

The Miami-Dade Metropolitan Planning Organization (MPO) plays an active role in educating the public regarding the transportation resources available to them. This guidebook was spcifically designed to assist the citizens and visitors of Miami-Dade County. We hope you find the "Miami-Dade County Pocket Guide to Transportation" a helpful informational resource for all of your transportation-related needs. A copy of this directory is also available on the Miami-Dade MPO website at: www.miamidade.gov/mpo.

The information in this Guide is subject to change.

It is the policy of Miami-Dade County to comply with all requirements of the Americans with Disabilities Act (ADA). For a version of this document in accessible format, please call 305.375.4507.

This document is also available on the MPO website at: www.miamidade.gov/mpo.

This booklet is not for resale.



# Table of Contents

# Highway Information

p. 1	Florida Department of Transportation (FDOT)
p. 2	Florida's Turnpike Enterprise (FTE)
p. 2	Road Rangers
p. 3	Florida Highway Patrol
p. 4	SunPass®
p. 4	SunGuide
p. 5	511-SmarTraveler
р. б	Miami-Dade Expressway Authority (MDX)
p. 7	Miami-Dade County Public Works Department
p. 7	Department of Motor Vehicles (DMV)
p. 8	Driving and Traffic Regulations
p. 8	Three Steps for New Florida Residents
n O	How to Make Address and Other Changes

# Transit Information

Vehicle Registration

p. 1	Miami-Dade Transit (MDT)
p. 1	Metrobus, Metromover, Metrorail
p. 1	Fares
p. 1	Metropasses
p. 1	Obtaining Passes, Tokens, and Golden Passports
p. 1	Transfers
p. 1	Park and Ride Lots
p. 2	Special Transportation Services (STS)
p. 2	Special Event Shuttles
p. 2	Tax-Free Transit Benefits

Locations and Hours of Local DMV Offices



p. 10

**(** 

**(** 



	Transit Information (Continued)		Ports		
	South Florida Regional Transportation Authority(SFRTA)/ TriRail	p. 23	Airports Miami International Airport	p. 40 p. 40	
	Amtrak	p. 24	Opa Locka Executive Airport Kendall-Tamiami Executive Airport	p. 41	
	Greyhound	p. 24	Homestead General Airport	p. 41 p. 41	
	Fare & Schedule Information	p. 25	Federal Aviation Administration (FAA)	p. 41	
	Local Stations	p. 25	Seaport	p. 42	
	Jitney Services	p. 26	Cruise Lines	p. 42	
	Municipal Circulators	p. 26	D : IT		
	South Florida Vanpool Program (SFVP)	p. 29	Regional Transportation Planning Agencies		
	Bicycle and Pedestrian Information		Metropolitan Planning Organization (MPO)  Miami-Dade County MPO	p. 45 p. 45	
	Bike and Ride Program	p. 30	Broward County MPO Palm Beach County MPO	p. 45 p. 45	
	Bicycle Lockers	p. 31	South Florida Regional Transportation Authority (SFRTA)	p. 46	
<b>\$</b>	Bike Rentals	p. 31	South Florida Regional Planning Council (SFRPC)	p. 46	
<b>₩</b>	Where to Ride?	p. 31	South Florida Commuter Services (SFCS)	p. 46	
	Unpaved Trails	p. 33	Emergency Ride Home (ERH)	p. 47	
	Safety	p. 34			
			MPO Citizen Committees		
			Citizens' Transportation Advisory Committee (CTAC)	p. 48	
	Additional / Miscellaneous		Bicycle and Pedestrian Advisory Committee (BPAC)	p. 49	
	Transportation		Transportation Aesthetics Review Committee (TARC)	p. 49	
	Tevia	25	Freight Transportation Advisory Committee (FTAC)	p. 49	
	Taxis	p. 35			
	SuperShuttle Miami	p. 36	Other Useful Information		
	Van Services	p. 37	Miami-Dade County Team Metro Locations	p. 50	
	Limousine Services	p. 37	Useful Numbers and Websites	p. 52	
	Miami-Dade County Public Schools	p. 38			
			Index	p. 55	

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# Florida Department of Transportation (FDOT) District Six

FDOT's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities. FDOT is decentralized in accordance with legislative mandates, with oversight provided by the Florida Transporation Commission. FDOT is comprised of seven districts throughout the State of Florida and the Florida's Turnpike Enterprise.

FDOT District Six 1000 NW 111 Avenue Miami, FL 33172-5800 tel: 305.470.5349

fax: 305.470.5820

website: www.dot.state.fl.us



Highway Information

### Florida's Turnpike Enterprise (FTE)

The FTE is part of the FDOT, overseeing a 450mile system of limited-access toll highways.

Within Miami-Dade County, the FTE manages its 265-mile Main Street or Turnpike Mainline (which extends from Golden Glades to its junction with Interstate 75 in north central Florida) and the 47-mile Homestead Extension of Florida's Turnpike (HEFT), which extends from Florida City to Miramar.

The original 110-mile stretch of Turnpike from Golden Glades to Fort Pierce opened in 1957 as the Sunshine State Parkway, under the direction of the former Florida State Turnpike Authority.

tel: 800.749.PIKE (7453) website: www.floridasturnpike.com

### **Road Rangers**

A FREE Service of the FDOT, the Road Rangers are roving vehicles that provide free highway assistance services for incidents to reduce delay and improve safety for the motoring public.

Dial \*FHP on your cellphone for assistance.

# Florida Highway Patrol

The Florida Highway Patrol is determined to provide the highest level of professional service possible while promoting safety on Florida's highways through enforcement and education.

Florida Highway Patrol 1011 NW 111th Avenue Miami, FL 33172 tel: 305.470.2500 or dial \*FHP on your cellphone website: www.fhp.state.fl.us



2 Highway Information



Highway Information



### SunPass®

The SunPass® is an Electronic Toll Collection Device that can be used on most major toll highways in Miami-Dade County reducing delays in travel at fare collection areas. To purchase a Sunpass®, call the phone number or log on to the website below:

tel: 888.TOLLFLA (865.5352)

website: www.sunpass.com

#### SunGuide

SunGuide uses modern technology to reduce traffic congestion and give people real-time information about travel conditions.

tel: 305.470.5757 fax: 305.470.6969

website: www.sunguide.org



4 Highway Information

#### 511-SmarTraveler

The most accurate way to get up-to-the-minute route-specific information.

tel: 511

website: www.smartraveler.com

To use the 511-SmarTraveler service, dial "511" on a touchtone phone, and then dial in the code for the road you want to travel. The 511-SmarTraveler service is a "voice activated system" for user convenience. The following are examples of SmarTraveler.

State Route Codes: Español=# Final Digit Codes for Tri-County Roads: 1=Palm Beach, 2=Broward, 3=Miami Dade

I-95						
953*	952*	951*	953#	952#	951#	

Т			

8213*	8212*	8211*	8213#	8212#	8211#
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### Palmetto Expressway/SR-826

826\* 826#

# Airport Expressway/SR-112

112\* 112#

Dolphin Expressway/SR-836

Don Shula Expressway/SR-874

874\* 874#

To report traffic conditions or speak to a traffic information manager

677\* 677#

Highway Information 5





# Miami-Dade Expressway Authority (MDX)

MDX is a state-sanctioned, locally administered public agency responsible for the operation and maintenance of five major expressway facilities in Miami-Dade County:

SR-112: Airport Expressway SR-836: East/West (Dolphin) Expressway SR-924: Gratigny Parkway

SR-874: Don Shula Expressway

SR-878: Snapper Creek Expressway

SunPass® is used to pay tolls on the above highways (see p. 4)

Miami-Dade Expressway Authority

3790 NW 21st Street

Miami, FL 33142

tel: 305.637.3277

fax: 305.637.3283

website: www.mdxway.com



6 Highway Information

# Department (PWD)

Department Divisions Include:

Causeways (tolls)Right-of-Way & Survey

•Construction •Road/Bridge/Canal Maintenance

+Highway Division+Traffic Engineering+Land Development+Traffic Signals & Signs

\*Right-of-Way Aesthetics and Assets Management

To contact any of the Divisions above, please call: Miami-Dade County Public Works Department

Stephen P. Clark Center

111 NW First Street, Suite 1610

Miami, FL 33128 tel: 305.375.2960 fax: 305.375.3070

website: www.miamidade.gov/pubworks/

# Department of Motor Vehicles (DMV)

The Florida Department of Highway Safety and Motor Vehicles' mission is to develop, maintain, and support a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.

tel: 305.229.6333 (Tuesday-Friday)

website: www.hsmv.state.fl.us/offices/miamidade.html

Highway Information





### **Driving and Traffic Regulations**

U.S. law stipulates driving on the right side of the road and passing on the left. After coming to a complete stop, right turns are permitted at red lights unless otherwise indicated by a sign at the intersection.

Always proceed with caution and carefully note posted speed limits: 15 miles per hour (mph) in school zones, 30 mph in business and residential areas, and 55 mph on most expressways.

All persons riding in an automobile are required to wear seat belts. Children under 5 years old must be fastened securely in government-approved child car seats.

Visitor Information: The State of Florida recognizes valid U.S. driver's licenses and valid licenses issued in other countries.

To see a copy of the Florida Driving Handbook on-line, go to:

www.hsmv.state.fl.us/handbooks/

For driver's education, look under "Driving Schools" in the Yellow Pages.

#### Three Steps for New Florida Residents:

- 1. Obtain your Florida driver license.
- 2. Obtain automobile insurance from a company licensed to do business in Florida (see Yellow Pages under Automobile Insurance).
- 3. Title and register your vehicle to obtain your license plate.

How to Make Address and Other Changes

Driver license renewals, address changes, and changes in registration, tag and title can be done via the Internet, phone, or mail.

Bureau of Records P.O. Box 5775 Tallahassee, FL 32314-5775 tel: 866.467.3639 (GO RENEW) TTY/TDD users dial 711 website: www.gorenew.com

State Offices:

website: www.hsmv.state.fl.us/html/dlnew.html

Offices in Dade:

website: www.hsmv.state.fl.us/offices/miamidade.

html











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### Vehicle Registration

The application for the title, along with all required documents and fees, must be submitted or mailed to the applicable county tax collector's office for processing. A certificate of title will be issued within five (5) working days after receipt of the documentation and fees.

tel: 866.467.3639 (GO RENEW) TTY/TDD: 711

website: www.gorenew.com



10 Highway Information

#### Location and Hours of Local DMV Offices:

#### Coral Gables

4520 Ponce de Leon Boulevard Tuesday-Friday: 7:30am-6pm

### Hialeah

1923 West 60th Street Monday-Friday: 7:30am-6pm

#### Homestead

200 NE 8th Street Tuesday-Friday: 7:30am-6pm

#### Miami (Bunche Park)

16000 NW 27th Avenue Tuesday-Friday: 7:30am-6pm

#### Miami (Central)

901 NW 39th Avenue Tuesday-Friday: 7:30am-6pm Saturday: 8am-12pm

### Miami (Coral Reef)

14653 SW 122nd Avenue Tuesday-Friday: 7:30am-6pm

### Miami (Gardens)

180 NW 183rd Street, Suite 105 Tuesday-Friday: 7:30am-6pm

#### Miami (Kendall)

13780-B Southwest 56th Street Tuesday-Friday: 7:30am-6pm



Highway Information 11

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7900 NW 27th Avenue, Suite 150 Tuesday-Friday: 7:30am-6pm

#### Miami (University)

1315 SW 107th Avenue

Monday-Friday: 7:30am-6pm

North Miami (Justice Center)

15555 Biscayne Boulevard

Monday-Friday: 8am-4pm

#### Opa Locka

12601 NW 42nd Avenue

Tuesday-Friday 7:30am-6pm

Saturday: 8am-12pm



#### Miami-Dade Transit (MDT) Metrobus, Metrorail, Metromover

MDT is the sixteenth largest public transit system in the USA, and the largest transit agency in the state of Florida. MDT strives daily to keep Metrobus, Metrorail, Metromover, and Paratransit (STS see p. 21) services safe, reliable, and courteous. MDT is an accessible system offering mobility to people with disabilities. All buses and train stations are wheelchair accessible.

To find out which routes you should take to travel around Miami-Dade County, call Customer Service (open 24 hours a day), or log on to the MDT website to see a system-wide map or specific route maps on line, to request maps and publications to be sent to you, or to find the addresses and hours of the nearest MDT authorized locations.

Customer Information: tel: 305.770.3131

For residents south of SW 216<sup>th</sup> Street: tel: 305.891.3131

TTY: 305.654.6530

website: www.miamidade.gov/transit



12 Highway Information

Transit Information 13



#### Fares

Metrobus: \$1.50 full fare or \$0.75 reduced fare (transfers cost \$0.50 for full fare or \$0.25 for re-

duced fare; see p. 17) Express Buses: \$1.85 Metrorail: \$1.50

Metromover: FREE

Monthly Passes: \$75 (unlimited travel on all MDT services)

Metrobus fare boxes accept notes and coins (no copper; no change provided), tokens, and passes.

Seniors: FREE

#### Metropasses

Discount Metropass: \$37.50

This pass is available to qualified people with disabilities and youths in Grades 1-12 (with valid ID).

College Student Metropass: \$56.25

College students may buy Metropasses at reduced prices. You must be a full-time student at a participating school to be eligible for a College Metropass.

Corporate Metropass Program

Business owners may offer employees a pre-tax transit payment of up to \$105 monthly.

**Group Metropass Program** 

Buy Metropasses in groups of 5 or more and get a discount. (Groups of 5-99 may save \$7.50/month on

14 Transit Information

each pass; groups of 100 or more save \$10/ month.) For more information, call this special Customer Service number weekdays from 8am to 5pm: 305.884.7567.

#### **Golden Passport**

All senior citizens 65 years and older, Social Security beneficiaries, and Supplemental Security Income recipients who are permanent residents of Miami-Dade County may ride transit for free with a Golden Passport.

To apply for a Golden Passport, please bring the following to the Stephen P. Clark Center Kiosk:

- Proof of age (accepted documents include: current passport, driver's license, Florida ID),
- Proof of residency (utility bill), and
- Photo ID (accepted documents include: current passport, dirver's license, Florida ID).

Applicants under 65 years must submit current printout form from the Social Security Administration verifying eligibility and proof of continued eligibility must be provided annually.



Transit Information 15





Obtaining Passes, Tokens, and Golden Passports

You may purchase all Metropasses (except College Metropasses) and tokens, or apply for a Golden Passport at the Stephen P. Clark Center Kiosk (downtown Miami) from 7am to 6pm weekdays, or at any authorized location throughout Miami-Dade County.

Tokens may also be purchased at any Metrorail station. Purchasing seven tokens at once costs only \$10, and ten tokens costs only \$14.50.

Stephen P. Clark Center Kiosk: Located at the Government Center stop on the Metromover, Metrorail, and many Metrobus routes. Walk up service only.

111 NW First Street, Second Floor Miami, FL 33128

Monday-Friday: 7:00am-6:00pm

Authorized locations are subject to change over time. Contact MDT by phone or visit their website for the most current listing of locations.

tel: 305.654.6545

website: www.miamidade.gov/transit

#### Transfers

You must buy a transfer ticket when you first get on the bus (or before you board the Metrorail train) if your journey requires more than one bus. Give the transfer to the bus operator or insert the bus-to-rail transfer in the Metrorail fare gate. A bus-to-bus transfer is valid for two hours on a one-way trip only. Use is limited to locations where routes meet or cross each other, or where routes link with the Metrorail system.

Type of Transfer	Full Fare	Reduced Fare
Metrobus to Metrobus	\$.50	\$.25
Metrobus to Metrorail	\$.50	\$.25
Metrorail to Metrobus	\$.50	\$.25
Metromover to Metrorail	\$1.50	\$.75
Metrorail to Metromover	Free	Free
Metrobus to Metromover	Free	Free
Metromover to Metrobus	\$1.50	\$.75
BCT to Metrobus	\$.50	\$.25
Metrobus to BCT	\$.50	\$.25





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16 Transit Information

Transit Information 17

2/6





Metrorail or Metrobus Transfer to South Florida Regional Transportation Authority (SFRTA)/Tri-Rail

Buy a \$.50 (\$.25 for reduced fare) transfer to receive a \$1.50 (\$.70 for reduced fare) discount off the cost of a one-way or round-trip SFTRA/Tri-Rail ticket. Or present a monthly pass in lieu of a transfer at the ticket booth and/or the train to receive the SFTRA/Tri-Rail fare discount.

SFRTA/Tri-Rail Transfer to Metrobus SFRTA/Tri-Rail weekly and monthly regular and discount passes will be accepted on all regular Metrobus service except express buses.

Other SFTRA/Tri-Rail regular and discount tickets will be accepted as a valid SFTRA/Tri-Rail-to-Metrobus transfer for boardings at the following sites and routes:

- Golden Glades: Routes 22, 42, 77, E, V, and 241 North Dade Connection, 246 Night Owl
- Opa-locka SFTRA/Tri-Rail Station: Routes 32, 42 and E
- Tri-Rail/Metrorail Station at 79th Street: Routes 42, L, and 500 Midnight Owl
- Hialeah Market Station: Route 42
- Miami Airport SFTRA/Tri-Rail Station: Route 37, 236 Airport Only, 238 East-West Connec-

One-way, round-trip, or 12-trip tickets will only be accepted and considered valid as a Tri-Railto-Metrobus transfer when a Miami-Dade/SF-TRA/Tri-Rail station is stated as a destination on the ticket. The bus operator will retain one-way tickets when presented as transfers.

#### 18 Transit Information

#### SFRTA/Tri-Rail Transfer to Metrorail

Transfers are FREE with a monthly SFTRA/Tri-Rail ticket or one-way, round-trip, or 12-trip tickets with Metrorail as a destination.

#### Park and Ride Lots

These lots can be used for carpooling and/or transit use and are available as follows:

For Miami-Dade Parking Facilities:

- Quail Roost: SW 186th Street & FL Turnpike HEFT
- South Dade Government Center: SW 214th Street & FL Turnpike HEFT
- Golden Glades: US 441 at I-95
- SW 120th Street & FL Turnpike HEFT

#### For Metrorail:

- Dadeland South Station: 9150 Dadeland Blvd.
- Dadeland North Station: 8300 S. Dixie Hwy
- South Miami Station: 5949 S. Dixie Hwy
- University Station: 5400 Ponce de Leon Blvd.
- Douglas Road Station: 3100 Douglas Road
- Coconut Grove Station: 2780 SW 27th Avenue
- Vizcaya Station: 3201 SW 1st Avenue
- Overtown/Arena Station: 100 NW 6th Street
- Culmer Station: 701 NW 11th Street
- Santa Clara Station: 2050 NW 12th Avenue
- Allapattah Station: 3601 NW 12th Avenue
- Earlington Heights Station: 2100 NW 41st Street
- Brownsville Station: 5200 NW 27th Avenue

Transit Information 19





- Dr. Martin Luther King Jr. Station: 8205 NW 27th Avenue

- Northside Station: 3150 NW 79th Street

- Hialeah Station: 125 E 21st Street

- Okeechobee Station: 2005 Okeechobee Road

- Palmetto Station: 7701 NW 79th Avenue

#### For Metrobus:

- Southland Mall: SW 211th Street & SW 110 Avenue

- Miami-Dade College Kendall Campus: 11010 SW 104th Street

- 168 Street: 9595 SW 168th Street

- Hammocks Town Center: SW 104th Street & SW 152nd Avenue

- Coral Reef/Turnpike: SW 162nd Street & FL Turnkpike HEFT

- SW 152nd Street & the South Dade Busway

- SW 200th Street & the South Dade Busway

- SW 244th Street & the South Dade Busway

- SW 296th Street & the South Dade Busway

#### For Tri-Rail:

- Hialeah Market Tri-Rail Station: 1200 SW 11th Avenue

- Miami Airport Tri-Rail Station: 3797 NW 21st Street

-Tri-Rail/Metrorail Transfer Station: 1126 E. 26th Street

- Opa-Locka Tri-Rail Station: 480 Ali Baba Blvd.

### Special Transportation Services (STS)

STS is intended to provide equivalent transportation services to people who cannot use the mass transportation system due to a disability. STS offers shared-ride, door-to-door travel in accessible vehicles. An application and interview is needed to qualify for the service. With an STS card, certified riders are authorized to use other MDT services for free.

Visitors to Miami-Dade County who are STS certified in their jurisdiction may use the service for free. Contact Customer Services for more information.

**Customer Service:** 

tel: 305.630.5300

TTY/TDD: 305.654.6530

website: www.miamidade.gov/transit/





Transit Information 21





### **Special Event Shuttles**

Special events are periodically held throughout Miami-Dade County. MDT often accommodates these events by making transportation available for specific locations. Special fees are charged for transit services for these events. To learn more, call MDT services:

Monday-Friday: 8:30am-4:30pm

tel: 305.770.3131

For residents south of SW 216th Street:

tel: 305.891.3131

website: www.miamidade.gov/transit

#### Tax-Free Transit Benefits

Employers may offer employees the option of commuting to work on MDT by paying for the monthly Metropass as an additional fringe benefit. In return, the employer receives an equivalent federal income tax deduction.

To learn about these and other benefits as well as how to set up the program, call MDT or visit their website:

tel: 305.884.7567

website: www.miamidade.gov/transit

# South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

SFRTA provides commuter rail service from Miami through Broward County, north to Palm Beach County with connecting shuttles to Miami International Airport, Fort Lauderdale/ Hollywood International Airport, and Palm Beach International Airport. All Tri-Rail trains and stations are accessible to persons with disabilities.

Office Hours:

Monday-Friday: 4am-10pm Saturday & Sunday: 7am-5pm

tel: 800.874.7245 TDD: 800.273.7545 website: www.tri-rail.com

For information about buses that service Tri-Rail: Miami-Dade Transit: 305.770.3131 Broward County Transit: 954.357.8400 Palm Tran: 561.233.4287





Transit Information 23

22 Transit Information





### Amtrak

Amtrak serves more than 500 stations in 46 states, operating over more than 22,000 route miles. Every weekday Amtrak operates up to 265 trains, excluding commuter trains. Amtrak provides service to 33 cities in Florida with access to some cities via Thruway Motor Coach Bus.

To determine handicap accessibility at an Amtrak station, please inquire when speaking with an Amtrak Reservation Sales Agent, or refer to an Amtrak Timetable.

Miami Station 8303 NW 37th Avenue Miami, FL 33147 tel: 305.835.1222

For National Service tel. 800.USA.RAIL (800.872.7245)

website: www.amtrak.com

#### Greyhound

Greyhound offers regularly scheduled intercity transportation to most cities, towns, and small villages across the country, offering passengers everyday low walk-up fares. Greyhound has three lines of business: intercity bus transportation; Greyhound Package Express; and Greyhound Travel Services.

Drivers, customer service personnel, and contractors are available to meet the needs of customers with disabilities.

Calls are answered 24 hours daily.

Fare & Schedule Information

tel: 800.229.9424 TDD: 800.345.3109

Assistance for passengers with disabilities

tel: 800.752.4841

website: www.greyhound.com

**Local Stations** 

Main Station

4111 NW 27th Street

Miami, FL 33142

tel: 305.871.1810

Downtown Miami

1012 NW 1st Street

Miami, FL 33136

tel: 305.374.6160

North Miami Station

16000 NW 7th Avenue

North Miami, FL 33169

tel: 305.688.7277

Greyhound Bus, Co.

3535 S. Roosevelt

#104

Key West, FI 33040

tel: 305.296.9072



24 Transit Information

Transit Information 25





# **Jitney Services**

There are nine (9) jitney operators complementing the service provided by Metrobus and that operate only on specifically approved routes. To obtain a complete list of Jitneys in Miami-Dade County, please contact the Miami-Dade County Consumer Services Department. Currently, Jitneys are not wheelchair accessible.

tel: 305.375.2460 website: www.miamidade.gov/csd

# **Municipal Circulators**

All municipal circulators operate under Interlocal Agreements between Miami-Dade County and the particular municipality. These routes charge fares and will accept transfers as well as monthly passes, the Golden Passport, and a Special Transportatation Services (STS) ID (see p. 21) from any customer either boarding or transferring from an MDT route. All circulators are wheelchair accessible.



26 Transit Information



City of Aventura Municipal Public Transit tel: 305.932.1BUS (1287) Monday-Friday: 8:45am-6:20pm Saturday: 8:45am-9:20pm

Coral Gables City Trolley Service tel: 305.460.5070 Monday-Thursday: 7am-7pm

Friday: 7am-10pm

Hialeah Transit Circulator tel: 305.681.5757 Monday-Friday: 6am-9pm Saturday, Sunday and Holidays: 9am-5pm

North Miami Beach Line tel: 305.957.3523 Monday-Friday: 8:30am-4:30pm

Transit Information 27





**Bal Harbor Express** tel: 305.866.8597

Monday-Thursday: 9:00am-5:00pm Friday-Saturday: 9:00am-9:00am

North Bay Village Mini-Bus tel: 305.756.7171 or 305.865.0506 General: 7:00am-6:30pm Thur.: 11:00am (to supermarkets) Friday: 10:00am (to shopping plaza)

Sunny Isles Beach Community Shuttle

tel: 305.957.1306

Sunday-Saturday: 8:00am-8:00pm (Mall Line) Monday-Saturday 9:00am-4:00pm (Orange Line) Monday-Saturday 9:00 am-5:00pm (Blue Line)

Miami Lakes Shuttle Express tel: 305.634.2272 Door-to-Door pick-up. Written request must be provided to the Town Clerk before arranging a pick-up. Only Miami Lakes residents are eligible. Town Clerk 15700 NW 67th Avenue Miami Lakes, FL 33014

Village of Palmetto Bay Ibis Circulator tel: 305.259.1234 Monday-Friday: 7:00am-7:00pm (excluding holidays)

Sweetwater Circulator tel: 305.221.0411 Monday-Friday: 6:15am-8:20pm Saturday-Sunday: 8:30am-5:30pm

Surfside Mini-Bus

tel: 305.861.4863 Monday-Friday: 7:30am-12pm, 1:00pm-11:45pm Saturday: 7:30am-11:45pm

Town of Bay Harbor Islands Mini-Bus tel: 305.866.6241 Monday-Friday: 9:00am-5:00pm

#### South Florida Vanpool Program (SFVP)

The Metropolitan Planning Organization (MPO) initiated the South Florida Vanpool Program (SFVP) to help alleviate traffic congestion in the area. This program is a joint effort between the Florida Department of Transportation (FDOT) District Six, the South Florida Commuter Services (SFCS), and VPSI, Inc. A Vanpool is a group of seven to fifteen commuters who ride to work each day in a comfortable passenger van provided by SFVP. For more information, contact the following agencies:

South Florida Vanpool Program 5979 NW 151 Street, Suite 218 Miami Lakes, FL 33014 tel: 305.558.1355 fax: 305.558.5811

South Florida Commuter Services tel: 800.234.RIDE (7433)



Transit Information 29











Bicycling is a popular south Florida pastime that is a fun way to exercise and a money-saving alternative for getting around, too!

### Bike and Ride Program

Combining bicycling and transit is the most efficient way to move. Miami-Dade Transit's Bike & Ride program allows cyclists to take a standard bicycle on extended trips. Bike and ride to work, school, the mall, and the library-anywhere in Miami-Dade County. Passengers may put their bicycle on any of the rack-equipped Metrobuses or bring it on the downtown Metromover. Bicycles are allowed on Metrorail when you have a valid MDT Bike & Ride permit. The MDT Bike & Ride permit is free to anyone 12 years and older. To get a permit speak to the security guard at any Metrorail station or visit the Transit Information Booth at the Government Center Station, or any Team Metro office (see p. 50). You can also print the form from the MDT website (www.miamidade.gov/transit/) and get your permit by mail.

Tri-Rail allows bikes on board with a valid Tri-Rail bike permit. Call 800-TRI-RAIL for information on getting a Tri-Rail bike permit.

# 30 Bicycle and Pedestrian Information

#### **Bicycle Lockers**

Bicycle Lockers provide secure, long-term storage for your bicycle and can be rented at the Okeechobee, Hialeah, Northside, Government Center, Vizcaya, Coconut Grove, Douglas Road, University, South Miami, Dadeland North, and Dadeland South Metrorail Stations. For information on renting a bicycle locker contact the Miami-Dade Bicycle/Pedestrian Coordinator at 305.375.1647.

#### Bike Rentals

A list of places where bikes can be rented is available. Contact the Miami-Dade Bicycle/Pedestrian Coordinator at 305.375.1647 to get a copy.

#### Where to Ride?

Bicycles are recognized by Florida law as vehicles with the same rights and responsibilities as autos. Riding your bike like you drive a car is the safest way to travel on the road. In addition, some facilities are built just for the use of people who walk and bike. A map of bicycle and pedestrian facilities is available from the MPO's Bicycle/Pedestrian Coordinator.

Call 305.375.1647 for more information.

Some popular places to ride are:

• Atlantic Trail: The first section of Miami-Beach's planned city-wide path runs along the beach from 5th Street to 21st Street with access to the Lincoln Road pedestrian mall.



Bicycle and Pedestrian Information



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- Aventura Loop, 19999 West Country Club Drive, Aventura: A three-mile paved path loop around the Turnberry Isle Country Club.
- Kendale Lakes Country Club, 6401 Kendale Lakes Drive: A four mile bike lane loop around the Kendale Lakes Country Club.
- M-Path: An 8.5 mile paved path beneath the Metrorail guideway from SW 67th Avenue to the Miami River.
- Old Cutler Path: This path consists of 13.5 miles along beautiful Old Cutler Road from Cocoplum Circle at LeJeune Road and Sunset Drive to SW 224th Street. It passes through Matheson Hammock Park and Fairchild Tropical Gardens.
- Rickenbacker Causeway/Crandon Park: This path runs for 6 miles along the Rickenbacker Causeway and within Crandon Park from Alice Wainright Park (2845 Brickell Avenue) to Crandon Gardens.



32 Bicycle and Pedestrian Information

- Snake Creek Trail: North Miami Beach's 1.5 mile long path that runs on both sides of the Snake Creek Canal through neighborhoods and parks between NE 19 Avenue and NE 183 Street.
- South Dade Trail: This path consists of 13.5 miles along the US-1 Busway from the Dadeland South Metrorail Station to SW 264 Street and connects Cutler Ridge, Palmetto Bay, and Pinecrest to downtown Kendall.

# **Unpaved Trails**

- Amelia Earhart Park, 401 East 65th Street, Hialeah: 12 miles of mountain bike trails and other facilities.
- Biscayne Trail: 16 miles of unpaved levee from Black Point Marina (24775 SW 87 Avenue) to Biscayne National Park (9700 SW 328 Street) along the L-31E canal.
- Everglades Trail: 24 miles of unpaved levee through agricultural lands from the trailhead on State Road 9336 (one mile outside Everglades National Park) to SW 136 Street at SW 187 Avenue along the C-111 canal.
- Oleta State Recreation Area, 3400 NE 163rd Street: The Park has over 17 miles of mountain bike trails ranging in difficulty from beginner to advanced.
- Southern Glades Trail: 13 miles of unpaved levee through conservation lands from the trail-head on State Road 9336 Manatee Bay along the C-111 canal.





#### Safety

The best way to stay safe when bicycling or walking is to follow the rules of the road and act predictably. Being predictable helps you stay visible to drivers. When you are bicycling remember to:

- Obey all traffic signs and signals.
- Ride with traffic on the right side of the road.
- Don't ride at night unless you have front and rear lights and reflectors.
- If you ride on the sidewalk, use extra caution at intersections and driveways, because drivers do not expect you to be there.

When you are walking, always:

34 Bicycle and Pedestrian Information

- Cross the street at the corner, and look for moving cars all the time you are crossing.
- If there is a pedestrian signal use the push button and wait for the WALK signal.
- The flashing DON'T WALK means don't start crossing. If you are already in the road keep going until you reach the other side.
- At night wear light colored or reflective clothing and carry a flashlight. Being seen is the key to safety.



**Transportation** 

Passengers pay a fare of \$2.50 for the first 1/6th mile and 40 cents for each additional 1/6th mile (\$4.90 for the first mile and \$2.40 for each additional mile). Waiting time is 40 cents per minute. Road tolls, at the discounted Sunpass rate, are paid by the passenger. Metered trips from the airport or seaport have an additional \$2.00 surcharge. There are flat rates zones to and from the airport and certain destinations that include all fees and tolls. Flat rate zones and prices are posted in each taxicab, or ask the driver for details. Gratuities are not required but are customary. There are 39 taxicab service companies. The companies listed below offer wheelchair accessible taxicab vehicle:

Additional/Miscellaneous

\*American Taxi: 305.947.3333 \*Central Cab: 305.532.5555

Coral Cab: 305.633.2227 Crown Taxi: 305.445.5555 \*Diamond Cab: 305.545.5555

\*Flamingo Taxi: 305.599.9999 Miami-Dade Taxi: 305.551.1111 \*Miami Springs Taxi: 305.888.1000

\*Super Yellow Cab: 305.888.7777 Transportation Sunshine: 305.445.3333

USA Taxi: 305.388.8888 \*Yellow Cab: 305.444.4444

\*Company offers radio dispatch services

Additional / Miscellaneous Transportation







For a complete list of taxicab companies check the Yellow Pages or contact the Miami-Dade County Consumer Services Department (CSD). Contact CSD with any questions, compliments, or complaints about taxi service via: tel: 305.375.3677

website: www.miamidade.gov/csd E-mail: consumer@miamidade.gov

# SuperShuttle Miami

SuperShuttle provides 24-hour, 7 day per week service to and from the Miami International Airport. SuperShuttle is committed to providing exceptional service for customers with disabilities.

SuperShuttle Miami 2595 NW 38th Street Miami, FL 33142

Local reservations: 305.871.2000

Outside Area Reservations: 800.258.3826

Group Sales, Charters & Conventions: tel: 305.871.8210

fax: 305.871.8475

website: www.supershuttle.com

### Van Services

Do you need to travel as a group? Van services that seat up to 28 passenger or that are 30 feet or less in length provide charter, contract, and tour services. Be sure to use only licensed providers. To verify licensure, contact the Miami-Dade County CSD via:

tel: 305.375.3677,

website: www.miamidade.gov/csd email: consumer@miamidade.gov

These services must be prearranged 24 hours in advance.

#### Limousine Services

Feel like a million bucks while on vacation or just a night on the town by using any of the many limousine services listed in the Yellow Pages under "Limousine." Be sure to use only licensed limousine services. To verify licensure, contact the Miami-Dade CSD via:

tel: 305.375.3677

website: www.miamidade.gov/csd email: consumer@miamidade.gov

Limousine service must be prearranged at least one hour in advance. Minimum rates apply.





36 Additional / Miscellaneous Transportation

Additional / Miscellaneous Transportation





### Miami-Dade County Public Schools

Transportation is provided to students who reside more than two miles from their school, unless they live in a hazardous area as defined under Florida Statutues, or in a special program that includes transportation.

tel: 305.995.1000 website: www2.dadeschools.net

Parents of children with disabilities should work with the school their child attends to request appropriate transportation.

For questions regarding school bus routing (bus stops, locations, and times), parents should contact their child's school. For questions or concerns about the operations of planned routes, contact the Regional Transportation Center that operates the route according to the route number below.

**Regional Transportation Centers** 

Routes that begin with 1 (Central East)

7011 SW 4th Street Miami, FL 33144 tel: 786.275.0700

fax: 786.275.0847

38 Additional / Miscellaneous Transportation

Routes that begin with 2 (North)

16150 NW 42nd Avenue

Miami, FL 33054

tel: 305.625.9086

Routes that begin with 3 (South)

660 SW 3rd Avenue

Florida City, FL 33034

tel: 305.248.3380

Routes that begin with 4 (Northeast)

5901 NW 27th Avenue

Miami, FL 33142

tel: 305.638.1658

Routes that begin with 5 (Southwest)

15501 SW 117th Avenue

Miami, FL 33177

tel: 305.234.0046

Routes that begin with 6 (Northwest)

9900 NW South River Drive

Medley, FL 33166

tel: 305.887.2383

Routes that begin with 7 (Central West)

13775 NW 6th Street

Miami, FL 33182

tel: 305.227.1995

Routes that begin with 9 (John H. Schee)

2755 NW 122nd Street

Miami, FL 33167

tel: 305.681.1576

Additional / Miscellaneous Transportation

30







# Airports

Miami International Airport

P.O. Box 025504 Miami, FL 33102

tel: 305.876.7000

website: www.miami-airport.com



40 Ports

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# Opa-Locka Executive Airport

14201 NW 42nd Avenue Opa-Locka, FL 33054

tel: 305.869.1660

# Kendall-Tamiami Executive Airport

12800 SW 145th Avenue Miami, FL 33196

tel: 305.869.1700

# Homestead General Airport

28700 SW 217th Avenue Homestead, FL 33030

tel: 305.247.4883

### Federal Aviation Administration (FAA)

800 Independence Avenue, SW

Washington, DC 20591

tel: 1.866.835.5322 fax: 202.267.8330

website: www.faa.gov



Ports 41





### Seaport

Dante B. Fascell Port of Miami-Dade

1015 N America Way, 2nd Floor

Miami, FL 33132

tel: 305.371.PORT (7678)

fax: 305.347.4843

website: www.miamidade.gov/portofmiami

#### Cruise Lines

Carnival Cruise Lines

3655 NW 87th Avenue

Miami, FL 33178-2428

telephone numbers:

local offices (serves all): 305.599.2600

individual reservations: 800.327.9501

group reservations: 800.327.5782

brochures: 800.CARNIVAL (227.6482)

website: www.carnival.com

#### 42 Ports

**Celebrity Cruises** 

1050 Caribbean Way

Miami, FL 33132

telephone numbers: local office: 305.539.6000

reservations: 800.437.3111

groups: 800.963.0311

brochures: 800.211.4789

website: www.celebrity.com

Norwegian Cruise Line

7665 Corporate Center Drive

Miami, FL 33126-1201

telephone numbers:

reservations: 800.327.7030

miami: 305.436.4000

fax: 305.436.4120

website: www.ncl.com

Oceania Cruises, Inc.

8300 NW 33rd Street, Suite 308

Miami, FL 33122

telephone numbers:

office: 305.514.2300

reservations: 800.531.5619

fax: 305.514.2222

website: www.oceaniacruises.com



Ports 43



Royal Caribbean International

1050 Caribbean Way Miami, FL 33132

Telephone numbers:

office: 305.539.6000 reservations: 800.327.6700

groups: 800.327.2055

brochures: 800.255.4373 website: www.royalcaribbean.com

Windjammer Barefoot Cruises

1759 Bay Road Miami, FL 33139-1413 telephone numbers:

office: 305.672.6453

reservations: 800.327.2601

fax: 305.674.1219

website: www.windjammer.com



44 Ports



# Metropolitan Planning Organization (MPO)

The MPOs' mission is to plan transportation facilities and services that are integrated and efficient while providing effective community participation.

Miami-Dade County MPO 111 NW First Street, Suite 910 Miami, FL 33128

tel: 305.375.4507 fax: 305.347.4950

website: www.miamidade.gov/mpo

**Broward County MPO** 115 S. Andrews Avenue, Room 329H Fort Lauderdale, FL 33301 tel: 954.357.6608 fax: 954.357.6228 website: www.broward.org/mpo

Palm Beach County MPO 2300 North Jog Road, 4th Floor West Palm Beach, FL 33411 tel: 561.684.4170 fax: 561.233.5664

website: www.pbcgov.com/mpo



Regional Transportation Planning Agencies 45



# South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

(See page 23)

# South Florida Regional Planning Council (SFRPC)

The SFRPC's mission is to identify the long-term challenges and opportunities facing southeast Florida and assist the Region's leaders in developing and implementing creative strategies that will result in more prosperous and equitable communities, a healthier and cleaner environment, and a more vibrant economy.

#### **SFRPC**

3440 Hollywood Boulevard, Suite 140 Hollywood, FL 33021

tel: 800.985.4416

Miami: 305.985.4416 Broward: 954.985.4416

website: www.sfrpc.com

# South Florida Commuter Services (SFCS)

SFCS hosts a 24-hour Call Center to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT),

46 Regional Transportation Planning Agencies

SFRTA/Tri-Rail, Palm Beach Transit (Palm-Tran) and Miami-Dade Transit (MDT).

In addition, SFCS oversees the Emergency Ride Home (ERH) Program. The ERH Program provides free taxi service in emergency situations for registered commuters 24 hours a day, seven days a week. The program is available to commuters who carpool, vanpool, ride transit, or bicycle/ walk to work at least three times a week. Each registered ERH program participant is allowed up to six free emergency rides per year and will receive two vouchers by mail to initiate the program. To sign up or for more information about SFCS:

#### SFCS

5217 NW 33 Avenue Ft. Lauderdale, FL 33309 tel: 800.234.RIDE (7433) fax: 954.731.7319

website: www.1800234RIDE.com



Regional Transportation Planning Agencies 47







Citizens are an important part of the transportation planning process. Your opinions, ideas, and suggestions about how to improve transportation in Miami-Dade County matter and your input is appreciated. To get involved with any of the following citizen committees, contact the MPO at:

Miami-Dade MPO 111 NW First Street, Suite 910 Miami, FL 33128 tel: 305.375.4507 fax: 305.347.4950

website: www.miamidade.gov/mpo email: mpo@miamidade.gov

# Citizens' Transportation Advisory Committee (CTAC)

The CTAC advises the Metropolitan Planning Organization Governing Board (MPO), and the Board of County Commissions (BCC) on all transportation-related projects within Miami-Dade County. Members are appointed from the general public and meet twice a month on the second and fourth Wednesday of each month. Call to confirm meeting dates.

The BPAC assists in identifying opportunities for the use of bicycling, walking, and run-

Bicycle and Pedestrian Advisory

Committee (BPAC)

ning as safe methods of transportation and recreation in Miami-Dade County. The BPAC meets the fourth Wednesday of each month. Call to confirm meeting dates and locations.

# Transportation Aesthetics Review Committee (TARC)

The TARC reviews bridges and other high visibility transportation projects to assure that aesthetic considerations are incorporated into important community projects thus not only serving as functional assets, but reflecting and identifying with the community. The TARC meets the first Wednesday of each month. Call to confirm meeting dates.

# Freight Transportation Advisory Committee (FTAC)

The mission of FTAC is to promote and advance the transportation needs of the freight and goods movement throughout Miami-Dade County. FTAC works with local, state, and federal agencies to maintain and improve crucial freight movement infrastructure for the well-being and economic health of Miami-Dade County and all of south Florida. Call to confirm meeting dates.



48 MPO Citizen Committees

MPO Citizen Committees 49







Emergency: 911

Information: 411

Traffic Information: 511

Miami-Dade County Services: 311

# Miami-Dade County **Team Metro Locations**

Team Metro offices provide sale of MDT Metropasses, Metrorail parking permits, Metrorail tokens, baby stroller parking permits.

Northside Regional Office 2525 NW 62nd Street, Suite 1200 Miami, FL 33147 tel: 305.636.2333 fax: 305.636.2344

Kendall Regional Office 11609 N Kendall Drive Miami, FL 33173 tel: 305.270.4979 fax: 305. 273.4116

50 Useful Numbers

Melrose Regional Office Temporarily located at the Northside Regional Office see p.50 for address Tel: 305.638.6800 For additional information please call 311

West Office 3800 SW 137th Avenue, 2nd Floor Miami, FL 33175 tel: 305.480.1700 fax: 305.480.1715

Northeast Regional Office 1658 NE Miami Gardens Drive Miami, FL 33179 tel: 305.947.9858

fax: 305.947.5376

Northwest Regional Office 7630 NW 186 Street Miami, FL 33015 tel: 305.557.2171 fax: 305.557.2172

South Dade Regional Office 20505 South Dixie Hwy., Suite 1623 Miami, FL 33189 tel: 305.234.1510 fax: 305.234.1499

Tamiami Regional Office 1409 SW 107th Avenue Miami, FL 33174 tel: 305.222.2133 fax: 305.222.2137

Useful Numbers 51





### **Useful Numbers and Websites**

#### Coast Guard

general tel: 305.535.4300

tel: 305.536.4472; 305.525.8725 (Search and Rescue)

tel: 305.535.4472 (Marine Emergency)

website: www.uscg.mil/d7

Highway Patrol

(Non-Emergency)

tel: 305.470.2500

website: www.fhp.state.fl.us

Miami-Dade Consumer Services Department

tel: 305.375.2460

website: www.miamidade.gov/csd

Miami-Dade Marine Patrol

(Non-Emergency)

tel: 305.468.1164

Miami-Dade Fire Rescue

(Non-Emergency)

tel: 786.331.5000

website: www.miamidade.gov/mdfr

Miami-Dade Police Department

(Non-Emergency)

tel: 305.476.5423

website: www.mdpd.com

Office of Emergency Management (OEM)

Obtain a map of evacuation zones and routes.

tel: 305.468.5900

TDD: 305.468.5402

website: www.miamidade.gov/OEM

Passport Agency

tel: 1-877-487-2778

website: www.travel.state.gov or

www.travel.state.gov/passport\_services.html

Weather Service

tel: 305.229.4522

website: www.srh.weather.gov



52 Useful Numbers

Useful Numbers 53



# **(**

### Notes



### Index

511-SmarTraveler ... 5

# Α

Airports ... 40 Amtrak ... 24

# В

Bicycle and Pedestrian Advisory Committee (BPAC) ... 49
Bicycle Lockers ... 31
Bike and Ride Permit ... 30

Bike and Ride Program ... 30 Broward County MPO...45

# C

Carnival Cruise Lines ... 42
Citizens' Transportation Advisory Committee (CTAC) ... 48
City of Aventura Municipal Public
Transit ... 27
Coast Guard ... 52

Consumer Services Department ... 52

Corporate Metropass Program ... 14

College Metropass ... 14

### D

Dante B. Fascell Port of Miami-Dade ... 42
Department of Motor Vehicles (DMV) ... 7
Department of Transportation ... 1

Discount Metropass ... 14

Driver License Renewals ... 9

Driving and Traffic Regulations ... 8

### Ε

Emergency: 911 ... 50
Emergency Ride Home ... 47

### F

FDOT ... 1

Federal Aviation Administration (FAA) ... 41 Florida Department of Highway Safety and Motor Vehicle ... 7

Florida Department of Transportation (FDOT) District Six ... 1

Florida Highway Patrol ... 3, 52

Freight Transportation Advisory Committee (FTAC) ... 49

# G

Golden Passport ... 15, 16

Greenway Trails ... 31

Greyhound ... 24

Group Metropass Program ... 14

# Η

Hialeah Transit Circulator ... 27 Highway Patrol ... 3, 52

Highway Patrol (Emergency Only) ... 52

Homestead Airport ... 41

Index 55

54 Index



Notes

CitizensGuide2006.indd 54-55

2/6/2007 11:24:20 AM



Information: 411 ... 50 Jitney Services ... 26 Κ Kendall-Tamiami Executive Airport ... 41 Limousine Services ... 37 M Major Expressway Facilities ... 6 MDT Bike and Ride Program ... 30 MDT Tokens ... 16 MDT Transfers ... 17 Metrobus ... 13, 14, 18 Metromover ... 13, 14 Metropasses ... 14, 16 Metropolitan Planning Organization (MPO)...45 Metrorail ... 13, 14, 18, 19 Miami-Dade Expressway Authority (MDX) ... 6 Miami-Dade Fire Rescue ... 52 Miami-Dade County MPO...45 Miami-Dade Police Department ... 48 Miami-Dade Public Works ... 47 Miami-Dade Team Metro...50 Miami-Dade Transit (MDT) ... 13, 44

Municipal Circulators ... 26 Ν North Miami Beach Line ... 28 Norwegian Cruise Line ... 43 0 Oceania Cruises, Inc. ... 43 Office of Emergency Management (OEM) ... 53 Opa Locka Executive Airport ... 41 Ρ Palm Beach County MPO...45 Park and Ride Lots ... 19 Passport Agency ... 53 Port of Miami-Dade ... 42 Public Works ... 7 R Road Rangers ... 2 Royal Caribbean International ... 44 S Seaport ... 35, 42 South Florida Commuter Services (SFCS) ... 29, 47 South Florida Regional Planning

Council (SFRPC) ... 46

Miami International Airport ... 40

South Florida Regional Transportation Authority (SFRTA) ... 22 South Florida Vanpool Program (SFVP) ... 18, 19, 22, 46 Special Event Shuttles ... 22 Special Transportation Services (STS) ... 21, 26 SunGuide ... 4 SunPass® ... 4 SuperShuttle Miami ... 36 Т Tax-Free Transit Benefits ... 22 Taxis ... 35 Tokens ... 14, 16, 50 Traffic Information: 511 ...50 Traffic Regulations ... 8 Traffic Signals and Signs ... 7 Transportation Aesthetics Review Committee (TARC) ... 49 Tri-Rail ... 18, 19, 24, 30, 46, 47 Turnpike ... 1, 2, 5, 19, 20 U Unpaved Greenway Trails ... 33 Vehicle Registration ... 10

W Weather Service ... 53

Windjammer Barefoot Cruises ... 44



56 Index

Index 57

CitizensGuide2006.indd 56-57  $\bigoplus$ 2/6/2007 11:24:20 AM

Visitor ... 8, 21