4. Post a local or other toll-free number for complaints or grievances inside each vehicle.
5. Provide out-of-service-area trips, when determined locally and approved by the Local Coordinating Board, except in instances where local ordinances prohibit such trips.
6. Keep the interior of all vehicles free from dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal, or other objects or materials which could soil items placed in the vehicle or provide discomfort for the passenger.
7. Maintain a passenger/trip database on each rider being transported within the system.
8. Provide each rider and escort, child, or personal care attendant adequate seating for provider-sponsored transportation services. No more passengers than the registered passenger seating capacity shall be scheduled or transported in a vehicle at any time.
9. Administer first-aid assistance as provided for in the CTC's TDSP.
10. Administer Cardiopulmonary Resuscitation (CPR) assistance as provided for in the CTC's TDSP.

K. TERMINATION CONDITIONS

1. Termination without cause:

This Agreement may be terminated by either party upon no less than thirty (30) days notice, without cause. Said notice shall be delivered by certified mail, return receipt required, or in person with proof of delivery.

2. Termination for Breach:

Unless the Provider's breach is waived by the CTC in writing, the CTC may terminate this Agreement upon no less than twenty-four (24) hours notice. Said notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery. Waiver by the CTC of breach of any provision of this Agreement shall not be deemed to be a waiver of any other breach and shall not be construed to be a modification of the terms of this Agreement, and shall not act as a waiver or estoppel to enforcement of any provision of this Agreement. The provisions herein do no limit the CTC's right to remedies at a law or to damages. If the Provider abandons or, before completion, ceases to perform its responsibilities under this Agreement; or for any other reason, the commencement, prosecution, or timely completion of the Agreement by the Provider is rendered improbable, infeasible, impossible, or illegal, the CTC may, by written notice to the Provider, suspend any or all of its obligations under this Agreement until such time as the event or condition resulting in such suspension has ceased or been corrected, or the CTC may terminate any or all of its obligations under this Agreement.

L. NOTICE AND CONTACT

The name and address of the Contract Manager for the CTC for this Agreement is Robert Villar, Miami-Dade Transit, 701 NW 1st Court, Suite 1300, Miami, FL 33136.

The representative/position of the Provider responsible for administration of the program under this Agreement is:

[Click here to enter text.](#)

M. CONFLICT OF INTEREST

The Provider agrees to abide by and be governed by Miami-Dade County Ordinance No. 72-82 (Conflict of Interest Ordinance codified at Section 2-11.1 et al. of the Code of Miami-Dade County), as amended, which is incorporated herein by reference as if fully set forth herein, in connection with its contract obligations hereunder.

N. AUTONOMY

Both parties agree that this Agreement recognizes the autonomy of and stipulates or implies no affiliation between the contracting parties. It is expressly understood and intended that the Provider is only a recipient of funding support and is not an agent or instrumentality of the CTC. Furthermore, the Provider's agents and employees are not agents or employees of the CTC.

O. ORDER OF PRECEDENCE

In the event that any of the provisions of this Agreement should conflict with the provisions of the CTC's TDSP, the latter shall control. Nothing contained in this Agreement shall be construed to override the provisions of the MOA or the CTC's TDSP.

P. COMPLIANCE

Failure of Provider to comply with the requirements set forth in this Agreement may result in the following:

1. Disqualification from eligibility in participating in future Agreements.
2. Ineligibility to apply for Federal Transit Administration (FTA) Section 5310 Program funds.

WITNESS WHEREOF, the parties hereto have caused these presents to be executed.

PROVIDER:

LOCAL COORDINATING BOARD:

Signature

Signature

Title

Chairperson
Title

MIAMI-DADE COUNTY CTC:

Signature

County Mayor or
Designee or Miami-Dade
Transit (MDT) Director

Bruce Libhaber
Approved as to form and legal sufficiency

MIAMI-DADE COUNTY AFFIDAVITS

The contracting individual or entity (governmental or otherwise) shall indicate by an "X" all affidavits that pertain to this agreement and shall indicate by an "N/A" all affidavits that do not pertain to this agreement. All blank spaces must be filled.

The MIAMI-DADE COUNTY OWNERSHIP DISCLOSURE AFFIDAVIT; MIAMI-DADE COUNTY EMPLOYMENT DISCLOSURE AFFIDAVIT; MIAMI-DADE CRIMINAL RECORD AFFIDAVIT; and DISABILITY NON-DISCRIMINATION AFFIDAVIT shall not pertain to contracts with the United States or any of its departments or agencies thereof, the State or any political subdivision or agency thereof or any municipality of this State. The MIAMI-DADE FAMILY LEAVE AFFIDAVIT shall not pertain to contracts with the United States or any of its departments or agencies or the State of Florida or any political subdivision or agency thereof, it shall, however, pertain to municipalities of the State of Florida. All other contracting entities or individuals shall read carefully each affidavit to determine whether or not it pertains to this contract.

I [Click here to enter text.](#), being first duly sworn state:
Affiant

The full legal name and business address of the person(s) or entity contracting or transacting business with Miami-Dade County are (Post Office addresses are not acceptable):

[Click here to enter text.](#)

Federal Employer Identification Number (If none, Social Security)

[Click here to enter text.](#)

Name of Entity, Individual(s), Partners or Corporations

[Click here to enter text.](#)

Doing Business As (if same as above, leave blank)

[Click here to enter text.](#)

Street Address

City

State

Zip Code

Choose an item.

I. MIAMI-DADE COUNTY DISCLOSURE AFFIDAVIT (Sec. 2-8.1 of the County Code)

1. If the contract or business transaction is with a corporation, the full legal name and business address shall be provided for each officer and director and each stockholder who holds directly or indirectly five percent (5%) or more of the corporation's stock. If the contract or business transaction is with a partnership, the foregoing information shall be provided for each partner. If the contract or business transaction is with a trust, the full legal name and address shall be provided for each trustee and each beneficiary. The foregoing requirements shall not pertain to contracts with publicly-traded corporations or to contracts with the United States or any department or agency thereof, the State or any political subdivision or agency thereof or any municipality of this State. All such names and addresses are (Post Office addresses are not acceptable):

Full Legal Name	Address	Ownership
Click here to enter text.		%
Click here to enter text.		%
Click here to enter text.		%

2. The full legal names and business address of any other individual (other than subcontractors, materialmen, suppliers, laborers, or lenders) who have or will have any interest (legal, equitable, beneficial or otherwise) in the contract or business transaction with Miami-Dade County are (Post Office addresses are not acceptable):

Click here to enter text.

Click here to enter text.

Click here to enter text.

Choose an item.

3. Any person who willfully fails to disclose the information required herein, or who knowingly discloses false information in this regard shall be punished by a fine of up to five hundred dollars (\$500.00) or imprisonment in the County jail for up to sixty (60) days or both.

Choose an item.

II. MIAMI-DADE COUNTY EMPLOYMENT DISCLOSURE AFFIDAVIT (County Ordinance No. 90-133. Amending Section 2-8.1: Subsection (d) (2) of the County Code).

Except where precluded by federal or State laws or regulations, each contract or business transaction or renewal thereof which involves the expenditure of ten thousand dollars (\$10,000.00) or shall require the entity contracting or transacting business to disclose the following information. The foregoing disclosure requirements do not apply to contracts with the United States or any department or agency thereof, the State or any political subdivision or agency thereof or any municipality of this State.

1. Does your firm have a collective bargaining agreement with its employees?

Choose an item.

2. Does your firm provide paid health care benefits for its employees?

Choose an item.

3. Provide a current breakdown (number of persons) of your firm's work force and ownership as to race, nation origin and gender:

White:	_____	Males	_____	Females
Black:	_____	Males	_____	Females
Hispanic:	_____	Males	_____	Females
Asian:	_____	Males	_____	Females
American Indian:	_____	Males	_____	Females
Aleut (Eskimo):	_____	Males	_____	Females
Total:	_____	Males	_____	Females

Choose an item.

III. MIAMI-DADE COUNTY CRIMINAL RECORD AFFIDAVIT (Section 2-8.6 of the County Code)

The individual or entity entering into a contract or receiving funding from the County _____ has _____ has not as of the date of this affidavit been convicted of a felony during the past ten (10) years.

An officer, director, or executive of the entity entering into a contract or receiving funding from the County _____ has _____ has not as of the date of this affidavit been convicted of a felony during the past ten (10) years.

Choose an item.

IV. MIAMI-DADE EMPLOYMENT DRUG-FREE WORKPLACE AFFIDAVIT (County Ordinance No. 92-15 codified as Section 2-8.1-2 of the County Code)

That in compliance with Ordinance No. 92-15 of the Code of Miami-Dade County, Florida, the above named person or entity is providing a drug-free workplace. A written statement to each employee shall inform the employee about:

1. danger of drug abuse in the workplace
2. the firm's policy of maintaining a drug-free environment at all workplaces
3. availability of drug counseling rehabilitation and employee assistance programs
4. penalties that may be imposed upon employees for drug abuse violations

The person or entity shall also require an employee to sign a statement, as a condition of employment that the employee will abide by the terms and notify the employer of any criminal drug conviction occurring no later than five (5) days after receiving notice of such conviction and impose appropriate personnel action against the employee up to and including termination.

Compliance with Ordinance 92-15 may be waived if the special characteristics of the product or service offered by the person or entity make it necessary for the operation of the County or for the health, safety, welfare, economic benefits and well-being of the public. Contracts involving funding which is provided in whole or in part by the United States or the State of Florida shall be exempted from the provisions of this ordinance in those instances where those provisions are in conflict with the requirements of those governmental entities.

Choose an item.

V. MIAMI-DADE EMPLOYMENT FAMILY LEAVE AFFIDAVIT (County Ordinance No. 142-91 codified as Section 11A-29 et seq. of the County Code)

That in compliance with Ordinance No. 142-91 of the Code of Miami-Dade County, Florida, an employer with fifty (50) or more employees working in Miami-Dade County for each working day during each of twenty (20) or more calendar work weeks, shall provide the following information in compliance with all items in the aforementioned ordinance:

An employee who has worked for the above firm at least one (1) year shall be entitled to ninety (90) days of family leave during any twenty four (24) month period for medical reasons, for the birth or adoption of a child or for the care of a child, spouse or other close relative who has a serious health condition without risk of termination of employment or employer retaliation.

The foregoing requirements shall not pertain to contracts with the United States or any department or agency thereof or the State of Florida or any political subdivision or agency thereof. It shall, however, pertain to municipalities of this State.

Choose an item.

VI. DISABILITY NON-DISCRIMINATION AFFIDAVIT (County Resolution R-385-95)

That the above named firm, corporation or organization is in compliance with and agrees to continue to comply with and assure that any subcontractor, or third party contractor under this project complies with all applicable requirements of the laws listed below including but not limited to those provisions pertaining to employment, provision of programs and services, transportation, communications, access to facilities, renovations and new construction in the following laws: The Americans with Disabilities Act of 1990 (ADA), Pub. L. 101-336. 104 Stat 327, 42 U.S.C. 12101-12213 and 47 U.S.C. Sections 225 and 611 including Title I. Employment; Title II Public Services, Title III Public Accommodations and Services Operated by Private Entities; Title IV, Telecommunications, and Title V, Miscellaneous Provisions; the Rehabilitation Act of 1973, 29 U.S.C. Section 794; The Federal Transit Act, as amended 49 U.S.C. Section 1612; The Fair Housing Act as amended, 42 U.S.C. Section 3601-3631. The foregoing requirements shall not pertain to contracts with the United States or any department or agency thereof the State or any political subdivision or agency thereof or any municipality of this State.

Choose an item.

VII. MIAMI-DADE COUNTY REGARDING DELINQUENT AND CURRENTLY DUE FEES OR TAXES (Sec. 2-8.1of the County Code)

Except for small purchase orders and sole source contracts, that above named firm, corporation, organization or individual desiring to transact business or enter into a contract with the County verifies that all delinquent and currently due fees or taxes—including but not limited to real and property taxes, utility taxes and occupational licenses—which are collected in the normal course by the Miami-Dade County Tax Collector as well as Miami-Dade County issued parking tickets for vehicles registered in the name of the firm, corporation, organization, or individual have been paid.

Choose an item.

VIII. WELFARE REFORM WORK PARTICIPATION AFFIDAVIT (Resolution R-1206-97)

Any contract or renewal of a contract entered into based upon a false affidavit submitted pursuant to Resolution No. R-1206-97 shall be voidable by the County. If any attesting entity violates the following provisions of Resolution No. R-1206-97 during the term of any contract with the County, the contract shall be voidable by the County even if the attesting entity was not in violation at the time it submitted the affidavit.

1. This entity is a not for profit organization receiving a grant award and therefore exempt from the provisions of Resolution No. R-1206-97.
2. This entity is entering into a professional services agreement and therefore exempt from the provisions of Resolution No. R-1206-97
3. This entity does not have twenty-five (25) or more employees and therefore is exempt from the provisions of Resolution No. R-1206-97.

4. This entity does have twenty-five (25) or more employees but conducts business with the County for less than \$500.00 and therefore is exempt from the provisions of Resolution No. R-1206-97.
5. This entity does have twenty-five (25) or more employees and does conduct business with the County for a total amount of \$500.00 or more. Therefore, I hereby attest that during the term of the contract, five percent (5%) or more of this entity's local Miami-Dade full-time work force consists of or will consist of individuals who reside in Miami-Dade County and who have lost or are about to lose their cash assistance benefits (formerly Aid to Families with Dependent Children or "AFDC") as a result of the Personal Responsibility and Work Opportunity Act of 1996. Furthermore, this entity did not replace any existing employees in order to comply with the provisions of Resolution No. R-1206-97.
6. This entity does have twenty-five (25) or more employees and does conduct business with the County for a total amount of \$500,000.00 or more. However, I attest that this entity cannot meet the terms of Resolution No. R-1206-97 by hiring or employing five percent (5%) of its local Miami-Dade County full-time work force from individuals who reside in Miami-Dade County and who have or are about to lose cash assistance benefits. Therefore, this entity shall contribute the sum equivalent to fifty percent (50%) of the wages that would be paid to five percent (5%) of its full-time work force based on a full-time minimum wage position for the entire term of the contract with the County. This sum shall be donated to an employment training program that trains Miami-Dade County residents who have or are about to lose cash assistance benefits.

I have carefully read the entire six (6) page document (numbered pages 10-15 of this package) entitled "Miami-Dade County Affidavits" and have indicated by an "X" all affidavits that pertain to this contract and have indicated by an "N/A" all affidavits that do not pertain to this contract.

By: _____
(Signature of Affiant) (Date)

SUBSCRIBED AND SWORN TO (or affirmed) before me this _____ day of _____, 20____, by _____
_____. He/She is personally known to me or has presented _____ as identification.
(Type of Identification)

(Signature of Notary) (Serial Number)

(Print or Stamp of Notary) (Expiration Date)

Notary Public - State of _____ Notary Seal
(State)

APPENDIX F

MDT FARE GUIDE

TRANSFERS Transferencias <i>Transfè Yo</i>	REGULAR Regular <i>Konple</i>	DISCOUNT* Descuento* <i>Redwi*</i>
 Bus-to-Bus Autobús-a-autobús <i>Bis a bis</i>	Free Gratis <i>Gratis</i>	Free Gratis <i>Gratis</i>
 Bus-to-Rail Rail-to-Bus Autobús-a-tren/ Tren a autobús <i>Bis a tren/Tren a bis</i>	60¢	30¢
Bus/Rail-to-Express Bus Autobús/tren-a-autobús expreso <i>Bis/tren a bis ekspres</i>	95¢**	45¢**
Shuttle Bus-to-Bus Autobús "shuttle" -a-autobús <i>Bis "shuttle"-a-bis</i>	\$2**	\$1**
Shuttle Bus-to-Express Bus Autobús "shuttle"-a-autobús expreso <i>Bis "shuttle"-a-bis ekspres</i>	\$2.40**	\$1.20**
 Tri-Rail-to-Metrobus Tri-Rail-a-Metrobus <i>Tri-Rail-a-Metrobus</i>	60¢	30¢
 Tri-Rail-to-Metrorail Tri-Rail-a-Metrorail <i>Tri-Rail-a-Metrorail</i>	\$1.20	60¢
Tri-Rail-to-Express Bus Tri-Rail-a-autobús expreso <i>Tri-Rail-a-bis ekspres</i>	95¢	45¢
BCT-to-Metrobus BCT-a-Metrobus <i>BCT-a-Metrobus</i>	60¢	30¢

****Includes fare upgrade. **Incluye ajuste a la tarifa.**
****Li gen ladan li frè ajou kous la.**

FARES Tarifas <i>Tarif</i>	REGULAR Regular <i>Konple</i>	DISCOUNT* Descuento* <i>Redwi*</i>
 Metrobus	\$2.25	\$1.10
 Metrorail	\$2.25	\$1.10
 Metromover	Free Gratis <i>Gratis</i>	Free Gratis <i>Gratis</i>
Express Bus Autobús expreso <i>Bis ekspres</i>	\$2.65	\$1.30
Shuttle Bus Autobús "shuttle" <i>Bis "shuttle"</i>	25¢	10¢

* Discount fare for Medicare recipients, most people with disabilities, and local students (grades K-12) with a Discount Fare EASY Card.

* La tarifa de descuento es para los beneficiarios del Medicare, la mayoría de personas incapacitadas y estudiantes locales en grados K-12 con una tarjeta EASY Card de tarifa de descuento.

* Pri redwi pou moun ki genyen Medicare, laplwa moun ki enfim yo, epi etidyan lokal yo (grad K a 12) ak yon EASY Card de pri redwi.

You must pay your fare with an EASY Card or EASY Ticket to pay the transfer fee. Passengers paying with cash will be required to pay full fare every time they board a bus or train.

Todo pasajero necesita pagar la tarifa con una tarjeta EASY Card o un boleto EASY Ticket para pagar la tarifa de transferencia. Los pasajeros que paguen la tarifa con dinero en efectivo tendrán que pagar la tarifa completa cada vez que utilicen un autobús o tren.

Se pou w peye kous w an ak kat EASY Card la oswa ak EASY Ticket la pou transfè. Pasaje ki peye ak lajan kach pral oblije peye yon kous an anyte chak fwa yon monte yon bis oswa yon tren.



MIAMI-DADE COUNTY
CARLOS A. GIMENEZ
MAYOR

BOARD OF COUNTY COMMISSIONERS

REBECA SOSA CHAIRWOMAN	LYNDA BELL VICE CHAIRWOMAN
BARBARA J. JORDAN DISTRICT 1	LYNDA BELL DISTRICT 8
JEAN MONESTIME DISTRICT 2	DENNIS C. MOSS DISTRICT 9
AUDREY M. EDMONSON DISTRICT 3	SEN. JAVIER D. SOUTO DISTRICT 10
SALLY A. HEYMAN DISTRICT 4	JUAN C. ZAPATA DISTRICT 11
BRUNO A. BARREIRO DISTRICT 5	JOSE "PEPE" DIAZ DISTRICT 12
REBECA SOSA DISTRICT 6	ESTEBAN BOVO, JR. DISTRICT 13
XAVIER L. SUAREZ DISTRICT 7	

HARVEY RUVIN
CLERK OF COURTS

CARLOS LOPEZ-CANTERA
PROPERTY APPRAISER

ROBERT A. CUEVAS, JR.
COUNTY ATTORNEY

Language Assistance: Miami-Dade Transit (MDT) is committed to providing information about its transit services to passengers with limited English as part of its non-discrimination program. MDT publishes route information in Spanish and Haitian Creole and offers assistance in both languages at our Call Center at 3-1-1 or 305-468-5900. For more information, call MDT's Office of Civil Rights & Labor Relations at 786-469-5486.

Miami-Dade County provides equal access and equal opportunity in employment and does not discriminate on the basis of disability in its programs or services. Auxiliary aids and services for communication are available with five days' advance notice. For material in alternate format (audiotype, Braille or computer disk), a signlanguage interpreter or other accommodations, please contact: Miami-Dade Transit, Office of Civil Rights and Labor Relations, 701 NW 1st Court, Suite 1700, Miami, FL 33136. Attention: Marcos Ortega. Telephone: 786-469-5225, Fax: 786-469-5589. E-mail: mt725@miamidade.gov

Español: El Departamento de Transporte Público de Miami-Dade (MDT, su sigla en inglés) está dedicado a proveer información sobre sus servicios a los pasajeros que no hablan inglés. MDT publica información sobre sus rutas de autobús en español y creole haitiano y ofrece asistencia en ambos idiomas en nuestro Centro de Llamadas en el 3-1-1 o 305-468-5900. Para más información, llame la Ofi cina de Derechos Humanos y Relaciones Laborales de MDT al 786-469-5486. El Condado de Miami-Dade ofrece igualdad de acceso y de oportunidades en el empleo y no practica la discriminación por discapacidad, en sus programas o servicios. Los dispositivos y servicios de ayuda auditiva para la comunicación están disponibles previa solicitud, con cinco días de anticipación. Para obtener materiales en formato alternativo (cinta de audio, Braille o disco de computadora), para solicitar un intérprete del lenguaje de las señas u otros servicios similares sírvase llamar a: Transporte de Miami-Dade, Ofi cina de Derechos Civiles y Relaciones Laborales, 701 NW 1st Court, Suite 1700, Miami, FL 33136. Atención: Marcos Ortega. Teléfono: 786-469-5225, Fax: 786-469-5589. Correo electrónico: mt725@miamidade.gov

Kreyòl Ayisyen: Miami-Dade Transit (MDT) angaje li a bay pasaje ak konesans limite an Angli yo tout enfòmasyon sou sèvis transpò piblik nan lang pa yo. MDT pibliye enfòmasyon sou traji otobis yo an Espanyòl ak an Kreyòl Ayisyen epi li bay asistans nan toude lang yo nan Sant Responn nou an 3-1-1 oswa 305-468-5900. Pou plis enfòmasyon, rele Biwo Dwa Sivik ak Relasyon Transpò MDT la nan 786-469-5486.

Konte Miami-Dade bay aksè ak opòtinite egal epi yo nan anplwaye epi li pa fè diskriminasyon baz sou enfim mite nan pwogram li yo ak sèvis li yo. Agansy ak sèvis konmünikasyon pou moun ki pa twadwèk byen yo disponib ak yon priyans sèk jou. Pou wènen dokiman nan lòt lang (egz egz: Bray creole disk konpòt), sèvis yon entèprèt ki pale lang siy oswa lòt akomodasyon, tanpri kontakte: Miami-Dade Transit, Biwo Dwa Civil ak Relasyon Transpò, 701 NW 1st Court, Suite 1700, Miami, FL 33136. Atansyon: Marcos Ortega. Telefòn: 786-469-5225, Faks: 786-469-5589. Imel: mt725@miamidade.gov

MIAMI-DADE TRANSIT

FareGuide



Tarifas del Transporte Público

Tarif Transit La

Information:
Información:
Enfòmasyon:
3-1-1
305-468-5900 TDD: 305-468-5402
www.miamidade.gov/transit



@IRideMDT MiamiDadeTransit

PASSES Pases <i>Pas</i>	REGULAR Regular <i>Konple</i>	DISCOUNT* Descuento* <i>Redwi*</i>
1-Month Pass Pase de 1 mes <i>Pas 1-mwa</i>	\$112.50	\$56.25
1-Month Pass + Monthly Metrorail Parking Permit Pase de 1 Mes + Permiso Mensual Para Estacionamientos Del Metrorail <i>Pas 1-Mwa + Pèmi Pakin Mansyèl Metrorail</i>	\$123.75	\$67.50
7-Day Pass Pase de 7 dias <i>Pas 7-jou</i>	\$29.25	\$14.60
1-Day Pass Pase de 1 dia <i>Pas 1-jou</i>	\$5.65	\$2.80
Regional Monthly Pass Pase Regional Mensual <i>Pas Mansyèl Rejyonal</i>	\$145	\$72.50

PARKING Estacionamiento <i>Pakin</i>	
Metrorail Daily Parking Fee Tarifa de estacionamiento diario en Metrorail <i>Pakin nan estasyon tren yo</i>	\$4.50
Metrorail Monthly Parking Permit (Available only with the purchase of a 1-Month Pass or Regional Monthly Pass) Permiso Mensual Para El Estacionamiento En Metrorail (Disponible solamente con la compra del pase de 1-mes o el pase regional mensual) <i>Pakin nan estasyon tren yo pèmi pa mwa (Le ou achté yon pas 1-mwa oswa Pas Mensyèl Rejyonal)</i>	\$11.25

SPECIAL TRANSPORTATION SERVICE (STS) Servicio de Transporte Especial <i>Sèvis Transpò Espesyal</i>	\$3.50
CORPORATE EASY CARD EASY Card Corporativo <i>EASY Card Kòporasyon</i>	
4-99 Passes 4-99 Pases <i>4-99 Lese Pase</i>	\$101.25
100+ Passes 100+ Pases <i>100+ Lese Pase</i>	\$95.65

The Corporate Discount Program provides group discounts and pre-tax savings to companies with four or more participating employees.

El Programa de Descuento Corporativo ofrece descuentos de grupo y ahorros en impuestos a compañías con cuatro o más empleados participantes.

Pwogram Rabè Kòporasyon bay rabè gwoup ak anvan taks ekonomi a konpayi ak kat anplwaye ou plis ki patisipe..

COLLEGE EASY TICKET Boleto EASY Ticket Universitario <i>EASY Ticket Kolèj</i>	\$56.25
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Students at participating colleges and adult education centers can obtain 1-Month Discount Passes on EASY Tickets provided by their school.

Estudiantes de universidades y centros de educación continua para adultos que participan en este programa pueden obtener el pase de 1 mes con descuento en un boleto EASY Ticket a través de su centro de estudio.

Etidyan ki nan kolèj oswa sant edikasyon pou adilt ki patisipe nan pwogram lan kapab jwenn lese pase 1-Mwa ak Rabè yo sou "EASY Ticket" yo nan lekòl yo an.

	Passes Pases <i>Pas</i>	Max Value: Valor Máximo: <i>Valè maksimòm:</i>	Lasts: Dura: <i>Dire:</i>
 EASY Card Initial cost \$2 Costo inicial \$2 <i>Coût inisyal \$2</i>	1-Month 1-Mes <i>1-Mwa</i> 7-Day 7-Dias <i>7-Jou</i> 1-Day 1-Dia <i>1-Jou</i> Regional Regional <i>Rejyonal</i>	< \$150	20 Years Años <i>An</i>
 EASY Ticket	7-Day 7-Dias <i>7-Jou</i> 1-Day 1-Dia <i>1-Jou</i>	< \$40	60 Days Dias <i>Jou</i>

EASY Card Sales Outlets | Puntos de Venta de tarjetas EASY Card | *Pwen de vant EASY Card*

MIAMI BEACH

71 St Liquors
211 71 Street
Miami Beach, Florida 33141
305-865-1128

Art Deco Welcome Center
1001 Ocean Drive
Miami Beach, FL 33139
305-763-8026

Hernandez Cash Express*
1458 Washington Avenue
Miami Beach, Florida 33139
305-531-7319

Latin Food Market
7435 Collins Avenue
Miami Beach, FL 33141
305-861-2009

Lee Ann Drugs
955 Washington Avenue
Miami Beach, Florida 33139
305-531-1256

Navarro Discount Pharmacy #15
631 71 Street
Miami Beach, FL 33141
305-865-0075

Ship and Pack
9429 Harding Avenue
Surfside, FL 33154
305-866-1740

Stop N Shop
1300 Lincoln Road, C-1A
Miami Beach, FL 33139
305-532-2166

Tripping Outlet
2300 Collins Avenue
(Located inside Walgreens)
Miami Beach, FL
305-336-9460

DOWNTOWN

Continental Rx*
505 SW Eighth Street
Miami, Florida 33130
305-856-2211

Government Center Kiosk*
111 NW First Street, 2nd level
Miami, Florida 33128
Open Monday - Friday
7 a.m. to 6 p.m. excluding holidays

Tarara Pharmacy
1160 W Flagler Street
Miami, Florida 33130
305-545-0505

CENTRAL

AIR USA Communications
2895 Biscayne Blvd.
Miami, FL 33137
305-572-0090

Advance America*
9531 W Flagler Street, #10
Miami, Florida 33174
305-225-1022

Advance America*
10731 W Flagler Street
Miami, Florida 33174
305-207-1697

Advance America*
821 NW 37 Avenue
Miami, Florida 33125
305-649-6144

Advance America*
2750 W 68 Street, #110
Hialeah, Florida 33016
305-231-7973

Amscot #199
8400 W Flagler Street
Miami, FL 33174
305-507-7592

Community Action Agency
Caleb Service Center
5400 NW 22 Avenue, 3rd Floor
Miami, Florida 33142
305-636-2200

Community Action Agency*
Culmer Service Center
1600 NW Third Avenue
Miami, Florida 33136
305-438-4161

Community Action Agency*
Hialeah Service Center
300 E First Avenue
Miami, Florida 33010
305-885-7514

El Faro Supermarket*
4338 NW Seventh Street
Miami, Florida 33126
305-445-0888

Florida AB & L Service
11164 W Flagler Street
Sweetwater, Florida 33174
305-551-8515

Global Multiservices
9535 W Flagler Street
Miami, Florida 33174
305-551-8452

Presidente Check Cashing
1263 West Flagler Street
Miami, Florida 33125
(located inside Sedano's
Supermarket)
786-431-5051

Presidente Check Cashing
4275 West Flagler Street
Miami, FL 33134
305-443-0255

Presidente Check Cashing
621 NW 62 ST
Miami, FL 33150
305-757-1840

Sedano's Supermarket
3801 West Flagler St.
Miami, FL 33134
786-502-3420

Sedano's Supermarket
10780 NW 58 Street
Miami, Florida 33178
305-716-2884

Sedano's Supermarket
6709 W Flagler Street
Miami, Florida 33144
305-266-6722

Sedano's Supermarket
10720 W Flagler Street
Miami, Florida 33174
305-554-8889

Strategic Marketing Group
Mall of the Americas
7795 W. Flagler Street, #640
Miami, FL 33144
305-263-1355

NORTHEAST

Advance America*
755 NE 167 Street
N. Miami Beach, Florida 33162
305-651-5574

Advance America*
20318 NW Second Avenue, #5
Miami, Florida 33169
305-651-2280

Amscot #187
1455 NE 163rd Street
North Miami Beach, FL 33162
305-521-0632

Caribbean United Multiservices
14720 NE 6 Avenue
Miami, FL 33161
305-749-6044

Check Cashing Financial
(Inside the Dollar Store)
8050 N Miami Avenue
Miami, Florida 33150
305-758-9164

Check Cashing Financial
8000 NE 5th Avenue
Miami, FL 33138
305-433-4048

Diva Multiservices II
5299 NE 2nd Ave
Miami, FL 33137
786-518-2784

Diva Multiservices II
11998 N. Miami Avenue, Unit A
Miami, FL 33168
305-758-7117

Fast Cash Services
705 NE 125 Street
N Miami, Florida 33161
305-981-1669

My PC Communication
8234 NE 2nd Avenue
Miami, FL 33138
305-964-6628f

Navarro Discount Pharmacy #14
18500 Collins Avenue
Sunny Isles, FL 33160
305-792-4099

Navarro Discount Pharmacy #33
13250 Biscayne Blvd.
N. Miami, FL 33181
305-913-0880

New Dollar King
1758 NE 163 ST
North Miami Beach, FL 33162
305-945-3380

Quick Stop
12041 W. Dixie Hwy
North Miami, FL 33161
305-899-6030

Rapid Immigration & Tax Services
13049 W. Dixie Hwy
North Miami, FL 33161
305-895-3288

Super Stop Food Store
12420 NE 6th Avenue
North Miami, FL 33161
305-895-9108

NORTHWEST

Advance America*
13300 NW 27 Avenue - Unit #4
Opa-Locka, Florida 33054
305-688-2224

Advance America*
16867 NW 67 Avenue
Hialeah, Florida 33015
305-362-0607

Advance America*
18534 NW 67 Avenue - Suite 35
Miami, Florida 33015f
305-698-0933

Advance America*
463 Hialeah Drive
Hialeah, Florida 33010
305-888-6914

Advance America*
730 W 49 Street
Hialeah, Florida 33012
305-825-5899

Advance America*
1905 W 35 Street, #115
Hialeah, Florida 33012
305-556-9400

Amscot #189
5763 NW 7th Street #20
Miami, FL 33126
305-507-6974

Amscot #190
1780 W 68th Street
Hialeah, FL 33014
305-507-7700

Amscot #215
19839 NW 2nd Avenue
Miami Gardens, FL 33169
305-521-0906

Check Cashing & Financial Services
18351 NW 27 Avenue
Miami Gardens, FL 33056
305-330-4309

La Nueva Estrella Grocery
2521 NW 27 Avenue
Miami, FL 33142
305-637-8841

Miami Check Cashers
7901 NW 27 Avenue
Miami, Florida 33147
786-594-3090

Navarro Discount Pharmacy #20
11402 NW 41 Street, #127
Doral, FL 33178
305-471-8184

Navarro Discount Pharmacy #37
3105 NW 7 Street
Miami, FL 33125
305-424-9055

Sedano's Supermarket
6430 NW 186 Street
Miami Gardens, Florida 33015
305-558-5073

Sedano's Supermarket
18600 NW 87 Avenue
Miami, Florida 33015
786-364-4120

Sedano's Supermarket
840 E 41 Street
Hialeah, Florida 33010
305-696-0928

Sedano's Supermarket
3950 W 12 Avenue
Hialeah, Florida 33012
305-556-6477

Sedano's Supermarket
4040 E Fourth Avenue
Hialeah, Florida 33013
305-825-1725

Sedano's Supermarket
1690 W 68 Street
Hialeah, Florida 33014
305-556-5201

Sedano's Supermarket
950 E Fourth Avenue
Hialeah, Florida 33010
305-884-0032

Sedano's Supermarket
3925 W Palm Avenue
Hialeah, Florida 33012
305-825-1243

Sedano's Supermarket
5360 W 16 Avenue
Hialeah, Florida 33012
305-828-1060

Sedano's Supermarket
3140 W 76 Street
Hialeah, Florida 33016
305-364-2303

Sedano's Supermarket
2301 W 52 Street
Hialeah, Florida 33016
305-824-9954

United Check Cashing
17637 NW 27 Ave
Miami Gardens, FL 33056
305-625-0091

SOUTHWEST

Advance America*
14645 SW 104 ST
Miami, FL 33186
305-388-3007

Advance America*
2964 SW Eighth Street
Miami, Florida 33135
305-649-8190

Advance America*
900 SW 67 Avenue, #35
Miami, Florida 33144
305-265-1112

Advance America*
15102 SW 72 Street
Miami, Florida 33193
305-386-4410

Advance America*
11865 SW 26 Street #A6
305-221-6144

Advance America*
11656 N Kendall Drive
Miami, Florida 33176
305-270-8314

Advance America*
9516 SW 160 Street
Miami, Florida 33157
305-259-7116

Advance America*
18651 S Dixie Hwy
Miami, FL 33157
305-235-2276

Advance America*
19750 S Dixie Hwy
Miami, Florida 33157
305-254-1910f

All Service & Comm.*
13415 SW 56 Street
Miami, Florida 33175
305-207-6020

Amscot #173
19355 S. Dixie Highway
Cutler Bay, FL 33157
305-506-0579

Amscot #188
8750 Bird Road
Miami, FL 33165
305-507-7160

Amscot #194
18861 SW 117th Avenue
Miami, FL 33175
305-507-7720

Amscot #196
12050 SW 127th Avenue
Miami, FL 33186
305-506-0947

Amscot #201
6788 SW 40th Street
Miami, FL 33155
305-702-1626

Community Action Agency*
Frankie Shannon Rolle Service Center
3750 S Dixie Hwy
Miami, Florida 33133
305-446-3311

Navarro Discount Pharmacy #3
1243 SW 8 Street
Miami, FL 33135
305-854-8544

Navarro Discount Pharmacy #4
8760 SW 40 Street
Miami, FL 33165
305-552-1498

Navarro Discount Pharmacy #7
10720 SW 72 Street
Miami, FL 33173
305-271-9909

Navarro Discount Pharmacy #9
12000 SW 8 Street
Miami, FL 33184
305-225-8900

Navarro Discount Pharmacy #11
14665 SW 104 Street
Miami, FL 33186
305-752-0600

Navarro Discount Pharmacy #13
14491 SW 42 Street
Miami, FL 33175
305-229-1044

Navarro Discount Pharmacy #17
93 Miracle Mile
Coral Gables, FL 33134
305-445-1059

Navarro Discount Pharmacy #30
13796 SW 152 Street
Miami, FL 33177
305-256-9800

Navarro Discount Pharmacy #36
14055 SW 88 Street
Miami, FL 33186
305-424-9045

Nuevo Mundo Multiservices
9859 SW 40 Street
Miami, Florida 33165
305-207-8155

Nuevo Mundo Multiservices
16243 N Kendall Drive
Miami, Florida 33196
305-382-9185

Sedano's Supermarket
8601 SW 40 Street.
Miami, Florida
305-403-8010

Sedano's Supermarket
4803 SW Eighth Street
Miami, FL 33134
305-446-5872

Sedano's Supermarket
2425 SW Eighth Street
Miami, Florida 33135
305-642-8956

Sedano's Supermarket
14524 SW 13th Street
Miami, Florida 33184
305-364-9760

Sedano's Supermarket
9688 SW 24 Street
Miami, Florida 33165
305-221-8351

Sedano's Supermarket
12175 SW 26 Street
Miami, Florida 33175
305-559-5221

Sedano's Supermarket
13659 SW 26 Street
Miami, Florida 33175
305-227-1140

Sedano's Supermarket
14655 SW 56 Street
Miami, Florida 33085
305-220-7313

Sedano's Supermarket
16255 SW 88 Street
Miami, Florida 33196
305-385-2966

Sedano's Supermarket
13794 SW 152 Street
Miami, Florida 33177
305-255-3386

VH Pharmacy
1000 SW 1 Street
Miami, FL 33130
305-324-8777

HOMESTEAD/ FLORIDA CITY

Advance America*
320 NE Eighth Street, #6
Homestead, Florida 33030
786-243-0444

Advance America*
890 N Homestead Blvd
Homestead, Florida 33030
305-245-3600

Advance America*
1485 NE First Avenue
Florida City, Florida 33034
305-246-9445

Amscot #178
27105 S. Dixie Highway
Naranja, FL 33032
305-508-9399

Amscot #217
33497 S. Dixie Hwy, Unit 104
Florida City, FL 33034
305-508-9433

Redland Market Village
24420 S Dixie Hwy
Miami, Florida 33032
305-257-4335

R & T Check Cashing*
609 W Mowry Drive
Homestead, Florida 33030
305-248-0480

Sedano's Supermarket
831 NE Eighth Street
Homestead, Florida 33030
305-245-1405

*Metrorail Parking Permit also sold at these outlets | *Estos puntos de venta tambien venden el permiso mensual para estacionamientos del Metrorail | *Pèmi pakin mansyèl Metrorail disponib



Tap into the savings (Free bus-to-bus transfers; 60¢ bus-to-rail & rail-to-bus transfers)

Tap into the convenience (No more dropping coins into the slot, just tap the farebox)

Tap into the power of the EASY Card!

Visit your nearest Metrorail station or EASY Card Sales Outlet today.



**MIAMI-DADE COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD**

JUNE 9, 2015

TD PROGRAM UPDATE

Enclosed please find the report regarding the Miami-Dade County TD Program administered by Miami-Dade Transit as the designated local Community Transportation Coordinator (CTC).

Miami-Dade County Transportation Disadvantaged Program

MIAMI-DADE TRANSIT TRANSPORTATION DISADVANTAGED PROGRAM

May 29, 2015

SUMMARY OF EASY TICKETS DISTRIBUTED			
	Feb-15	Mar-15	April 2015
Number of Agencies	114	114	113
Fare Products Distributed			
Monthly Full Fare Tickets	1,326	1,325	1,350
Monthly Discount Tickets	1,104	1,154	1,154
Seven-Day Tickets	1,878	1,844	2,026
One-Day Tickets	3,595	3,769	3,511
Single Trip Tickets	7,400	7,400	7,420
Total Fare Products Distributed	15,303	15,492	15,461

TRANSPORTATION DISADVANTAGED TRANSIT MOBILITY CARDS PROGRAM

May 29, 2015

SUMMARY OF EASY CARDS DISTRIBUTED			
	Mar-15	April 2015	MAY 2015
Number Easy Cards Distributed	0	158	1,321

**MIAMI-DADE TRANSIT
EASY Card Services Division
April 1st, 2015 to April 30, 2015**

Project Name:		TRANSPORTATION DISADVANTAGED PROGRAM (TDP)					
MDT Project Owner	Doug Bermudez		Project Manager			Bernet Spence, Anny Urena	Theresa Vassell
America Recovery and Reinvestment Act (ARRA) Project:						[2] No	
Project Description:							
The Transportation Disadvantaged Program (TDP), through the Transportation Disadvantaged State Funded Grant authorized by Rule 41-2 of Florida Statutes 427.0150, provides preloaded transit tickets (Monthly, Discount Monthly, Weekly, Daily, and Single Trip Tickets) on a monthly basis to Miami-Dade County Non Profit Social Services Agencies/Programs that service transportation disadvantaged (disabled, poor, homeless, seniors, children and adults at risk, unemployment training) residents of Miami-Dade County.							
Project Schedule:							
Provide Milestone Activity							
Total number of TD Annual Agencies served April 2015	113					Start Date	End Date
	Tickets Received	Tickets Distributed	Tickets Remaining	Unit Cost	Cost of Tickets Distributed		
Monthly Full Fare Tickets	1,948	1,350	598	\$112.50	\$161,875.00	04/01/15	04/30/15
Monthly Discount Tickets	1,154	1,154	0	\$56.25	\$64,912.50	04/01/15	04/30/15
Seven-Day Tickets	2,026	2,026	0	\$29.25	\$59,280.50	04/01/15	04/30/15
One-Day Tickets	4,500	3,511	989	\$5.65	\$19,837.15	04/01/15	04/30/15
Single Trip Tickets	7,500	7,420	80	\$2.25	\$18,695.00	04/01/15	04/30/15
Annual Agencies Totals	17,126	15,461	1,665		\$312,580.15	04/01/15	04/30/15
Total number of Temporary Assistance Agencies Served in April 2015	0					Start Date	End Date
	Tickets Received	Tickets Distributed	Tickets Remaining	Unit Cost	Cost of Tickets Distributed		
Monthly Full Fare Tickets			0	\$112.50	\$0.00	04/01/15	04/30/15
Monthly Discount Tickets			0	\$56.25	\$0.00	04/01/15	04/30/15
Seven Day Tickets			0	\$29.25	\$0.00	04/01/15	04/30/15
Daily Tickets			0	\$5.65	\$0.00	04/01/15	04/30/15
Single Trip Tickets			0	\$2.25	\$0.00	04/01/15	04/30/15
Temporary Assistance Agencies Totals			0		\$0.00	04/01/15	04/30/15
Total number of both TD Programs totals	17,126	15,461	1,665		\$312,580.15	04/01/15	04/30/15
% Work Completed:		Project Completion Date:					
Cost Item	Baseline Cost	Expenditures To Date	Drawdown to Date	Grant Number	Award Date	Expiration Date	
Project Cost							
Operational Budget							
Federal Share							
FDOT Share							
PTP Share							
Project Issues							
For April 2015, the TD Program distributed a total of 15,461 TD Tickets to 113 agencies which totaled \$312,580.15. There were no Temporary Assistance Agencies requests this month. Two new agencies were approved and included in the above distribution: Care 4U Management, Inc. (20 Monthly and 5 Daily Tickets) and Helping Hands (80 Weekly, 80 Daily, and 40 Single Trip Tickets).							
Month Look Ahead							
The Transportation Disadvantaged Program with the assistance of our light duty staff will continue to provide excellent service and assist TD Agencies in providing transportation assistance to the Miami-Dade Transportation Disadvantaged.							

MIAMI-DADE TRANSIT
EASY Card Services Division
 March 1st, 2015 to March 31st, 2015

Project Name:		TRANSPORTATION DISADVANTAGED PROGRAM (TDP)					
MDT Project Owner	Doug Bermudez		Project Manager			Bernet Spence, Anny Urena	Theresa Vassallo
America Recovery and Reinvestment Act (ARRA) Project:						1/15	
Project Description:							
The Transportation Disadvantaged Program (TDP), through the Transportation Disadvantaged State Funded Grant authorized by Rule 41-2 of Florida Statutes 427.0159, provides preloaded transit tickets (Monthly, Discount Monthly, Weekly, Daily, and Single Trip Tickets) on a monthly basis to Miami-Dade County Non Profit Social Services Agencies/Programs that service transportation disadvantaged (disabled, poor, homeless, seniors, children and adults at risk, unemployment training) residents of Miami-Dade County.							
Project Schedule:							
Provide Milestone Activity							
Total number of TD Annual Agencies served in March 2015	114					Start Date	End Date
	Tickets Received	Tickets Distributed	Tickets Remaining	Unit Cost	Cost of Tickets Distributed		
Monthly Full Fare Tickets	1,400	1,325	75	\$112.50	\$149,062.50	03/01/15	03/31/15
Monthly Discount Tickets	2,200	1,154	1,046	\$56.25	\$84,912.50	03/01/15	03/31/15
Seven-Day Tickets	1,968	1,832	136	\$29.25	\$53,586.00	03/01/15	03/31/15
One-Day Tickets	3,912	3,681	231	\$5.65	\$20,797.65	03/01/15	03/31/15
Single Trip Tickets	7,430	7,400	30	\$2.25	\$16,650.00	03/01/15	03/31/15
Annual Agencies Totals	16,910	15,392	1,518		\$305,098.65	03/01/15	03/31/15
Total number of Temporary Assistance Agencies Served in March 2015	2					Start Date	End Date
	Tickets Received	Tickets Distributed	Tickets Remaining	Unit Cost	Cost of Tickets Distributed		
Monthly Full Fare Tickets			0	\$112.50	\$0.00	03/01/15	03/31/15
Monthly Discount Tickets			0	\$56.25	\$0.00	03/01/15	03/31/15
Seven Day Tickets	12	12	0	\$29.25	\$351.00	03/01/15	03/31/15
Daily Tickets	88	88	0	\$5.65	\$497.20	03/01/15	03/31/15
Single Trip Tickets			0	\$2.25	\$0.00	03/01/15	03/31/15
Temporary Assistance Agencies Totals	100	100	0		\$848.20	03/01/15	03/31/15
Total number of both TD Programs totals	17,010	15,492	1,518		\$305,856.85	03/01/15	03/31/15
% Work Completed:		Project Completion Date:					
Cost Item	Baseline Cost	Expenditures to Date	Drawdown to Date	Grant Number	Award Date	Expiration Date	
Project Cost							
Operational Budget							
Federal Share							
FDOT Share							
PTP Share							
Project Issues							
In March 2015, the TD Program Annual Agencies and Temporary Assistance Programs distributed a total of 15,492 TD Tickets to 116 agencies/programs which totaled \$305,856.85. One new agency was approved for March 2015, Federation for Families Miami-Dade Chapter who received, 5 Monthly, 80 Weekly, and 30 Daily. MD CPS-Miami Central High-Emotionally Behavioral Disabilities Program pass allocations were increased from 50 to 60 Discount Monthly Tickets.							
Month Look Ahead							
The Transportation Disadvantaged Program with the assistance of our light duty staff will continue to provide excellent service and assist TD Agencies in providing transportation assistance to the Miami-Dade Transportation Disadvantaged.							

MIAMI-DADE TRANSIT
EASY Card Services Division
February 1st, 2015 to February 28th 2015

Project Name:		TRANSPORTATION DISADVANTAGED PROGRAM (TDP)					
MDT Project Owner	Doug Bermudez		Project Manager			Bernet Spence, Anny Urena	Theresa Vassoli
America Recovery and Reinvestment Act (ARRA) Project:						1/15	
Project Description:							
The Transportation Disadvantaged Program (TDP), through the Transportation Disadvantaged State Funded Grant authorized by Rule 41-2 of Florida Statutes 427.0159, provides preloaded transit tickets (Monthly, Discount Monthly, Weekly, Daily, and Single Trip Tickets) on a monthly basis to Miami-Dade County Non Profit Social Services Agencies/Programs that service transportation disadvantaged (disabled, poor, homeless, seniors, children and adults at risk, unemployment training) residents of Miami-Dade County.							
Project Schedule:							
Provide Milestone Activity							
Total number of TD Annual Agencies served in February 2015	114					Start Date	End Date
	Tickets Received	Tickets Distributed	Tickets Remaining	Unit Cost	Cost of Tickets Distributed		
Monthly Full Fare Tickets	1,325	1,325	0	\$112.50	\$149,062.50	02/01/15	02/28/15
Monthly Discount Tickets	1,104	1,104	0	\$56.25	\$62,100.00	02/01/15	02/28/15
Seven-Day Tickets	1,868	1,868	2	\$29.25	\$54,580.50	02/01/15	02/28/15
One-Day Tickets	4,476	3,571	905	\$5.65	\$20,176.15	02/01/15	02/28/15
Single Trip Tickets	7,430	7,400	30	\$2.25	\$16,650.00	02/01/15	02/28/15
Annual Agencies Totals	16,203	15,266	937		\$302,569.15	02/01/15	02/28/15
Total number of Temporary Assistance Agencies Served in February 2015	3					Start Date	End Date
	Tickets Received	Tickets Distributed	Tickets Remaining	Unit Cost	Cost of Tickets Distributed		
Monthly Full Fare Tickets	1	1	0	\$112.50	\$112.50	02/01/15	02/28/15
Monthly Discount Tickets	0	0	0	\$56.25	\$0.00	02/01/15	02/28/15
Seven Day Tickets	12	12	0	\$29.25	\$351.00	02/01/15	02/28/15
Daily Tickets	24	24	0	\$5.65	\$135.60	02/01/15	02/28/15
Single Trip Tickets	0	0	0	\$2.25	\$0.00	02/01/15	02/28/15
Temporary Assistance Agencies Totals	37	37	0		\$599.10	02/01/15	02/28/15
Total number of both TD Programs totals	16,240	15,303	937		\$303,168.25	02/01/15	02/28/15
% Work Completed:		Project Completion Date:					
Cost Item	Baseline Cost	Expenditures to Date	Drawdown to Date	Grant Number	Award Date	Expiration Date	
Project Cost							
Operational Budget							
Federal Share							
FDOT Share							
PTP Share							
Project Issues							
In February 2015, the TD Program Annual Agencies and Temporary Assistance Programs distributed a total of 16,303 TD Tickets to 117 agencies/programs which totaled \$303,168.25 Two new agencies were approved during the latter part of February, Miami Children's Initiative 40 Monthly, 40 Discount Monthly, 10 Weekly, and 85 Daily Tickets, FSU-Young Parents Project 20 Daily and 20 Single Trip Tickets.							
Month Look Ahead							
The Transportation Disadvantaged Program with the assistance of our light duty staff will continue to provide excellent service and assist TD Agencies in providing transportation assistance to the Miami-Dade Transportation Disadvantaged.							

MIAMI-DADE TRANSIT
MONTHLY PROJECT STATUS REPORT
EASY Card Services Division
April 1, 2015 to April 30, 2015



Project Name:		Transit Mobility EASY Card Program						
MDT Project Owner		Doug Bermudez		Project Manager		Mike Boohit Garnetta "Apple" Bell Frank Fernandez		
America Recovery and Reinvestment Act (ARRA) Project:						☐ YES		☒ NO
Project Description:								
The Transit Mobility EASY Card Program is funded through the Florida Transportation Disadvantaged Grant authorized by Rule 41-2 of Florida Statutes 427.0159, which provides subsidized Transit fare media to economically disadvantaged Miami-Dade County residents. Requirements for an Annual Pass are the following: 1. Miami Dade County resident 2. Income 150% Below the Federal Poverty Level or \$ 17,655 3. Social Security card								
Project Schedule:								
Provide Milestone Activity								
Total number of annual passes provided to qualifying County Residents in April 2015								
	April 1-3	April 6-10	April 13-17	April 20-24	April 27-30	April Totals	Monthly Unit Cost	Cost of Monthly EASY Cards Distributed
Transit Mobility Annual Pass	0	0	13	71	69	153	\$112.50	\$17,212.50
Nisca Printer Fees								
Community Outreach								
No events conducted in April								
% Work Completed:			Project Completion Date:					
Cost Item	Baseline Cost Estimate	Expenditures to Date	Drawdown to Date	Grant Number	Award Date		Expiration Date	
Project Cost								
Operational Budget								
Federal Share								
FDOT Share								
PTP Share								
Project Issues								
Month Look Ahead								
EASY Card Services Division is working with its Marketing Division to produce Marketing collaterals for the program such as Pamphlets, Brochures, Flyers and Online information, etc.								